2012年第3四半期（7月～9月）決第知信

会 社 名 バンク・オブ・アメリカ・コーポレーション
（Bank of America Corporation）
（8648）
100 North Tryon Street，Charlotte，NC 28255 U．S．A．
東証市場第一部
本決算：年1回（12月）中間決算：四半期ごと
東京都港区六本木一丁目6番1号 泉ガーデンタワー
アンダーソン・毛利•友常法律事務所 電話 03 （6888） 1000

1．本国における決算発表日 2012年10月17日（水曜日）

2．業 績

|  | 第 3 四半期（7月～9月までの 3 力月間） |  |  |
| :---: | :---: | :---: | :---: |
|  | 当年度（2012 年） | 前年度（2011 年） | 増減率 |
| 正味利息収入 | 9，百万 ${ }_{\text {F゙ヶ }}$ | 10，${ }^{\text {百万 }{ }^{\text {rı }} \text { ，}} 0$ | $\triangle 5.3$ |
| 利息外収入 | 10,490 | 17,963 | $\triangle 41.6$ |
| 純利益 | 340 | 6,232 | $\triangle 94.5$ |
| 1 株当り純利益 | 0.0 $\mathrm{O}_{\text {r }}$  <br> （希薄化後） 0.0 0 | $0.58^{\text {F }}$（希薄化後） 0.56 | － |


|  |  |  |  |
| :---: | :---: | :---: | :---: |
|  | 当 期 | 前年同期 | 増減率 |
| 正味利息収入 | 30，${ }_{\text {百万 }{ }^{\text {Fr }} \text { ，}}$ |  | $\triangle 10 .{ }^{\%}{ }^{\circ}$ |
| 利息外収入 | 34,342 | 34,651 | $\triangle 0.9$ |
| 純利益（損失） | 3，4 56 | $\triangle 545$ | － |
| 1 株当り純利益（損失） | $0.22^{\text {F }}$（希薄化後） 0.22 | $\triangle 0.15^{\mathrm{F}}{ }^{\wedge}$ （希薄化後）$\triangle 0.15$ | － |

（注）1．過年度の数値の一部は，当期の表示に一致させるために組替えられている。
2．本情報は，速報値であり，本発表時に入手可能な会社情報に基づき作成されている。

（注）1．原則として各四半期に宣言された配当金である。

当社は，2012年度第3四半期に340百万ドル（希薄化後 1 株当たり 0.00 ドル）の当期純利益を計上しました。 これに対して，前年同期は 62 億ドル（希薄化後 1 株当たり 0.56 ドル）の当期純利益でした。
すでに報告しているとおり，2012年度第3四半期の業績は，当社の信用スプレッド改善に関連する負債評価調整（DVA）及び公正価値オプション（FV0）調整による19億ドル，すでに発表済のメリルリンチ集団訴訟に係る和解金費用を含む訴訟費用総額 16 億ドル，また英国における法人所得税率引下げによる一部の繰延税金資産の見直しによる8億ドルによるマイナスの影響を受けました。かかる 3 項目を合わせた 1 株当たり純利益は，マイ ナス 0.28 ドルとなります。

前年同期には，DVA及びFV0調整関連のプラスの調整額 62 億ドル，訴訟費用総額 6 億ドル，英国における法人所得税率引下げによる一部の繰延税金資産の見直しによる8億ドルが含まれていました。かかる3項目を合 わせると，2011年度第3四半期の1株当たり純利益はプラス 0.27 ドルでした。さらに，前年同期には，その他の重要項目の中でも，中国建設銀行（CCB）に対する当社の投資持分の一部売却による税引前利益 36 億ドル （CCB以外の株式及び戦略投資に関連する純損失 22 億ドルにより一部減殺されています。）も含まれていました。

前年同期と比較して，2012年度第3四半期の業績は，ほとんどの主要なポートフォリオにわたる信用の質の改善，販売及びトレーディング収益の増加（DVA の影響を除きます。），モーゲージ銀行事業収益の増加並びに投資銀行事業収益の増加に牽引されました。

最高経営責任者のブライアン・モイニハン氏は，「当社は顧客との取引を拡大しています。預金残高が増え， モーゲージのオリジネーション高も伸び，モバイル・バンキング顧客も 1,100 万人を超えました。また，中小企業向け貸出金が前年比で $27 \%$ 増加したほか，商業顧客向け貸出金が 7 四半期連続して増加しました。法人顧客からは世界第2位の投資銀行との高い評価も頂きました。厳しい経済情勢の中，過去から引き継いだ様々な問題の清算への取り組みを継続しつつも，当社の戦略は着実に実を結んでいます。」と述べています。

また，最高財務責任者のブルース・トンプソン氏は，「当四半期においても，当社は，バランスシート強化 に継続して取り組んできました。期末現在の普通株等 Tier 1 比率は過去最高の $11.41 \%$ に達し，推定バーゼル III基準の普通株等 Tier 1 比率も 2012 年度第 2 四半期の $7.95 \%$ から $8.97 \%$ へと上昇しました。これらの成果を得て，当社では中核的収益の増進に関心を移しています。」と述べています。
（上記は現地2012年10月17日発表のニュースリリースの抜粋箇所の抄訳です。原文と抄訳の間に龃䶣があ る場合には，原文の内容が優先します。全文（原文）は，以下のとおりです。）

# Bank of America 

October 17, 2012
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## Bank of America Reports Third-Quarter 2012 Net Income of $\$ 340$ Million, or $\mathbf{\$ 0 . 0 0}$ per Share

Previously Announced Items Negatively Impact Earnings

- Valuation Adjustments for Improvement in the Company's Credit Spreads, \$1.9 Billion Pretax
- Total Litigation Expense of \$1.6 Billion Pretax, Including Merrill Lynch Class Action Settlement
- Charge Related to Reduction in U.K. Tax Rate of $\$ 0.8$ Billion
- Previously Announced Items Totaled (\$0.28) per Share

Capital and Liquidity Continue to Strengthen

- Basel 1 Tier 1 Common Capital Ratio of 11.41 Percent at September 30, 2012
- Estimated Basel 3 Tier 1 Common Capital Ratio of 8.97 Percent at September 30, 2012, up From 7.95 Percent at June 30, 2012 (Fully Phased-in Assuming U.S. Final Rules and U.S. Basel 3 NPRs) ${ }^{1}$
- Long-term Debt Down $\$ 112$ Billion From September 30, 2011, Driven by Maturities and Liability Management Actions; Time-to-required Funding Remains Strong at 35 Months

Core Business Momentum Accelerates

- Total Average Deposit Balances up $\$ 17$ Billion, or 6 Percent (Annualized), From Prior Quarter
- First-lien Mortgage Production Increased 13 Percent From Prior Quarter
- Global Wealth and Investment Management Had Solid Long-term AUM Flows of $\$ 5.7$ Billion, up 39 Percent From the Prior Quarter and 27 Percent From the Year-ago Quarter
- Ending Commercial Loans in Global Banking Segment Including Real Estate Loans Grew 13 Percent (Annualized) From Prior Quarter to \$236 Billion
- Investment Bank Ranked No. 2 in Global Investment Banking Fees; Revenue Up 17 Percent From Prior Quarter and 42 Percent From the Year-ago Quarter

CHARLOTTE - Bank of America Corporation today reported net income of $\$ 340$ million, or $\$ 0.00$ per diluted share, for the third quarter of 2012, compared to $\$ 6.2$ billion, or $\$ 0.56$ per diluted share, in the third quarter of 2011.

As previously reported, the third quarter of 2012 was negatively impacted by $\$ 1.9$ billion of debit valuation adjustments (DVA) and fair value option (FVO) adjustments related to the improvement in the company's credit spreads, $\$ 1.6$ billion for total litigation expense, including a charge for the previously announced settlement of the Merrill Lynch class action litigation, and a charge of $\$ 0.8$ billion related to the repricing of certain deferred tax assets due to a reduction in the U.K. corporate tax rate. Together, these three items totaled a negative $\$ 0.28$ per share.

The year-ago quarter included $\$ 6.2$ billion in positive DVA and FVO adjustments, $\$ 0.6$ billion in total litigation expense and $\$ 0.8$ billion related to the repricing of certain deferred tax assets due to a reduction in the U.K. corporate tax rate. Together, these three items totaled a positive $\$ 0.27$ per share in the third quarter of 2011. In addition, the year-ago quarter included, among other significant items, a $\$ 3.6$ billion pretax gain on the sale of a portion of the company's investment in China Construction Bank (CCB), partially offset by $\$ 2.2$ billion of net losses related to equity and strategic investments other than CCB.

Relative to the year-ago quarter, the results for the third quarter of 2012 were driven by improved credit quality across most major portfolios, increased sales and trading revenue (excluding impact of DVA), higher mortgage banking income and increased investment banking income.
"We are doing more business with our customers and clients: Deposits are up; mortgage originations are up; we surpassed 11 million in mobile customers; small business lending is up 27 percent year over year; loans to our commercial clients rose for the seventh consecutive quarter; and our corporate clients made us the second-ranked global investment banking firm," said Brian Moynihan, chief executive officer. "Our strategy is taking hold even as we work through a challenging economy and continue to clean up legacy issues."
"Our focus on strengthening the balance sheet continued this quarter," said Chief Financial Officer Bruce Thompson. "We ended the quarter with record Tier 1 common capital ratio of 11.41 percent and an estimated Basel 3 Tier 1 common capital ratio of 8.97 percent, up from 7.95 percent as of the second quarter of $2012^{1}$. With these gains, we have turned our attention to driving core earnings."

## Selected Financial Highlights

| (Dollars in millions, except per share data) | Three Months Ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { September } 30 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \text { June } 30 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \text { September } 30 \\ 2011 \end{gathered}$ |  |
| Net interest income, FTE basis ${ }^{1}$ | \$ | 10,167 | \$ | 9,782 | \$ | 10,739 |
| Noninterest income |  | 10,490 |  | 12,420 |  | 17,963 |
| Total revenue, net of interest expense, FTE basis ${ }^{1}$ |  | 20,657 |  | 22,202 |  | 28,702 |
| Total revenue, net of interest expense, FTE basis, excluding DVA and FVO ${ }^{2}$ |  | 22,529 |  | 22,422 |  | 22,486 |
| Provision for credit losses |  | 1,774 |  | 1,773 |  | 3,407 |
| Noninterest expense |  | 17,544 |  | 17,048 |  | 17,613 |
| Net income |  | 340 |  | 2,463 |  | 6,232 |
| Diluted earnings (loss) per common share | \$ | 0.00 | \$ | 0.19 | \$ | 0.56 |

[^0]
## Key Business Highlights

The company made significant progress in the third quarter of 2012 in line with its operating principles, including the following developments:

## Be customer-driven

- Bank of America extended approximately $\$ 117$ billion in credit in the third quarter of 2012. This included $\$ 73.7$ billion in commercial non-real estate loans, $\$ 20.3$ billion in residential first mortgages, $\$ 10.6$ billion in commercial real estate loans, $\$ 4.5$ billion in U.S. consumer and small business card, $\$ 933$ million in home equity products and $\$ 6.8$ billion in other consumer credit.
- The $\$ 20.3$ billion in residential first mortgages funded in the third quarter helped more than 80,000 homeowners either purchase a home or refinance an existing mortgage. This included more than 4,400 first-time homebuyer mortgages originated by retail channels, and more than 25,000 mortgages to low- and moderate-income borrowers. Approximately 17 percent of funded first mortgages were for home purchases and 83 percent were refinances.
- The company originated approximately $\$ 6.2$ billion in small business loans and commitments in the first nine months of 2012, up 27 percent from the year-ago period, reflecting its continued focus on supporting small businesses.
- Total client balances in Global Wealth and Investment Management increased 3 percent from the prior quarter to $\$ 2.3$ trillion, led primarily by market gains, as well as gains in deposit balances, long-term assets under management (AUM) flows and loan balances.
- The company continued to deepen relationships with customers. The number of mobile banking customers rose 30 percent from the year-ago quarter to 11.1 million customers, and the number of new U.S. credit card accounts opened year-to-date grew 8 percent from 2011.
- Merrill Edge brokerage assets increased $\$ 13.9$ billion from the year-ago quarter to $\$ 75.9$ billion, driven by market improvement and asset growth from new accounts.
- The company continued to increase the number of Financial Solutions Advisors, mortgage loan officers and small business bankers during the quarter to approximately 5,800 at the end of the third quarter of 2012, approximately 3,200 of whom were deployed in banking centers.
- The company continued to support the economy by:
- Helping clients raise $\$ 145$ billion in capital in the third quarter of 2012, up from $\$ 125$ billion in the prior quarter.
- Providing incremental credit to businesses with ending loans in the Global Banking business rising 2.5 percent from the prior quarter to $\$ 272.1$ billion.
- Bank of America Merrill Lynch (BofA Merrill) continued to rank No. 2 globally in net investment banking fees during the first nine months of 2012, as reported by Dealogic.


## Continue to build a fortress balance sheet

- Regulatory capital ratios increased with the Tier 1 common capital ratio under Basel 1 increasing to 11.41 percent in the third quarter of 2012, up 17 bps from the second quarter of 2012 and 276 bps higher than the third quarter of 2011.
- The Tier 1 common capital ratio under Basel 3 on a fully phased-in basis was estimated at 8.97 percent as of September 30, 2012, up from 7.95 percent at June 30, 2012. ${ }^{1}$
- The company continued to maintain strong liquidity while significantly reducing longterm debt. Global Excess Liquidity Sources totaled $\$ 380$ billion at the end of the third quarter of 2012, compared to $\$ 378$ billion at the end of the prior quarter and $\$ 363$ billion at September 30, 2011. Long-term debt declined to $\$ 287$ billion at the end of the third quarter of 2012 from $\$ 302$ billion at the end of the prior quarter and $\$ 399$ billion at September 30, 2011.


## Manage risk well

- The provision for credit losses was flat compared to the second quarter of 2012 but down 48 percent from the year-ago quarter, reflecting improved credit quality across most major consumer and commercial portfolios and the impact of underwriting
changes implemented over the past several years.
- Excluding the impact of charge-offs related to the previously disclosed settlement reached in March 2012 with the Department of Justice (DOJ) and 49 state attorneys general regarding mortgage servicing issues (National Mortgage Settlement) and new regulatory guidance for loans discharged in bankruptcies, consumer loan loss rates in the third quarter of 2012 were at their lowest level since the fourth quarter of $2007^{3}$.
- Commercial loan loss rates were at their lowest level since the third quarter of 2007.


## Deliver for our shareholders

- Tangible book value per share ${ }^{2}$ increased to $\$ 13.48$ at September 30, 2012, compared to $\$ 13.22$ at both June 30, 2012 and September 30, 2011. Book value per share was $\$ 20.40$ at September 30, 2012, compared to $\$ 20.16$ at June 30, 2012 and $\$ 20.80$ at September 30, 2011.


## Manage efficiency well

- Noninterest expense was relatively flat compared to the year-ago quarter due to an increase in other general operating expenses primarily related to costs associated with the previously announced Merrill Lynch class action settlement and other litigation, and higher mortgage-related and default-related servicing costs. This was partially offset by a decrease in personnel expense as the company continued to streamline processes and achieve cost savings.
- At September 30, 2012, the company had 272,594 full-time employees, down 2,866 from the end of the prior quarter, and 16,145 fewer than September 30, 2011. Excluding full-time equivalent employee increases in Legacy Assets and Servicing to handle increasing government and private programs for housing, the number of fulltime equivalent employees was down nearly 21,000 from the year-ago quarter to 230,900.


## Business Segment Results

The company reports results through five business segments: Consumer and Business Banking (CBB), Consumer Real Estate Services (CRES), Global Wealth and Investment Management (GWIM), Global Banking and Global Markets, with the remaining operations recorded in All Other.

## Consumer and Business Banking

| (Dollars in millions) | Three Months Ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | September 30 |  | $\begin{gathered} \hline \text { June } 30 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \text { September } 30 \\ 2011 \end{gathered}$ |  |
| Total revenue, net of interest expense, FTE basis | \$ | 7,070 | \$ | 7,326 | \$ | 8,127 |
| Provision for credit losses |  | 970 |  | 1,131 |  | 1,132 |
| Noninterest expense |  | 4,061 |  | 4,360 |  | 4,347 |
| Net income |  | 1,285 |  | 1,155 |  | 1,664 |
| Return on average equity |  | 9.47\% |  | 8.69\% |  | 12.60\% |
| Return on average economic capital ${ }^{1}$ |  | 21.77 |  | 20.29 |  | 30.42 |
| Average loans | \$ | 133,881 | \$ | 136,872 | \$ | 151,492 |
| Average deposits |  | 480,342 |  | 476,580 |  | 464,256 |
|  | At September 30 2012 |  | $\begin{aligned} & \text { At June } 30 \\ & 2012 \end{aligned}$ |  | $\underset{2011}{ } \text { At September } 30$ |  |
| Client brokerage assets | \$ | 75,852 | \$ | 72,226 | \$ | 61,918 |

1 Return on average economic capital is a non-GAAP financial measure. For reconciliation to GAAP financial measures, refer to pages 25-28 of this press release.

## Business Highlights

- Average deposit balances increased 3 percent from the year-ago quarter, driven by growth in liquid products in a low-rate environment. The average rate paid on deposits declined 5 basis points in the third quarter of 2012 from the year-ago quarter due to pricing discipline and a shift in the mix of deposits.
- In the nine months ended September 30, 2012, the company extended approximately $\$ 6.2$ billion in small business loans and commitments, reflecting the company's continued focus on supporting small businesses.
- During the third quarter of 2012, the number of BankAmericard Cash Rewards cards increased by nearly 400,000 to a total of 1.7 million cards since the product launched in the third quarter of 2011.


## Financial Overview

Consumer and Business Banking reported net income of $\$ 1.3$ billion, down $\$ 379$ million from the year-ago quarter, due to lower revenue partially offset by lower noninterest expense and credit costs.

Revenue decreased by $\$ 1.1$ billion from the year-ago quarter to $\$ 7.1$ billion, primarily from the implementation of debit card interchange fee rules in October 2011 as a result of the Durbin Amendment, lower average loan balances, the continued low-rate environment and the negative impact of the company's consumer protection products.

Provision for credit losses decreased $\$ 162$ million, primarily within the Card Services business, from the year-ago quarter to $\$ 970$ million due to improvement in delinquencies and bankruptcies. Noninterest expense decreased $\$ 286$ million to $\$ 4.1$ billion compared to the third quarter of 2011 as a result of lower FDIC expense and lower operating expenses.

