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Change your life, like changing your clothes



# FY2026 2Q

April 2025 to September 2025

Following the 100% acquisition and consolidation of IPS Co., Ltd.in January 2024, its IT-related operations are classified under the Solutions Business, while our legacy "Koukandekirukun" business is positioned as the Housing DX Business.

- 1. 2Q Financial Results for FY2026
- 2. Company Overview
- 3. Introduction to Housing DX Business
- 4. Introduction to Solutions Business
- 5. Frequently Asked Questions

# 2Q Financial Results for FY2026

### Summary of Consolidated Results (Statement of Income)

# **Consolidated Revenue Increased 14.8% Year-on-Year**

 The continued high proportion of air conditioner sales suppressed the gross profit margin

				[Unit: Millions of yen]
	FY2025 2Q	FY2026 2Q	Change amount	Rate of change
Net sales	4,733	5,432	+698	+14.8%
Gross profit	1,065	1,116	+50	+4.7%
Gross profit margin	22.5%	20.5%	$\triangle$ 2.0pt	-
Operating profit	△25	<b>△141</b>	△116	_
Operating profit margin	△0.5%	<b>△2.6%</b>	$\triangle$ 2.1pt	_
Ordinary profit	△23	<b>△137</b>	△113	_
Net income	△30	<b>△101</b>	△70	_

[Unit: Millions of ven]

<sup>\*</sup> Elimination of intercompany transactions (net sales) 79million yen

<sup>\*</sup> Amortization of Goodwill

## **Overview of Segment Results**

# Sales in Housing DX Business Grew Steadily, up 17.5% year on year

 The gross profit margin of the Solutions business increased by 6.3%

* Following the 100% acquisition and consolidation of IPS Co., Ltd. in
January 2024, its IT-related operations are classified under Solutions
Business, while our legacy "Koukandekirukun" business is positioned
as <u>Housing DX Business</u> .

<sup>\*</sup> Segment results are presented before inter-company transactions are eliminated.

◆Breakdown of internal transactions
IPS - Koukandekirukun contracted development 72Million yen
IPS - Requestwise (Repair Management System Usage Fees) 4Million yen
Koukandekirukun - IPS management advisory fees 3Million
yen

				[Unit: Millions of yen]
Housing DX Business	FY2025 2Q	FY2026 2Q	Change amount	Rate of change
Net sales	4,197	4,929	+732	+17.5%
Gross profit	1,032	1,062	+30	+3.0%
Gross profit margin	24.6%	21.6%	△3.0%	_
Operating profit	4	<b>△134</b>	△139	_
Operating profit margin	0.1%	_	_	_

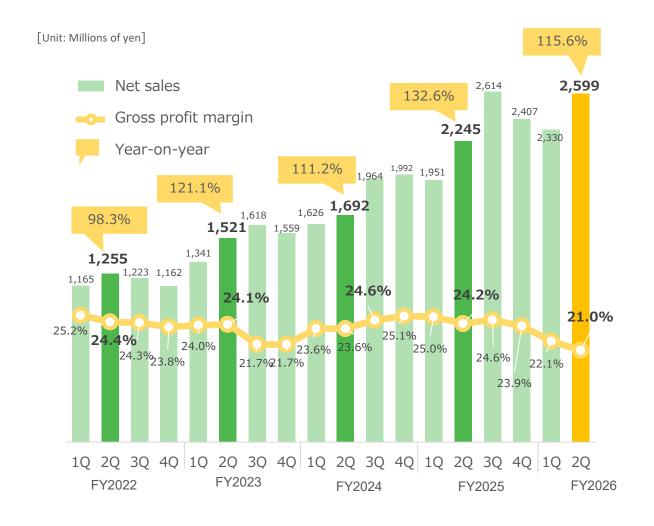
Solutions Business	FY2025 2Q	FY2026 2Q	Change amount	Rate of change
Net sales	575	581	+ 6	+1.0%
Gross profit	72	110	+37	+51.7%
Gross profit margin	12.6%	18.9%	+6.3%	_
Ordinary profit	△9	3	+12	_
Operating profit margin	_	_	2.2%	_

- · Segment results are presented before inter-company transactions are eliminated.
- The fiscal year ending March 2024 for the Solutions segment reflects only the three-month performance from January to March, due to the acquisition of IPS, Inc. shares in January 2024.

# Revenue and gross profit margin trends (quarterly)

# Housing DX Business: 2Q Sales Reached Record High

- Sales landed at roughly the same level as the busy 3Q period of the previous fiscal year
- The gross profit margin declined due to the strategic focus on air conditioner sales

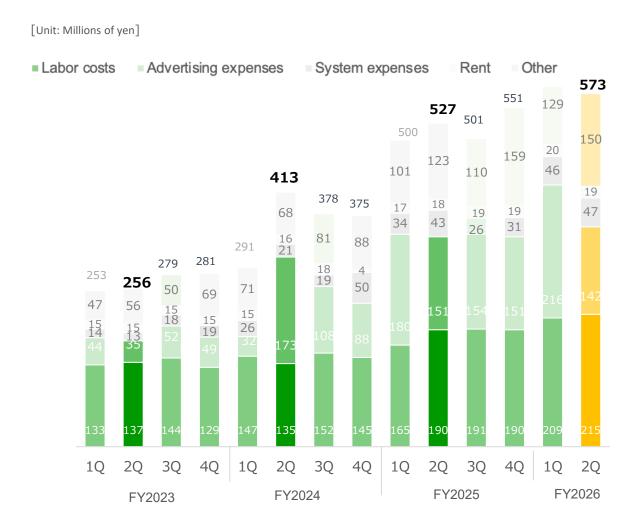


<sup>\*</sup> Segment results are presented before inter-company transactions are eliminated.

# SG&A expense trends (quarterly)

# SG&A Expenses Progressed as Planned

 Other SG&A expenses increased due to M&Arelated costs

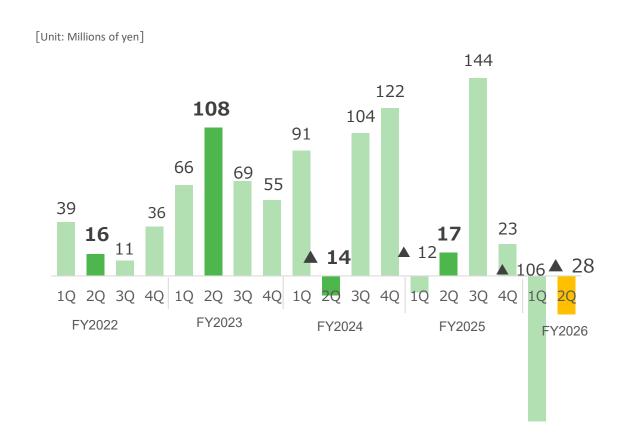


<sup>\*</sup> Segment results are presented before inter-company transactions are eliminated.

<sup>\*</sup> From the current consolidated fiscal year, goodwill amortization is recorded by segment, and figures for prior fiscal years have also been restated to reflect goodwill amortization.

