This is an English translation of the captioned release. This translation is prepared and provided for the purpose of the reader's convenience. All readers are recommended to refer to the original version in Japanese of the release for complete information

To whom it may concern:

Company Name: ASKUL Corporation<br>(Code No.: 2678, Tokyo Stock Exchange First Section)<br>Representative: Shoichiro Iwata<br>President and Chief Executive Officer<br>Contact Person: Tsuguhiro Tamai<br>Executive Officer, Finance \& Corporate<br>Communication Unit<br>Phone: (03) 4330-5130

FY5/2014 3rd Quarter Performance
(Consolidated financial summary for first nine months of fiscal year ending May 2014)

ASKUL Corporation (hereinafter referred to as the "Company") herewith attach the "FY5/2014 3rd Quarter Performance" (Consolidated financial summary for first nine months of fiscal year ending May 2014 ) to provide supplementary information with respect to the "Summary of Consolidated Financial Results for First Nine Months of Fiscal Year Ending May 2014 (Japanese GAAP)."

These supplementary materials include forward-looking statements concerning current plans and the outlook for operating results. These statements are based on plans and forecasts that use currently available information. Forward-looking statements are not promises or guarantees about the future because actual operating results may differ from the Company's outlook for a variety of reasons.

These supplementary materials are unaudited and have not been reviewed by certified public accountants or auditors.

## Productivity of Eastern and Western Key Logistics Centers Falls Short of Target but Exceeds Existing Centers

 LOHACO's 3Q Net Sales Grow 46\% Compared to 2 Q Pursue Further Improvement in Productivity of Logistics Centers While Driving Net Sales ForwardMarch 18, 2014

Notes:
This material contains ASKUL Group's current plans and performance outlook. These plans, forecasts, and other forward-looking statements represent ASKUL's plans and forecasts based on information currently available. Actual performance may differ from these plans and forecasts due to a variety of conditions and factors that could occur in the future. This material does not represent promises or guarantees regarding the achievement of these plans.
This material has not been audited by certified public accountants or auditing firms.

For the purposes of this material, LOHACO refers to the online mail-order business for general consumers, launched in October 2012 in alliance with Yahoo Japan Corporation. B-to-B refers to business-to-business transactions, while B-to-C refers to business-to-consumer transactions.
I. Revision to Full-Year Consolidated Earnings Forecasts
II. Three Key Points in Transition to E-commerce
III. B-to-B Business Topics

## Revision to Full-Year Consolidated Earnings Forecasts

| (\#fillion) | FY5/2014 full-year |  |  |  |  | Comparison with initial forecast |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Initial forecast |  |  |  | Revised <br> forecast | Change | Change <br> (\%) |
|  | LOHACO | B-to-B Business, | Logistics Base Enhancement, etc. | Total | Total | Total | Total |
| Net Sales | 10.0 | 240.0 | - | 250.0 | 250.0 |  |  |
| Operating Income | -2.3 | 10.4 | -2.1 | 6.0 | 4.0 | -2.0 | -33.3 |

The productivity of the eastern and western key logistics centers falling short of the targeted levels in the transition period from catalog to e-commerce is the primary factor for the revision.

The issue and countermeasures are clear, and we are pressing ahead with improvements
I. Revision to Full-Year Consolidated Earnings Forecasts
II. Three Key Points in Transition to E-commerce
III. B-to-B Business Topics

## (1) Logistics ECR Process That Lets Us Win with Commodity



くらしをかるくする
LOHACO


## Consolidated Net Sales Trend



## Increase the number of products in stock from 30,000 to 70,000 SKUs

## Consolidated net sales* posted

5 consecutive months of double-digit growth (LOHACO's 30 net sales grew 46\% compared to 2Q)

Priority on future profit maximization and maintaining the customer service levels

Accelerate the speed of transition to e-commerce operation, which is centered on the improvement of logistics productivity


## Measures for Addressing Issues




## (2) Creating new customer LOHACO-san

## ASKUL× YAHOO！

## くらしをかるくする <br> LOHACO <br> http：／／Iohaco．jp



## 3 Q net sales

 $¥ 3.59$ billion
## QoQ change

 46\%Achievement of the $¥ 10.0$ billion
full-year target is within range

# E-commerce is entering the second generation <br> 1st generation <br> 2nd generation 



Search and purchase single items related to one's hobby or taste

Food products


Beverages


Tissues and other household paper products


Kitchen goods, supplies


E-commerce entering into the household, and being utilized in daily life

Both amount spent on purchases and number of items purchased of repeat customers have been increasing


## Birth of the

second generation consumer (LOHACO-san)