## Consumer Real Estate Services

| (Dollars in millions) | Three Months Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { September } 30 \\ 2012 \end{gathered}$ | $\begin{gathered} \text { June } 30 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \hline \text { September } 30 \\ 2011 \end{gathered}$ |  |
| Total revenue, net of interest expense, FTE basis | \$ 3,096 | \$ | 2,521 | \$ | 2,822 |
| Provision for credit losses | 264 |  | 186 |  | 918 |
| Noninterest expense | 4,224 |  | 3,552 |  | 3,826 |
| Net loss | (877) |  | (766) |  | $(1,121)$ |
| Average loans | 103,708 |  | 106,725 |  | 120,079 |
|  | $\text { At September } 30$ |  | $\begin{gathered} \text { At June } 30 \\ 2012 \end{gathered}$ |  | $11$ |
| Period-end loans | \$ 99,890 | \$ | 105,304 | \$ | 119,823 |

## Business Highlights

- Bank of America funded $\$ 21.2$ billion in residential home loans and home equity loans during the third quarter of 2012, up 12 percent from the second quarter of 2012, and 18 percent higher than the third quarter of 2011, excluding correspondent originations of $\$ 15.9$ billion in the year-ago quarter. The company exited the correspondent business in late 2011.
- The number of 60+ days delinquent first mortgage loans serviced by Legacy Assets and Servicing declined by 126,000 loans, or 12 percent, during the third quarter of 2012 to 936,000 loans from 1.06 million at the end of the second quarter of 2012, and 1.23 million loans at the end of the third quarter of 2011.


## Financial Overview

Consumer Real Estate Services reported a net loss of $\$ 877$ million for the third quarter of 2012, compared to a net loss of $\$ 1.1$ billion for the same period in 2011. The improvement was due primarily to higher mortgage banking income and lower provision for credit losses, partially offset by higher expenses.

While the Home Loans business was profitable in the quarter, the continued high costs of managing delinquent and defaulted loans in the servicing portfolio combined with the costs associated with managing other legacy mortgage exposures resulted in the overall net loss for CRES for the quarter.

Revenue increased $\$ 274$ million from the third quarter of 2011 to $\$ 3.1$ billion in the third quarter of 2012, driven by higher mortgage banking income and other noninterest income, partially offset by lower net interest income. Mortgage banking income increased from the year-ago quarter due to more favorable MSR results, net of hedges, and higher production income.

While loan fundings declined by $\$ 12.6$ billion compared to the same period in 2011, largely due to the exit from the correspondent channel in late 2011, core production revenue increased by $\$ 139$ million from the year-ago quarter primarily due to higher margins on a increased volume of direct originations.

Representations and warranties provision was $\$ 307$ million in the third quarter of 2012, compared to $\$ 395$ million in the second quarter of 2012 and $\$ 278$ million in the third quarter of 2011.

The provision for credit losses in the third quarter of 2012 decreased $\$ 654$ million from the year-ago quarter to $\$ 264$ million, driven by improved portfolio trends in the non-purchased credit-impaired ( PCl ) portfolio and reserve reductions in the PCI home equity portfolio partially offset by the impact of new regulatory guidance for loans discharged in bankruptcies.

Noninterest expense increased from the third quarter of 2011 to $\$ 4.2$ billion, primarily due to higher default-related servicing expenses and litigation expense. This was partially offset by lower production expenses and a reduction in mortgage-related assessments, waivers and other similar costs associated with foreclosure delays.

## Global Wealth and Investment Management

| (Dollars in millions) | Three Months Ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { September } 30 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \text { June } 30 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \text { September } 30 \\ 2011 \end{gathered}$ |  |
| Total revenue, net of interest expense, FTE basis | \$ | 4,278 | \$ | 4,317 | \$ | 4,238 |
| Provision for credit losses |  | 61 |  | 47 |  | 162 |
| Noninterest expense |  | 3,355 |  | 3,402 |  | 3,500 |
| Net income |  | 542 |  | 547 |  | 362 |
| Return on average equity |  | 11.42\% |  | 12.24\% |  | 8.06\% |
| Return on average economic capital ${ }^{1}$ |  | 26.31 |  | 30.25 |  | 20.55 |
| Average loans and leases | \$ | 106,092 | \$ | 104,102 | \$ | 102,786 |
| Average deposits |  | 253,942 |  | 251,121 |  | 255,882 |
| (Dollars in billions) |  | $\text { ember } 30$ |  | $\begin{aligned} & \text { une } 30 \\ & 012 \end{aligned}$ |  | $\text { tember } 30$ |
| Assets under management | \$ | 707.8 | \$ | 682.2 | \$ | 616.9 |
| Total client balances ${ }^{2}$ |  | 2,260.9 |  | 2,192.1 |  | 2,066.8 |

1 Return on average economic capital is a non-GAAP financial measure. For reconciliation to GAAP financial measures, refer to pages 25-28 of this press release.
2 Total client balances are defined as assets under management, assets in custody, client brokerage assets, client deposits and loans (including margin receivables).

## Business Highlights

- Period-end loan balances for Global Wealth and Investment Management grew \$5.1 billion, or 5 percent, from the third quarter of 2011 to a record $\$ 107.5$ billion due to higher securities-based lending and residential mortgage production.
- Period-end deposit balances grew $\$ 4.9$ billion, or 2 percent, from the third quarter of 2011 to $\$ 256.1$ billion.
- Long-term AUM flows of $\$ 5.7$ billion, up 27 percent from the third quarter of 2011, marking the 13th consecutive quarter of positive flows.
- The third quarter of 2012 pretax margin was 20 percent, up from 14 percent in the third quarter of 2011.


## Financial Overview

Net income for GWIM rose 50 percent from the third quarter of 2011 to $\$ 542$ million due to lower expenses and credit costs and higher revenue. Revenue increased 1 percent to $\$ 4.3$ billion largely as a result of higher net interest income.

Noninterest expense decreased 4 percent from the third quarter of 2011 to $\$ 3.4$ billion due to lower FDIC expense and lower support and personnel costs. The provision for credit losses decreased $\$ 101$ million from the third quarter of 2011 to $\$ 61$ million due to lower delinquencies and improving portfolio trends within the residential mortgage portfolio.

Assets under management rose $\$ 90.9$ billion from the third quarter of 2011 to $\$ 707.8$ billion, driven by higher market levels and long-term AUM flows.

## Global Banking

| (Dollars in millions) | Three Months Ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { September } 30 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \hline \text { June } 30 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \text { September } 30 \\ 2011 \end{gathered}$ |  |
| Total revenue, net of interest expense, FTE basis | \$ | 4,147 | \$ | 4,286 | \$ | 3,951 |
| Provision for credit losses |  | 68 |  | (113) |  | (182) |
| Noninterest expense |  | 2,023 |  | 2,165 |  | 2,217 |
| Net income |  | 1,295 |  | 1,407 |  | 1,206 |
| Return on average equity |  | 11.15\% |  | 12.31\% |  | 10.03\% |
| Return on average economic capital ${ }^{1}$ |  | 24.14 |  | 26.83 |  | 20.87 |
| Average loans and leases | \$ | 267,390 | \$ | 267,813 | \$ | 268,174 |
| Average deposits |  | 252,226 |  | 239,161 |  | 246,395 |

1 Return on average economic capital is a non-GAAP financial measure. For reconciliation to GAAP financial measures, refer to pages 25-28 of this press release.

## Business Highlights

- Period-end loan balances were $\$ 272.1$ billion at the end of the third quarter of 2012, compared to $\$ 265.4$ billion at the end of the second quarter of 2012 and $\$ 273.5$ billion at the end of the third quarter of 2011.
- Period-end deposits rose to $\$ 260.0$ billion at the end of the third quarter of 2012 from $\$ 241.5$ billion at the end of the second quarter of 2012 and $\$ 236.6$ billion at the end of the third quarter of 2011.
- BofA Merrill was ranked No. 2 globally in investment banking fees, for the first nine months of 2012 according to Dealogic. Based on deal volume, BofA Merrill was ranked among the top three banks in high-yield corporate debt, leveraged loans, investment-grade corporate debt, asset-backed securities and syndicated loans for the same period.
- Nonperforming assets declined by $\$ 2.7$ billion, or 51 percent, and total reservable criticized loans declined by $\$ 10.5$ billion, or 46 percent, compared to a year ago.


## Financial Overview

Global Banking reported net income of $\$ 1.3$ billion, up $\$ 89$ million from the year-ago quarter, as higher revenue and a decline in noninterest expense were partially offset by an increase in provision expense. Revenue of $\$ 4.1$ billion was up 5 percent from the year-ago quarter, primarily due to gains on the fair value option loan book in the most recent quarter.

In the third quarter of 2012, Global Corporate Banking revenue was $\$ 1.4$ billion and Global Commercial Banking revenue was $\$ 2.0$ billion, both relatively unchanged compared to the year-ago quarter. In the third quarter of 2012, Business Lending revenue was $\$ 1.9$ billion and Treasury Services revenue was $\$ 1.5$ billion, both also relatively unchanged compared
to the third quarter of 2011. Firmwide investment banking fees, excluding self-led deals, increased 42 percent to $\$ 1.3$ billion in the third quarter of 2012 from $\$ 942$ million in the yearago quarter, mainly due to a strong performance in capital markets underwriting activity.

The provision for credit losses was $\$ 68$ million in the third quarter of 2012, compared to a benefit of $\$ 182$ million in the prior-year quarter, primarily driven by lower reserve releases as asset quality stabilizes in the portfolio. Noninterest expense was $\$ 2.0$ billion, down 9 percent from the year-ago quarter, primarily from lower personnel expense and operational costs.

Global Markets

| (Dollars in millions) | Three Months Ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { September } 30 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \text { June } 30 \\ 2012 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { September } 30 \\ 2011 \end{gathered}$ |  |
| Total revenue, net of interest expense, FTE basis | \$ | 3,106 | \$ | 3,365 | \$ | 3,294 |
| Total revenue, net of interest expense, FTE basis, excluding DVA ${ }^{1}$ |  | 3,688 |  | 3,521 |  | 1,585 |
| Provision for credit losses |  | 21 |  | (14) |  | 3 |
| Noninterest expense |  | 2,545 |  | 2,712 |  | 2,966 |
| Net income (loss) |  | (359) |  | 461 |  | (553) |
| Net income (loss), excluding DVA and U.K. tax ${ }^{1}$ |  | 789 |  | 560 |  | (856) |
| Return on average equity, excluding DVA and U.K. tax $^{2}$ |  | 18.38\% |  | 13.14\% |  | $\mathrm{n} / \mathrm{m}$ |
| Return on average economic capital, excluding DVA and U.K. tax ${ }^{2}$ |  | 25.34 |  | 18.06 |  | n/m |
| Total average assets | \$ | 584,332 | \$ | 581,952 | \$ | 604,333 |

1 Total revenue, net of interest expense, on an FTE basis excluding DVA is a non-GAAP financial measure. DVA gains(losses) were $\$(582)$ million, $\$(156)$ million and $\$ 1.7$ billion for the three months ended September 30, 2012, June 30, 2012 and September $30,2011$. U.K. corporate tax rate adjustments were $\$ 781$ million, $\$ 0$ and $\$ 774$ million for the three months ended September 30, 2012, June 30 , 2012 and September 30, 2011.
${ }^{2}$ Return on average equity and return on average economic capital, excluding DVA and U.K. corporate tax rate adjustments are nonGAAP financial measures. Return on average equity was $10.83 \%$ for the three months ended June 30, 2012 and not meaningful for the other periods presented. Return on average economic capital was $14.90 \%$ for the three months ended June 30, 2012 and not meaningful for the other periods presented.
3 Return on average economic capital is a non-GAAP financial measure. For reconciliation to GAAP financial measures, refer to pages 25-28 of this press release.
$n / m=$ not meaningful

## Business Highlights

- Total revenue, excluding the impact of DVA, increased 5 percent in the third quarter of 2012 to $\$ 3.7$ billion from $\$ 3.5$ billion in the prior quarter and was more than double the $\$ 1.6$ billion reported in the third quarter of 2011. Sales and trading revenue, excluding the impact of DVA ${ }^{4}$, was $\$ 3.2$ billion in the third quarter of 2012, compared to $\$ 3.3$ billion in the second quarter of 2012 and $\$ 1.3$ billion in the third quarter of 2011.
- Sales and trading revenue for the core Fixed Income, Currency and Commodities (FICC) business of Credit, Mortgages, and Rates and Currencies grew 4 percent from the prior quarter as market conditions improved.


## Financial Overview

Global Markets reported a net loss in the third quarter of 2012 of $\$ 359$ million, compared to a net loss of $\$ 553$ million in the year-ago quarter. Excluding DVA losses and the impact of the U.K. tax change, net income was $\$ 789$ million in the third quarter of 2012, compared to net income of $\$ 560$ million in the second quarter of 2012 and a net loss of $\$ 856$ million in the year-ago quarter. The improvement from the third quarter of 2011 was driven by higher sales and trading revenue and an increase in new issuance activity.

Global Markets revenue declined $\$ 188$ million from the year-ago quarter to $\$ 3.1$ billion. However, excluding DVA, revenue increased $\$ 2.1$ billion to $\$ 3.7$ billion, reflecting solid performance as credit markets improved and volatility declined compared to the difficult market environment in the year-ago period. The current quarter included DVA losses of $\$ 582$ million, compared to DVA gains of $\$ 1.7$ billion in the year-ago quarter.

Noninterest expense declined to $\$ 2.5$ billion from $\$ 3.0$ billion in the year-ago quarter, primarily driven by a decrease in personnel-related expense and operational costs. Income tax expense for the most recent period included a $\$ 0.8$ billion charge related to the repricing of certain deferred tax assets due to a reduction in the U.K. corporate tax rate. This compares to a $\$ 0.8$ billion charge in the year-ago quarter.

Fixed Income, Currency and Commodities sales and trading revenue, excluding DVA ${ }^{5}$, was $\$ 2.5$ billion in the third quarter of 2012, an increase of $\$ 2.0$ billion from the year-ago quarter. Quantitative easing, spread tightening and improved mortgage markets contributed to a solid quarter. Equities sales and trading revenue, excluding DVA, was $\$ 712$ million, a decline of $\$ 41$ million from the year-ago quarter as volumes remained at low levels impacting commission revenue.
All Other ${ }^{1}$

| (Dollars in millions) | Three Months Ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { September } 30 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \hline \text { June } 30 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \hline \text { September } 3011 \end{gathered}$ |  |
| Total revenue, net of interest expense, FTE basis | \$ | $(1,040)$ | \$ | 387 | \$ | 6,270 |
| Provision for credit losses |  | 390 |  | 536 |  | 1,374 |
| Noninterest expense |  | 1,336 |  | 857 |  | 757 |
| Net income (loss) |  | $(1,546)$ |  | (341) |  | 4,674 |
| Total average loans |  | 249,831 |  | 257,340 |  | 286,753 |

1 All Other consists of two broad groupings, Equity Investments and Other. Equity Investments includes Global Principal Investments, Strategic and other investments. Other includes liquidating businesses, merger and restructuring charges, ALM activities such as the residential mortgage portfolio and investment securities, and activities including economic hedges, gains/losses on structured liabilities, the impact of certain allocation methodologies and accounting hedge ineffectiveness. Other also includes certain residential mortgage and discontinued real estate loans that are managed by Legacy Assets and Servicing within Consumer Real Estate Services.

All Other reported a net loss of $\$ 1.5$ billion in the third quarter of 2012, compared to net income of $\$ 4.7$ billion for the same period a year ago, primarily due to $\$ 1.3$ billion in negative FVO adjustments on structured liabilities related to the improvement in the company's credit spreads, compared to positive FVO adjustments of $\$ 4.5$ billion in the third quarter of 2011. Equity investment income was $\$ 165$ million in the third quarter of 2012, compared to $\$ 1.4$ billion in the year-ago quarter, which included a $\$ 3.6$ billion gain on the sale of a portion of the company's investment in CCB partially offset by $\$ 2.2$ billion of net
losses related to equity and strategic investments other than CCB. Gains on the sale of debt securities totaled $\$ 327$ million in the third quarter of 2012, down from $\$ 697$ million in the same period a year ago.

The decrease in the provision for credit losses was driven primarily by continued improvement in credit quality in the residential mortgage portfolio as well as the sale of the Canadian consumer credit card portfolio in 2011 and improvement in remaining non-U.S. credit card delinquencies. Noninterest expense increased compared to the third quarter of 2011 as a result of higher litigation expense primarily related to the costs associated with the previously announced Merrill Lynch class action settlement and other litigation. Excluding litigation, noninterest expense decreased compared to the third quarter of 2011.

## Corporate Overview

## Revenue and Expense

| (Dollars in millions) | Three Months Ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { September } 30 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \hline \text { June } 30 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \hline \text { September } 3011 \end{gathered}$ |  |
| Net interest income, FTE basis ${ }^{1}$ | \$ | 10,167 | \$ | 9,782 | \$ | 10,739 |
| Noninterest income |  | 10,490 |  | 12,420 |  | 17,963 |
| Total revenue, net of interest expense, FTE basis ${ }^{1}$ |  | 20,657 |  | 22,202 |  | 28,702 |
| Total revenue, net of interest expense, FTE basis, excluding DVA and FVO ${ }^{2}$ |  | 22,529 |  | 22,422 |  | 22,486 |
| Provision for credit losses |  | 1,774 |  | 1,773 |  | 3,407 |
| Noninterest expense |  | 17,544 |  | 17,048 |  | 17,613 |
| Net income |  | 340 |  | 2,463 |  | 6,232 |

1 Fully taxable-equivalent (FTE) basis is a non-GAAP financial measure. For reconciliation to GAAP financial measures, refer to pages 25-28 of this press release. Net interest income on a GAAP basis was $\$ 9.9$ billion, $\$ 9.5$ billion and $\$ 10.5$ billion for the three months ended September 30, 2012, June 30, 2012 and September 30, 2011. Total revenue, net of interest expense on a GAAP basis, was $\$ 20.4$ billion, $\$ 22.0$ billion and $\$ 28.5$ billion for the three months ended September 30, 2012, June 30, 2012 and September 30, 2011 respectively.
2 Total revenue, net of interest expense, on an FTE basis excluding DVA and FVO adjustments is a non-GAAP financial measure. DVA gains(losses) were $\$(583)$ million, $\$(158)$ million and $\$ 1.7$ billion for the three months ended September 30, 2012, June 30, 2012 and September 30, 2011. Valuation gains (losses) related to FVO were $\$(1.3)$ billion, $\$(62)$ million and $\$ 4.5$ billion for the three months ended September 30, 2012, June 30, 2012 and September 30, 2011.

Revenue, net of interest expense, on an FTE basis, fell $\$ 8.0$ billion, or 28 percent, from the third quarter of 2011, driven largely by negative FVO adjustments and net DVA losses. Excluding the impact of DVA and FVO adjustments, revenue, net of interest expense, on an FTE basis, was $\$ 22.5$ billion in the third quarter of 2012, $\$ 22.4$ billion in the second quarter of 2012 and $\$ 22.5$ billion in the third quarter of 2011.

Net interest income, on an FTE basis decreased 5 percent from the year-ago quarter, as lower consumer loan balances were partially offset by ongoing reductions in long-term debt balances and lower rates paid on deposits. Net interest income for the third quarter of 2012 also included unfavorable market-related impacts of premium amortization of $\$ 269$ million and hedge ineffectiveness of $\$ 55$ million down from $\$ 319$ million and $\$ 182$ million in the second quarter of 2012. Relative to the second quarter of 2012, net interest income increased 4 percent.

Noninterest income decreased $\$ 7.5$ billion from the year-ago quarter, driven largely by
negative DVA and FVO adjustments and lower equity investment income. FVO adjustments were a negative $\$ 1.3$ billion in the third quarter of 2012, compared to a positive $\$ 4.5$ billion in the third quarter of 2011, and net DVA losses were $\$ 583$ million, compared to net DVA gains of $\$ 1.7$ billion in the year-ago period. Equity income was down $\$ 1.2$ billion from the third quarter of 2011 as the year-ago period included net gains related to equity and strategic investments.