# **Operating profit trends (quarterly)**

Following 1Q, operating profit remained negative due to the continued strategic focus on strengthening air conditioner sales



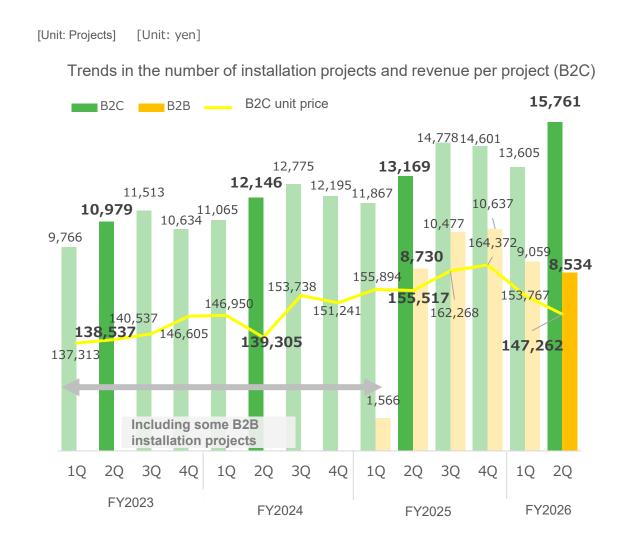
<sup>\*</sup> Segment results are presented before inter-company transactions are eliminated.

<sup>\*</sup> From the current consolidated fiscal year, goodwill amortization is recorded by segment, and figures for prior fiscal years have also been restated to reflect goodwill amortization.

# Installation count trends (quarterly)

# **B2C Installation Completions Surpassed 15,000 cases**

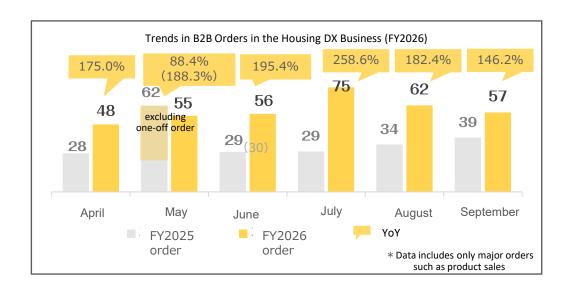
- Product supply and installation capabilities remained stable
- Although the number of low-unit-price manufacturer repair requests (B2B) decreased, overall revenue growth remained solid
- XFrom FY2025 onward, the number of B2C and B2B installations has been categorized separately. The B2B count includes installations that involve only installation without product sales, as well as repair contract cases.
- XPlease note that there may be slight discrepancies in the reported figures due to cases where it is difficult to accurately categorize projects, such as those involving corporate clients using Koukandekirukun, or entire building projects.



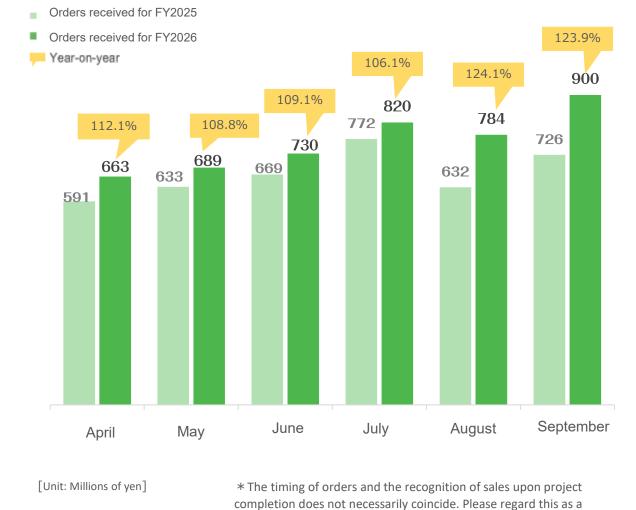
# Forecast for 3Q FY2026

# **Orders Remain Steady**

Steady trend anticipated through the busy season starting in October



### Trend in B2C orders received in tHousing DX Business for FY2026



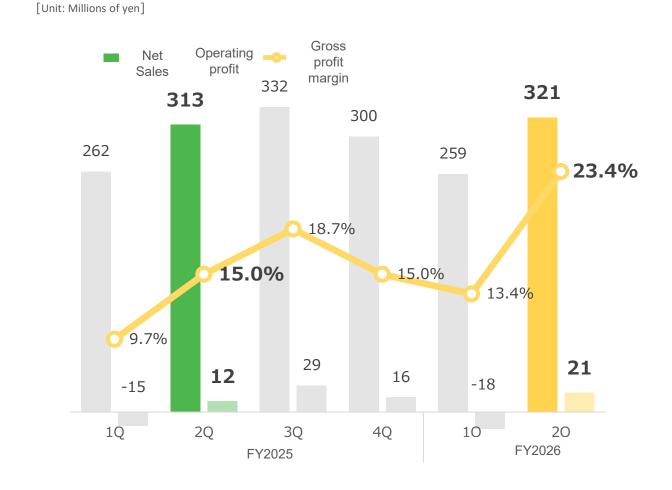
reference indicator for outlook purposes only.

## **Segment Results (Solutions Business)**

# Net sales, Operating profit and Gross profit margin

# **Solutions Business Progressing** as Planned

 Progress in business reforms led to an improvement in the gross profit margin



<sup>\*</sup> Segment results are presented before inter-company transactions are eliminated.

## **Summary of Consolidated Results (Balance Sheet)**

# Increase in Fixed Assets Due to Software Asset Growth

- Continued investments in system development led to an increase in fixed assets (with some amortization beginning)
- Interest-bearing debt increased due to financing for working capital such as systemrelated expenses and advertising costs

[Unit: Millions of yen]

			FY2025	FY2026 2Q	Change
	Current	Cash and deposits	832	983	150
Assets	assets	Merchandise	358	451	92
		Other	930	1,069	139
	Non-current	assets	1,854	2,109	254
Total assets		3,975	4,613	637	
Lighilities	Interest-bearing liabilities		590	967	376
Liabilities	Other		1,694	2,015	321
	Share capital (including capital surplus)		771	802	30
Net assets Retained ear Treasury sha		nings	912	811	△101
		ares	△0	△0	_
	Other		7	17	10
Total liabilities/Net assets			3,975	4,613	637
Equity ratio			42.3%	34.9%	△7.4%

### **Overview of Consolidated Results (Cash Flows)**

# **Increase in Cash and Cash Equivalents from Financing Activities**

- Investing Cash Flow Compared with the previous fiscal year, investing cash flow decreased, as the prior year included acquisition-related costs from M&A
- Financing Cash Flow Funds increased as a result of new borrowings

