

# Earnings Presentation Q1 FY10/2025

CellSource Co., Ltd (TSE Prime: 4880)



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- 2 Financial Results and Progress in Q1 FY10/2025
- 3 Upfront Investment Progress for Realizing CellSource Vision
- 4 Other Updates



## New Management Structure



Masayuki Yamakawa assumed the position of chairman of the board of directors Reinforced the management structure to accelerate the realization of CellSource Vision

- Leveraging his expertise as a physician, Representative Chairman of the Board Yamakawa will participate in formulating growth strategies for CellSource
- Guided by the CellSource Vision, management will promote businesses that pursue both the development of patient-centric medical services and R&D of cutting-edge medical technologies
- The management team will work as one to maximize corporate value through agile decision-making and flexible responses to market changes



# Financial Results and Progress in Q1 FY10/2025



**Net Sales** 

JPY 849 million

(-27.6% YoY)

**Operating Profit** 

JPY -62 million (- YoY)

Profit

JPY -45 million

(- YoY)

Operating Profit Margin

**-7.3**%

(-24.8<sub>pp</sub> YoY)

Blood-derived product contract processing orders

4,636

(-12.8% YoY)

ASC contract processing orders

345

(-7.0% YoY)

#### "Year 0" Commitments and Progress



Steadily working on "Year 0" commitments outlined in the CellSource Vision released at the previous quarterly earnings announcement

Aim to release a medium-term management plan by the fiscal year-end

1

Optimize management resource allocation Commitments

- Concentrate management resources in focus areas
- Thoroughly review costs in other areas, including back-office departments



Progress

hybrid orthopedic clinics (p.14)

transferring personnel and expanded SG&A spending
 Reviewed SG&A expenses for back-office departments, and implemented cost-cutting measures across the Group (p.19)

For focus businesses, strengthened workforce by

Expand existing
businesses targeting
orthopedic clinics
(measures targeting
medical institutions)

- Conduct sales activities targeting key hybrid orthopedic clinics
- Begin offering management support for hybrid orthopedic clinics
- Begin offering management support for orthopedic clinics specializing in self-funded treatment



Began providing management support for hybrid orthopedic clinics (Q2)

Steadily implementing sales strategies targeting

 Identified issues facing medical institutions specializing in self-funded treatment and established a support structure (p.13)

3

Invest to realize CellSource Vision (measures targeting partner companies)

 Conduct PoC evaluations and pilot tests with partner companies to expand the business scope in the orthopedic field



- Held the first online seminar with NTT Docomo.
   Conducted a trial in designing an online-to-offline pathway (p.24-26)
- Opened a PoC facility for the medical fitness business (Q2) (p.24,27)

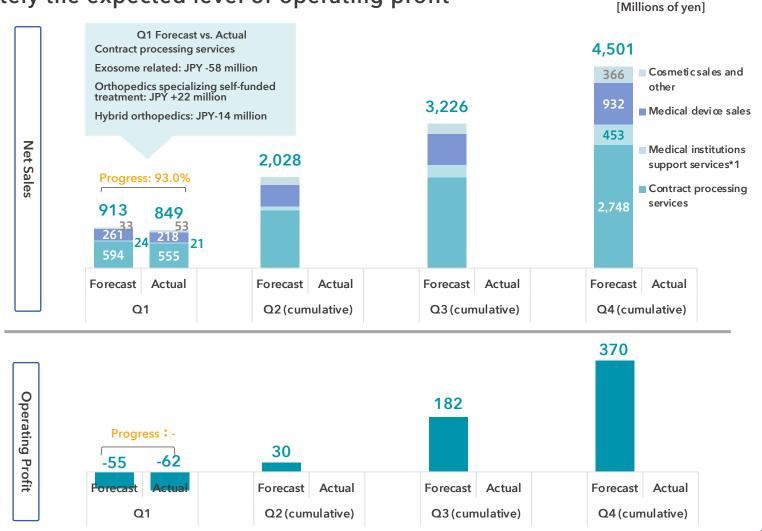
#### Earnings Forecast for FY10/2025: Progress



Q1 net sales reached 93% of our forecast. By controlling SG&A expenses, we succeeded in achieving approaximately the expected level of operating profit

#### **Full-Year Forecast Assumptions:**

- ✓ The effects of hands-on support for clinics specializing self-funded treatments are expected to materialize in the next fiscal year, so processing orders will remain flat this fiscal year.
- ✓ For hybrid-type processing orders, sales initiatives will focus on about 50 target medical institutions, and we aim for 1,000 orders per month by the end of Q4.
- Medical device sales and cosmetics will contribute steadily to revenue.
- ✓ Fees from medical institutions support will start generating revenue from Q2.
- ✓ We do not expect upfront investments to contribute to sales in the current fiscal year. These investments (PoC evaluations with partner companies) are aimed at realizing the CellSource vision.



<sup>\*1:</sup> Formerly consulting services

#### Q1 FY10/2025 Performance Summary



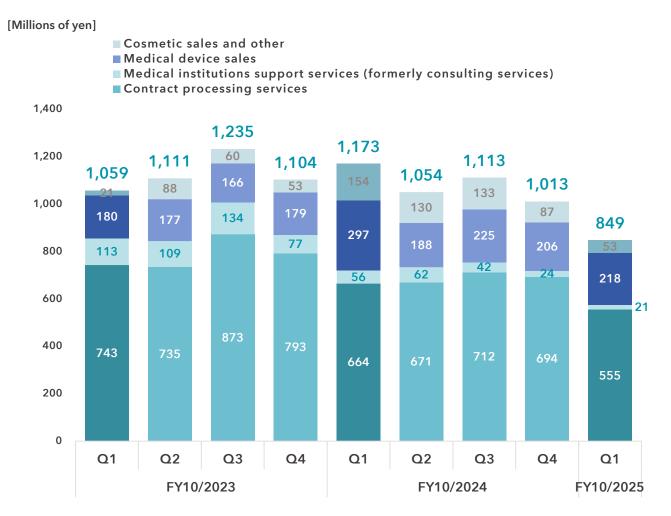
#### Sales declined, primarily for contract processing services, leading to lower sales and profit QoQ