Noninterest expense was relatively flat compared to the year-ago quarter, as an increase in other general operating expense primarily related to the costs associated with the previously announced Merrill Lynch class action settlement and other litigation were offset by a decrease in personnel expense as the company continued to streamline processes and achieve cost savings. Litigation expense was $\$ 1.6$ billion in the third quarter of 2012, compared to $\$ 963$ million in the second quarter of 2012 and $\$ 566$ million in the third quarter of 2011.

Income tax expense for the third quarter of 2012 was $\$ 770$ million, resulting in a 69 percent effective tax rate. This compares to income tax expense of $\$ 1.2$ billion on $\$ 7.4$ billion of pretax income resulting in a 16 percent effective tax rate in the year-ago quarter. The three months ended September 30, 2012 included a $\$ 0.8$ billion charge to income tax expense for the remeasurement of certain U.K. deferred tax assets.

## Credit Quality

| (Dollars in millions) | Three Months Ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { September } 30 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \text { June } 30 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \text { September } 30 \\ 2011 \end{gathered}$ |  |
| Provision for credit losses | \$ | 1,774 | \$ | 1,773 | \$ | 3,407 |
| Net charge-offs ${ }^{1}$ |  | 4,122 |  | 3,626 |  | 5,086 |
| Net charge-off ratio ${ }^{1,2}$ |  | 1.86\% |  | 1.64\% |  | 2.17\% |
|  | At September 30 2012 |  | $\begin{aligned} & \text { At June } 30 \\ & 2012 \end{aligned}$ |  | At September 30 |  |
| Nonperforming loans, leases and foreclosed properties | \$ | 24,558 | \$ | 25,377 | \$ | 29,059 |
| Nonperforming loans, leases and foreclosed properties ratio ${ }^{3}$ |  | 2.77\% |  | 2.87\% |  | 3.15\% |
| Allowance for loan and lease losses | \$ | 26,233 | \$ | 30,288 | \$ | 35,082 |
| Allowance for loan and lease losses ratio ${ }^{4}$ |  | 2.96\% |  | 3.43\% |  | 3.81\% |

1 Net charge-offs and net charge-off ratio exclude write-offs of consumer purchased credit-impaired loans of $\$ 1.7$ billion.
2 Net charge-off ratios are calculated as net charge-offs divided by average outstanding loans and leases during the period; quarterly results are annualized.
${ }^{3}$ Nonperforming loans, leases and foreclosed properties ratios are calculated as nonperforming loans, leases and foreclosed properties divided by outstanding loans, leases and foreclosed properties at the end of the period.
4 Allowance for loan and lease losses ratios are calculated as allowance for loan and lease losses divided by loans and leases outstanding at the end of the period.
Note: Ratios do not include loans measured under the fair value option.
Credit quality continued to improve in the third quarter of 2012, with net charge-offs declining across nearly all major portfolios and the provision for credit losses decreasing significantly compared to the third quarter of 2011. Additionally, 30+ days performing delinquent loans, excluding fully-insured loans, declined across all major portfolios, and
reservable criticized balances also continued to decline, down 44 percent from the year-ago period.

Net charge-offs of $\$ 4.1$ billion in the third quarter of 2012 increased $\$ 496$ million from the second quarter of 2012 and declined $\$ 964$ million from the third quarter of 2011. Included in the current period results were charge-offs of $\$ 435$ million related to extinguishment of loans in connection with the National Mortgage Settlement and $\$ 478$ million due to a change in treatment of loans discharged in bankruptcy, as a result of new regulatory guidance stating that such loans should be written down to collateral value irrespective of borrower payment status. Excluding these items, charge-offs improved from both prior periods, driven by fewer delinquent loans and bankruptcy filings in the Card Services portfolios. In addition, net charge-offs declined in the consumer real estate portfolios, driven by fewer delinquent loans and lower refreshed valuation losses on loans greater than 180 days past due. The improvement from a year ago was also impacted by lower net chargeoffs in the core commercial portfolio.

The provision for credit losses was $\$ 1.8$ billion in both the third and second quarters of 2012 and $\$ 3.4$ billion in the third quarter of 2011. The provision for credit losses in the third quarter of 2012 was $\$ 2.3$ billion lower than net charge-offs, resulting in a reduction in the allowance for credit losses. This included the utilization of $\$ 435$ million of reserves on the loans extinguished as a part of the National Mortgage Settlement and a $\$ 166$ million benefit in the PCl portfolio due to an improved home price outlook. The remaining reduction in the allowance was driven by the consumer real estate portfolios primarily due to improved home prices and continued portfolio stabilization, as well as improvement in bankruptcies and delinquencies across the Card Services portfolio.

The allowance for loan and lease losses to annualized net charge-off coverage ratio was 1.60 times in the third quarter of 2012, compared with 2.08 times in the second quarter of 2012 and 1.74 times in the third quarter of 2011. The decline in coverage was due to increased current-period charge-offs in connection with the National Mortgage Settlement and the change in the treatment of loans discharged in bankruptcy noted above, as well as a $\$ 1.7$ billion reduction in the PCl allowance due primarily to the extinguishment of home equity loans in connection with the National Mortgage Settlement that were already fully reserved.

The following shows the allowance to annualized net charge-off coverage ratios for the third quarter of 2012 and the effect of the National Mortgage Settlement and the change in the treatment of loans discharged in bankruptcy as noted above, compared to the second quarter of 2012 and the third quarter of 2011.

|  | Three Months Ended |  |  |
| :---: | :---: | :---: | :---: |
|  | September 30 2012 | $\begin{gathered} \text { June } 30 \\ 2012 \end{gathered}$ | September 30 2011 |
| Allowance for loan and lease losses/Annualized net charge-offs | 1.60x | 2.08x | 1.74x |
| Allowance for loan and lease losses/Annualized net charge-offs (excluding National Mortgage Settlement and regulatory guidance) ${ }^{1}$ | 2.22x | 2.08x | 1.74x |
| Allowance for loan and lease losses/Annualized net charge-offs (excluding PCI) ${ }^{2}$ | 1.17x | 1.46x | 1.33x |
| Allowance for loan and lease losses/Annualized net charge-offs (excluding PCI, National Mortgage Settlement and regulatory guidance) ${ }^{1}$ | 1.55x | 1.46x | 1.33x |

1 Allowance for loan and lease losses/Annualized net charge-offs (excluding National Mortgage Settlement and new regulatory guidance) is a non-GAAP financial measure. Excluding the impact of the National Mortgage Settlement the allowance for loan and lease losses at September 30, 2012 would have increased $\$ 2.0$ billion including the PCl allowance and $\$ 435$ million excluding the PCl allowance. Excluding the impact of the new regulatory guidance the allowance for loan and lease losses would have increased $\$ 139$ million including and excluding the PCl allowance. The impact on net charge-offs for the three months ended September 30, 2012 was an increase of $\$ 435$ million and $\$ 478$ million for the National Mortgage Settlement and new regulatory guidance.
2 Allowance for loan and lease losses/Annualized net charge-offs (excluding PCI) is a non-GAAP financial measure. Excludes valuation allowance on purchased credit-impaired loans of $\$ 7.1$ billion, $\$ 9.0$ billion and $\$ 8.2$ billion at September 30, 2012, June 30, 2012 and September 30, 2011, respectively.

Nonperforming loans, leases and foreclosed properties were $\$ 24.6$ billion at September 30, 2012, a decrease from $\$ 25.4$ billion at June 30, 2012 and $\$ 29.1$ billion at September 30, 2011. The September 30, 2012 balance included $\$ 1.1$ billion related to the change in treatment of loans discharged in bankruptcies in accordance with new regulatory guidance, which states that such loans must be classified as nonperforming, irrespective of the delinquency status or payment history.

## Capital and Liquidity Management

| (Dollars in millions, except per share information) | At September 30 <br> $\mathbf{2 0 1 2}$ | At June 30 <br> 2012 | At September 30 <br> 2011 |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Total shareholders' equity | $\mathbf{\$}$ | $\mathbf{2 3 8 , 6 0 6}$ | $\$$ | 235,975 | $\$$ |
| Tier 1 common equity (Basel 1) |  | $\mathbf{1 3 6 , 4 0 6}$ | 134,082 | 117,658 |  |
| Tier 1 common capital ratio (Basel 1) |  | $\mathbf{1 1 . 4 1 \%}$ | $11.24 \%$ | $8.65 \%$ |  |
| Tier 1 capital ratio | $\mathbf{1 3 . 6 4}$ | 13.80 | 11.48 |  |  |
| Common equity ratio | $\mathbf{1 0 . 1 5}$ |  | 10.05 |  |  |
| Tangible book value per share |  | $\mathbf{1 3 . 4 8}$ | $\$$ | 13.22 | $\$$ |
| Book value per share | $\mathbf{2 0 . 4 0}$ |  | 20.16 | 13.22 |  |

1 Tangible book value per share is a non-GAAP financial measure. For reconciliation to GAAP financial measures, refer to pages 25-28 of this press release.

The Tier 1 common capital ratio under Basel 1 increased during the third quarter to 11.41 percent from 11.24 percent at June 30, 2012 and 8.65 percent at September 30, 2011. The Tier 1 capital ratio was 13.64 percent at September 30, 2012. This compares with 13.80 percent at June 30, 2012 and 11.48 percent at September 30, 2011.

As of September 30, 2012, the company's Tier 1 common capital ratio on a Basel 3 fully phased-in basis was estimated at 8.97 percent, up from 7.95 percent at June 30, 2012 ${ }^{1}$. Basel 3 estimates are based on the company's current understanding of both the final U.S. market risk rules and the U.S. Basel 3 NPRs, assuming all regulatory model approvals.

At September 30, 2012, the company's total Global Excess Liquidity Sources were $\$ 380$ billion, up $\$ 2$ billion from the second quarter of 2012 and $\$ 17$ billion from the third quarter of 2011, despite the continued reduction in long-term debt. Long-term debt declined by $\$ 15$ billion from the prior period and $\$ 112$ billion from the year-ago period. Time-to-required funding was 35 months at September 30, 2012 compared to 37 months at June 30, 2012 and 27 months at September 30, 2011.

During the third quarter of 2012, a cash dividend of $\$ 0.01$ per common share was paid and the company recorded $\$ 373$ million in preferred dividends. Period-end common shares issued and outstanding were 10.78 billion and 10.13 billion for the third quarter of 2012 and 2011, respectively.

[^1]Note: Chief Executive Officer Brian Moynihan and Chief Financial Officer Bruce Thompson will discuss third-quarter 2012 results in a conference call at 8:30 a.m. ET today. The presentation and supporting materials can be accessed on the Bank of America Investor Relations Web site at http://investor.bankofamerica.com. For a listen-only connection to the conference call, dial 1.877.200.4456 (U.S.) or 1.785.424.1734 (international) and the conference ID: 79795.


#### Abstract

Bank of America Bank of America is one of the world's largest financial institutions, serving individual consumers, small- and middle-market businesses and large corporations with a full range of banking, investing, asset management and other financial and risk management products and services. The company provides unmatched convenience in the United States, serving more than 55 million consumer and small business relationships with approximately 5,500 retail banking offices and approximately 16,300 ATMs and award-winning online banking with 30 million active users. Bank of America is among the world's leading wealth management companies and is a global leader in corporate and investment banking and trading across a broad range of asset classes, serving corporations, governments, institutions and individuals around the world. Bank of America offers industry-leading support to more than 3 million small business owners through a suite of innovative, easy-touse online products and services. The company serves clients through operations in more than 40 countries. Bank of America Corporation stock (NYSE: BAC) is a component of the Dow Jones Industrial Average and is listed on the New York Stock Exchange.


Bank of America and its management may make certain statements that constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. These statements can be identified by the fact that they do not relate strictly to historical or current facts. Forward-looking statements often use words such as "anticipates," "targets," "expects," "estimates," "intends," "plans," "goals," "believes" and other similar expressions or future or conditional verbs such as "will," "should," "would" and "could." The forward-looking statements made represent Bank of America's current expectations, plans or forecasts of its future results and revenues, including the goal of continuing to build momentum in online and mobile banking, consumer lending, business banking, wealth management and global banking and markets capabilities; the company's position for long-term growth; the company anticipates that it will be in compliance with any final capital rules by the proposed effective dates; Basel 3 Tier 1 common ratio estimates are expected to evolve over time along with the Basel 3 rules, and changes in businesses and economic conditions will impact these estimates; the company's liability management actions announced in 2012 that are expected to benefit quarterly net interest income by approximately $\$ 240$ million; the estimates of liability and range of possible loss for various representations and warranties claims; and other similar matters. These statements are not guarantees of future results or performance and involve certain risks, uncertainties and assumptions that are difficult to predict and are often beyond Bank of America's control. Actual outcomes and results may differ materially from those expressed in, or implied by, any of these forward-looking statements.

You should not place undue reliance on any forward-looking statement and should consider all of the following uncertainties and risks, as well as those more fully discussed under Item 1A. "Risk Factors" of Bank of America's 2011 Annual Report on Form 10-K, and in any of Bank of America's subsequent SEC filings; the company's resolution of differences with the government-sponsored enterprises (GSEs) regarding representations and warranties repurchase claims, including with respect to mortgage insurance rescissions and foreclosure delays; the company's ability to resolve representations and warranties claims made by monolines and private-label and other investors, including as a result of any adverse court rulings, and the chance that the company could face related servicing, securities, fraud, indemnity or other claims from one or more of the monolines or privatelabel and other investors; if future representations and warranties losses occur in excess of the company's recorded liability and estimated range of possible loss for GSE and non-GSE exposures; uncertainties about the financial stability of several countries in the European Union (EU), the increasing risk that those countries may default on their sovereign debt or exit the EU and related stresses on financial markets, the Euro and the EU and the company's direct and indirect exposures to such risks; the uncertainty regarding the timing and final substance of any capital or liquidity standards, including the final Basel 3 requirements and their implementation for U.S. banks through rulemaking by the Federal Reserve, including anticipated requirements to hold higher levels of regulatory capital, liquidity and meet higher regulatory capital ratios as a result of final Basel 3 or other capital or liquidity standards; the negative impact of the Dodd-Frank Wall Street Reform and Consumer Protection Act on the company's businesses and earnings, including as a result of additional regulatory interpretation and rulemaking and the success of the company's actions to mitigate such impacts; the company's satisfaction of its borrower assistance programs under the global settlement agreement with federal agencies and state attorneys general; adverse changes to the company's credit ratings from the major credit rating
agencies; estimates of the fair value of certain of the company's assets and liabilities; unexpected claims, damages and fines resulting from pending or future litigation and regulatory proceedings; the company's ability to fully realize the cost savings and other anticipated benefits from Project New BAC, including in accordance with currently anticipated timeframes; and other similar matters.

Forward-looking statements speak only as of the date they are made, and Bank of America undertakes no obligation to update any forward-looking statement to reflect the impact of circumstances or events that arise after the date the forward-looking statement was made.

BofA Global Capital Management Group, LLC ("BofA Global Capital Management") is an asset management division of Bank of America Corporation. BofA Global Capital Management entities furnish investment management services and products for institutional and individual investors.

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## Bank of America Corporation and Subsidiaries

## Selected Financial Data

(Dollars in millions, except per share data; shares in thousands)

| Summary Income Statement | Nine Months Ended September 30 |  |  |  | Third Quarter 2012 |  | Second Quarter 2012 |  | Third Quarter 2011 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2012 |  | 2011 |  |  |  |  |  |  |  |
| Net interest income | \$ | 30,332 | \$ | 33,915 | \$ | 9,938 | \$ | 9,548 | \$ | 10,490 |
| Noninterest income |  | 34,342 |  | 34,651 |  | 10,490 |  | 12,420 |  | 17,963 |
| Total revenue, net of interest expense |  | 64,674 |  | 68,566 |  | 20,428 |  | 21,968 |  | 28,453 |
| Provision for credit losses |  | 5,965 |  | 10,476 |  | 1,774 |  | 1,773 |  | 3,407 |
| Goodwill impairment |  | - |  | 2,603 |  | - |  | - |  | - |
| Merger and restructuring charges |  | - |  | 537 |  | - |  | - |  | 176 |
| All other noninterest expense ${ }^{(1)}$ |  | 53,733 |  | 57,612 |  | 17,544 |  | 17,048 |  | 17,437 |
| Income (loss) before income taxes |  | 4,976 |  | $(2,662)$ |  | 1,110 |  | 3,147 |  | 7,433 |
| Income tax expense (benefit) |  | 1,520 |  | $(2,117)$ |  | 770 |  | 684 |  | 1,201 |
| Net income (loss) | \$ | 3,456 | \$ | (545) | \$ | 340 | \$ | 2,463 | \$ | 6,232 |
| Preferred stock dividends |  | 1,063 |  | 954 |  | 373 |  | 365 |  | 343 |
| Net income (loss) applicable to common shareholders | \$ | 2,393 | \$ | $(1,499)$ | \$ | (33) | \$ | 2,098 | \$ | 5,889 |
|  |  |  |  |  |  |  |  |  |  |  |
| Earnings (loss) per common share | \$ | 0.22 | \$ | (0.15) | \$ | 0.00 | \$ | 0.19 | \$ | 0.58 |
| Diluted earnings (loss) per common share |  | 0.22 |  | (0.15) |  | 0.00 |  | 0.19 |  | 0.56 |
| Summary Average Balance Sheet | Nine Months Ended September 30 |  |  |  | Third Quarter 2012 |  | Second Quarter 2012 |  | Third Quarter 2011 |  |
|  | 2012 |  | 2011 |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 900,650 | \$ | 939,848 | \$ | 888,859 | \$ | 899,498 | \$ | 942,032 |
| Debt securities |  | 336,939 |  | 338,512 |  | 340,773 |  | 342,244 |  | 344,327 |
| Total earning assets |  | 763,600 |  | ,851,736 |  | ,750,275 |  | 1,772,568 |  | 1,841,135 |
| Total assets |  | 184,974 |  | 2,326,232 |  | ,173,312 |  | 2,194,563 |  | 2,301,454 |
| Total deposits |  | 037,610 |  | ,036,905 |  | ,049,697 |  | 1,032,888 |  | 1,051,320 |
| Common shareholders' equity |  | 216,073 |  | 212,512 |  | 217,273 |  | 216,782 |  | 204,928 |
| Total shareholders' equity |  | 234,726 |  | 229,385 |  | 236,039 |  | 235,558 |  | 222,410 |
| Performance Ratios | Nine Months Ended September 30 |  |  |  | Third Quarter 2012 |  | Second Quarter 2012 |  | Third Quarter 2011 |  |
|  | 2012 |  |  | 2011 |  |  |  |  |  |  |
| Return on average assets |  | 0.21\% |  | $\mathrm{n} / \mathrm{m}$ |  | 0.06\% |  | 0.45\% |  | 1.07\% |
| Return on average tangible shareholders' equity ${ }^{(2)}$ |  | 2.89 |  | $\mathrm{n} / \mathrm{m}$ |  | 0.84 |  | 6.16 |  | 17.03 |
| Credit Quality | Nine Months Ended September 30 |  |  |  | Third Quarter 2012 |  | $\begin{aligned} & \text { Second } \\ & \text { Quarter } \\ & 2012 \end{aligned}$ |  | Third Quarter 2011 |  |
|  | 2012 |  | 2011 |  |  |  |  |  |  |  |
| Total net charge-offs | \$ | 11,804 | \$ | 16,779 | \$ | 4,122 | \$ | 3,626 | \$ | 5,086 |
| Net charge-offs as a \% of average loans and leases outstanding ${ }^{(3)}$ |  | 1.77\% |  | 2.41\% |  | 1.86\% |  | 1.64\% |  | 2.17\% |
| Provision for credit losses | \$ | 5,965 | \$ | 10,476 | \$ | 1,774 | \$ | 1,773 | \$ | 3,407 |
|  |  |  |  |  | $\begin{gathered} \text { September } 30 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \text { June } 30 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \text { September } 30 \\ 2011 \end{gathered}$ |  |
| Total nonperforming loans, leases and foreclosed properties ${ }^{(4)}$ |  |  |  |  | \$ | 24,558 | \$ | 25,377 | \$ | 29,059 |
| Nonperforming loans, leases and foreclosed properties as a $\%$ of total loans, leases and foreclosed properties ${ }^{(3)}$ |  |  |  |  |  | 2.77\% |  | 2.87\% |  | 3.15\% |
| Allowance for loan and lease losses |  |  |  |  | \$ | 26,233 | \$ | 30,288 | \$ | 35,082 |
| Allowance for loan and lease losses as a \% of total loans and leases outstanding ${ }^{(3)}$ |  |  |  |  |  | 2.96\% |  | 3.43\% |  | 3.81\% |

For footnotes see page 21.