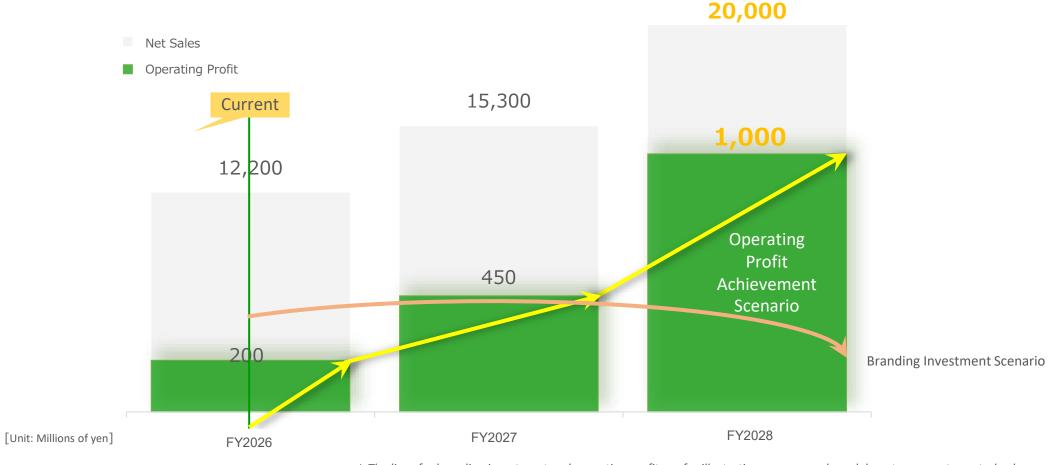
[Unit: Millions of ven]

			init: ivillions of yen]
	FY2025 2Q	FY2026 2Q	Change amount
Operating Cash Flow	△91	△119	△27
Investing Cash Flow	△320	△137	183
Financing Cash Flow	△84	407	491
Effect of Exchange Rate Changes on Cash and Cash Equivalents	_	△0	△0
Net Increase (Decrease) in Cash and Cash Equivalents	∆496	150	647
Cash and Cash Equivalents at Beginning of Period	975	832	△142
Cash and Cash Equivalents at End of Period	478	983	504

### Mid-term 3-Year Consolidated Performance Plan and Operating Profit Achievement Scenario

First year of mid-term plan: high branding investment ratio Profit generation expected during mid-term plan progress

Conceptual diagram of the 3-year mid-term plan for sales, operating profit, branding investment, and operating profit scenario



## **Topics**

# Acquisition of Shares in Kitchen Works, a Specialized Water-Related Renovation Company

丁事の種類

費用イメージ

マーケット

・デザインリフォーム

300万円~

・リノベーション会社

・ハウスメーカー

Kitchen Works Co., Ltd.

Representative: President & CEO Shinya Yukawa

Head Office: 1-9-31 Ryutsu Center, Shiroishi, Sapporo,

Hokkaido

Business: Residential Renovation Services

URL: https://www.ktn-works.com/

(Millions of yen)	Revenue		Ordinary profit	Net income
FY2025	924	38	50	33

#### Sales of Takara standard **Products**

**Unit Baths System Kitchens** 

No.1 in Hokkaido for 18 Consecutive Years



Letter of Appreciation from Takara standard Co., Ltd

# Step 1: Synergy between Kitchen Works' business domain and Koukandekirukun 非効率な単品交換の依頼 リフォーム領域 修理領域

・フローリング内装

50~300万円

キッチンワークス

・ビルトインコンロ

5~50万円

☆交換できるぐん

一般リフォームのお客様の送客

・レンジフード

パイプのつまり

1~5万円

·水道修理店

・表具店、便利屋 Mutual Complementarit

地域リフォーム会社

── 資本関係(連結業績) \*本部機能

₩ 提携関係(ロイヤリティ収入)

Step 2: Building a voluntary chain model for the renovation business



## Topics

# Extreme heat drove a surge in air conditioner interviews, generating strong advertising and publicity effects



## **Topics**

# **Stock Split and Changes to Shareholder Benefits Program**

#### **■** Overview of the Stock Split

Based on the record date of October 31, 2025, each common share owned by shareholders listed in the final shareholder register on that date was split into three shares.

#### **■** Shareholder Benefits Program

The following shareholder benefits will apply based on the record date of March 31, 2026.

Number of Shares Held	Benefit Details
100 shares to less than 300 shares	Points worth 3,000 yen that can be used on the EC site "Koukandekirukun", or an equivalent points voucher
300 shares to less than 600 shares	Points worth 10,000 yen usable on the EC site "Koukandekirukun", or Quo Card worth 5,000 yen
600 shares to less than 1,500 shares	Points worth 20,000 yen usable on the EC site "Koukandekirukun", or Quo Card worth 10,000 yen
1,500 shares to less than 3,000 shares	Points worth 50,000 yen usable on the EC site "Koukandekirukun", or Quo Card worth 25,000 yen
Over 3,000 shares	Points worth 100,000 yen usable on the EC site "Koukandekirukun", or Quo Card worth 50,000 yen

# ■ Exhibition at the "Nikkei / Tokyo Stock Exchange IR Fair 2025" (September 26–27)

More than 1,000 of our shareholders and investors visited our booth during the event.



We received many valuable opinions and feedback, which we will make use of in future IR activities.

Thank you very much for your continued support.

# **Company Overview**

# **Company Overview**

#### **Company Overview**

## Koukandekirukun, Inc.

Tokyo Tatemono Higashi Shibuya Bldg 7F, 1-26-20 Higashi, Shibuya-ku, Tokyo

#### Date of establishment

November 13, 1998

#### Management

President and CEO, Masaru Kurihara Director and Vice President, Koji Sato Director, Masahiro Yoshida Outside Director, Noboru Yoshino [Auditor and Supervisory Committee]
Outside Director, Kengo Suzuki
Outside Director, Yuko Noda
Outside Director, Michiko Hattori

No. of staff [As of end of September 2025 (consolidated)]

Employees: 251 / Contracted partners: 237

#### Securities code

7695 [Tokyo Stock Exchange Growth Market]



# **Company Overview**

#### **Corporate Philosophy**

# For the "I'm glad I found you"

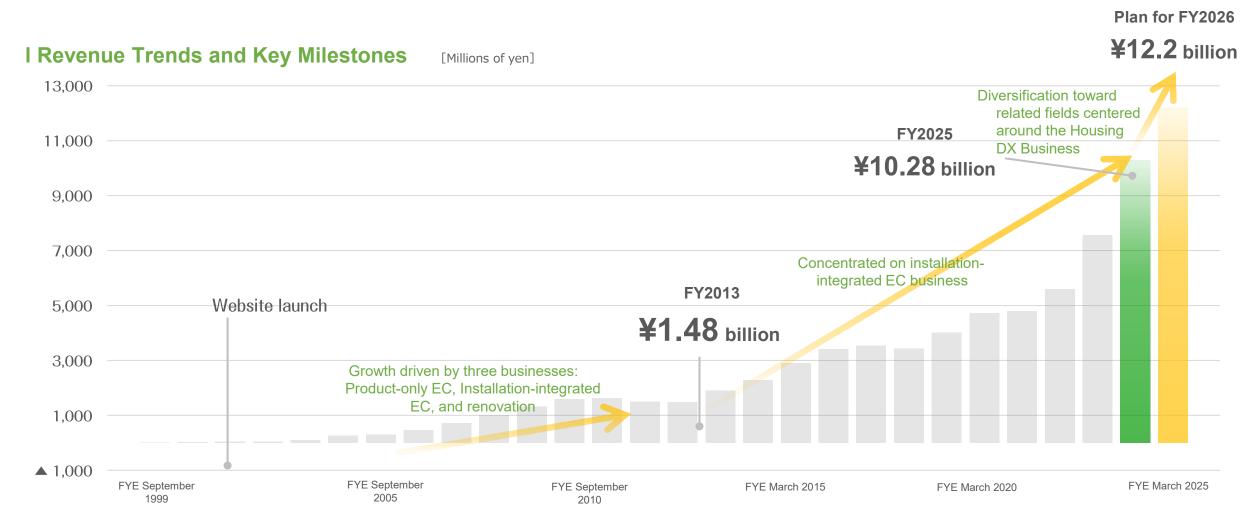
We strive to be a company that continues to be essential to society; where both customers can truly say, "I'm glad I chose them," and employees can wholeheartedly feel, "I'm glad I work here."