## Who is LOHACO-san?

## Repeat customers <br> who have fulfilled a certain standard

# $=$ Loyal customers 

About 56,000 people as of February 20,2014

## They account for only about $5 \%$ of the total number of customers but make up more than $30 \%$ in terms of sales

# Increase the number of LOHACO-san to 1 million people 



## (3) Marketing platform that is integrated with manufacturers

## October 11,2013

Web Marketing Consortium 2013
About 230 officials from about 120 suppliers participated
January 28, 2014
Web Marketing Consortium (presentation of cases)
About 120 officials from about 60 suppliers participated

## Purpose of Web Marketing Consortium - What we are aiming for -

## Purpose 1 <br> Aim for a Win-Win-Win solution with consumers and manufacturers through sound development of e-commerce

## Purpose 2

Make big data open and practice effective e-commerce marketing activities

Purpose 3
Support the daily life of female working LOHACO-san (typical LOHACO-san), promote diversity and assist the parental generation through e-commerce


February 21, 2014

## LOHACO E-commerce Marketing Lab

## Established

## Objective of LOHACO E-commerce Marketing Lab

Create e-commerce business that is optimized for society and contribute to public good


To become the ultimate marketing platform

## ASKUL LOHACO employee researchers: 20 Yahoo. JAPAN: 2 University of Tokyo:2

AJINOMOTO CO.,INC.;AJINOMOTO GENERAL FOODS,INC.; Kao Customer Marketing Co.,Ltd.;CALBEE, Inc.; Coca-Cola Customer Marketing Company, Limited; Sumitomo 3M Limited; Daio Paper Corporation; Nissin Food Products Co.,Ltd.;Nestle Japan Ltd.; P\&G Japan;Unilever Japan K.K.;Lion Corporation
(honorifics omitted; in Japanese syllabary order)
Number of manufacturers wishing to participate in the next batch is also increasing

## Vanilla Air $\times$ LOHACO

## LOHACO jet goes into service on March 15， 2014

バニラエア航空券，Tポイントが当たる！！ゅ LOHACOジェット就航記念キャンペーン
势 $\mathrm{N}_{1}$－
3．12ॠ－4．15®－18：00きて
メルマガ登録・アプリダウンロードて

50名様 Tボイント1，000ポイント

もれなく OUTLET 先行案内配信
Attract more customers by improving awareness

## Taking e-commerce to

## the blue ocean together

# with manufacturers 

## I. Revision to Full-Year Consolidated Earnings Forecasts

II. Three Key Points in Transition to E-commerce
III. B-to-B Business Topics

## Targeting <br> B-to-B Business


soloel



## Image of Re-growth with New Categories


*The YoY growth rate for FY5/2013 includes net sales of LOHACO
*MRO: Abbreviation of Maintenance, Repair and Operation. Here, primarily denotes indirect supplies consumed on site by companies

## Aim to restore double-digit growth in B-to-B business

## B-to-B Growth Strategy

## Category

 MRO
## Medical

Manufacturing/ construction

Medical/ nursing care

Service
(stores/logistics)

Business development by about 1,400 agents


## Strengthening High-demand Products + Expanding Low-demand Products = Growth

(*bilion)
30
MRO business's net

*The net sales target includes products sold through LOHACO


## 現場所ラ

Aug 2012 Introduced 100 SKUs


Feb 2013 Introduced 173 SKUs


Aug 2013 Introduced 300 SKUs


Feb 2014 Introduced 170 SKUs

＊Genba－no－chikara is ASKUL＇s original brand for MRO supplies．

## Strengthened Both Competitiveness and Profitability

Genba－no－chikara：
Trends in net sales and gross profit margin


## Medical



# Increasing Agents + Enhanced Nursing-care Products = Growth 

## (¥billion) <br> Net sales of the


*The net sales target includes products sold through LOHACO.

No. 1 in net sales of medical mail order service (results for FY5/2013) *Source:AsKu)

## Number of Agents Tripled

## Major pharmaceutical wholesalers are also participating

## Medical \& Care Catalog Special Spring Issue released



ASKUL Medical \& Care 2014 Special Spring Issue Released in February 2014

Enhanced product lineup targeting nursing-care facilities offering day-care and other services

Offered limited-time discount mainly for products with seasonal demand

## Utilized as a tool for

 intensive development of elderly nursing-care industry

# Appendix 

## 《Appendix》

## Revision to Full-Year Consolidated Earnings Forecasts



## 《Appendix》

## Factors Affecting FY5/2014 Consolidated Operating Income (Plan)

Gross profit
margin ratio
factor
(¥billion)