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## Bank of America Corporation and Subsidiaries

## Selected Financial Data (continued)

(Dollars in millions, except per share data; shares in thousands)


[^2]Certain prior period amounts have been reclassified to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

## Quarterly Results by Business Segment

(Dollars in millions)

|  |  |  |  |  |  | Third Qua | rte |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  <br> Business <br> Banking |  | Consumer Real Estate Services |  | Global <br> Banking |  | Global <br> Markets |  | GWIM |  | All Other |  |
| Total revenue, net of interest expense (FTE basis) ${ }^{(1)}$ | \$ | 7,070 | \$ | 3,096 | \$ | 4,147 | \$ | 3,106 | \$ | 4,278 | \$ | $(1,040)$ |
| Provision for credit losses |  | 970 |  | 264 |  | 68 |  | 21 |  | 61 |  | 390 |
| Noninterest expense |  | 4,061 |  | 4,224 |  | 2,023 |  | 2,545 |  | 3,355 |  | 1,336 |
| Net income (loss) |  | 1,285 |  | (877) |  | 1,295 |  | (359) |  | 542 |  | $(1,546)$ |
| Return on average allocated equity |  | 9.47\% |  | n/m |  | 11.15\% |  | n/m |  | 11.42\% |  | n/m |
| Return on average economic capital ${ }^{(2)}$ |  | 21.77 |  | n/m |  | 24.14 |  | n/m |  | 26.31 |  | n/m |
| Balance Sheet |  |  |  |  |  |  |  |  |  |  |  |  |
| Average |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 133,881 | \$ | 103,708 | \$ | 267,390 |  | n/m | \$ | 106,092 | \$ | 249,831 |
| Total deposits |  | 480,342 |  | n/m |  | 252,226 |  | n/m |  | 253,942 |  | 26,742 |
| Allocated equity |  | 53,982 |  | 13,332 |  | 46,223 | \$ | 17,068 |  | 18,871 |  | 86,563 |
| Economic capital ${ }^{(2)}$ |  | 23,535 |  | 13,332 |  | 21,371 |  | 12,417 |  | 8,271 |  | n/m |
| Period end |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 133,308 | \$ | 99,890 | \$ | 272,052 |  | n/m | \$ | 107,500 | \$ | 246,255 |
| Total deposits |  | 486,857 |  | n/m |  | 260,030 |  | n/m |  | 256,114 |  | 24,960 |
|  | Second Quarter 2012 |  |  |  |  |  |  |  |  |  |  |  |
|  | Consumer \& Business Banking |  | Consumer Real Estate Services |  | Global <br> Banking |  | Global <br> Markets |  | GWIM |  | All Other |  |
| Total revenue, net of interest expense (FTE basis) ${ }^{(1)}$ | \$ | 7,326 | \$ | 2,521 | \$ | 4,286 | \$ | 3,365 | \$ | 4,317 | \$ | 387 |
| Provision for credit losses |  | 1,131 |  | 186 |  | (113) |  | (14) |  | 47 |  | 536 |
| Noninterest expense |  | 4,360 |  | 3,552 |  | 2,165 |  | 2,712 |  | 3,402 |  | 857 |
| Net income (loss) |  | 1,155 |  | (766) |  | 1,407 |  | 461 |  | 547 |  | (341) |
| Return on average allocated equity |  | 8.69 \% |  | $\mathrm{n} / \mathrm{m}$ |  | 12.31 \% |  | 10.83\% |  | 12.24 \% |  | $\mathrm{n} / \mathrm{m}$ |
| Return on average economic capital ${ }^{(2)}$ |  | 20.29 |  | $\mathrm{n} / \mathrm{m}$ |  | 26.83 |  | 14.90 |  | 30.25 |  | $\mathrm{n} / \mathrm{m}$ |
| Balance Sheet |  |  |  |  |  |  |  |  |  |  |  |  |
| Average |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 136,872 | \$ | 106,725 | \$ | 267,813 |  | $\mathrm{n} / \mathrm{m}$ | \$ | 104,102 | \$ | 257,340 |
| Total deposits |  | 476,580 |  | $\mathrm{n} / \mathrm{m}$ |  | 239,161 |  | $\mathrm{n} / \mathrm{m}$ |  | 251,121 |  | 31,167 |
| Allocated equity |  | 53,452 |  | 14,116 |  | 45,958 | \$ | 17,132 |  | 17,974 |  | 86,926 |
| Economic capital ${ }^{(2)}$ |  | 22,967 |  | 14,116 |  | 21,102 |  | 12,524 |  | 7,353 |  | $\mathrm{n} / \mathrm{m}$ |
| Period end |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 135,523 | \$ | 105,304 | \$ | 265,395 |  | $\mathrm{n} / \mathrm{m}$ | \$ | 105,395 | \$ | 253,503 |
| Total deposits |  | 481,939 |  | $\mathrm{n} / \mathrm{m}$ |  | 241,529 |  | $\mathrm{n} / \mathrm{m}$ |  | 249,755 |  | 26,972 |
|  | Third Quarter 2011 |  |  |  |  |  |  |  |  |  |  |  |
|  | Consumer \& Business Banking |  | Consumer Real Estate Services |  | Global <br> Banking |  | Global <br> Markets |  | GWIM |  | All Other |  |
| Total revenue, net of interest expense (FTE basis) ${ }^{(1)}$ | \$ | 8,127 | \$ | 2,822 | \$ | 3,951 | \$ | 3,294 | \$ | 4,238 | \$ | 6,270 |
| Provision for credit losses |  | 1,132 |  | 918 |  | (182) |  | 3 |  | 162 |  | 1,374 |
| Noninterest expense |  | 4,347 |  | 3,826 |  | 2,217 |  | 2,966 |  | 3,500 |  | 757 |
| Net income (loss) |  | 1,664 |  | $(1,121)$ |  | 1,206 |  | (553) |  | 362 |  | 4,674 |
| Return on average allocated equity |  | 12.60 \% |  | $\mathrm{n} / \mathrm{m}$ |  | 10.03\% |  | $\mathrm{n} / \mathrm{m}$ |  | 8.06\% |  | $\mathrm{n} / \mathrm{m}$ |
| Return on average economic capital ${ }^{(2)}$ |  | 30.42 |  | $\mathrm{n} / \mathrm{m}$ |  | 20.87 |  | $\mathrm{n} / \mathrm{m}$ |  | 20.55 |  | $\mathrm{n} / \mathrm{m}$ |
| Balance Sheet |  |  |  |  |  |  |  |  |  |  |  |  |
| Average |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 151,492 | \$ | 120,079 | \$ | 268,174 |  | $\mathrm{n} / \mathrm{m}$ | \$ | 102,786 | \$ | 286,753 |
| Total deposits |  | 464,256 |  | $\mathrm{n} / \mathrm{m}$ |  | 246,395 |  | $\mathrm{n} / \mathrm{m}$ |  | 255,882 |  | 52,742 |
| Allocated equity |  | 52,381 |  | 14,240 |  | 47,682 | \$ | 21,609 |  | 17,826 |  | 68,672 |
| Economic capital ${ }^{(2)}$ |  | 21,781 |  | 14,240 |  | 22,958 |  | 16,954 |  | 7,135 |  | $\mathrm{n} / \mathrm{m}$ |
| Period end |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 149,739 | \$ | 119,823 | \$ | 273,547 |  | $\mathrm{n} / \mathrm{m}$ | \$ | 102,362 | \$ | 274,270 |
| Total deposits |  | 465,774 |  | $\mathrm{n} / \mathrm{m}$ |  | 236,565 |  | $\mathrm{n} / \mathrm{m}$ |  | 251,251 |  | 52,946 |

[^3]$\mathrm{n} / \mathrm{m}=$ not meaningful
Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

## Year-to-Date Results by Business Segment

(Dollars in millions)

|  | Nine Months Ended September 30, 2012 |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Consumer \& Business Banking |  | Consumer Real Estate Services |  | Global <br> Banking |  | Global <br> Markets |  | GWIM |  | All Other |  |
| Total revenue, net of interest expense (FTE basis) ${ }^{(1)}$ | \$ | 21,819 | \$ | 8,291 | \$ | 12,882 | \$ | 10,664 | \$ | 12,954 | \$ | $(1,266)$ |
| Provision for credit losses |  | 2,978 |  | 957 |  | (283) |  | (13) |  | 154 |  | 2,172 |
| Noninterest expense |  | 12,672 |  | 11,678 |  | 6,364 |  | 8,333 |  | 10,201 |  | 4,485 |
| Net income (loss) |  | 3,893 |  | $(2,786)$ |  | 4,292 |  | 900 |  | 1,639 |  | $(4,482)$ |
| Return on average allocated equity |  | 9.73\% |  | n/m |  | 12.47\% |  | 6.87\% |  | 12.14\% |  | n/m |
| Return on average economic capital ${ }^{(2)}$ |  | 22.69 |  | n/m |  | 27.18 |  | 9.42 |  | 29.88 |  | n/m |
| Balance Sheet |  |  |  |  |  |  |  |  |  |  |  |  |
| Average |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 137,431 | \$ | 107,051 | \$ | 270,747 |  | n/m | \$ | 104,416 | \$ | 257,067 |
| Total deposits |  | 474,409 |  | n/m |  | 243,028 |  | n/m |  | 252,595 |  | 32,518 |
| Allocated equity |  | 53,462 |  | 14,077 |  | 45,967 | \$ | 17,504 |  | 18,027 |  | 85,689 |
| Economic capital ${ }^{(2)}$ |  | 22,977 |  | 14,077 |  | 21,111 |  | 12,868 |  | 7,407 |  | n/m |
| Period end |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 133,308 | \$ | 99,890 | \$ | 272,052 |  | n/m | \$ | 107,500 | \$ | 246,255 |
| Total deposits |  | 486,857 |  | n/m |  | 260,030 |  | n/m |  | 256,114 |  | 24,960 |


|  | Nine Months Ended September 30, 2011 |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  <br> Business <br> Banking |  | Consumer Real Estate Services |  | Global <br> Banking |  | Global <br> Markets |  | GWIM |  | All Other |  |
| Total revenue, net of interest expense (FTE basis) ${ }^{(1)}$ | \$ | 25,274 | \$ | $(6,430)$ | \$ | 13,311 | \$ | 12,980 | \$ | 13,229 | \$ | 10,916 |
| Provision for credit losses |  | 2,193 |  | 3,523 |  | (862) |  | (38) |  | 280 |  | 5,380 |
| Noninterest expense |  | 13,291 |  | 17,222 |  | 6,748 |  | 9,343 |  | 10,702 |  | 3,446 |
| Net income (loss) |  | 6,204 |  | $(18,023)$ |  | 4,709 |  | 1,753 |  | 1,424 |  | 3,388 |
| Return on average allocated equity |  | 15.69 \% |  | $\mathrm{n} / \mathrm{m}$ |  | 13.17\% |  | 9.92\% |  | 10.72 \% |  | $\mathrm{n} / \mathrm{m}$ |
| Return on average economic capital ${ }^{(2)}$ |  | 37.42 |  | $\mathrm{n} / \mathrm{m}$ |  | 27.06 |  | 12.39 |  | 27.40 |  | $\mathrm{n} / \mathrm{m}$ |
| Balance Sheet |  |  |  |  |  |  |  |  |  |  |  |  |
| Average |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 155,829 | \$ | 120,772 | \$ | 261,766 |  | $\mathrm{n} / \mathrm{m}$ | \$ | 101,953 | \$ | 287,625 |
| Total deposits |  | 462,851 |  | $\mathrm{n} / \mathrm{m}$ |  | 236,151 |  | $\mathrm{n} / \mathrm{m}$ |  | 256,667 |  | 50,201 |
| Allocated equity |  | 52,875 |  | 16,688 |  | 47,820 | \$ | 23,636 |  | 17,772 |  | 70,594 |
| Economic capital ${ }^{(2)}$ |  | 22,225 |  | 14,884 |  | 23,291 |  | 19,020 |  | 7,064 |  | $\mathrm{n} / \mathrm{m}$ |
| Period end |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 149,739 | \$ | 119,823 | \$ | 273,547 |  | $\mathrm{n} / \mathrm{m}$ | \$ | 102,362 | \$ | 274,270 |
| Total deposits |  | 465,774 |  | $\mathrm{n} / \mathrm{m}$ |  | 236,565 |  | $\mathrm{n} / \mathrm{m}$ |  | 251,251 |  | 52,946 |

 margin for comparative purposes.


 or calculate these measures differently. See Reconciliations to GAAP Financial Measures on pages 25-28.
$\mathrm{n} / \mathrm{m}=$ not meaningful
Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

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## Bank of America Corporation and Subsidiaries

## Supplemental Financial Data

(Dollars in millions)

| Fully taxable-equivalent (FTE) basis data ${ }^{(1)}$ | Nine Months Ended September 30 |  |  |  | Third Quarter 2012 |  | Second Quarter 2012 |  | Third Quarter 2011 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2012 |  | 2011 |  |  |  |  |  |  |  |
| Net interest income | \$ | 31,002 | \$ | 34,629 | \$ | 10,167 | \$ | 9,782 | \$ | 10,739 |
| Total revenue, net of interest expense |  | 65,344 |  | 69,280 |  | 20,657 |  | 22,202 |  | 28,702 |
| Net interest yield ${ }^{(2)}$ |  | 2.35\% |  | 2.50\% |  | 2.32\% |  | 2.21\% |  | 2.32\% |
| Efficiency ratio |  | 82.23 |  | 87.69 |  | 84.93 |  | 76.79 |  | 61.37 |
| Other Data |  |  |  |  |  | $\begin{aligned} & \text { tember } 30 \\ & 2012 \end{aligned}$ |  | $\begin{gathered} \text { June } 30 \\ 2012 \end{gathered}$ |  | ember 30 <br> 2011 |
| Number of banking centers - U.S. |  |  |  |  |  | 5,540 |  | 5,594 |  | 5,715 |
| Number of branded ATMs - U.S. |  |  |  |  |  | 16,253 |  | 16,220 |  | 17,752 |
| Ending full-time equivalent employees |  |  |  |  |  | 272,594 |  | 275,460 |  | 288,739 |

[^4]Certain prior period amounts have been reclassified to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

## Reconciliations to GAAP Financial Measures

(Dollars in millions)

The Corporation evaluates its business based on a fully taxable-equivalent basis, a non-GAAP financial measure. The Corporation believes managing the business with net interest income on a fully taxable-equivalent basis provides a more accurate picture of the interest margin for comparative purposes. Total revenue, net of interest expense, includes net interest income on a fully taxable-equivalent basis and noninterest income. The Corporation views related ratios and analyses (i.e., efficiency ratios and net interest yield) on a fully taxable-equivalent basis. To derive the fully taxable-equivalent basis, net interest income is adjusted to reflect tax exempt income on an equivalent before-tax basis with a corresponding increase in income tax expense. This measure ensures comparability of net interest income arising from taxable and tax-exempt sources. The efficiency ratio measures the costs expended to generate a dollar of revenue, and net interest yield evaluates the basis points the Corporation earns over the cost of funds.

The Corporation also evaluates its business based on the following ratios that utilize tangible equity, a non-GAAP financial measure. Return on average tangible common shareholders' equity measures the Corporation's earnings contribution as a percentage of average common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Return on average tangible shareholders' equity measures the Corporation's earnings contribution as a percentage of average shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible common equity ratio represents ending common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible equity ratio represents total ending shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Tangible book value per common share represents ending common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by ending common shares outstanding These measures are used to evaluate the Corporation's use of equity (i.e., capital). In addition, profitability, relationship and investment models all use return on average tangible shareholders' equity as key measures to support our overall growth goals.

In addition, the Corporation evaluates its business segment results based on return on average economic capital, a non-GAAP financial measure. Return on average economic capital for the segments is calculated as net income adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average economic capital. Economic capital represents average allocated equity less goodwill and a percentage of intangible assets (excluding mortgage servicing rights). It also believes the use of this non-GAAP financial measure provides additional clarity in assessing the segments.

In certain presentations, earnings and diluted earnings per common share, the efficiency ratio, return on average assets, return on common shareholders' equity, return on average tangible common shareholders' equity and return on average tangible shareholders' equity are calculated excluding the impact of a goodwill impairment charge of $\$ 2.6$ billion recorded in the second quarter of 2011 Accordingly, these are non-GAAP financial measures

See the tables below and on pages $26-28$ for reconciliations of these non-GAAP financial measures with financial measures defined by GAAP for the three months ended September 30, 2012, June 30, 2012 and September 30, 2011 and the nine months ended September 30, 2012 and 2011. The Corporation believes the use of these non-GAAP financial measures provides additional clarity in assessing the results of the Corporation. Other companies may define or calculate supplemental financial data differently.