To achieve this, we prioritize honesty above all. We never deceive our customers, nor do we ever let them down. This commitment is our pride, and we uphold it with unwavering dedication.



## **Company History**

Since concentrating resources on the installation-integrated EC business in FY2013, revenue has significantly increased With the expansion of the EC market, its media presence as a replacement installation platform has strengthened Following the 2024 M&A, we aim for further rapid growth through diversification



<sup>\*</sup> Following the change in fiscal year-end from September to March effective from the fiscal year ended March 2013, the figures are presented on a twelve month basis, incorporating the results of the first half of the subsequent fiscal year.

### **Group Overview**

Leveraging the expertise cultivated through Koukandekirukun, we aim to maximize synergies within the Group while enabling each group company to pursue its own growth



Established November 13, 1998 Capital ¥427.14 million

President & CEO, Masaru Kurihara Representative Head office 1-26-20 Higashi, Shibuya-ku, Tokyo

No. of employees 91

Listed on the Tokyo Stock Other

Exchange Growth Market (7695)

Internet-based **B2C** sales of residential equipment with installation services

#### **Business Partnership**

Head office:

Registration:



Established: November 25, 2015 Capital: ¥10 million

Representative Director Representative:

Katsuyuki Atsuki

4-4-13-1B Haccho-bori,

Chuo-ku, Tokyo

Shareholder: Wholly owned subsidiary:

Koukandekirukun, Inc. Registered as a non-life

insurance agent (No. 20825014804)

#### Installation Partnership



July 1, 2021 Capital: ¥50 million

Representative Director Representative: Masahiro Yoshida

Head office: 1-26-20 Higashi, Shibuya-ku,

No. of employees: 77; Contract workers: 237 Shareholder: Wholly owned subsidiary:

Koukandekirukun, Inc.

Nine locations nationwide Product centers:

#### **Development Partnership**



March 14, 1985 Established: ¥15 million Capital:

Representative: Representative Director

Mikio Harada

Head office: 6-1-1 Tabata, Kita-ku, Tokyo

No. of employees:

Shareholder: Wholly owned subsidiary: Koukandekirukun. Inc.

**Long-term Warranty Services** for Residential Equipment

Sales Partnership Residential Equipment Installation and B2B Housing DX Services

**New business** (Replaform)

**Development of Business Systems** 

**External Companies External Companies External Companies** 

22

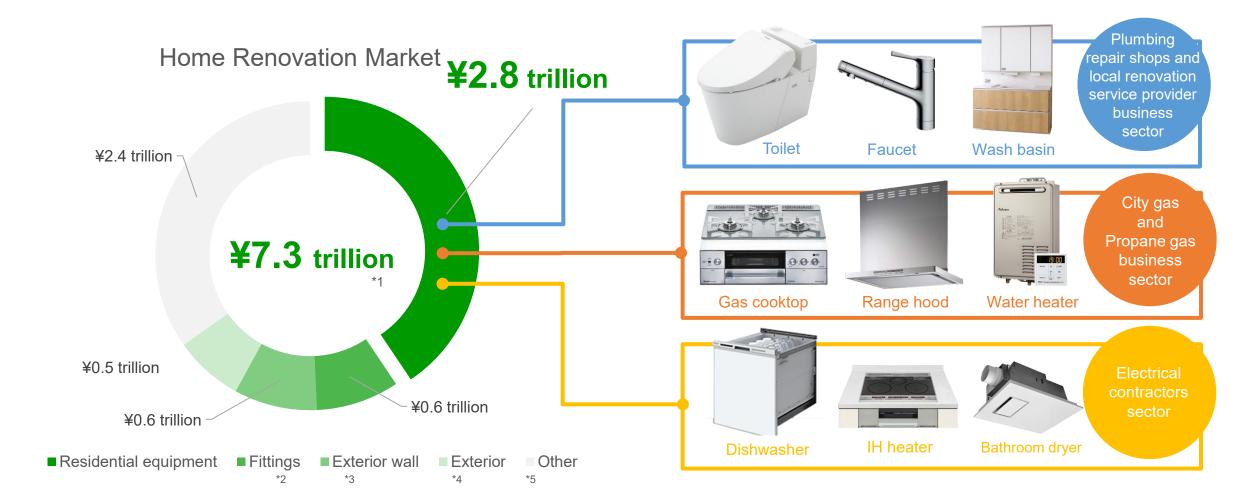
# 3 Introduction to Housing DX Business

# Order Residential Equipment Replacement Online



### **Market Size**

Valued at ¥7.3 trillion, the residential equipment market is the largest within the home renovation sector



<sup>\*1</sup> Prepared by the Company based on the "Home Renovation Market in Japan: Key Research Findings (2023)" by Yano Research Institute Ltd.

<sup>\*3</sup> Prepared by the Company based on the press release dated July 18, 2019, titled "Survey of the Domestic Market for 100 Residential Equipment and Building Materials Products" by FUJI KEIZAI CO., LTD.

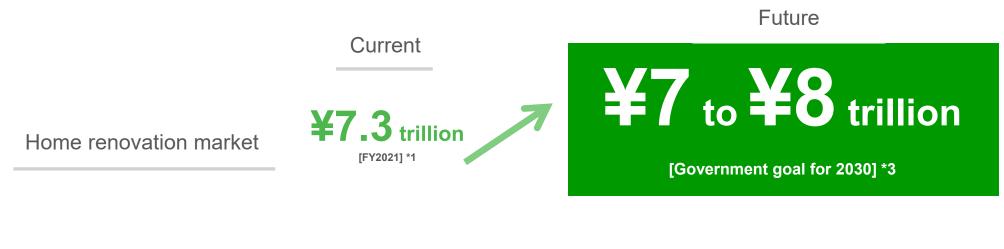
 $<sup>^{*}5</sup>$  Prepared by the Company based on "Q2 FY1/2021 Financial Results" by TAKASHO CO., LTD.

<sup>\*2</sup> Prepared by the Company based on the press release dated July 16, 2020, titled "Survey of the Domestic Market for Residential Equipment, Building Materials & Housing Services" by FUJI KEIZAI CO., LTD.

<sup>\*4</sup> Prepared by the Company based on the press release dated October 19, 2020, titled "Exterior Wall Materials Market in Japan: Key Research Findings" ed by by Yano Research Institute Ltd.