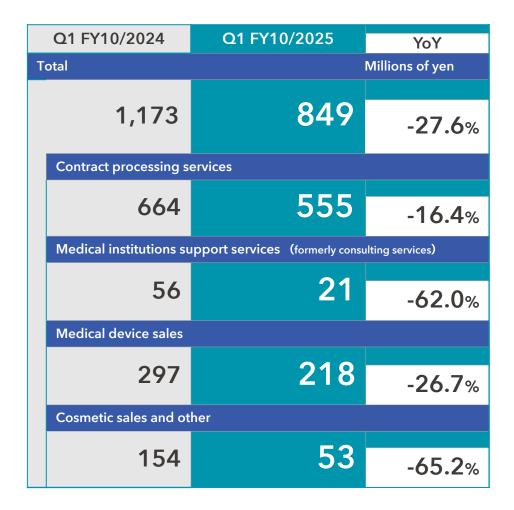
[Millions of yen]		FY10/2024 Q4	FY10/2025 Q1	ΩοΩ	FY10/2024 Q1	FY10/2025 Q1	YoY	Forecast	Achievement rate
Net sales		1,013	849	-16.2%	1,173	849	-27.6%	4,501	18.9%
Gross profit		297	465	+56.6%	763	465	-39.0%	-	-
	Gross profit margin	29.4%	54.9%	+25.5pt	65.1%	54.9%	-10.2pt	-	-
Operating profit		-258	-62	-	205	-62	-	370	-
	Operating profit margin	-25.5%	-7.3%	+18.2pt	17.5%	-7.3%	-24.8pt	-	-
Ordinary profit		-259	-60	ı	208	-60	-	372	-
Profit		-136	-45	-	143	-45	-	255	-

- Sales: Excluding medical device sales, sales across all services declined. Overall, sales fell 16.2% YoY.
- GPM: GPM increased due to the reversal of loss provisions for synovial stem cell processing services.
  Excluding the impact of loss provisions, GPM was largely flat QoQ.
- OPM: SG&A expenses declined QoQ, owing to cost-reduction measures.
   OPM, excluding the impact of loss provisions, decreased QoQ due to lower sales.
- Profit: No significant QoQ change in non-operating income/expenses
- Contract processing orders: Down
  QoQ, due to decreased orders from
  medical institutions specializing in selffunded treatment



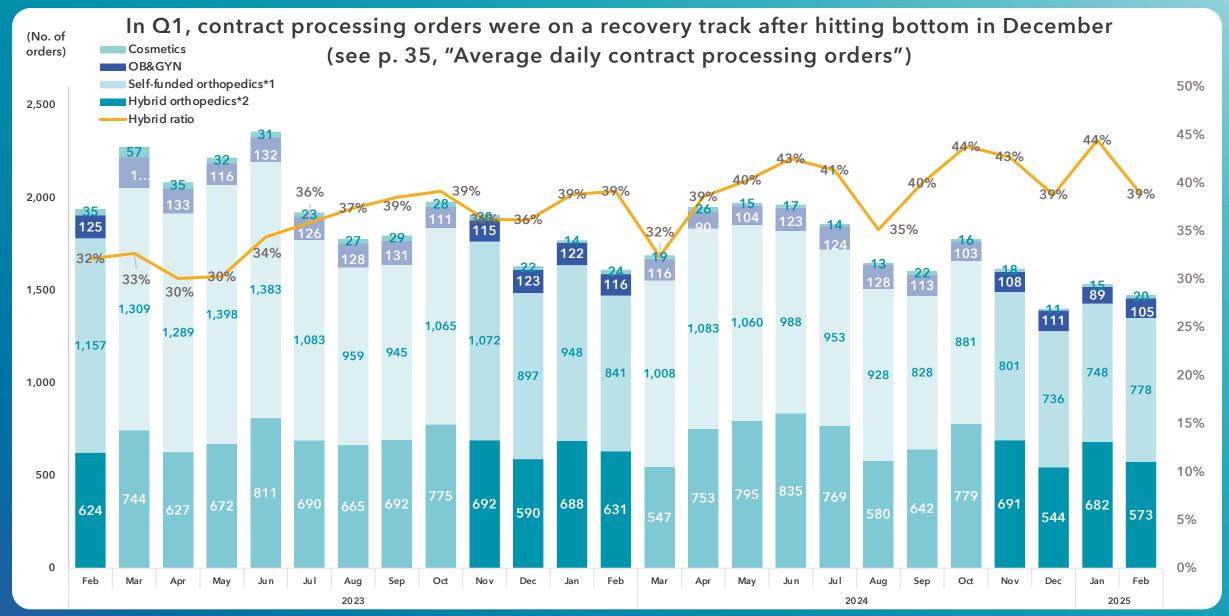
Sales for contract processing services for orthopedic clinics specializing in self-funded treatment declined sharply. Despite higher medical device sales QoQ, overall sales declined





### Monthly Contract Processing Orders for Blood-derived Products by Department





#### YoY Change in KPIs Comprising the No. of Blood-derived Product Processing Orders



Orders from medical institutions specializing in self-funded treatment continued to decline. For hybrid clinics, despite efforts to focus sales activities on key clinics, the number of active clinics remained at around 500. Orders per active hybrid clinic remained largely flat YoY

FY10/2024	Specializing in self-funded treatment*1			Hybrid*2		erall			
FY10/2025	Q1	Q1	<b>Q1</b>	Q1	Q1	Q1	Orders per medical institution declined		
Number of partner medical institutions	16	15	1,259	1,393	1,275	1,408	sharply		
Active ratio*3	100.0	100.0	38.4%	34.8%	39.1%	35.5%	The number of active medical institutions remained just under 500, despite the concentration of sales resources on key		
No. of orders per active medical institution	182.3	152.1	4.1	3.9	9.8	8.4	institutions  Remained largely flat		
No. of orders	2,917	2,282	1,970	1,912	4,887	4,194	YoY		

<sup>\*1:</sup> Of the orthopedic clinics specializing in self-funded treatment, refer to those belonging to the key clinic groups. Excludes closed medical institutions specializing in self-funded treatment.