## Reconciliation of net interest income to net interest income on a fully taxable-equivalent basis

| Net interest income | \$ | 30,332 | \$ | 33,915 | \$ | 9,938 | \$ | 9,548 | \$ | 10,490 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Fully taxable-equivalent adjustment |  | 670 |  | 714 |  | 229 |  | 234 |  | 249 |
| Net interest income on a fully taxable-equivalent basis | \$ | 31,002 | \$ | 34,629 | \$ | 10,167 | \$ | 9,782 | \$ | 10,739 |

## Reconciliation of total revenue, net of interest expense to total revenue, net of interest expense on a fully taxable-equivalent basis

| Total revenue, net of interest expense | \$ | 64,674 | \$ | 68,566 |  | \$ | 20,428 | \$ | 21,968 | \$ | 28,453 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Fully taxable-equivalent adjustment |  | 670 |  | 714 |  |  | 229 |  | 234 |  | 249 |
| Total revenue, net of interest expense on a fully taxable-equivalent basis | \$ | 65,344 | \$ | 69,280 |  | \$ | 20,657 | \$ | 22,202 | \$ | 28,702 |

## Reconciliation of total noninterest expense to total noninterest expense, excluding goodwill impairment charge

| Total noninterest expense | \$ | 53,733 | \$ | 60,752 | \$ | 17,544 | \$ | 17,048 | \$ | 17,613 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Goodwill impairment charge |  | - |  | $(2,603)$ |  | - |  | - |  | - |
| Total noninterest expense, excluding goodwill impairment charge | \$ | 53,733 | \$ | 58,149 | \$ | 17,544 | \$ | 17,048 | \$ | 17,613 |

## Reconciliation of income tax expense (benefit) to income tax expense (benefit) on a fully taxable-equivalent basis

| Income tax expense (benefit) | \$ | 1,520 | \$ | $(2,117)$ | \$ | 770 | \$ | 684 | \$ | 1,201 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Fully taxable-equivalent adjustment |  | 670 |  | 714 |  | 229 |  | 234 |  | 249 |
| Income tax expense (benefit) on a fully taxable-equivalent basis | \$ | 2,190 | \$ | $(1,403)$ | \$ | 999 | \$ | 918 | \$ | 1,450 |

Reconciliation of net income (loss) to net income, excluding goodwill impairment charge

| Net income (loss) | \$ | 3,456 | \$ | (545) | \$ | 340 | \$ | 2,463 | \$ | 6,232 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Goodwill impairment charge |  | - |  | 2,603 |  | - |  | - |  | - |
| Net income, excluding goodwill impairment charge | \$ | 3,456 | \$ | 2,058 | \$ | 340 | \$ | 2,463 | \$ | 6,232 |

Reconciliation of net income (loss) applicable to common shareholders to net income (loss) applicable to common shareholders, excluding goodwill impairment charge

| Net income (loss) applicable to common shareholders | \$ | 2,393 | \$ | $(1,499)$ | \$ | (33) | \$ | 2,098 | \$ | 5,889 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Goodwill impairment charge |  | - |  | 2,603 |  | - |  | - |  | - |
| Net income (loss) applicable to common shareholders, excluding goodwill impairment charge | \$ | 2,393 | \$ | 1,104 | \$ | (33) | \$ | 2,098 | \$ | 5,889 |

Certain prior period amounts have been reclassified to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

## Reconciliations to GAAP Financial Measures (continued)

| (Dollars in millions) |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Nine Months Ended September 30 |  |  |  | Third Quarter 2012 |  | Second Quarter 2012 |  | Third Quarter 2011 |  |
|  | 2012 |  | 2011 |  |  |  |  |  |  |  |
| Reconciliation of average common shareholders' equity to average tangible common shareholders' equity |  |  |  |  |  |  |  |  |  |  |
| Common shareholders' equity | \$ | 216,073 | \$ | 212,512 | \$ | 217,273 | \$ | 216,782 | \$ | 204,928 |
| Goodwill |  | $(69,973)$ |  | $(72,903)$ |  | $(69,976)$ |  | $(69,976)$ |  | $(71,070)$ |
| Intangible assets (excluding mortgage servicing rights) |  | $(7,531)$ |  | $(9,386)$ |  | $(7,194)$ |  | $(7,533)$ |  | $(9,005)$ |
| Related deferred tax liabilities |  | 2,627 |  | 2,939 |  | 2,556 |  | 2,626 |  | 2,852 |
| Tangible common shareholders' equity | \$ | 141,196 | \$ | 133,162 | \$ | 142,659 | \$ | 141,899 | \$ | 127,705 |

Reconciliation of average shareholders' equity to average tangible shareholders' equity

| Shareholders' equity | \$ | 234,726 | \$ | 229,385 | \$ | 236,039 | \$ | 235,558 | \$ | 222,410 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Goodwill |  | $(69,973)$ |  | $(72,903)$ |  | $(69,976)$ |  | $(69,976)$ |  | $(71,070)$ |
| Intangible assets (excluding mortgage servicing rights) |  | $(7,531)$ |  | $(9,386)$ |  | $(7,194)$ |  | $(7,533)$ |  | $(9,005)$ |
| Related deferred tax liabilities |  | 2,627 |  | 2,939 |  | 2,556 |  | 2,626 |  | 2,852 |
| Tangible shareholders' equity | \$ | 159,849 | \$ | 150,035 | \$ | 161,425 | \$ | 160,675 | \$ | 145,187 |

## Reconciliation of period-end common shareholders' equity to period-end tangible common shareholders' equity

| Common shareholders' equity | \$ | 219,838 | \$ | 210,772 | \$ | 219,838 | \$ | 217,213 | \$ | 210,772 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Goodwill |  | $(69,976)$ |  | $(70,832)$ |  | $(69,976)$ |  | $(69,976)$ |  | $(70,832)$ |
| Intangible assets (excluding mortgage servicing rights) |  | $(7,030)$ |  | $(8,764)$ |  | $(7,030)$ |  | $(7,335)$ |  | $(8,764)$ |
| Related deferred tax liabilities |  | 2,494 |  | 2,777 |  | 2,494 |  | 2,559 |  | 2,777 |
| Tangible common shareholders' equity | \$ | 145,326 | \$ | 133,953 | \$ | 145,326 | \$ | 142,461 | \$ | 133,953 |

Reconciliation of period-end shareholders' equity to period-end tangible shareholders' equity

| Shareholders' equity | \$ | 238,606 | \$ | 230,252 | \$ | 238,606 | \$ | 235,975 | \$ | 230,252 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Goodwill |  | $(69,976)$ |  | $(70,832)$ |  | $(69,976)$ |  | $(69,976)$ |  | $(70,832)$ |
| Intangible assets (excluding mortgage servicing rights) |  | $(7,030)$ |  | $(8,764)$ |  | $(7,030)$ |  | $(7,335)$ |  | $(8,764)$ |
| Related deferred tax liabilities |  | 2,494 |  | 2,777 |  | 2,494 |  | 2,559 |  | 2,777 |
| Tangible shareholders' equity | \$ | 164,094 | \$ | 153,433 | \$ | 164,094 | \$ | 161,223 | \$ | 153,433 |

## Reconciliation of period-end assets to period-end tangible assets

| Assets | \$ | 2,166,162 | \$ | 2,219,628 | \$ | 2,166,162 | \$ | 2,160,854 | \$ | 2,219,628 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Goodwill |  | $(69,976)$ |  | $(70,832)$ |  | $(69,976)$ |  | $(69,976)$ |  | $(70,832)$ |
| Intangible assets (excluding mortgage servicing rights) |  | $(7,030)$ |  | $(8,764)$ |  | $(7,030)$ |  | $(7,335)$ |  | $(8,764)$ |
| Related deferred tax liabilities |  | 2,494 |  | 2,777 |  | 2,494 |  | 2,559 |  | 2,777 |
| Tangible assets | \$ | 2,091,650 | \$ | 2,142,809 | \$ | 2,091,650 | \$ | 2,086,102 | \$ | 2,142,809 |

Book value per share of common stock

| Common shareholders' equity |  | \$ 219,838 |  | \$ 210,772 | \$ 219,838 |  | \$ | \$ 217,213 | \$ 210,772 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Ending common shares issued and outstanding | 10,777,267 |  | 10,134,432 |  | 10,777,267 |  | 10,776,869 |  | 10,134,432 |  |
| Book value per share of common stock | \$ | 20.40 | \$ | 20.80 | \$ | 20.40 | \$ | 20.16 | \$ | 20.80 |

## Tangible book value per share of common stock

| Tangible common shareholders' equity | \$ | 145,326 | \$ | 3,953 | \$ | 5,326 | \$ | 2,461 | \$ | 3,953 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Ending common shares issued and outstanding | 10,777,267 |  | 10,134,432 |  | 10,777,267 |  | 10,776,869 |  | 10,134,432 |  |
| Tangible book value per share of common stock | \$ | 13.48 | \$ | 13.22 | \$ | 13.48 | \$ | 13.22 | \$ | 13.22 |

[^5]
## Bank of America Corporation and Subsidiaries

## Reconciliations to GAAP Financial Measures (continued)

| (Dollars in millions) |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Nine Months Ended September 30 |  |  |  | Third Quarter 2012 |  | Second Quarter 2012 |  | Third Quarter 2011 |  |
|  | 2012 |  | 2011 |  |  |  |  |  |  |  |
| Reconciliation of return on average economic capital |  |  |  |  |  |  |  |  |  |  |
| Consumer \& Business Banking |  |  |  |  |  |  |  |  |  |  |
| Reported net income | \$ | 3,893 | \$ | 6,204 | \$ | 1,285 | \$ | 1,155 | \$ | 1,664 |
| Adjustment related to intangibles ${ }^{(1)}$ |  | 10 |  | 15 |  | 3 |  | 4 |  | 6 |
| Adjusted net income | \$ | 3,903 | \$ | 6,219 | \$ | 1,288 | \$ | 1,159 | \$ | 1,670 |
| Average allocated equity | \$ | 53,462 | \$ | 52,875 | \$ | 53,982 | \$ | 53,452 | \$ | 52,381 |
| Adjustment related to goodwill and a percentage of intangibles |  | $(30,485)$ |  | $(30,650)$ |  | $(30,447)$ |  | $(30,485)$ |  | 30,600) |
| Average economic capital | \$ | 22,977 | \$ | 22,225 | \$ | 23,535 | \$ | 22,967 | \$ | 21,781 |
| Consumer Real Estate Services |  |  |  |  |  |  |  |  |  |  |
| Reported net loss | \$ | $(2,786)$ | \$ | $(18,023)$ | \$ | (877) | \$ | (766) | \$ | $(1,121)$ |
| Adjustment related to intangibles ${ }^{(1)}$ |  | - |  | - |  | - |  | - |  | - |
| Goodwill impairment charge |  | - |  | 2,603 |  | - |  | - |  | - |
| Adjusted net loss | \$ | (2,786) | \$ | $(15,420)$ | \$ | (877) | \$ | (766) | \$ | $(1,121)$ |
| Average allocated equity | \$ | 14,077 | \$ | 16,688 | \$ | 13,332 | \$ | 14,116 | \$ | 14,240 |
| Adjustment related to goodwill and a percentage of intangibles (excluding mortgage servicing rights) |  | - |  | $(1,804)$ |  | - |  | - |  | - |
| Average economic capital | \$ | 14,077 | \$ | 14,884 | \$ | 13,332 | \$ | 14,116 | \$ | 14,240 |
| Global Banking |  |  |  |  |  |  |  |  |  |  |
| Reported net income | \$ | 4,292 | \$ | 4,709 | \$ | 1,295 | \$ | 1,407 | \$ | 1,206 |
| Adjustment related to intangibles ${ }^{(1)}$ |  | 3 |  | 5 |  | 1 |  | 1 |  | 2 |
| Adjusted net income | \$ | 4,295 | \$ | 4,714 | \$ | 1,296 | \$ | 1,408 | \$ | 1,208 |
| Average allocated equity | \$ | 45,967 | \$ | 47,820 | \$ | 46,223 | \$ | 45,958 | \$ | 47,682 |
| Adjustment related to goodwill and a percentage of intangibles |  | $(24,856)$ |  | $(24,529)$ |  | $(24,852)$ |  | $(24,856)$ |  | 24,724) |
| Average economic capital | \$ | 21,111 | \$ | 23,291 | \$ | 21,371 | \$ | 21,102 | \$ | 22,958 |
| Global Markets |  |  |  |  |  |  |  |  |  |  |
| Reported net income (loss) | \$ | 900 | \$ | 1,753 | \$ | (359) | \$ | 461 | \$ | (553) |
| Adjustment related to intangibles ${ }^{(1)}$ |  | 7 |  | 9 |  | 2 |  | 3 |  | 3 |
| Adjusted net income (loss) | \$ | 907 | \$ | 1,762 | \$ | (357) | \$ | 464 | \$ | (550) |
| Average allocated equity | \$ | 17,504 | \$ | 23,636 | \$ | 17,068 | \$ | 17,132 | \$ | 21,609 |
| Adjustment related to goodwill and a percentage of intangibles |  | $(4,636)$ |  | $(4,616)$ |  | $(4,651)$ |  | $(4,608)$ |  | $(4,655)$ |
| Average economic capital | \$ | 12,868 | \$ | 19,020 | \$ | 12,417 | \$ | 12,524 | \$ | 16,954 |
| Global Wealth \& Investment Management |  |  |  |  |  |  |  |  |  |  |
| Reported net income | \$ | 1,639 | \$ | 1,424 | \$ | 542 | \$ | 547 | \$ | 362 |
| Adjustment related to intangibles ${ }^{(1)}$ |  | 18 |  | 23 |  | 6 |  | 6 |  | 7 |
| Adjusted net income | \$ | 1,657 | \$ | 1,447 | \$ | 548 | \$ | 553 | \$ | 369 |
| Average allocated equity | \$ | 18,027 | \$ | 17,772 | \$ | 18,871 | \$ | 17,974 | \$ | 17,826 |
| Adjustment related to goodwill and a percentage of intangibles |  | $(10,620)$ |  | $(10,708)$ |  | $(10,600)$ |  | (10,621) |  | 10,691) |
| Average economic capital | \$ | 7,407 | \$ | 7,064 | \$ | 8,271 | \$ | 7,353 | \$ | 7,135 |

[^6]Certain prior period amounts have been reclassified to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

## Reconciliations to GAAP Financial Measures (continued)

| (Dollars in millions) |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Nine Months Ended September 30 |  |  |  | Third Quarter 2012 |  | Second Quarter 2012 |  | Third Quarter 2011 |  |
|  | 2012 |  | 2011 |  |  |  |  |  |  |  |
| Consumer \& Business Banking |  |  |  |  |  |  |  |  |  |  |
| Deposits |  |  |  |  |  |  |  |  |  |  |
| Reported net income | \$ | 702 | \$ | 1,063 | \$ | 207 | \$ | 187 | \$ | 280 |
| Adjustment related to intangibles ${ }^{(1)}$ |  | 1 |  | 2 |  | - |  | 1 |  | 1 |
| Adjusted net income | \$ | 703 | \$ | 1,065 | \$ | 207 | \$ | 188 | \$ | 281 |
| Average allocated equity | \$ | 24,078 | \$ | 23,692 | \$ | 25,047 | \$ | 23,982 | \$ | 23,819 |
| Adjustment related to goodwill and a percentage of intangibles |  | $(17,926)$ |  | $(17,952)$ |  | $(17,920)$ |  | (17,926) |  | (17,947) |
| Average economic capital | \$ | 6,152 | \$ | 5,740 | \$ | 7,127 | \$ | 6,056 | \$ | 5,872 |
| Card Services |  |  |  |  |  |  |  |  |  |  |
| Reported net income | \$ | 2,962 | \$ | 4,783 | \$ | 994 | \$ | 929 | \$ | 1,267 |
| Adjustment related to intangibles ${ }^{(1)}$ |  | 9 |  | 13 |  | 3 |  | 3 |  | 5 |
| Adjusted net income | \$ | 2,971 | \$ | 4,796 | \$ | 997 | \$ | 932 | \$ | 1,272 |
| Average allocated equity | \$ | 20,553 | \$ | 21,302 | \$ | 20,463 | \$ | 20,525 | \$ | 20,755 |
| Adjustment related to goodwill and a percentage of intangibles |  | $(10,461)$ |  | $(10,603)$ |  | $(10,429)$ |  | $(10,460)$ |  | (10,561) |
| Average economic capital | \$ | 10,092 | \$ | 10,699 | \$ | 10,034 | \$ | 10,065 | \$ | 10,194 |
| Business Banking |  |  |  |  |  |  |  |  |  |  |
| Reported net income | \$ | 229 | \$ | 358 | \$ | 84 | \$ | 39 | \$ | 117 |
| Adjustment related to intangibles ${ }^{(1)}$ |  | - |  | - |  | - |  | - |  | - |
| Adjusted net income | \$ | 229 | \$ | 358 | \$ | 84 | \$ | 39 | \$ | 117 |
| Average allocated equity | \$ | 8,831 | \$ | 7,881 | \$ | 8,472 | \$ | 8,945 | \$ | 7,807 |
| Adjustment related to goodwill and a percentage of intangibles |  | $(2,098)$ |  | $(2,095)$ |  | $(2,098)$ |  | $(2,099)$ |  | $(2,092)$ |
| Average economic capital | \$ | 6,733 | \$ | 5,786 | \$ | 6,374 | \$ | 6,846 | \$ | 5,715 |

[^7]
## Bank of America <br> 

## Supplemental Information Third Quarter 2012

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## Bank of America Corporation and Subsidiaries

Consolidated Financial Highlights

| (Dollars in millions, except per share information; shares in thousands) |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |

[^8]$\mathrm{n} / \mathrm{m}=$ not meaningful

Certain prior period amounts have been reclassified to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

## Supplemental Financial Data

(Dollars in millions, except per share information)

Fully taxable-equivalent (FTE) basis data ${ }^{(1)}$

|  | Nine Months Ended September 30 |  |  |  | Third Quarter 2012 |  | Second Quarter 2012 |  | First 2012 |  | Fourth Quarter 2011 |  | Third Quarter 2011 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2012 |  | 2011 |  |  |  |  |  |  |  |  |  |  |  |
| Net interest income | \$ | 31,002 | \$ | 34,629 | \$ | 10,167 | \$ | 9,782 | \$ | 11,053 | \$ | 10,959 | \$ | 10,739 |
| Total revenue, net of interest expense |  | 65,344 |  | 69,280 |  | 20,657 |  | 22,202 |  | 22,485 |  | 25,146 |  | 28,702 |
| Net interest yield ${ }^{(2)}$ |  | 2.35\% |  | 2.50\% |  | 2.32\% |  | 2.21\% |  | 2.51 \% |  | 2.45\% |  | 2.32 \% |
| Efficiency ratio |  | 82.23 |  | 87.69 |  | 84.93 |  | 76.79 |  | 85.13 |  | 77.64 |  | 61.37 |

Performance ratios, excluding goodwill impairment charges ${ }^{(3,4)}$

|  | Nine Months <br> Ended <br> September 30, <br> 2011 |  |
| :--- | :---: | :---: | :---: | :---: |

${ }^{(1)}$ FTE basis is a non-GAAP financial measure. FTE basis is a performance measure used by management in operating the business that management believes provides investors with a more accurate picture of the interest margin for comparative purposes. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 47-50.)
${ }^{(2)}$ Calculation includes fees earned on primarily overnight deposits placed with the Federal Reserve and certain Foreign Central Banks of $\$ 147$ million and $\$ 150$ million for the nine months ended September 30, 2012 and 2011; $\$ 48$ million, $\$ 52$ million and $\$ 47$ million for the third, second and first quarters of 2012, and $\$ 36$ million and $\$ 38$ million for the fourth and third quarters of 2011, respectively. For more information, see Quarterly and Year-to-Date Average Balances and Interest Rates - Fully Taxable-equivalent Basis on pages 10-11 and 12-13.
${ }^{(3)}$ Performance ratios, excluding goodwill impairment charges, are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the Corporation. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 47-50.)
${ }^{(4)}$ There were no goodwill impairment charges for the third, second and first quarters of 2012, and the third quarter of 2011.