# **Extensive Opportunities Exist within the Home Renovation Market**

While the number of new housing starts is expected to decline in the future, the renovation market is projected to see long-term growth



No. of new housing starts

860,000 units [FY2021] \*2

700,000 units [Forecast for FY2030] \*2

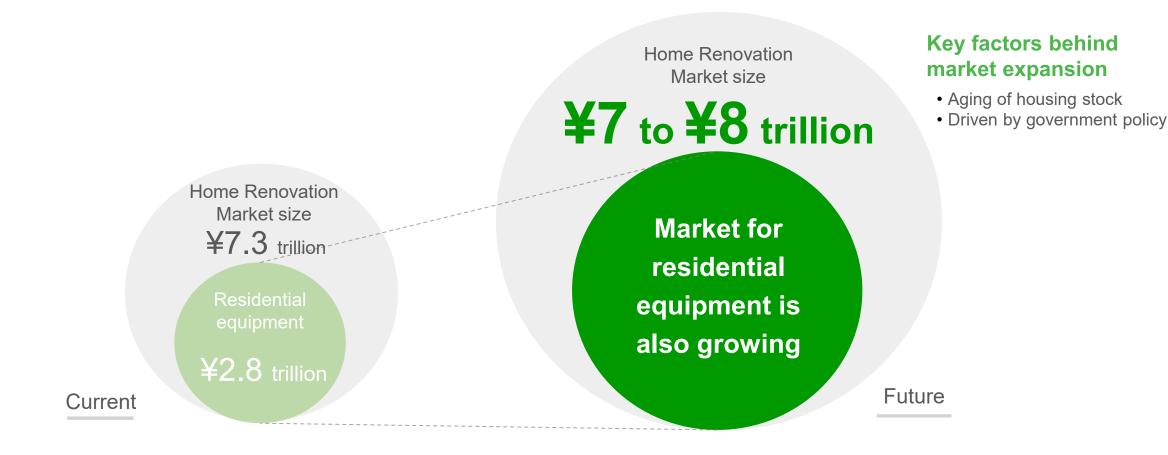
<sup>\*1</sup> Prepared by the Company based on the "Home Renovation Market in Japan: Key Research Findings (2023)" by Yano Research Institute Ltd.

<sup>\*2</sup> Prepared by the Company based on "Outlook and Challenges for the Housing Market in 2040" by Nomura Research Institute, Ltd.

<sup>\*3</sup> Prepared by the Company based on "Home Renovation Market 2022" by Yano Research Institute Ltd.

# **Extensive Opportunities Exist within the Home Renovation Market**

Shift from new construction to stock housing is expected to lead to further business opportunities



<sup>\*1</sup> Prepared by the Company based on the "Home Renovation Market in Japan: Key Research Findings (2023)" by Yano Research Institute Ltd.

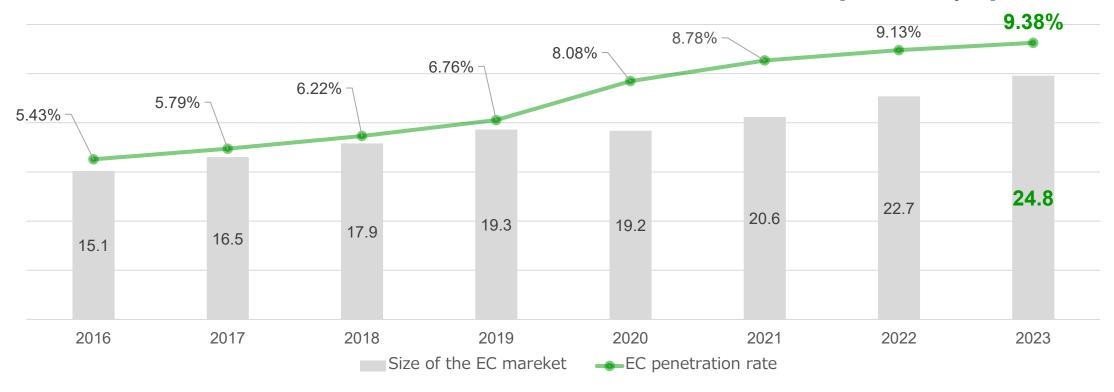
<sup>\*2</sup> Prepared by the Company based on "Outlook and Challenges for the Housing Market in 2040" by Nomura Research Institute, Ltd.

<sup>\*3</sup> Prepared by the Company based on "Home Renovation Market 2022" by Yano Research Institute Ltd.

# **Expansion of the EC Market**

While some sectors contracted due to COVID-19, the size of the B2C EC market in 2022 was ¥22 trillion. The EC penetration rate has increased to 9%, and is expected to continue growing

### Trends in B2C EC Market Size and Retail EC Penetration Rate [Trillions of yen]



<sup>\*</sup> Prepared by the Company based on "FY2022 Digital Transaction Environment Improvement Project (E-Commerce Market Survey)" by Ministry of Economy, Trade and Industry

# Gaps Exist, and a Market Has Not Been Established



We want to easily replace individual residential equipment without major construction

Installation pricing is unclear and difficult to understand...

We are not sure where to ask for help



Smaller-scale projects tend to be unprofitable
We want to get orders for bathroom
and kitchen renovations

Smaller-scale projects tend to be unprofitable

We can only recoup costs by adding a markup

to the installation prices

Smaller-scale projects tend to be unprofitable
We do not want to take on these jobs
if it can be avoided

# **Renovation Industry**

Almost no companies specialize in single-item replacements for residential equipment, and surrounding industry players tend to handle this sector reluctantly

The lack of transparency in installation pricing is fostering distrust within the industry