<sup>\*2:</sup> Refer to orthopedic clinics excluding those specified in \*1 above (those belonging to clinic groups specializing in self-funded treatment)

<sup>\*3:</sup> The ratio of medical institutions from which we have received at least one order in the specified quarter



#### Identified management issues and established a support structure

Highly volatile patient acquisition framework

- Fluctuations in advertising effects have direct impact on earnings
- High advertising expenses are putting pressure on management

Earnings structure dependent on physicians

- Technical capabilities and experience of physicians with specialized knowledge significantly influence earnings
- Monthly operating days are insufficient due to challenges in hiring and retaining physicians

Inefficiency in organizational management

- Rapid organizational expansion has strained the operational structure, resulting in inadequate management
- Communication between corporate headquarters and medical sites remain insufficient

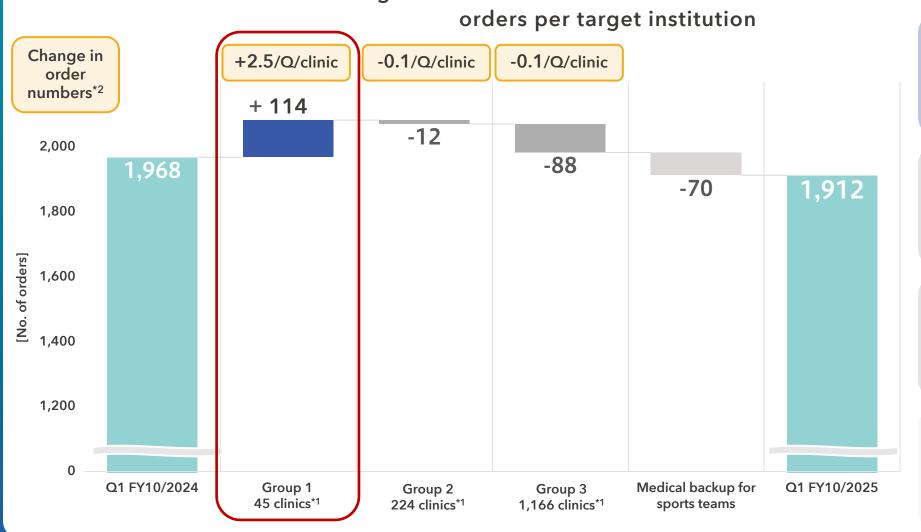
In addition to establishing support teams within CellSource, we dispatched administrative directors to medical institutions.

We will begin providing management support to resolve the identified issues from Q2.

#### YoY Change in Blood-Derived Product Processing Orders from Hybrid Clinics



We have enhanced sales strategies and concentrated resource allocation have successfully increased orders from target medical institutions. We aim to further increase in the number of



Group1: Target medical institutions
Clinics that increase orders exponentially through concentrated allocation of sales resources

Group2: Clinics that maintain current order levels by allocating a certain amount of sales resources

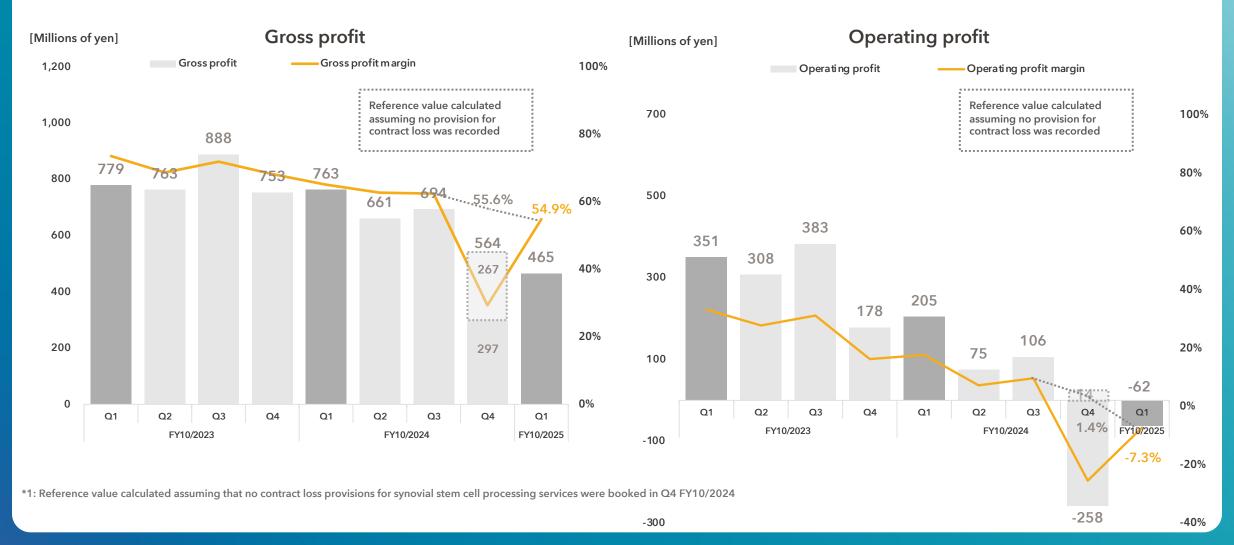
Group3: Clinics where sales resources are generally not allocated

Sports Team:
Medical backup contracts for sports teams will be terminated by the end of March, resulting in a decrease in related orders.