## Bank of America Corporation and Subsidiaries

Consolidated Statement of Income
(Dollars in millions, except per share information; shares in thousands)


[^9]|  | Nine Months Ended September 30 |  |  |  | Third Quarter 2012 |  | Second <br> Quarter <br> 2012 |  | FirstQuarter2012 |  | Fourth Quarter 2011 |  | Third Quarter 2011 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2012 |  | 2011 |  |  |  |  |  |  |  |  |  |  |  |
| Net income (loss) | \$ | 3,456 | \$ | (545) | \$ | 340 | \$ | 2,463 | \$ | 653 | \$ | 1,991 | S | 6,232 |
| Other comprehensive income, net of tax: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net change in available-for-sale debt and marketable equity securities |  | 2,971 |  | $(1,404)$ |  | 2,365 |  | 1,530 |  | (924) |  | $(2,866)$ |  | $(2,158)$ |
| Net change in derivatives |  | 535 |  | (830) |  | 234 |  | (81) |  | 382 |  | 281 |  | (764) |
| Employee benefit plan adjustments |  | 1,106 |  | 204 |  | 75 |  | 79 |  | 952 |  | (648) |  | 66 |
| Net change in foreign currency translation adjustments |  | 14 |  | 25 |  | 15 |  | (32) |  | 31 |  | (133) |  | (8) |
| Other comprehensive income (loss) |  | 4,626 |  | $(2,005)$ |  | 2,689 |  | 1,496 |  | 441 |  | $(3,366)$ |  | $(2,864)$ |
| Comprehensive income (loss) | \$ | 8,082 | \$ | $(2,550)$ | \$ | 3,029 | \$ | 3,959 | \$ | 1,094 | \$ | $(1,375)$ | \$ | 3,368 |

Certain prior period amounts have been reclassified to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

## Consolidated Balance Sheet

| (Dollars in millions) |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { September } 30 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \text { June } 30 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \text { September } 30 \\ 2011 \end{gathered}$ |  |
| Assets |  |  |  |  |  |  |
| Cash and cash equivalents | \$ | 106,415 | \$ | 123,717 | \$ | 82,865 |
| Time deposits placed and other short-term investments |  | 15,950 |  | 22,350 |  | 18,330 |
| Federal funds sold and securities borrowed or purchased under agreements to resell |  | 234,034 |  | 226,116 |  | 249,998 |
| Trading account assets |  | 211,090 |  | 204,725 |  | 176,398 |
| Derivative assets |  | 57,865 |  | 59,939 |  | 79,044 |
| Debt securities: |  |  |  |  |  |  |
| Available-for-sale |  | 305,949 |  | 300,049 |  | 324,267 |
| Held-to-maturity, at cost |  | 39,898 |  | 35,168 |  | 26,458 |
| Total debt securities |  | 345,847 |  | 335,217 |  | 350,725 |
| Loans and leases |  | 893,035 |  | 892,315 |  | 932,531 |
| Allowance for loan and lease losses |  | $(26,233)$ |  | $(30,288)$ |  | $(35,082)$ |
| Loans and leases, net of allowance |  | 866,802 |  | 862,027 |  | 897,449 |
| Premises and equipment, net |  | 12,436 |  | 12,653 |  | 13,552 |
| Mortgage servicing rights (includes \$5,087, \$5,708 and \$7,880 measured at fair value) |  | 5,242 |  | 5,880 |  | 8,037 |
| Goodwill |  | 69,976 |  | 69,976 |  | 70,832 |
| Intangible assets |  | 7,030 |  | 7,335 |  | 8,764 |
| Loans held-for-sale |  | 16,436 |  | 13,289 |  | 23,085 |
| Customer and other receivables |  | 66,341 |  | 71,458 |  | 89,302 |
| Other assets |  | 150,698 |  | 146,172 |  | 151,247 |
| Total assets | \$ | 2,166,162 | \$ | 2,160,854 | \$ | 2,219,628 |

Assets of consolidated VIEs included in total assets above (isolated to settle the liabilities of the VIEs)

| Trading account assets | \$ | 9,959 | \$ | 8,499 | \$ | 8,911 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Derivative assets |  | 546 |  | 1,007 |  | 1,611 |
| Available-for-sale debt securities |  | - |  | - |  | 256 |
| Loans and leases |  | 125,043 |  | 128,386 |  | 146,023 |
| Allowance for loan and lease losses |  | $(3,811)$ |  | $(4,074)$ |  | $(5,661)$ |
| Loans and leases, net of allowance |  | 121,232 |  | 124,312 |  | 140,362 |
| Loans held-for-sale |  | 2,165 |  | 2,163 |  | 3,904 |
| All other assets |  | 3,754 |  | 4,113 |  | 5,414 |
| Total assets of consolidated VIEs | \$ | 137,656 | \$ | 140,094 | \$ | 160,458 |

Certain prior period amounts have been reclassified to conform to current period presentation.

Bank of America Corporation and Subsidiaries
Consolidated Balance Sheet (continued)

| (Dollars in millions) |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { September } 30 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \text { June } 30 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \text { September } 30 \\ 2011 \end{gathered}$ |  |
| Liabilities |  |  |  |  |  |  |
| Deposits in U.S. offices: |  |  |  |  |  |  |
| Noninterest-bearing | \$ | 362,646 | \$ | 343,308 | \$ | 321,253 |
| Interest-bearing |  | 625,200 |  | 621,076 |  | 629,176 |
| Deposits in non-U.S. offices: |  |  |  |  |  |  |
| Noninterest-bearing |  | 6,667 |  | 6,871 |  | 6,581 |
| Interest-bearing |  | 68,794 |  | 63,970 |  | 84,343 |
| Total deposits |  | 1,063,307 |  | 1,035,225 |  | 1,041,353 |
| Federal funds purchased and securities loaned or sold under agreements to repurchase |  | 273,900 |  | 285,914 |  | 248,116 |
| Trading account liabilities |  | 72,179 |  | 77,458 |  | 68,026 |
| Derivative liabilities |  | 51,369 |  | 51,515 |  | 59,304 |
| Commercial paper and other short-term borrowings |  | 35,291 |  | 39,019 |  | 33,869 |
| Accrued expenses and other liabilities (includes \$518, \$574 and \$790 of reserve for unfunded lending commitments) |  | 144,976 |  | 133,900 |  | 139,743 |
| Long-term debt |  | 286,534 |  | 301,848 |  | 398,965 |
| Total liabilities |  | 1,927,556 |  | 1,924,879 |  | 1,989,376 |
| Shareholders' equity |  |  |  |  |  |  |
| Preferred stock, $\$ 0.01$ par value; authorized - 100,000,000 shares; issued and outstanding - 3,685,410, 3,685,410 and 3,993,660 shares |  | 18,768 |  | 18,762 |  | 19,480 |
| Common stock and additional paid-in capital, $\$ 0.01$ par value; authorized - $\mathbf{1 2 , 8 0 0 , 0 0 0 , 0 0 0}$ shares; issued and outstanding $\mathbf{- 1 0 , 7 7 7 , 2 6 7 , 4 6 5}, 10,776,869,270$ and $10,134,431,514$ shares |  | 158,066 |  | 158,001 |  | 153,801 |
| Retained earnings |  | 62,583 |  | 62,712 |  | 59,043 |
| Accumulated other comprehensive income (loss) |  | (811) |  | $(3,500)$ |  | $(2,071)$ |
| Other |  | - |  | - |  | (1) |
| Total shareholders' equity |  | 238,606 |  | 235,975 |  | 230,252 |
| Total liabilities and shareholders' equity | \$ | 2,166,162 | \$ | 2,160,854 | \$ | 2,219,628 |

Liabilities of consolidated VIEs included in total liabilities above

| Commercial paper and other short-term borrowings | $\mathbf{\$}$ | $\mathbf{3 , 8 7 2}$ | $\$$ | 4,449 |
| :--- | ---: | ---: | ---: | ---: |
| Long-term debt | $\mathbf{3 8 , 0 5 5}$ | 38,456 |  |  |
| All other liabilities | $\mathbf{6 2 5}$ | 1,161 |  |  |
| Total liabilities of consolidated VIEs |  | $\mathbf{\$}$ | $\mathbf{4 2 , 5 5 2}$ | $\$$ |

Certain prior period amounts have been reclassified to conform to current period presentation.

Bank of America Corporation and Subsidiaries
Capital Management

| (Dollars in millions) |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Third <br> Quarter $2012$ |  | Second Quarter 2012 |  |  |  | Fourth Quarter 2011 |  | Third <br> Quarter 2011 |
| Risk-based capital ${ }^{(1)}$ : |  |  |  |  |  |  |  |  |  |  |
| Tier 1 common | \$ | 136,406 | \$ | 134,082 | \$ | 131,602 | \$ | 126,690 | \$ | 117,658 |
| Tier 1 capital |  | 163,063 |  | 164,665 |  | 163,199 |  | 159,232 |  | 156,074 |
| Total capital |  | 205,172 |  | 208,936 |  | 213,480 |  | 215,101 |  | 215,596 |
| Risk-weighted assets |  | 1,195,720 |  | 1,193,422 |  | 1,220,827 |  | 1,284,467 |  | 1,359,564 |
| Tier 1 common capital ratio ${ }^{(2)}$ |  | 11.41\% |  | 11.24\% |  | 10.78\% |  | 9.86\% |  | 8.65\% |
| Tier 1 capital ratio |  | 13.64 |  | 13.80 |  | 13.37 |  | 12.40 |  | 11.48 |
| Total capital ratio |  | 17.16 |  | 17.51 |  | 17.49 |  | 16.75 |  | 15.86 |
| Tier 1 leverage ratio |  | 7.84 |  | 7.84 |  | 7.79 |  | 7.53 |  | 7.11 |
| Tangible equity ratio ${ }^{(3)}$ |  | 7.85 |  | 7.73 |  | 7.48 |  | 7.54 |  | 7.16 |
| Tangible common equity ratio ${ }^{(3)}$ |  | 6.95 |  | 6.83 |  | 6.58 |  | 6.64 |  | 6.25 |

[^10]${ }^{(2)}$ Tier 1 common capital ratio equals Tier 1 capital excluding preferred stock, trust preferred securities, hybrid securities and minority interest divided by risk-weighted assets.
${ }^{(3)}$ Tangible equity ratio equals period-end tangible shareholders' equity divided by period-end tangible assets. Tangible common equity equals period-end tangible common shareholders' equity divided by period-end tangible assets. Tangible shareholders' equity and tangible assets are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the Corporation. (See Exhibit A: Non-GAAP Reconciliations - Reconciliation to GAAP Financial Measures on pages 47-50.)

Capital Management

*Preliminary data on risk-based capital

Certain prior period amounts have been reclassified to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

Net Interest Income Excluding Trading-related Net Interest Income

${ }^{(1)}$ Net interest income and net interest yield include fees earned on primarily overnight deposits placed with the Federal Reserve and certain Foreign Central Banks of $\$ 147$ million and $\$ 150$ million for the nine months ended September 30, 2012 and 2011; $\$ 48$ million, $\$ 52$ million and $\$ 47$ million for the third, second and first quarters of 2012 , and $\$ 36$ million and $\$ 38$ million for the fourth and third quarters of 2011, respectively.
${ }^{(2)}$ Represents the impact of trading-related amounts included in Global Markets.
${ }^{(3)}$ Calculated on an annualized basis.

Certain prior period amounts have been reclassified to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

Quarterly Average Balances and Interest Rates - Fully Taxable-equivalent Basis

| (Dollars in millions) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Third Quarter 2012 |  |  |  |  | Second Quarter 2012 |  |  |  |  | Third Quarter 2011 |  |  |  |  |
|  | Average Balance |  | Interest <br> Income/ <br> Expense |  | Yield/ Rate | Average Balance |  | Interest <br> Income/ <br> Expense |  | Yield/ Rate | Average Balance |  | Interest <br> Income/ <br> Expense |  | Yield/ Rate |
| Earning assets |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Time deposits placed and other short-term investments ${ }^{(1)}$ | \$ | 15,849 | \$ | 58 | 1.47\% | \$ | 27,476 | \$ | 64 | 0.94\% | \$ | 26,743 | \$ | 87 | 1.31\% |
| Federal funds sold and securities borrowed or purchased under agreements to resell |  | 234,955 |  | 353 | 0.60 |  | 234,148 |  | 360 | 0.62 |  | 256,143 |  | 584 | 0.90 |
| Trading account assets |  | 177,075 |  | 1,243 | 2.80 |  | 180,694 |  | 1,302 | 2.89 |  | 180,438 |  | 1,543 | 3.40 |
| Debt securities ${ }^{(2)}$ |  | 340,773 |  | 2,036 | 2.39 |  | 342,244 |  | 1,907 | 2.23 |  | 344,327 |  | 1,744 | 2.02 |
| Loans and leases ${ }^{(3)}$ : |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Residential mortgage |  | 250,505 |  | 2,317 | 3.70 |  | 255,349 |  | 2,462 | 3.86 |  | 268,494 |  | 2,856 | 4.25 |
| Home equity |  | 116,184 |  | 1,097 | 3.77 |  | 119,657 |  | 1,090 | 3.66 |  | 129,125 |  | 1,238 | 3.81 |
| Discontinued real estate |  | 10,956 |  | 95 | 3.45 |  | 11,144 |  | 94 | 3.36 |  | 15,923 |  | 134 | 3.36 |
| U.S. credit card |  | 93,292 |  | 2,353 | 10.04 |  | 95,018 |  | 2,356 | 9.97 |  | 103,671 |  | 2,650 | 10.14 |
| Non-U.S. credit card |  | 13,329 |  | 385 | 11.48 |  | 13,641 |  | 396 | 11.68 |  | 25,434 |  | 697 | 10.88 |
| Direct/Indirect consumer |  | 82,635 |  | 704 | 3.39 |  | 84,198 |  | 733 | 3.50 |  | 90,280 |  | 915 | 4.02 |
| Other consumer |  | 2,654 |  | 40 | 6.03 |  | 2,565 |  | 41 | 6.41 |  | 2,795 |  | 43 | 6.07 |
| Total consumer |  | 569,555 |  | 6,991 | 4.89 |  | 581,572 |  | 7,172 | 4.95 |  | 635,722 |  | 8,533 | 5.34 |
| U.S. commercial |  | 201,072 |  | 1,752 | 3.47 |  | 199,644 |  | 1,742 | 3.51 |  | 191,439 |  | 1,809 | 3.75 |
| Commercial real estate |  | 36,929 |  | 329 | 3.54 |  | 37,627 |  | 323 | 3.46 |  | 42,931 |  | 360 | 3.33 |
| Commercial lease financing |  | 21,545 |  | 202 | 3.75 |  | 21,446 |  | 216 | 4.02 |  | 21,342 |  | 240 | 4.51 |
| Non-U.S. commercial |  | 59,758 |  | 401 | 2.67 |  | 59,209 |  | 369 | 2.50 |  | 50,598 |  | 349 | 2.73 |
| Total commercial |  | 319,304 |  | 2,684 | 3.35 |  | 317,926 |  | 2,650 | 3.35 |  | 306,310 |  | 2,758 | 3.58 |
| Total loans and leases |  | 888,859 |  | 9,675 | 4.34 |  | 899,498 |  | 9,822 | 4.38 |  | 942,032 |  | 1,291 | 4.77 |
| Other earning assets |  | 92,764 |  | 792 | 3.40 |  | 88,508 |  | 719 | 3.26 |  | 91,452 |  | 814 | 3.54 |
| Total earning assets ${ }^{(4)}$ |  | 1,750,275 |  | 14,157 | 3.22 |  | 1,772,568 |  | 14,174 | 3.21 |  | 1,841,135 |  | 6,063 | 3.47 |
| Cash and cash equivalents ${ }^{(1)}$ |  | 122,716 |  | 48 |  |  | 116,025 |  | 52 |  |  | 102,573 |  | 38 |  |
| Other assets, less allowance for loan and lease losses |  | 300,321 |  |  |  |  | 305,970 |  |  |  |  | 357,746 |  |  |  |
| Total assets |  | 2,173,312 |  |  |  |  | 2,194,563 |  |  |  |  | 2,301,454 |  |  |  |

[^11]|  | Third Quarter 2012 |  | Second Quarter 2012 |  | Third Quarter 2011 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Federal funds sold and securities borrowed or purchased under agreements to resell | \$ | 23 | \$ | 36 | \$ | 43 |
| Debt securities |  | (139) |  | (386) |  | $(1,049)$ |
| U.S. commercial |  | (19) |  | (16) |  | (19) |
| Non-U.S. commercial |  | (1) |  | - |  | - |
| Net hedge expenses on assets | \$ | (136) | \$ | $\stackrel{(366)}{ }$ | \$ | $\stackrel{(1,025)}{ }$ |