## 0 000



FY5/2013 operating income (actual) $¥ 6.8$ billion

FY5/2014 operating income (initial plan) $¥ 6.0$ billion

Increase in advertising expense
Pricing strategy, etc.
Fixed expenses
-1.7 Temporary expenses




## 《Appendix》

## FY5/2014 Nine Month Consolidated Performance Overview

|  |  | FY5/2013 |  |  | FY5/2014 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Amount (¥million) |  | $\%$ of sales | Amount <br> (¥million) |  | \% of sales | $\begin{aligned} & \text { Yoy } \\ & \text { change } \\ & \text { (\%) } \end{aligned}$ (\%) | YoY change <br> (*million) |  |
|  | Sales |  | 65,614 | 100.0 |  | 82,404 | 100.0 | +10.1 |  | +16,790 |
| Gross | Profit |  | 36,894 | 22.3 |  | 40,463 | 22.2 | +9.7 |  | +3,568 |
| Selling, | neral and strative |  | 32,021 | 19.3 |  | 37,959 | 20.8 | +18.5 |  | +5,937 |
| Operatin | Income |  | 4,872 | 2.9 |  | 2,503 | 1.4 | -48.6 |  | -2,368 |
| Ordinar | Income |  | 5,063 | 3.1 |  | 2,555 | 1.4 | -49.5 |  | -2,507 |
| Net | come |  | 4,374 | 2.6 |  | 1,081 | 0.6 | -75.3 |  | -3,292 |
| LOHACO |  |  | B-to-8 business, etc. |  | Logistics base enhancement, etc. (1)) |  |  |  | Total |  |
|  |  |  |  |  | Fixede | expenses | Temporary e | xpenses ( 21) $^{\text {a }}$ |  |  |
| (\#billion) | forecast | $9 \mathrm{mo.actual}$ | forecast | $9 \mathrm{mo.actual}$ | Full-year forecast | 9 mo.actual | Full-year forecast | 9 mo a atual | forecast | 9 mo a actual |
| Net Sales | 10.0 | 7.8 | 240.0 | 174.5 |  | - | - | - | 250.0 | 182.4 |
| $\begin{aligned} & \text { Operating } \\ & \text { Income } \end{aligned}$ | -2.7 | -2.0 | 8.8 | 6.1 | -1.7 | -1.1 | -0.4 | -0.4 | 4.0 | 2.5 |

[^0]
## 《Appendix》 Trend in Consolidated Net Sales

(¥billion)


## 《Appendix》 Monthly Consolidated Net Sales Trend

(after Adjusting for Number of Business Days; Y-o-Y Comparison)


## 《Appendix》 Net Sales by Product Category

|  | 9 mo . FY5/2013 |  | $9 \mathrm{mo} . \mathrm{FY} 5 / 2014$ |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Amount <br> ( $¥$ million) | YoY change <br> (\%) | $\begin{aligned} & \text { Amount } \\ & \text { (¥million) } \end{aligned}$ | $\begin{gathered} \text { YoY change } \\ (\%) \\ \hline \end{gathered}$ |
| OA\&PC | 60,282 | +2.5 | 63,497 | +5.3 |
| Stationery | 35,863 | +7.4 | 38,650 | +7.8 |
| Living Supplies | 33,911 | +11.2 | 41,206 | +21.5 |
| Furniture | 12,450 | +5.8 | 13,043 | +4.8 |
| Others (Medical, etc.) | 11,112 | +14.2 | 12,835 | +15.5 |
| Total | 153,621 | +6.5 | 169,233 | +10.2 |

# Others, which includes focus fields of MRO and Medical, and Living Supplies, LOHACO's mainstay products, drove forward the growth 

[^1]
## 《Appendix》 SOLOEL ARENA Expanding Steadily




## Sales increased 13.8\% on year, exceeding full-year plan of 11.6\%

## 《Appendix》 Factors Affecting FY5/2014 9 Mo. Consolidated Net Sales

FY5/2013 first 9 months (actual)
$\begin{array}{lr}\text { Net sales } & ¥ 165.6 \text { billion } \\ \text { YoY change } & +¥ 10.2 \text { billion } \\ \text { YoY growth } & +6.6 \%\end{array}$

FY5/2014 first 9 months (actual)
Net sales $\quad ¥ 182.4$ billion

YoY change $+¥ 16.7$ billion
YoY growth $\quad+10.1 \%$
$+5.7$


Other B-to-B business, etc.
Net sales $\quad ¥ 146.3$ billion
YoY change $+¥ 5.7$ billion