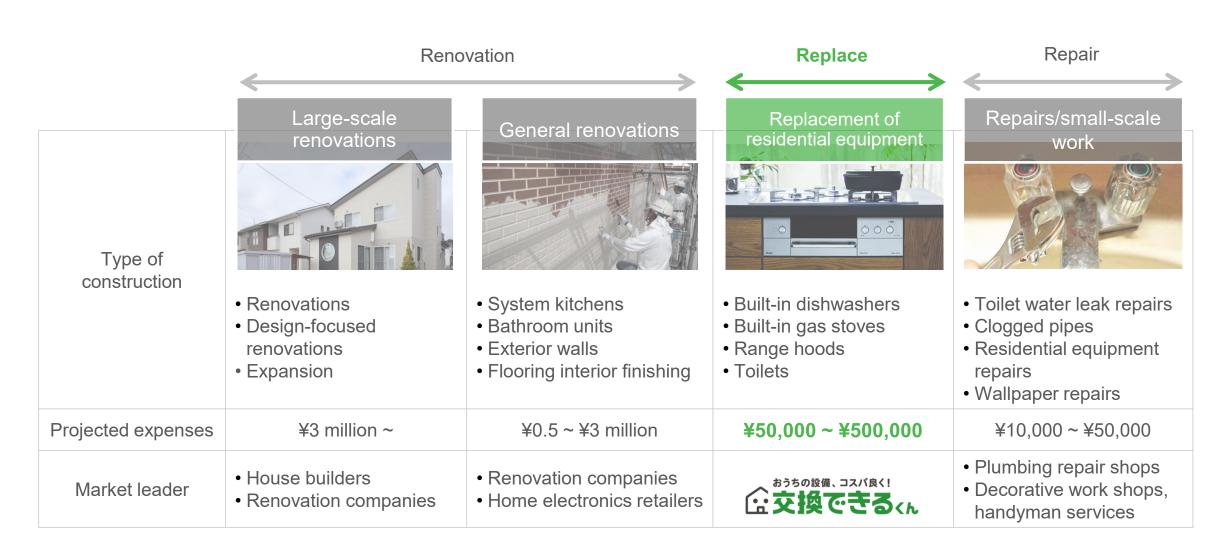
Renovation

	$\longleftarrow \longrightarrow \longrightarrow \longrightarrow$			
Type of construction	Large-scale renovations	General renovations	Replacement of residential equipment	Repairs/small-scale work
CONSTRUCTION	<ul><li>Renovations</li><li>Design-focused renovations</li><li>Expansion</li></ul>	<ul><li>System kitchens</li><li>Bathroom units</li><li>Exterior walls</li><li>Flooring interior finishing</li></ul>	<ul><li>Built-in dishwashers</li><li>Built-in gas stoves</li><li>Range hoods</li><li>Toilets</li></ul>	<ul> <li>Toilet water leak repairs</li> <li>Clogged pipes</li> <li>Residential equipment repairs</li> <li>Wallpaper repairs</li> </ul>
Projected expenses	¥3 million ~	¥0.5 ~ ¥3 million	Increased opaqueness	¥10,000 ~ ¥50,000
Market leaders	<ul><li> House builders</li><li> Renovation companies</li></ul>	<ul><li>Renovation companies</li><li>Home electronics retailers</li></ul>	No market leaders	<ul><li>Plumbing repair shops</li><li>Decorative work shops, handyman services</li></ul>

Repair

### **Business Domain**

Koukandekirukun aims to develop evolving business domains and establish itself as a market leader



# DX of Replacement work through Web-based Quotes

Web-based quotes eliminate the need for sales representative visits, allowing customers to place orders easily while enabling businesses to take a proactive approach

# (1) Request for Quote

Send photos of the equipment model number and measurement details

(2) Online Quote

No need for an on-site estimate!

(3) Place order

Order online 24/7, 365 days a year



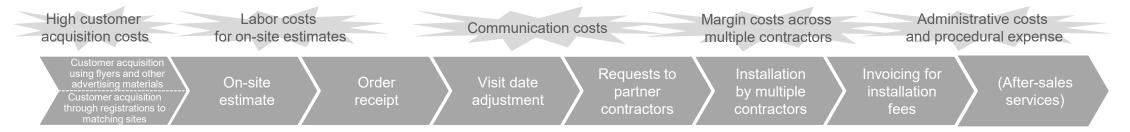
(4) Installation

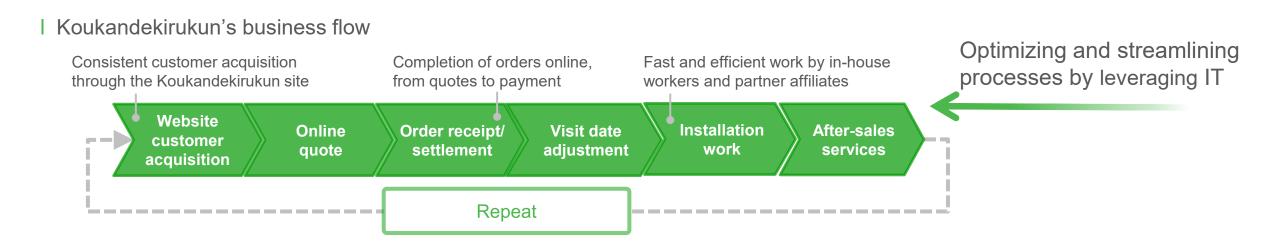
Presence required only on the day of installation

# **Achieving One-stop Residential Equipment Ordering**

Creation of a business flow dedicated to single-item residential equipment orders to achieve profitability

#### Traditional business flow





# **Strengths of Our Business**

Provide valuable information to users to drive site traffic. As a result, increasing orders lead to enhanced content capabilities

As site traffic continues to increase, the growth cycle of the media has enabled **high profitability and a reduction in advertising costs** 

#### (1) Koukandekirukun website

- Offering the latest products from leading domestic manufacturers
- Bestseller ranking
- Over 25,000 installation examples
- Over 18,000 user reviews

Number of page views:
Over 30 million (annual)

#### (4) Robust customer success system

- Finely-tailored support, including inquiries on equipment use
- Immediate all-hands response to any issues of products and installation
- All products come with a 10-year warranty, no repair costs during this period

Customer success support: Approx. 14,000 (annual)



# (2) High estimate accuracy without on-site inspections

- Quick quotes with no hassle for customers
- Transparent pricing with no additional costs at the time of installation

Number of quotes: Approx. 97,000 (annual)

# (3) Orders completed in-house through to installation

- Responsible installation carried out by a wholly-owned subsidiary
- Efficient project completion through crosstrained installation specialist in short timeframes, eliminating the need for multiple specialized workers

Number of installation projects: Approx. 48,000 (annual)

# Mega Site Specializing in Residential Equipment



# Increase in site inflow

- Large-scale site with over 35 million page views annually
- Site visits are expected to continue to increase

# **Extensive volume of information**

- Over 60,000 pages of unique content
- More than 33,000 accumulated user reviews
- A collection of over 28,000 installation examples



## No On-site Estimates! Completed Online!

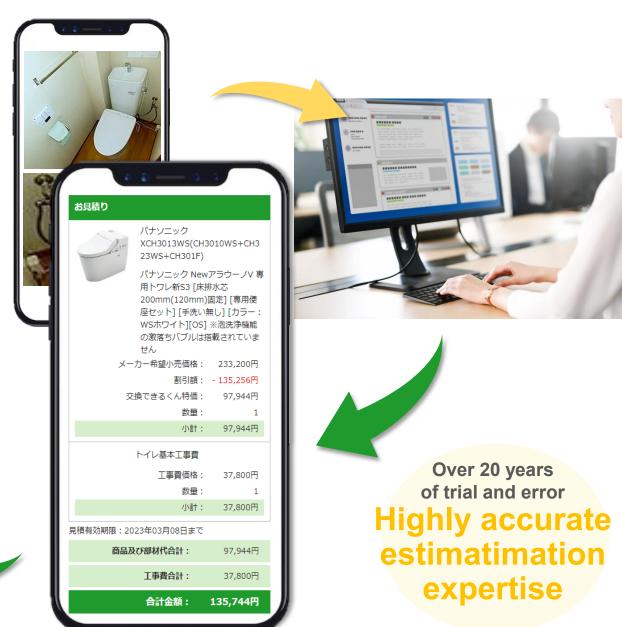
- No on-site estimates required!

  Just attach photos and send them online!