[^12]Quarterly Average Balances and Interest Rates - Fully Taxable-equivalent Basis (continued)

| (Dollars in millions) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Third Quarter 2012 |  |  |  |  | Second Quarter 2012 |  |  |  |  | Third Quarter 2011 |  |  |  |  |
|  |  | Average Balance | Interest Income/ <br> Expense |  | Yield/ <br> Rate | Average Balance |  | Interest <br> Income/ <br> Expense |  | Yield/ Rate | Average Balance |  | Interest <br> Income/ <br> Expense |  | Yield/ Rate |
| Interest-bearing liabilities |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| U.S. interest-bearing deposits: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Savings | \$ | 41,581 | \$ | 11 | 0.10\% | \$ | 42,394 | \$ | 14 | 0.13\% | \$ | 41,256 | \$ | 21 | 0.19\% |
| NOW and money market deposit accounts |  | 465,679 |  | 173 | 0.15 |  | 460,788 |  | 188 | 0.16 |  | 473,391 |  | 248 | 0.21 |
| Consumer CDs and IRAs |  | 94,140 |  | 172 | 0.73 |  | 96,858 |  | 171 | 0.71 |  | 108,359 |  | 244 | 0.89 |
| Negotiable CDs, public funds and other deposits |  | 19,587 |  | 30 | 0.61 |  | 21,661 |  | 35 | 0.65 |  | 18,547 |  | 5 | 0.12 |
| Total U.S. interest-bearing deposits |  | 620,987 |  | 386 | 0.25 |  | 621,701 |  | 408 | 0.26 |  | 641,553 |  | 518 | 0.32 |
| Non-U.S. interest-bearing deposits: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Banks located in non-U.S. countries |  | 13,883 |  | 19 | 0.56 |  | 14,598 |  | 25 | 0.69 |  | 21,037 |  | 34 | 0.65 |
| Governments and official institutions |  | 1,019 |  | 1 | 0.31 |  | 895 |  | 1 | 0.37 |  | 2,043 |  | 2 | 0.32 |
| Time, savings and other |  | 52,175 |  | 78 | 0.59 |  | 52,584 |  | 85 | 0.65 |  | 64,271 |  | 150 | 0.93 |
| Total non-U.S. interest-bearing deposits |  | 67,077 |  | 98 | 0.58 |  | 68,077 |  | 111 | 0.65 |  | 87,351 |  | 186 | 0.85 |
| Total interest-bearing deposits |  | 688,064 |  | 484 | 0.28 |  | 689,778 |  | 519 | 0.30 |  | 728,904 |  | 704 | 0.38 |
| Federal funds purchased, securities loaned or sold under agreements to repurchase and other short-term borrowings |  | 325,023 |  | 893 | 1.09 |  | 318,909 |  | 943 | 1.19 |  | 303,234 |  | 1,152 | 1.51 |
| Trading account liabilities |  | 77,528 |  | 418 | 2.14 |  | 84,728 |  | 448 | 2.13 |  | 87,841 |  | 547 | 2.47 |
| Long-term debt |  | 291,684 |  | 2,243 | 3.07 |  | 333,173 |  | 2,534 | 3.05 |  | 420,273 |  | 2,959 | 2.82 |
| Total interest-bearing liabilities ${ }^{(1)}$ |  | 1,382,299 |  | 4,038 | 1.16 |  | 1,426,588 |  | 4,444 | 1.25 |  | 1,540,252 |  | 5,362 | 1.39 |
| Noninterest-bearing sources: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Noninterest-bearing deposits |  | 361,633 |  |  |  |  | 343,110 |  |  |  |  | 322,416 |  |  |  |
| Other liabilities |  | 193,341 |  |  |  |  | 189,307 |  |  |  |  | 216,376 |  |  |  |
| Shareholders' equity |  | 236,039 |  |  |  |  | 235,558 |  |  |  |  | 222,410 |  |  |  |
| Total liabilities and shareholders' equity |  | 2,173,312 |  |  |  |  | 2,194,563 |  |  |  | \$ | 2,301,454 |  |  |  |
| Net interest spread |  |  |  |  | 2.06\% |  |  |  |  | 1.96\% |  |  |  |  | 2.08\% |
| Impact of noninterest-bearing sources |  |  |  |  | 0.25 |  |  |  |  | 0.24 |  |  |  |  | 0.23 |
| Net interest income/yield on earning assets ${ }^{(2)}$ |  |  | \$ | 10,119 | 2.31\% |  |  | \$ | 9,730 | 2.20\% |  |  | \$ | 10,701 | 2.31\% |


|  | Third Quarter 2012 |  | Second Quarter 2012 |  | Third Quarter 2011 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| NOW and money market deposit accounts | \$ | - | \$ | (1) | \$ | - |
| Consumer CDs and IRAs |  | 16 |  | 22 |  | 44 |
| Negotiable CDs, public funds and other deposits |  | 3 |  | 4 |  | 3 |
| Banks located in non-U.S. countries |  | 3 |  | 3 |  | 13 |
| Federal funds purchased, securities loaned or sold under agreements to repurchase and other short-term borrowings |  | 323 |  | 307 |  | 471 |
| Long-term debt |  | (799) |  | (926) |  | $(1,162)$ |
| Net hedge income on liabilities | \$ | (454) | \$ | (591) | \$ | (631) |

${ }^{(2)}$ For this presentation, fees earned on overnight deposits placed with the Federal Reserve are included in the cash and cash equivalents line, consistent with the Corporation's Consolidated Balance Sheet presentation of these deposits. In addition, beginning in the third quarter of 2012, fees earned on primarily overnight deposits placed with certain Foreign Central Banks, which are included in the time deposits placed and other short-term investments line in prior periods, have been included in the cash and cash equivalents line. Net interest income and net interest yield are calculated excluding these fees.

Certain prior period amounts have been reclassified to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

## Year-to-Date Average Balances and Interest Rates - Fully Taxable-equivalent Basis

(Dollars in millions)

|  | Nine Months Ended September 30 |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2012 |  |  |  |  | 2011 |  |  |  |  |
|  | Average Balance |  | Interest <br> Income/ <br> Expense |  | Yield/ Rate | Average Balance |  | Interest Income/ Expense |  | Yield/ Rate |
| Earning assets |  |  |  |  |  |  |  |  |  |  |
| Time deposits placed and other short-term investments ${ }^{(1)}$ | \$ | 24,877 | \$ | 187 | 1.01\% | \$ | 28,428 | \$ | 281 | 1.33\% |
| Federal funds sold and securities borrowed or purchased under agreements to resell |  | 234,058 |  | 1,173 | 0.67 |  | 247,635 |  | 1,698 | 0.92 |
| Trading account assets |  | 177,846 |  | 3,944 | 2.96 |  | 195,931 |  | 4,788 | 3.26 |
| Debt securities ${ }^{(2)}$ |  | 336,939 |  | 6,675 | 2.64 |  | 338,512 |  | 7,357 | 2.90 |
| Loans and leases ${ }^{(3)}$ : |  |  |  |  |  |  |  |  |  |  |
| Residential mortgage |  | 255,458 |  | 7,268 | 3.79 |  | 265,345 |  | 8,500 | 4.27 |
| Home equity |  | 119,579 |  | 3,351 | 3.74 |  | 132,308 |  | 3,834 | 3.87 |
| Discontinued real estate |  | 11,392 |  | 292 | 3.41 |  | 14,951 |  | 373 | 3.32 |
| U.S. credit card |  | 95,540 |  | 7,168 | 10.02 |  | 106,569 |  | 8,205 | 10.29 |
| Non-U.S. credit card |  | 13,706 |  | 1,189 | 11.59 |  | 26,767 |  | 2,236 | 11.17 |
| Direct/Indirect consumer |  | 85,042 |  | 2,238 | 3.52 |  | 89,927 |  | 2,853 | 4.24 |
| Other consumer |  | 2,612 |  | 121 | 6.23 |  | 2,764 |  | 135 | 6.47 |
| Total consumer |  | 583,329 |  | 21,627 | 4.95 |  | 638,631 |  | 26,136 | 5.47 |
| U.S. commercial |  | 198,618 |  | 5,250 | 3.53 |  | 191,091 |  | 5,562 | 3.89 |
| Commercial real estate |  | 37,912 |  | 991 | 3.49 |  | 45,664 |  | 1,179 | 3.45 |
| Commercial lease financing |  | 21,557 |  | 690 | 4.27 |  | 21,419 |  | 797 | 4.96 |
| Non-U.S. commercial |  | 59,234 |  | 1,161 | 2.62 |  | 43,043 |  | 987 | 3.07 |
| Total commercial |  | 317,321 |  | 8,092 | 3.41 |  | 301,217 |  | 8,525 | 3.78 |
| Total loans and leases |  | 900,650 |  | 29,719 | 4.41 |  | 939,848 |  | 34,661 | 4.93 |
| Other earning assets |  | 89,230 |  | 2,254 | 3.37 |  | 101,382 |  | 2,602 | 3.43 |
| Total earning assets ${ }^{(4)}$ |  | 1,763,600 |  | 43,952 | 3.33 |  | 1,851,736 |  | 51,387 | 3.72 |
| Cash and cash equivalents ${ }^{(1)}$ |  | 117,105 |  | 147 |  |  | 118,792 |  | 150 |  |
| Other assets, less allowance for loan and lease losses |  | 304,269 |  |  |  |  | 355,704 |  |  |  |
| Total assets | \$ | 2,184,974 |  |  |  | \$ | 2,326,232 |  |  |  |

${ }^{(1)}$ For this presentation, fees earned on overnight deposits placed with the Federal Reserve are included in the cash and cash equivalents line, consistent with the Corporation's Consolidated Balance Sheet presentation of these deposits. In addition, beginning in the third quarter of 2012, fees earned on primarily overnight deposits placed with certain Foreign Central Banks, which are included in the time deposits placed and other short-term investments line in prior periods, have been included in the cash and cash equivalents line. Net interest income and net interest yield are calculated excluding these fees.
${ }^{(2)}$ Yields on available-for-sale debt securities are calculated based on fair value rather than the cost basis. The use of fair value does not have a material impact on net interest yield.
${ }^{(3)}$ Nonperforming loans are included in the respective average loan balances. Income on these nonperforming loans is recognized on a cost recovery basis. Purchased credit-impaired loans were recorded at fair value upon acquisition and accrete interest income over the remaining life of the loan
${ }^{(4)}$ The impact of interest rate risk management derivatives on interest income is presented below. Interest income includes the impact of interest rate risk management contracts, which increased (decreased) interest income on:

|  | 2012 |  | 2011 |  |
| :---: | :---: | :---: | :---: | :---: |
| Federal funds sold and securities borrowed or purchased under agreements to resell | \$ | 110 | \$ | 141 |
| Trading account assets |  | - |  | (158) |
| Debt securities |  | (665) |  | $(2,092)$ |
| U.S. commercial |  | (51) |  | (41) |
| Non-U.S. commercial |  | (2) |  | (2) |
| Net hedge expenses on assets | \$ | (608) | \$ | $(2,152)$ |

Certain prior period amounts have been reclassified to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

Year-to-Date Average Balances and Interest Rates - Fully Taxable-equivalent Basis (continued)
(Dollars in millions)

|  | Nine Months Ended September 30 |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2012 |  |  |  |  | 2011 |  |  |  |  |
|  | Average Balance |  | Interest <br> Income/ <br> Expense |  | Yield/ Rate | Average Balance |  | Interest <br> Income/ <br> Expense |  | Yield/ Rate |
| Interest-bearing liabilities |  |  |  |  |  |  |  |  |  |  |
| U.S. interest-bearing deposits: |  |  |  |  |  |  |  |  |  |  |
| Savings | \$ | 41,506 | \$ | 39 | 0.12\% | \$ | 40,618 | \$ | 84 | 0.28\% |
| NOW and money market deposit accounts |  | 461,720 |  | 547 | 0.16 |  | 476,002 |  | 868 | 0.24 |
| Consumer CDs and IRAs |  | 97,003 |  | 537 | 0.74 |  | 113,428 |  | 825 | 0.97 |
| Negotiable CDs, public funds and other deposits |  | 21,273 |  | 101 | 0.63 |  | 15,478 |  | 86 | 0.74 |
| Total U.S. interest-bearing deposits |  | 621,502 |  | 1,224 | 0.26 |  | 645,526 |  | 1,863 | 0.39 |
| Non-U.S. interest-bearing deposits: |  |  |  |  |  |  |  |  |  |  |
| Banks located in non-U.S. countries |  | 15,544 |  | 72 | 0.62 |  | 20,600 |  | 109 | 0.71 |
| Governments and official institutions |  | 1,067 |  | 3 | 0.37 |  | 2,159 |  | 6 | 0.35 |
| Time, savings and other |  | 53,328 |  | 253 | 0.63 |  | 63,212 |  | 408 | 0.86 |
| Total non-U.S. interest-bearing deposits |  | 69,939 |  | 328 | 0.63 |  | 85,971 |  | 523 | 0.81 |
| Total interest-bearing deposits |  | 691,441 |  | 1,552 | 0.30 |  | 731,497 |  | 2,386 | 0.44 |
| Federal funds purchased, securities loaned or sold under agreements to repurchase and other short-term borrowings |  | 312,376 |  | 2,717 | 1.16 |  | 337,583 |  | 3,678 | 1.46 |
| Trading account liabilities |  | 78,041 |  | 1,343 | 2.30 |  | 89,302 |  | 1,801 | 2.70 |
| Long-term debt |  | 329,320 |  | 7,485 | 3.03 |  | 431,902 |  | 9,043 | 2.80 |
| Total interest-bearing liabilities ${ }^{(1)}$ |  | 1,411,178 |  | 13,097 | 1.24 |  | 1,590,284 |  | 16,908 | 1.42 |
| Noninterest-bearing sources: |  |  |  |  |  |  |  |  |  |  |
| Noninterest-bearing deposits |  | 346,169 |  |  |  |  | 305,408 |  |  |  |
| Other liabilities |  | 192,901 |  |  |  |  | 201,155 |  |  |  |
| Shareholders' equity |  | 234,726 |  |  |  |  | 229,385 |  |  |  |
| Total liabilities and shareholders' equity |  | 2,184,974 |  |  |  | \$ | 2,326,232 |  |  |  |
| Net interest spread |  |  |  |  | 2.09\% |  |  |  |  | 2.30\% |
| Impact of noninterest-bearing sources |  |  |  |  | 0.24 |  |  |  |  | 0.19 |
| Net interest income/yield on earning assets ${ }^{(2)}$ |  |  | \$ | 30,855 | 2.33\% |  |  | \$ | 34,479 | 2.49\% |


| (1) The impact of interest rate risk management derivatives on interest expense is presented below. Interest expense includes the impact of interest rate risk management contracts, which increased |
| :--- |
| (decreased) interest expense on: |
| NOW and money market deposit accounts |
| Consumer CDs and IRAs |
| Negotiable CDs, public funds and other deposits |
| Banks located in non-U.S. countries |
| Federal funds purchased, securities loaned or sold under agreements to repurchase and other short-term <br> borrowings |
| Long-term debt |
| $\quad$ Net hedge income on liabilities |

[^13]Certain prior period amounts have been reclassified to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

Debt Securities and Available-for-Sale Marketable Equity Securities
(Dollars in millions)

|  |  |  |
| :--- | :--- | ---: | :--- | ---: | :--- |


|  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |

[^14]Certain prior period amounts have been reclassified to conform to current period presentation.

Bank of America Corporation and Subsidiaries
Quarterly Results by Business Segment
(Dollars in millions)

|  | Third Quarter 2012 |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total Corporation |  | Consumer \& Business Banking |  | Consumer Real Estate Services |  | Global <br> Banking |  | Global <br> Markets |  | GWIM |  | All Other |  |
| Net interest income (FTE basis) | \$ | 10,167 | \$ | 4,651 | \$ | 729 | \$ | 2,264 | \$ | 846 | \$ | 1,458 | \$ | 219 |
| Noninterest income (loss) |  | 10,490 |  | 2,419 |  | 2,367 |  | 1,883 |  | 2,260 |  | 2,820 |  | $(1,259)$ |
| Total revenue, net of interest expense (FTE basis) |  | 20,657 |  | 7,070 |  | 3,096 |  | 4,147 |  | 3,106 |  | 4,278 |  | $(1,040)$ |
| Provision for credit losses |  | 1,774 |  | 970 |  | 264 |  | 68 |  | 21 |  | 61 |  | 390 |
| Noninterest expense |  | 17,544 |  | 4,061 |  | 4,224 |  | 2,023 |  | 2,545 |  | 3,355 |  | 1,336 |
| Income (loss) before income taxes |  | 1,339 |  | 2,039 |  | $(1,392)$ |  | 2,056 |  | 540 |  | 862 |  | $(2,766)$ |
| Income tax expense (benefit) (FTE basis) |  | 999 |  | 754 |  | (515) |  | 761 |  | 899 |  | 320 |  | $(1,220)$ |
| Net income (loss) | \$ | 340 | \$ | 1,285 | \$ | (877) | \$ | 1,295 | \$ | (359) | \$ | 542 | \$ | $(1,546)$ |
| Average |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 888,859 | \$ | 133,881 | \$ | 103,708 | \$ | 267,390 |  | n/m | \$ | 106,092 | \$ | 249,831 |
| Total assets ${ }^{(1)}$ |  | 2,173,312 |  | 533,981 |  | 141,779 |  | 355,670 | \$ | 584,332 |  | 280,840 |  | 276,710 |
| Total deposits |  | 1,049,697 |  | 480,342 |  | n/m |  | 252,226 |  | n/m |  | 253,942 |  | 26,742 |
| Period end |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 893,035 | \$ | 133,308 | \$ | 99,890 | \$ | 272,052 |  | n/m | \$ | 107,500 | \$ | 246,255 |
| Total assets ${ }^{(1)}$ |  | 2,166,162 |  | 540,260 |  | 139,366 |  | 355,417 | \$ | 583,203 |  | 283,949 |  | 263,967 |
| Total deposits |  | 1,063,307 |  | 486,857 |  | n/m |  | 260,030 |  | n/m |  | 256,114 |  | 24,960 |


|  | Total <br> Corporation |  |
| :---: | :---: | :---: |
| Net interest income (FTE basis) | \$ | 9,782 |
| Noninterest income |  | 12,420 |
| Total revenue, net of interest expense (FTE basis) |  | 22,202 |
| Provision for credit losses |  | 1,773 |
| Noninterest expense |  | 17,048 |
| Income (loss) before income taxes |  | 3,381 |
| Income tax expense (benefit) (FTE basis) |  | 918 |
| Net income (loss) | \$ | 2,463 |
| Average |  |  |
| Total loans and leases | \$ | 899,498 |
| Total assets ${ }^{(1)}$ |  | 2,194,563 |
| Total deposits |  | 1,032,888 |
| Period end |  |  |
| Total loans and leases | , | 892,315 |
| Total assets ${ }^{(1)}$ |  | 2,160,854 |
| Total deposits |  | 1,035,225 |


|  <br> Business Banking |  | Consumer Real Estate Services |  | Global <br> Banking |  | Global <br> Markets |  | GWIM |  | All Other |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 4,705 | \$ | 714 | \$ | 2,184 | \$ | 650 | \$ | 1,446 | \$ | 83 |
|  | 2,621 |  | 1,807 |  | 2,102 |  | 2,715 |  | 2,871 |  | 304 |
|  | 7,326 |  | 2,521 |  | 4,286 |  | 3,365 |  | 4,317 |  | 387 |
|  | 1,131 |  | 186 |  | (113) |  | (14) |  | 47 |  | 536 |
|  | 4,360 |  | 3,552 |  | 2,165 |  | 2,712 |  | 3,402 |  | 857 |
|  | 1,835 |  | $(1,217)$ |  | 2,234 |  | 667 |  | 868 |  | $(1,006)$ |
|  | 680 |  | (451) |  | 827 |  | 206 |  | 321 |  | (665) |
| \$ | 1,155 | \$ | (766) | \$ | 1,407 | \$ | 461 | \$ | 547 | \$ | (341) |
| \$ | 136,872 | \$ | 106,725 | \$ | 267,813 |  | $\mathrm{n} / \mathrm{m}$ | \$ | 104,102 | \$ | 257,340 |
|  | 531,747 |  | 152,777 |  | 341,151 | \$ | 581,952 |  | 276,914 |  | 310,022 |
|  | 476,580 |  | $\mathrm{n} / \mathrm{m}$ |  | 239,161 |  | $\mathrm{n} / \mathrm{m}$ |  | 251,121 |  | 31,167 |
| \$ | 135,523 | \$ | 105,304 | \$ | 265,395 |  | $\mathrm{n} / \mathrm{m}$ | \$ | 105,395 | \$ | 253,503 |
|  | 537,647 |  | 147,638 |  | 340,744 | \$ | 561,815 |  | 277,988 |  | 295,022 |
|  | 481,939 |  | $\mathrm{n} / \mathrm{m}$ |  | 241,529 |  | $\mathrm{n} / \mathrm{m}$ |  | 249,755 |  | 26,972 |