#### **Gross Profit and Operating Profit**



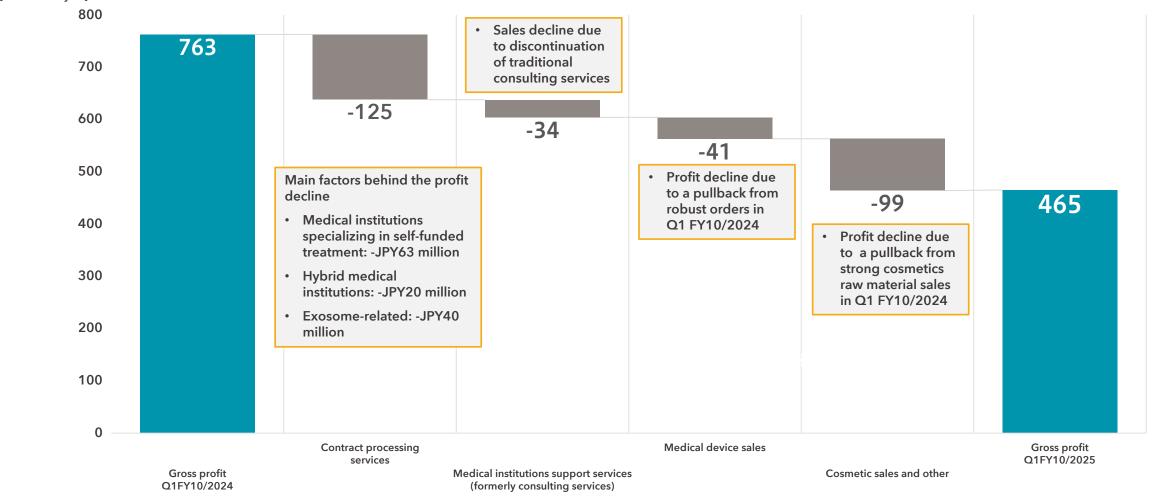
Gross profit declined due to lower sales, excluding the one-off impact of loss provisions booked in the previous quarter\*1. While SG&A expenses decreased owing to cost-reduction measures, operating profit fell QoQ, excluding the one-off impact\*1



#### Breakdown of YoY Decline in Q1 Gross Profit

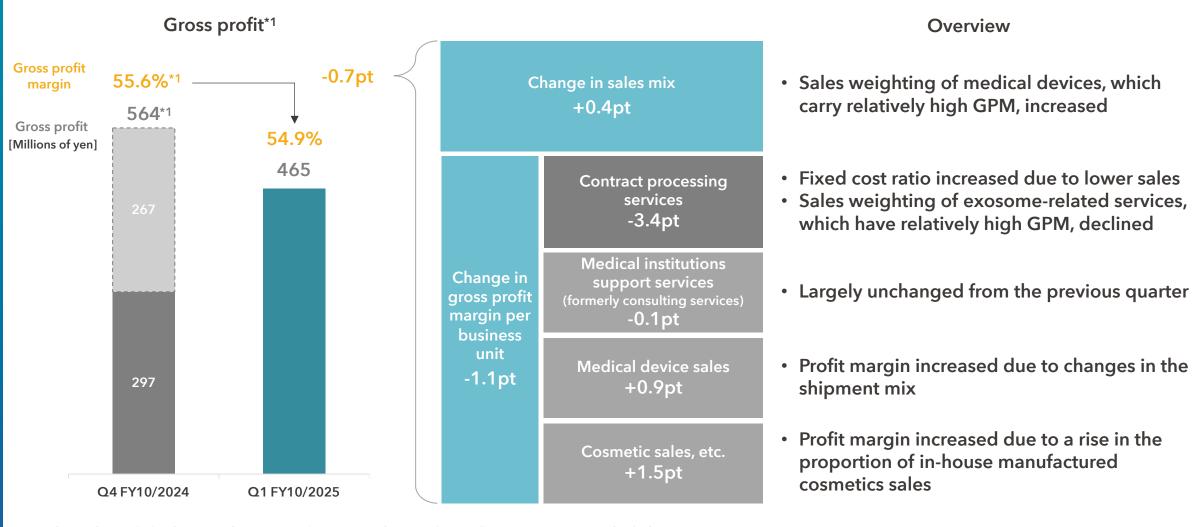


Gross profit declined YoY in Q1, due to lower sales to medical institutions specializing in self-funded treatment and decreased exosome-related sales in contract processing services, as well as a decline in raw material sales in the cosmetics sales business following strong sales a year ago





#### GPM\*<sup>1</sup> declined slightly, primarily due to lower sales from contract processing services

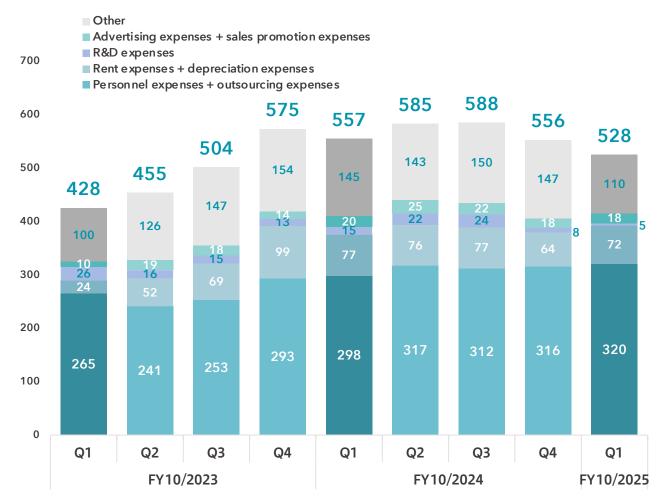


<sup>\*1:</sup> Reference figure calculated assuming that no contract loss provisions for synovial stem cell processing services were booked in Q4 FY10/2024.