  Quick and hassle-free.
- Product cost + full service pack = Payment amount
  Single price that remains the same for every customer

Transparent pricing with no additional charges on the day of the installation



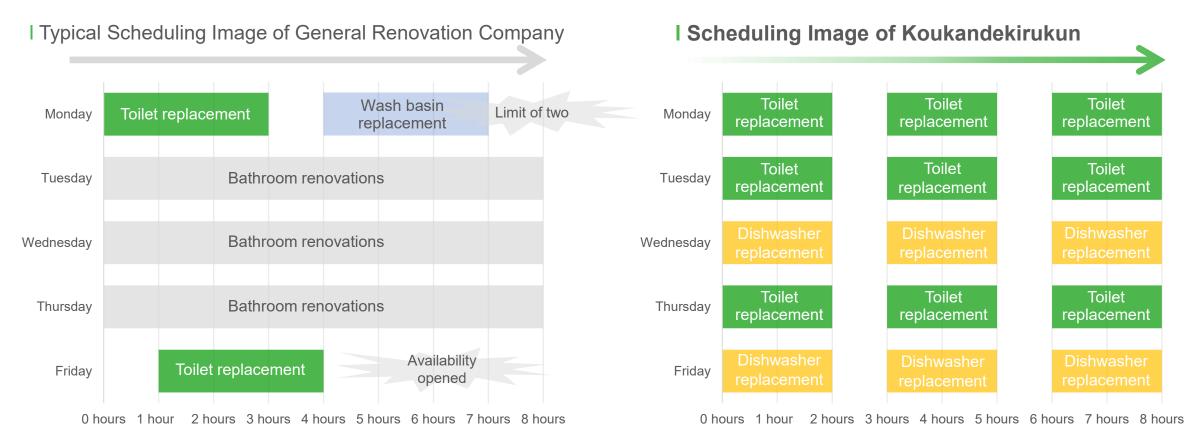


# Improving Productivity through Schedule-Managed Installation

Specializing in single-unit replacements for residential equipment improves quality and reduces work time

Improved productivity through efficient scheduling by bringing schedule management in-house





## **Productivity Improvement through Cross-Trained Workforce**

Even for simple projects such as toilet renovations, which could be completed by a single worker in an hour, multiple workers were previously required on-site

Conventional construction work can now be completed by a single worker within one day, leveraging an in-house training program that develops carpenters into cross-trained specialists

Easy scheduling and cost reduction lead to high price competitiveness and increased wages for workers

I Site image of system toilet and toilet interior construction



Various workers rotate in and out during installation

While larger construction projects can remain profitable, toilet renovation projects often lead to downtime, increasing costs and prolonging schedules

Cross-trained installation specialist
nour 2 hours 3 hours 4 hours 5 hours 6 hours 7 hours 8 hours 9 hours 10 hours 11 hours 12 hours



General <u>Re</u>novation

Company

A single, skilled specialist completes the work in 6 hours

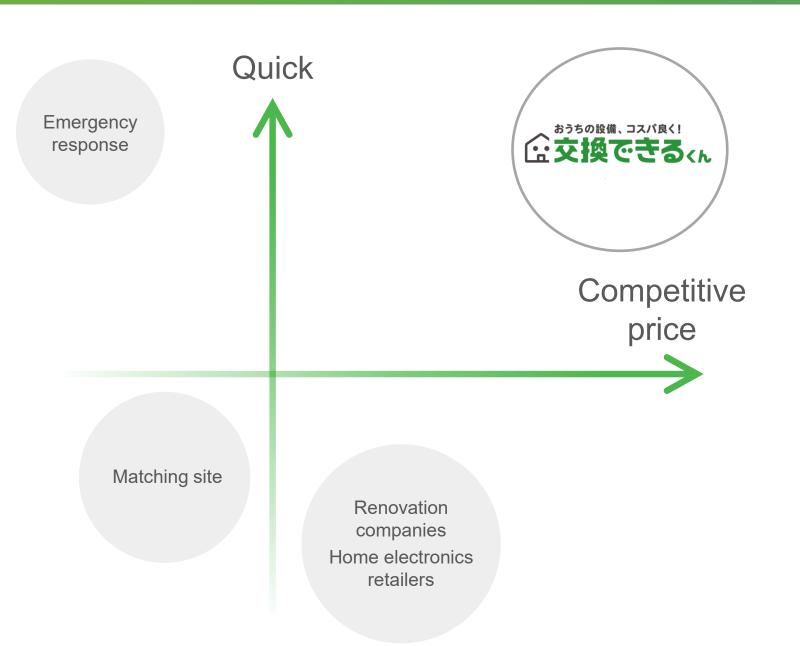
Specialized expertise ensures cost-effective, fast, and high-quality

### Entry Barriers in the IT × Residential Equipment Single-Unit Replacement Market

By leveraging IT and strategically specializing in the challenging market of single-unit residential equipment replacement where costs are high and profitability is difficult, we have built a strong entry barrier that cannot be easily replicated overnight



### **Established a Unique Position**



### **Unique position**

- Established a unique position to provide high quality residential equipment installation at a low cost and fast pace
- Specialized in online services and residential equipment
- Competitive pricing, speed, and convenience of online sales

# Installation managed in-house

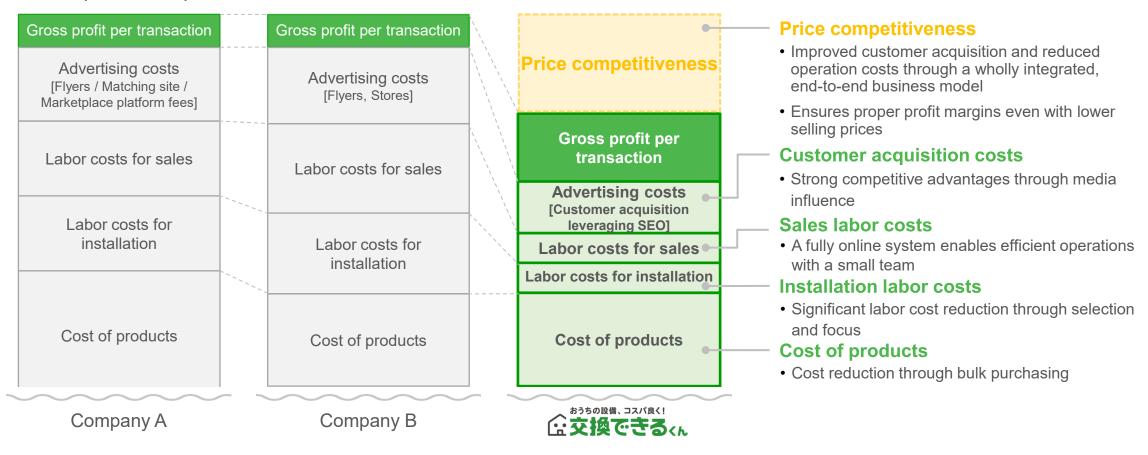
- Installation is all managed in-house without offloading responsibility elsewhere
- Managing after-sales service in-house, strengthens customer success and ensures continuous improvement in service quality

### **Cost Advantages**

Digitizing the estimation and ordering process and **focusing exclusively on the residential equipment replacement on the largest market segment**, rather than general renovation or repair services, have allowed us to optimize operational costs

Achieving profitability in the replacing domain where monetization was difficult and the market was not yet established

I Comparison of profit and cost structures



## **Examples of Quote Comparison**

#### Built-in dishwasher replacement

#### I Replacement image





#### I Competitor quote image

Item	Details	Amount (JPY)
Products	Panasonic built-in dishwasher NP-45MD9S Recommended retail price: ¥246,400 30% OFF (tax included)	172,480
Disassembly and removal	Removal of existing built-in dishwasher	8,800
Facility construction	Plumbing and drainage system renovation	22,000
Installation	Installation of built-in dishwasher	13,200
Disposal cost	Disposal of existing dishwasher and associated waste materials	11,000
Other	Miscellaneous expenses (site protection and management costs)	11,000
	Total (tax included)	238,480