## 《Appendix》 Trend in Consolidated Gross Profit



## 《Appendix》 Trend in Gross Profit Margin

# Gross profit margin of B-to-B business rose 

## 《Appendix》Consolidated Gross Profit and SG\&A Expenses

## Gross profit: $¥ 40.4$ billion

YoY change: $\quad+¥ 3.5$ billion
Gross profit margin: 22.2\%; YoY change:-0.1 p.p.
> While implementing pricing strategy with LOHACO, maintained gross profit margin at a level roughly in line with the previous year

## SG\&A expenses: $¥ 37.9$ billion

YoY change: $+¥ 5.9$ billion
Ratio of SG\&A expenses to net sales: 20.8\%; YoY change:+1.5 p.p.
< Reasons behind SG\&A expenses difference from a year earlier >

- Personal expense due to personnel increase at logistics centers
$+¥ 1.8$ billion
- Shipment expenses due to net sales increase and initial operating expenses, etc. due to the launch of the new logistics center
$+¥ 1.7$ billion
- Logistics base enhancement (fixed and temporary expenses)
$+¥ 1.5$ billion
- Advertising and sales promotion
$+¥ 0.5$ billion


## 《Appendix》 Capital Expenditures

## Capital expenditures: $¥ 23.6$ billion

(Annual plan: $¥ 22.4$ billion)
ASKUL Logi PARK Tokyo Metropolitan logistics base enhancement $\quad ¥ 18.1$ billion
ASKUL Logi PARK Fukuoka land acquisition
Osaka DMC logistics base enhancement
LOHACO website development
$¥ 2.5$ billion
$¥ 1.4$ billion
$¥ 0.3$ billion
(Ref.) Depreciation and amortization of software:
$¥ 2.8$ billion
(Annual plan: $¥ 3.8$ billion)

## 《Appendix》 New Catalog Released



| Total pages | 1,282 pages |
| :--- | ---: |
| Listed products | About 32,500 ite ms |
| Newly offered products | About 2,550 ite ms |
| Original products | About 5,700 ite ms |
| Green Products | About 11,600 ite ms |

<Reference>
Ov erv iew of ASKUL Catalog Autumn/Winter 2013
Total pages: 1,274 pages
Listed products: About 31,300 items

## 《Appendix》 New Catalog Released:Originality



## 《Appendix》 New Catalog Released:Product Range



## 《Appendix》New Catalog Released:Competitiveness



## 《Appendix》

(1) Share of orders placed on the Internet in net sales

|  | $3 Q \mathrm{FY} 5 / 2014$ |  | YoY change |  | $3 Q \mathrm{FY} 5 / 2013$ |  |
| :---: | ---: | ---: | ---: | :---: | :---: | :---: |
| Orders via the Internet | $74.5 \%$ | $+3.6 \mathrm{p.p}$. | $70.9 \%$ |  |  |  |
| Other | $25.5 \%$ | -3.6 p.p. | $29.1 \%$ |  |  |  |

Note 1:The percentages above are based on orders placed.
(2) ASKUL original products (items)

|  | February 2014 <br> (single month) | YoY change | February 2013 <br> (single month) |
| :---: | ---: | ---: | ---: |
| Number of original <br> products | 5,113 | +996 | 4,117 |
| Share in net sales | $16.3 \%$ | +1.1 p.p. | $15.2 \%$ |

Notes:

1. The figures above are the results for the month of February each year.
2. Net sales of original products used as the numerators in calculating the shares in net sales do not include net sales of original copier paper.
3. The figures for the number of original products do not include the products listed in Medical \& Care Catalogs and Medical Pro Catalogs.

## 《Appendix》

(3) Capital expenditures
(¥million)

| Item | First nine months of FY5/2014 |  | First nine months of <br> FY5/2013 |
| :---: | ---: | ---: | ---: |
|  | Amount | YoY change | Amount |
| [Capital expenditures] | 23,687 | $+761.2 \%$ | 2,750 |
| Property, plant and equipment | 22,205 | $+1,516.3 \%$ | 1,373 |
| Intangible assets | 1,482 | $+7.7 \%$ | 1,376 |


| Construction in progress Note2 | 35 | $-96.3 \%$ | 953 |
| :---: | ---: | ---: | ---: |
| Software in progress Note2 | 184 | $+60.8 \%$ | 114 |

Notes:

1. Capital expenditures are stated on an accrual basis and do not reflect reductions.
2. Construction in progress and software in progress partially include consumption and other taxes.

[^0]:    *1 Expenses related to logistics base enhancement, etc. are ultimately distributed to each business based on net sales, etc. in ASKUL's managerial accounting. *2 Recording of the temporary expenses on logistics base enhancement, etc. has been completed in 1 Q .

[^1]:    *MRO: Abbreviation of Maintenance, Repair and Operation. Here, primarily denotes indirect supplies consumed on site by companies.