[Millions of yen]



## SG&A expenses declined QoQ, owing to the review of selling and other expense items. Continued investing in human capital to drive future growth



Q1 FY10/2024	Q1 FY10/2025	YoY
Total		Millions of yen
557	528	-5.4%
Personnel expenses -	+ outsourcing expenses	
298	320	+7.2%
Rent expenses + dep	reciation expenses	
77	72	-5.9%
R&D expenses		
15	5	-62.6%
Advertising expenses	+ sales promotion expense	s
20	18	-10.5%
Other		
145	110	-24.0%

### Progress of the SG&A Expense Review

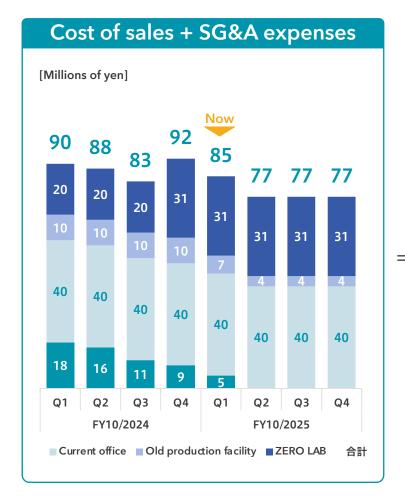


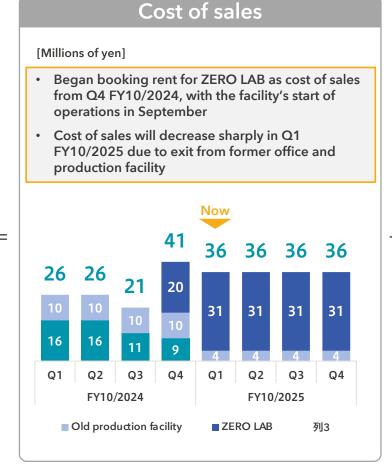
#### Reallocation of SG&A expenses underway in line with the initial plan

Business			FY10/2025 SG&A plan		ween FY10/2024 10/2025 budge <u>t</u>	Difference between FY10/202 results and FY10/2025 budge		
		Orthopedic	Concentrate management resources here, as business at core of CellSource Vision	-	112	Q1 +16	Progress 15%	
	Contract	OB&GYN	Continue to focus as a priority business	-19		-8	41%	
	processing business	Beauty, animals, other	Limit allocated resources and prioritize revenue generation for business continuity	-46		-16	36%	
Existing business areas  Consumer business  Medical device business  Egg freezing and storage  Transition from launch phase to stable operations phase  Transition from launch phase to stable operations  Search for new ways of doing business  Operate as stable business  -89  -89		-19	22%					
			Search for new ways of doing business		37	+15	40%	
	Medical device business		Operate as stable business	-10		-3	31%	
	Medical institutions	Management support	Establish a new template for business tailored to orthopedic clinics		228	+27	12%	
	support business*1	Legal consulting	Strengthen links to contract processing business	-4			0%	
Strategic	investment	Exosome drug discovery	Pivot from drug discovery to self-funded medical treatment	-108		1 +16 -8 -16 -19 +15 -3 +27 0 -20 -11 -45 Total: -JPY65	18%	
aı	reas	Overseas	Revise business priority	-37		-11	30%	
	Back-office a	reas	Consolidation of multiple locations, cost reduction, and personnel transfers to business divisions	-236		-45	19%	
*1: formerly c	onsulting services			Total: -JPY	170 million	Total: -JPY65 r	nillion/ 38%	
Investme	nts to realize to Vision	the CellSource	Launch of new businesses for expansion in the orthopedics field +35		18%			
				Total: +JP	Y193 million	Total: +JPY35	million/ 18%	



Exit from former office and manufacturing facility completed, resulting in decrease from Q2 in inefficiencies associated with doubling up of facilities



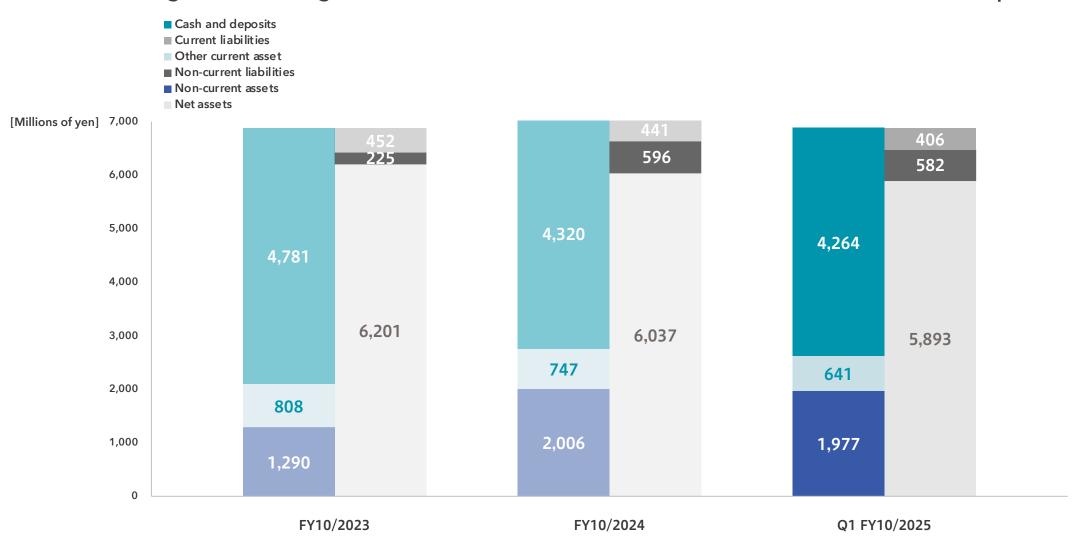




#### **Balance Sheet**



#### With no significant change in the balance sheet in Q1, we maintained a sound financial position





# Upfront Investment Progress for Realizing CellSource Vision

#### "Year 0" Commitments and Progress



Steadily working on "Year 0" commitments outlined in the CellSource Vision released at the previous quarterly earnings announcement