#### I Koukandekirukun, Inc. quote

\* As of October 31, 2025

Item	Details	Amount (JPY)
Products	Panasonic built-in dishwasher NP-45MD9S Recommended retail price: ¥246,400 50% OFF (tax incl.)	123,200
Basic installation	All-in-one service pack (dishwasher) *	39,800
	Total (tax included)	163,000

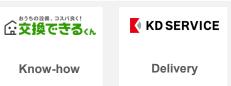
In addition

Approx. 2/3 of the competitor's price

Both product and installation come with a free 10-year warranty

# **Growth Image**

(3) Commercialization of DX initiatives in the residential equipment/home renovation sector



DX/Operation

Highly effective Housing DX Solutions

Provided as housing DX solutions

Solution Business
Housing DX Business
B2B domain

# (2) Strategic partnerships with companies providing lifestyle solutions

Rental property nanagement companie

ompanies Developers

House builders

Residential equipment manufacturer

**Energy infrastructure** 

Retail sector

Facilitating the development of a smart renovation business through DX and residential equipment replacement



#### (1) Strengthen brand power

Establishing "residential equipment replacement = Koukandekirukun" in the lexicon

# Market: Delays in promoting DX within the industry

Market: Forecast for a decline in the number of new construction starts
-> Strengthening the renovation business of companies providing lifestyle solutions

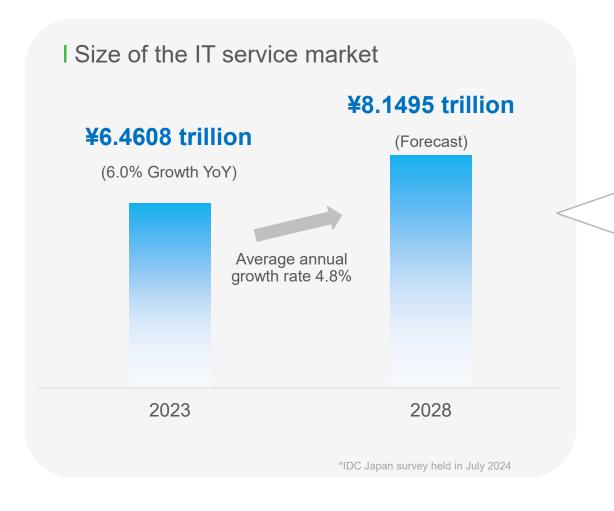
# Housing DX Business B2C "Koukandekirukun" domain

Market: Residential equipment market ¥2.8 trillion -> Less than 1% market share

# Introduction to Solutions Business

## **Business Model of IPS, Inc.**

# Software development services and housing DX solutions





Business characteristics and future strategic outlook





#### **Core business**

Provision of enterprise software development services for large companies







Promote system platform development for the Housing DX Business









Provision of B2B housing DX solutions

# Frequently Asked Questions

# **Frequently Asked Questions (1)**

Frequently Asked Questions	Answer
Could you provide an update on recent business performance?	In accordance with our disclosure policy, we refrain from responding to questions concerning financial results prior to their release in order to ensure fairness in the information provided to all investors. Please wait until the announcement of our next financial results.
Is there seasonality in quarterly sales?	Regarding revenue, based on past trends, the annual distribution between the first half [April to September] and the second half [October to March] is approximately 45:55. In particular, during Q1 [April to June], demand tends to weaken due to factors such as extended holidays.
Are there sufficient installation resources, including an adequate number of skilled workers?	With the current number of skilled workers, we have allocated personnel capable of meeting planned targets, ensuring sufficient capacity. Looking ahead, we will continue recruitment efforts as needed in alignment with our business expansion and revenue growth.
What type of user demographic utilizes Koukandekirukun's services? Additionally, what is the repeat usage rate?"	Homeowners across all age groups use our services, with our core customer segment being in their 40s and 50s. While we do not disclose specific repeat usage rates, many customers who have experienced our service appreciate its convenience and quality. As a result, when they face equipment failures or seek upgrades, they naturally return to use our service again, making repeat customers a common occurrence.
What are the benefits of choosing Koukandekirukun among various companies?	Beyond competitive pricing, our specialization in the replacement of residential equipment allows us to provide accurate estimates based on years of installation experience. With reliable workmanship and excellent customer support, we ensure a service that our customers can trust with confidence.
What are the entry barriers and Koukandekirukun's strengths in the future digitalization of renovation businesses and cross-industry market entry by e-commerce operators?	Our company has strategically specialized in the replacement of individual residential equipment, a market that is costly and challenging to monetize within the industry. This specialization has allowed us to develop three key strengths that are difficult to replicate overnight: 1) significant media presence, a website with over 50,000 pages, 2) high-quality estimates and customer service through a fully online process, and 3) superior installation quality backed by expertise in residential equipment replacement. By meticulously refining these aspects over the years and accumulating over 20 years of trial and error, we have established a unique operational advantage. This enables us to offer more competitive pricing than renovation companies or major retailers while securing an appropriate profit margin. Considering the challenges new entrants must navigate to reach this level of expertise, our company remains significantly ahead in the market.

# Frequently Asked Questions (2)

Frequently Asked Questions	Answer	
Do you have any plans to expand to regional cities?	We currently have a presence in seven major metropolitan areas including Sapporo, Sendai, and Hiroshima, in addition to the Kanto, Tokai, and Kansai regions. These areas still have significant scope for further development, and we are focusing efforts on deepening our presence within these areas. As part of this expansion, we have extended our coverage to the Toyohashi/Hamamatsu areas in July 2024. Moving forward, we plan to continue expanding into highly populated regional cities surrounding these seven metropolitan areas.	
Does the founder and CEO have hands-on field experience?	Our founder and CEO spent approximately 10 years actively working on-site, handling installation, site management, and overseeing field operations from the early days of the company. Additionally, with a deep understanding of on-site work and expertise in marketing, he leads the company with a well-rounded approach to management.	
How many employees and skilled workes work for your company?	As of September 2025, our consolidated workforce consists of 251 employees, including 18 in-house skilled workers. Additionally, the total number of skilled workers comprises 18 in-house professionals and 237 contracted partners, bringing the total workforce in this category to 255.	
What is your dividend policy?	Since our establishment, we have prioritized strengthening human resource investment, system development, and financial stability to enhance business performance, and as such, we have not implemented dividend payments. We recognize shareholder returns as a key management issue and intend to consider dividends while ensuring necessary internal reserves for future business expansion and strengthening our management structure. However, at this time, the possibility and timing of dividend payments remain undecided.	

# **Notes on the Handling of this Document**

The information provided in this document contains forward-looking statements.

These are based on current expectations, forecasts, and assumptions that involve risks.

These statements contain uncertainties that could lead to results materially different from those described.

These risks and uncertainties include general industry and market conditions, interest rates, exchange rate fluctuations, and other domestic and international economic factors.

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