Aim to release a medium-term management plan by the fiscal year-end

1

Optimize management resource allocation

#### Commitments

- Concentrate management resources in focus areas
- Thoroughly review costs in other areas, including back-office departments



Progress

For focus businesses, strengthened workforce by

transferring personnel and expanded SG&A spending
Reviewed SG&A expenses for back-office departments, and implemented cost-cutting measures across the Group (p.19)

Expand existing businesses targeting orthopedic clinics (measures targeting

- Conduct sales activities targeting key hybrid orthopedic clinics
- Begin offering management support for hybrid orthopedic clinics
- Begin offering management support for orthopedic clinics specializing in self-funded treatment



- Steadily implementing sales strategies targeting hybrid orthopedic clinics (p.14)
- Began providing management support for hybrid orthopedic clinics (Q2)
- Identified issues facing medical institutions specializing in self-funded treatment and established a support structure (p.13)

3

Invest to realize CellSource Vision measures targeting partner companies)

Conduct PoC evaluations and pilot tests with partner companies to expand the business scope in the orthopedic field



- Held the first online seminar with NTT Docomo.
   Conducted a trial in designing an online-to-offline pathway (p.24-26)
- Opened a PoC facility for the medical fitness business (Q2) (p.24,27)

#### Timeline Toward the Release of the Medium-Term Management Plan



In the current fiscal year, positioned as "Year 0," we are working to develop a standardized, reproducible business model "template", and will announce a scale-out scenario as part of the medium-term management plan Positioning of FY10/2025 FY10/2025 **Q4** 01 Hold online seminars medium-term management plan Guide online-acquired potential customers to offline seminars Online Complete PoC evaluations Invest to touchpoints Proof of Concept (PoC) Create a scaleby Q3, and create a scale-CellSource evaluation period out scenario out scenario Vision No contribution to sales Open a PoC facility **Fitness** expected in FY10/2025 PoC evaluation period Create a scaleout scenario

#### Progress in "Year 0": Began Initial PoC Evaluations with NTT Docomo



Targeting approx. 1.27 million d Healthcare app users, conducted a survey on knee concerns
About 30% of respondents reported experiencing knee-related symptoms
Delivered targeted content to users with knee concerns

Approach d Healthcare app users



Design an online pathway



Design an offline pathway

Conducted a survey targeting d Healthcare app users



【stg】膝のお悩みに関するアンケー トのお願い



日頃よりdヘルスケアをご利用いただき、 誠にありがとうございます。

今後のサービス向上・新規サービスの開発を 目的として、アンケートを実施しておりま す。

ご回答いただいた内容は今後のサービス向上・新規サービスの開発に役立ててまいりますので、ご協力いただけますと幸いです。 下記の「同意してアンケート回答」ボタンを押すと、アンケートフォームに遷移してご回答いただけます。 Delivered targeted content, including articles and seminar information on knee pain



『その膝の痛み、放置が最大のリスク』 あなたは今、膝の違和感を 感じていませんか?

驚くべきことに、50歳以上の実に40.4% が膝の痛みを経験しているにもかかわらず、医療機関で適切な治療を受けている人は、わずか3.2%しかいません。\*\*1



ご自身、ご家族、ご友人の 健康のために奮ってご参加ください! ↓お申し込みは以下のボタンから↓

※1「膝の痛みに関する実態調査」(https://x.gd/YDFsM)
※2 Messier et al., 2005



Designed an online-to-offline pathway for interested users
Co-hosted a public seminar on knee disorders in collaboration with local clinics,
featuring specialist physicians

Approach d Healthcare app users

+

Design an online pathway

1

Design an offline pathway







At the pilot facility, planned and upgraded exercise programs and began PoC evaluations Working on developing a standardized template for nationwide expansion

Develop exercise programs



Conduct PoC
evaluations at
directly operated
facilities

Secured pilot test sites for PoC evaluations



Developed medical fitness programs and conducted pilot tests regarding customer acquisitions at fitness centers operated by medical institutions that share the CellSource Vision Conducted PoC evaluations at partner fitness centers





To build a foundation for developing a standardized business template for nationwide expansion, co-developed exercise programs, planed/upgraded exercise plans, menus, and services for members, and conducted PoC evaluations



# Other Updates

#### Transfer of Subsidiary Medibase's Business



Transferred the businesses of Medibase Co., Ltd, acquired in September 2024. The personnel will remain within CellSourcre, utilizing technology and know-how to realize the "CellSource Vision"

Overview of The Deal

Succeeding Company

Transfer Method

Signing of the Agreement

GMO Beauty Co., Ltd.

**Absorption-Type Company Split** 

March 11, 2025

Transaction Overview

- Transferring the Medibase business to the succeeding company through an absorption-type split
- The absorption-type split will take effect in May 2025. A restructuring plan involving Medibase is expected to be formulated by the end of the current fiscal year

Deal Highlights

- Retained personnel and acquired technology and know-how to expand services for affiliated medical institutions and create services in the orthopedic area
- Accelerates efforts towards realizing the "CellSource Vision"







# KPIs Appendix



Number of partner medical institutions

1,982

(+180 YoY)

Blood-derived product contract processing orders (Q1)

4,636

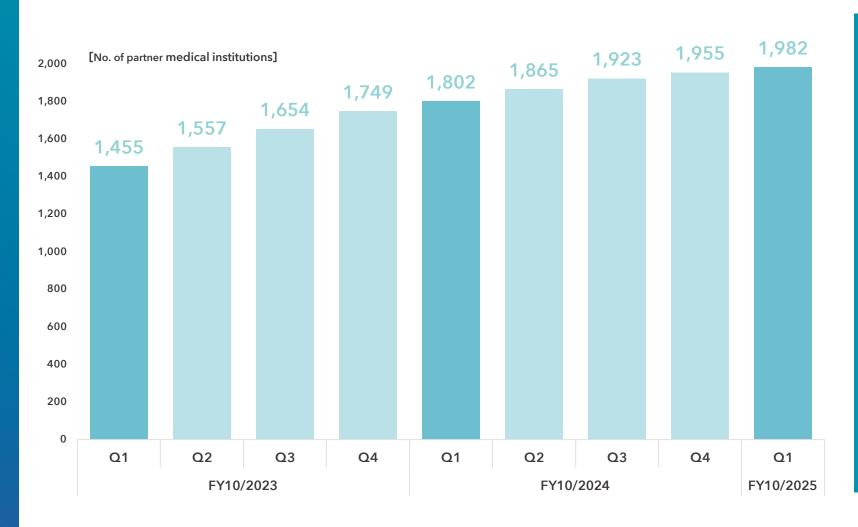
(-12.8% YoY)

Adipose-derived stem cell contract processing orders (Q1)

345

(-7.0% YoY)



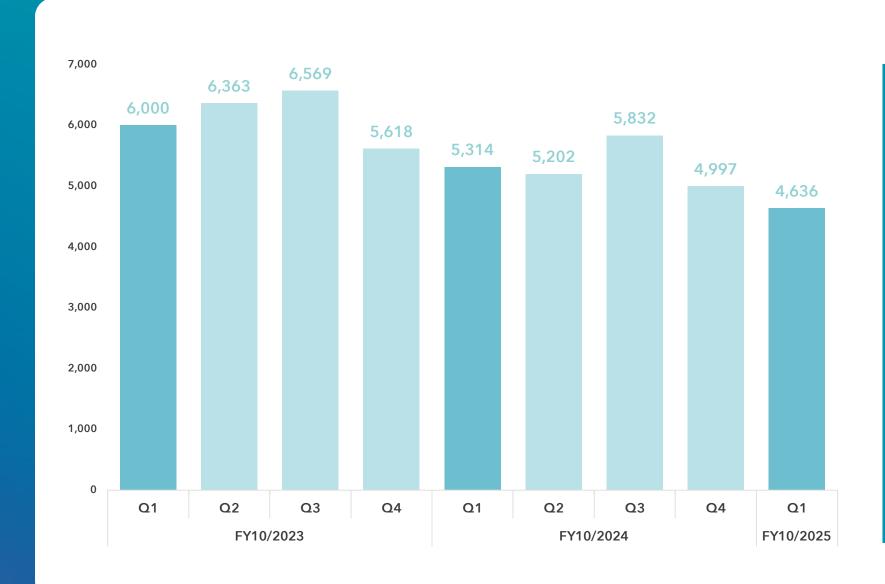


1,982 (+180 yoy)

<sup>\*1:</sup> Excludes the number of closed medical institutions specializing in self-funded treatment

#### **Number of Contract Processing Orders for Blood-derived Products**



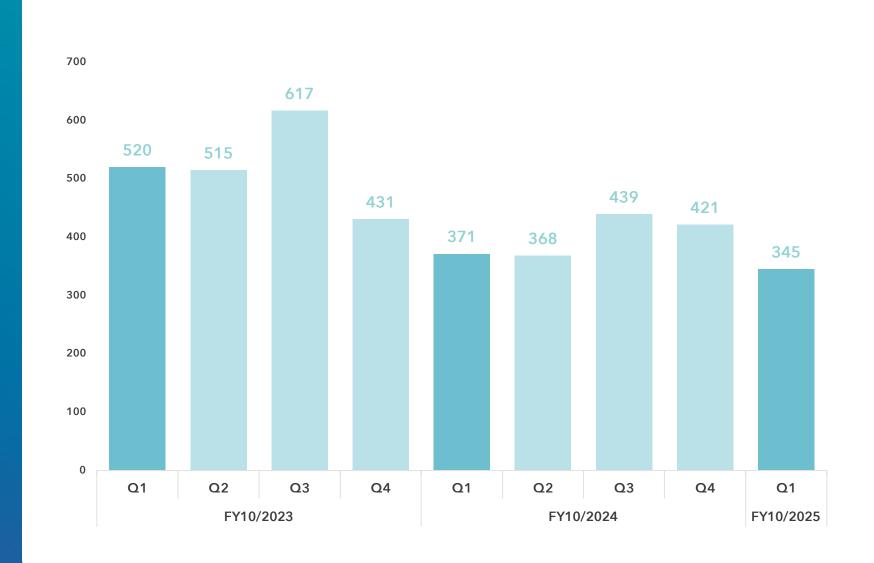




Cumulative: 99,651 orders

### Number of Contract Processing Orders for Adipose-derived Stem Cells (ASC)



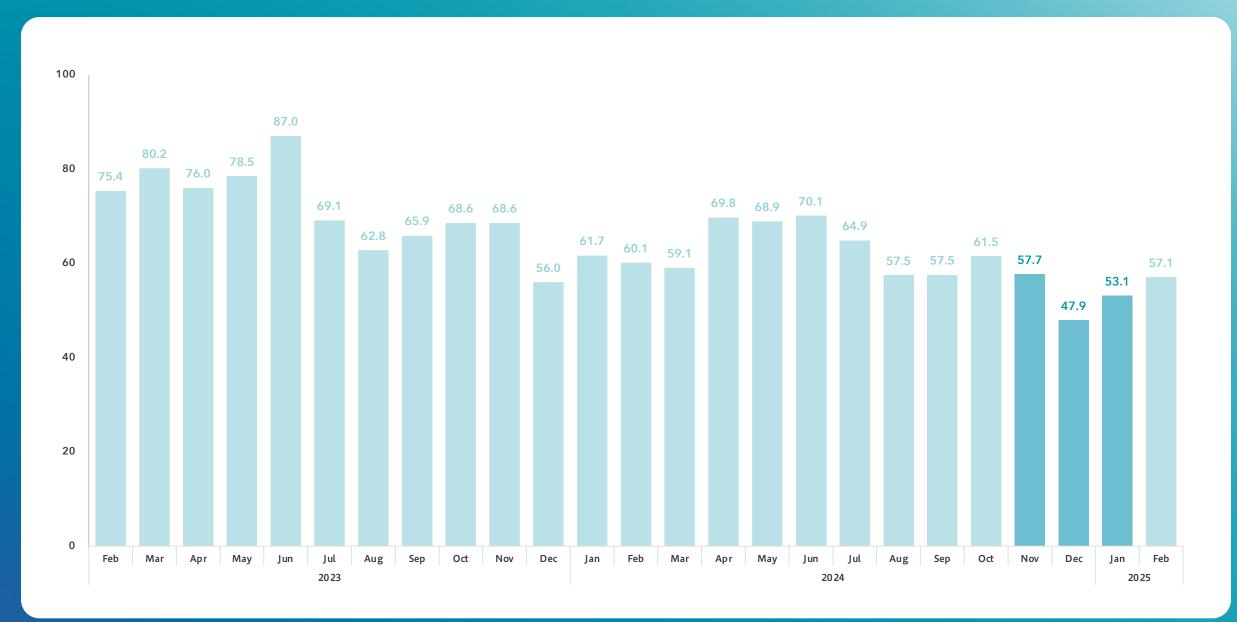




Cumulative: 9,564 orders

## **Daily Average Number of Contract Processing Orders**





#### KPIs Comprising the No. of Blood-derived Product Processing Orders



			FY10/	2024	FY10/2025	Q2/FY2023~ Q1/FY2024	Q2/FY2024~ Q1/FY2025	
		Q1	Q2	<b>Q</b> 3	Q4	Q1	Latest twelve months (LTM)	Latest twelve months (LTM)
	Number of partner medical institutions (quarter-end)	16	16	14	15	15	16	15
Specializing in	Active ratio*3	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
self-funded treatment*1	No. of orders per active medical institution	182.3	183.3	214.4	175.8	152.1	844.1	723.5
	No. of orders	2,917	2,932	3,001	2,637	2,282	13,505	10,852
	Number of partner medical institutions (quarter-end)	1,259	1,304	1,352	1,378	1,393	1,259	1,393
	Active ratio*3	38.4%	37.5%	39.4%	36.6%	34.8%	59.5%	54.8%
Hybrid <sup>*2</sup>	No. of orders per active medical institution	4.1	3.9	4.5	4.0	3.9	11.0	10.8
	No. of orders	1,970	1,931	2,392	2,003	1,912	8,270	8,237
	Number of partner medical institutions (quarter-end)	1,275	1,320	1,366	1,393	1,408	1,275	1,408
	Active ratio*3	39.1%	38.3%	40.0%	37.3%	35.5%	60.0%	55.3%
Total	No. of orders per active medical institution	9.8	9.6	9.9	8.9	8.4	28.5	24.5
	No. of orders	4,887	4,863	5,393	4,640	4,194	21,775	19,089

<sup>\*1:</sup> Of the orthopedic clinics specializing in self-funded treatment, refers to those belonging to key clinic groups

<sup>\*2:</sup> Of orthopedic clinics, refers to medical institutions excluding those belonging to clinic groups specializing in self-funded treatment in \*1 above \*3: The ratio of medical institutions from which we have received at least one order as of the end of the specified quarter

## **Quarterly Results**



			FY10/	2023		FY10/2024				FY10/2025
[Millions of yen]		Q1	Q2	Q3	Q4	Q1	Q2	<b>Q</b> 3	Q4	Q1
Net Sales	Net Sales		1,111	1,235	1,104	1,173	1,054	1,113	1,013	849
	Contract processing services	743	735	873	793	664	671	712	694	555
	Medical institutions support services (formerly consulting services)	113	109	134	77	56	62	42	24	21
	Medical device sales	180	177	166	179	297	188	225	206	218
	Cosmetic sales and other	21	88	60	53	154	130	133	87	53
SG&A expense	es	428	455	504	575	557	585	588	556	528
Operating pro	fit	351	308	383	178	205	75	106	-258	-62
Profit for the q	uarter	216	194	265	248	143	156	74	-136	-45
Total assets		4,416	4,812	5,017	6,879	6,807	6,876	6,864	7,074	6,882
Net assets		4,005	4,201	4,487	6,201	5,960	6,096	6,170	6,037	5,893
EBITDA		366	323	403	208	234	110	145	-206	-5
FTE*1		160	176	191	198	208	211	207	204	195
EBITDA per er	nployee (unit:1,000yen) <sup>*2</sup>	2,297	1,836	2,112	1,050	1,129	522	702	-1,012	-26
Number of Co	Number of Contract Processing Orders*3		6,878	7,186	6,049	5,685	5,570	6,271	5,418	4,981
	ASC contract processing orders	520	515	617	431	371	368	439	421	345
	Blood-derived product contract processing orders	6,000	6,363	6,569	5,618	5,314	5,202	5,832	4,997	4,636
Number of pa (quarter-end)	rtner medical institutions	1,455	1,557	1,654	1,749	1,802	1,865	1,923	1,955	1,982

<sup>\*1:</sup> FTE (full-time equivalent) = Total working hours of employees / (Number of working days x 8 hours)

<sup>\*2:</sup> FTE used for number of personnel in denominator

<sup>\*3:</sup> Does not include contract processing orders for synovial stem cells

### **Cautionary Note Regarding Forward-Looking Statements**



The materials and information provided in this presentation contain so-called "forward-looking statements."

These statements are based on current expectations, forecasts, and assumptions accompanying risks, and they may involve uncertainties that could cause actual results to differ materially from the expectations expressed in the forward-looking statements.

Such risks and uncertainties include, but are not limited to, market conditions, legal regulations, quality and safety assurance and production systems, specific business partners, reputational risk, research and development, advertising strategies, and system failures.

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