Third Quarter 2011

|  | Third Quafer 201 |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total Corporation |  | Consumer \& Business Banking |  | Consumer Real Estate Services |  | Global <br> Banking |  | Global <br> Markets |  | GWIM |  | All Other |  |
| Net interest income (FTE basis) | \$ | 10,739 | \$ | 5,149 | \$ | 922 | \$ | 2,323 | \$ | 925 | \$ | 1,412 | \$ | 8 |
| Noninterest income |  | 17,963 |  | 2,978 |  | 1,900 |  | 1,628 |  | 2,369 |  | 2,826 |  | 6,262 |
| Total revenue, net of interest expense (FTE basis) |  | 28,702 |  | 8,127 |  | 2,822 |  | 3,951 |  | 3,294 |  | 4,238 |  | 6,270 |
| Provision for credit losses |  | 3,407 |  | 1,132 |  | 918 |  | (182) |  | 3 |  | 162 |  | 1,374 |
| Noninterest expense |  | 17,613 |  | 4,347 |  | 3,826 |  | 2,217 |  | 2,966 |  | 3,500 |  | 757 |
| Income (loss) before income taxes |  | 7,682 |  | 2,648 |  | $(1,922)$ |  | 1,916 |  | 325 |  | 576 |  | 4,139 |
| Income tax expense (benefit) (FTE basis) |  | 1,450 |  | 984 |  | (801) |  | 710 |  | 878 |  | 214 |  | (535) |
| Net income (loss) | \$ | 6,232 | \$ | 1,664 | \$ | $(1,121)$ | \$ | 1,206 | \$ | (553) | \$ | 362 | \$ | 4,674 |
| Average |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 942,032 | \$ | 151,492 | \$ | 120,079 | \$ | 268,174 |  | $\mathrm{n} / \mathrm{m}$ | \$ | 102,786 | \$ | 286,753 |
| Total assets ${ }^{(1)}$ |  | 2,301,454 |  | 519,512 |  | 182,843 |  | 348,087 | \$ | 604,333 |  | 290,974 |  | 355,705 |
| Total deposits |  | 1,051,320 |  | 464,256 |  | $\mathrm{n} / \mathrm{m}$ |  | 246,395 |  | $\mathrm{n} / \mathrm{m}$ |  | 255,882 |  | 52,742 |
| Period end |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 932,531 | \$ | 149,739 | \$ | 119,823 | \$ | 273,547 |  | $\mathrm{n} / \mathrm{m}$ | \$ | 102,362 | \$ | 274,270 |
| Total assets ${ }^{(1)}$ |  | 2,219,628 |  | 520,125 |  | 188,769 |  | 341,100 | \$ | 552,772 |  | 280,897 |  | 335,965 |
| Total deposits |  | 1,041,353 |  | 465,774 |  | $\mathrm{n} / \mathrm{m}$ |  | 236,565 |  | $\mathrm{n} / \mathrm{m}$ |  | 251,251 |  | 52,946 |

[^15]
## Bank of America Corporation and Subsidiaries

Year-to-Date Results by Business Segment
(Dollars in millions)

|  | Nine Months Ended September 30, 2012 |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total <br> Corporation |  | Consumer \& Business Banking |  | Consumer Real Estate Services |  | Global Banking |  | Global <br> Markets |  | GWIM |  | All Other |  |
| Net interest income (FTE basis) | \$ | 31,002 | \$ | 14,436 | \$ | 2,218 | \$ | 6,847 | \$ | 2,294 | \$ | 4,482 | \$ | 725 |
| Noninterest income (loss) |  | 34,342 |  | 7,383 |  | 6,073 |  | 6,035 |  | 8,370 |  | 8,472 |  | $(1,991)$ |
| Total revenue, net of interest expense (FTE basis) |  | 65,344 |  | 21,819 |  | 8,291 |  | 12,882 |  | 10,664 |  | 12,954 |  | $(1,266)$ |
| Provision for credit losses |  | 5,965 |  | 2,978 |  | 957 |  | (283) |  | (13) |  | 154 |  | 2,172 |
| Noninterest expense |  | 53,733 |  | 12,672 |  | 11,678 |  | 6,364 |  | 8,333 |  | 10,201 |  | 4,485 |
| Income (loss) before income taxes |  | 5,646 |  | 6,169 |  | $(4,344)$ |  | 6,801 |  | 2,344 |  | 2,599 |  | $(7,923)$ |
| Income tax expense (benefit) (FTE basis) |  | 2,190 |  | 2,276 |  | $(1,558)$ |  | 2,509 |  | 1,444 |  | 960 |  | $(3,441)$ |
| Net income (loss) | \$ | 3,456 | \$ | 3,893 | \$ | (2,786) | \$ | 4,292 | \$ | 900 | \$ | 1,639 | \$ | $(4,482)$ |
| Average |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 900,650 | \$ | 137,431 | \$ | 107,051 | \$ | 270,747 |  | n/m | \$ | 104,416 | \$ | 257,067 |
| Total assets ${ }^{(1)}$ |  | 2,184,974 |  | 529,811 |  | 151,186 |  | 348,461 | \$ | 574,993 |  | 280,893 |  | 299,630 |
| Total deposits |  | 1,037,610 |  | 474,409 |  | n/m |  | 243,028 |  | n/m |  | 252,595 |  | 32,518 |
| Period end |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 893,035 | \$ | 133,308 | \$ | 99,890 | \$ | 272,052 |  | n/m | \$ | 107,500 | \$ | 246,255 |
| Total assets ${ }^{(1)}$ |  | 2,166,162 |  | 540,260 |  | 139,366 |  | 355,417 | \$ | 583,203 |  | 283,949 |  | 263,967 |
| Total deposits |  | 1,063,307 |  | 486,857 |  | n/m |  | 260,030 |  | n/m |  | 256,114 |  | 24,960 |


|  | Nine Months Ended September 30, 2011 |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total Corporation |  | Consumer \& Business Banking |  | Consumer Real Estate Services |  | Global Banking |  | Global <br> Markets |  | GWIM |  | All Other |  |
| Net interest income (FTE basis) | \$ | 34,629 | \$ | 16,299 | \$ | 2,398 | \$ | 7,181 | \$ | 2,819 | \$ | 4,555 | \$ | 1,377 |
| Noninterest income (loss) |  | 34,651 |  | 8,975 |  | $(8,828)$ |  | 6,130 |  | 10,161 |  | 8,674 |  | 9,539 |
| Total revenue, net of interest expense (FTE basis) |  | 69,280 |  | 25,274 |  | $(6,430)$ |  | 13,311 |  | 12,980 |  | 13,229 |  | 10,916 |
| Provision for credit losses |  | 10,476 |  | 2,193 |  | 3,523 |  | (862) |  | (38) |  | 280 |  | 5,380 |
| Noninterest expense |  | 60,752 |  | 13,291 |  | 17,222 |  | 6,748 |  | 9,343 |  | 10,702 |  | 3,446 |
| Income (loss) before income taxes |  | $(1,948)$ |  | 9,790 |  | $(27,175)$ |  | 7,425 |  | 3,675 |  | 2,247 |  | 2,090 |
| Income tax expense (benefit) (FTE basis) |  | $(1,403)$ |  | 3,586 |  | $(9,152)$ |  | 2,716 |  | 1,922 |  | 823 |  | $(1,298)$ |
| Net income (loss) | \$ | $\underline{(545)}$ | \$ | 6,204 | \$ | $(18,023)$ | \$ | 4,709 | \$ | 1,753 | \$ | 1,424 | \$ | 3,388 |
| Average |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 939,848 | \$ | 155,829 | \$ | 120,772 | \$ | 261,766 |  | $\mathrm{n} / \mathrm{m}$ | \$ | 101,953 | \$ | 287,625 |
| Total assets ${ }^{(1)}$ |  | 2,326,232 |  | 518,998 |  | 196,636 |  | 333,995 | \$ | 603,083 |  | 292,562 |  | 380,958 |
| Total deposits |  | 1,036,905 |  | 462,851 |  | $\mathrm{n} / \mathrm{m}$ |  | 236,151 |  | $\mathrm{n} / \mathrm{m}$ |  | 256,667 |  | 50,201 |
| Period end |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 932,531 | \$ | 149,739 | \$ | 119,823 | \$ | 273,547 |  | $\mathrm{n} / \mathrm{m}$ | \$ | 102,362 | \$ | 274,270 |
| Total assets ${ }^{(1)}$ |  | 2,219,628 |  | 520,125 |  | 188,769 |  | 341,100 | \$ | 552,772 |  | 280,897 |  | 335,965 |
| Total deposits |  | 1,041,353 |  | 465,774 |  | $\mathrm{n} / \mathrm{m}$ |  | 236,565 |  | $\mathrm{n} / \mathrm{m}$ |  | 251,251 |  | 52,946 |

[^16]Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

Consumer \& Business Banking Segment Results

| (Dollars in millions) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Nine Months Ended September 30 |  |  |  | Third Quarter 2012 |  | Second Quarter 2012 |  | First Quarter 2012 |  | Fourth Quarter 2011 |  | Third Quarter 2011 |  |
|  |  | 2012 |  | 2011 |  |  |  |  |  |  |  |  |  |  |
| Net interest income (FTE basis) | \$ | 14,436 | \$ | 16,299 | \$ | 4,651 | \$ | 4,705 | \$ | 5,080 | \$ | 5,080 | \$ | 5,149 |
| Noninterest income: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Card income |  | 3,934 |  | 4,983 |  | 1,325 |  | 1,331 |  | 1,278 |  | 1,303 |  | 1,720 |
| Service charges |  | 3,249 |  | 3,379 |  | 1,103 |  | 1,082 |  | 1,064 |  | 1,145 |  | 1,204 |
| All other income (loss) |  | 200 |  | 613 |  | (9) |  | 208 |  | 1 |  | 78 |  | 54 |
| Total noninterest income |  | 7,383 |  | 8,975 |  | 2,419 |  | 2,621 |  | 2,343 |  | 2,526 |  | 2,978 |
| Total revenue, net of interest expense (FTE basis) |  | 21,819 |  | 25,274 |  | 7,070 |  | 7,326 |  | 7,423 |  | 7,606 |  | 8,127 |
| Provision for credit losses |  | 2,978 |  | 2,193 |  | 970 |  | 1,131 |  | 877 |  | 1,297 |  | 1,132 |
| Noninterest expense |  | 12,672 |  | 13,291 |  | 4,061 |  | 4,360 |  | 4,251 |  | 4,429 |  | 4,347 |
| Income before income taxes |  | 6,169 |  | 9,790 |  | 2,039 |  | 1,835 |  | 2,295 |  | 1,880 |  | 2,648 |
| Income tax expense (FTE basis) |  | 2,276 |  | 3,586 |  | 754 |  | 680 |  | 842 |  | 638 |  | 984 |
| Net income | \$ | 3,893 | \$ | 6,204 | \$ | 1,285 | \$ | 1,155 | \$ | 1,453 | \$ | 1,242 | \$ | 1,664 |
| Net interest yield (FTE basis) |  | 3.93\% |  | 4.52\% |  | 3.74\% |  | 3.85\% |  | 4.22\% |  | 4.23\% |  | 4.25\% |
| Return on average allocated equity |  | 9.73 |  | 15.69 |  | 9.47 |  | 8.69 |  | 11.04 |  | 9.30 |  | 12.60 |
| Return on average economic capital ${ }^{(1)}$ |  | 22.69 |  | 37.42 |  | 21.77 |  | 20.29 |  | 26.13 |  | 22.08 |  | 30.42 |
| Efficiency ratio (FTE basis) |  | 58.08 |  | 52.59 |  | 57.43 |  | 59.52 |  | 57.26 |  | 58.24 |  | 53.48 |
| Balance Sheet |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Average |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 137,431 | \$ | 155,829 | \$ | 133,881 | \$ | 136,872 | \$ | 141,578 | \$ | 147,150 | \$ | 151,492 |
| Total earning assets ${ }^{(2)}$ |  | 490,393 |  | 482,003 |  | 494,485 |  | 492,085 |  | 484,565 |  | 476,399 |  | 480,312 |
| Total assets ${ }^{(2)}$ |  | 529,811 |  | 518,998 |  | 533,981 |  | 531,747 |  | 523,658 |  | 515,339 |  | 519,512 |
| Total deposits |  | 474,409 |  | 462,851 |  | 480,342 |  | 476,580 |  | 466,240 |  | 459,819 |  | 464,256 |
| Allocated equity |  | 53,462 |  | 52,875 |  | 53,982 |  | 53,452 |  | 52,947 |  | 53,004 |  | 52,381 |
| Economic capital ${ }^{(1)}$ |  | 22,977 |  | 22,225 |  | 23,535 |  | 22,967 |  | 22,425 |  | 22,417 |  | 21,781 |
| Period end |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 133,308 | \$ | 149,739 | \$ | 133,308 | \$ | 135,523 | \$ | 138,909 | \$ | 146,378 | \$ | 149,739 |
| Total earning assets ${ }^{(2)}$ |  | 499,604 |  | 481,158 |  | 499,604 |  | 497,920 |  | 502,788 |  | 480,972 |  | 481,158 |
| Total assets ${ }^{(2)}$ |  | 540,260 |  | 520,125 |  | 540,260 |  | 537,647 |  | 543,855 |  | 521,097 |  | 520,125 |
| Total deposits |  | 486,857 |  | 465,774 |  | 486,857 |  | 481,939 |  | 486,162 |  | 464,264 |  | 465,774 |

[^17]Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

Consumer \& Business Banking Year-to-Date Results
(Dollars in millions)

|  | Nine Months Ended September 30, 2012 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total Consumer \& Business Banking |  | Deposits |  | Card Services |  | Business Banking |  |
| Net interest income (FTE basis) | \$ | 14,436 | \$ | 5,916 | \$ | 7,575 | \$ | 945 |
| Noninterest income: |  |  |  |  |  |  |  |  |
| Card income |  | 3,934 |  | - |  | 3,934 |  | - |
| Service charges |  | 3,249 |  | 2,972 |  | - |  | 277 |
| All other income (loss) |  | 200 |  | 194 |  | (79) |  | 85 |
| Total noninterest income |  | 7,383 |  | 3,166 |  | 3,855 |  | 362 |
| Total revenue, net of interest expense (FTE basis) |  | 21,819 |  | 9,082 |  | 11,430 |  | 1,307 |
|  |  |  |  |  |  |  |  |  |
| Provision for credit losses |  | 2,978 |  | 151 |  | 2,566 |  | 261 |
|  |  |  |  |  |  |  |  |  |
| Noninterest expense |  | 12,672 |  | 7,819 |  | 4,171 |  | 682 |
| Income before income taxes |  | 6,169 |  | 1,112 |  | 4,693 |  | 364 |
| Income tax expense (FTE basis) |  | 2,276 |  | 410 |  | 1,731 |  | 135 |
| Net income | \$ | 3,893 | \$ | 702 | \$ | 2,962 | S | 229 |
|  |  |  |  |  |  |  |  |  |
| Net interest yield (FTE basis) |  | 3.93\% |  | 1.83\% |  | 8.90\% |  | 2.76\% |
| Return on average allocated equity |  | 9.73 |  | 3.89 |  | 19.25 |  | 3.47 |
| Return on average economic capital ${ }^{(1)}$ |  | 22.69 |  | 15.27 |  | 39.32 |  | 4.55 |
| Efficiency ratio (FTE basis) |  | 58.08 |  | 86.09 |  | 36.49 |  | 52.15 |
| Balance Sheet |  |  |  |  |  |  |  |  |
| Average |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 137,431 |  | n/m | \$ | 112,689 | \$ | 23,998 |
| Total earning assets ${ }^{(2)}$ |  | 490,393 | \$ | 430,837 |  | 113,659 |  | 45,640 |
| Total assets ${ }^{(2)}$ |  | 529,811 |  | 457,011 |  | 119,741 |  | 52,802 |
| Total deposits |  | 474,409 |  | 431,516 |  | n/m |  | 42,562 |
| Allocated equity |  | 53,462 |  | 24,078 |  | 20,553 |  | 8,831 |
| Economic capital ${ }^{(1)}$ |  | 22,977 |  | 6,152 |  | 10,092 |  | 6,733 |
| Period end |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 133,308 |  | n/m | \$ | 109,358 | \$ | 23,150 |
| Total earning assets ${ }^{(2)}$ |  | 499,604 | \$ | 442,960 |  | 109,865 |  | 44,532 |
| Total assets ${ }^{(2)}$ |  | 540,260 |  | 468,885 |  | 116,921 |  | 52,207 |
| Total deposits |  | 486,857 |  | 442,875 |  | n/m |  | 43,055 |
|  | Nine Months Ended September 30, 2011 |  |  |  |  |  |  |  |
|  | Total Consumer \& Business Banking |  | Deposits |  | Card Services |  | Business Banking |  |
| Net interest income (FTE basis) | \$ | 16,299 | \$ | 6,473 | \$ | 8,737 | \$ | 1,089 |
| Noninterest income: |  |  |  |  |  |  |  |  |
| Card income |  | 4,983 |  | - |  | 4,983 |  | - |
| Service charges |  | 3,379 |  | 2,964 |  | - |  | 415 |
| All other income |  | 613 |  | 177 |  | 342 |  | 94 |
| Total noninterest income |  | 8,975 |  | 3,141 |  | 5,325 |  | 509 |
| Total revenue, net of interest expense (FTE basis) |  | 25,274 |  | 9,614 |  | 14,062 |  | 1,598 |
|  |  |  |  |  |  |  |  |  |
| Provision for credit losses |  | 2,193 |  | 116 |  | 1,934 |  | 143 |
|  |  |  |  |  |  |  |  |  |
| Noninterest expense |  | 13,291 |  | 7,821 |  | 4,584 |  | 886 |
| Income before income taxes |  | 9,790 |  | 1,677 |  | 7,544 |  | 569 |
| Income tax expense (FTE basis) |  | 3,586 |  | 614 |  | 2,761 |  | 211 |
| Net income | \$ | 6,204 | \$ | 1,063 | S | 4,783 | S | 358 |
|  |  |  |  |  |  |  |  |  |
| Net interest yield (FTE basis) |  | 4.52\% |  | 2.05\% |  | 9.06\% |  | 3.43\% |
| Return on average allocated equity |  | 15.69 |  | 6.00 |  | 30.02 |  | 6.08 |
| Return on average economic capital ${ }^{(1)}$ |  | 37.42 |  | 24.82 |  | 59.92 |  | 8.28 |
| Efficiency ratio (FTE basis) |  | 52.59 |  | 81.35 |  | 32.60 |  | 55.42 |
| Balance Sheet |  |  |  |  |  |  |  |  |
| Average |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 155,829 |  | $\mathrm{n} / \mathrm{m}$ | \$ | 127,755 | \$ | 27,423 |
| Total earning assets ${ }^{(2)}$ |  | 482,003 | \$ | 421,530 |  | 128,904 |  | 42,475 |
| Total assets ${ }^{(2)}$ |  | 518,998 |  | 447,926 |  | 131,172 |  | 50,807 |
| Total deposits |  | 462,851 |  | 422,452 |  | $\mathrm{n} / \mathrm{m}$ |  | 40,103 |
| Allocated equity |  | 52,875 |  | 23,692 |  | 21,302 |  | 7,881 |
| Economic capital ${ }^{(1)}$ |  | 22,225 |  | 5,740 |  | 10,699 |  | 5,786 |
| Period end |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 149,739 |  | $\mathrm{n} / \mathrm{m}$ | \$ | 122,222 | \$ | 26,839 |
| Total earning assets ${ }^{(2)}$ |  | 481,158 | \$ | 422,758 |  | 123,509 |  | 44,403 |
| Total assets ${ }^{(2)}$ |  | 520,125 |  | 449,469 |  | 128,747 |  | 51,422 |
| Total deposits |  | 465,774 |  | 424,267 |  | $\mathrm{n} / \mathrm{m}$ |  | 41,182 |

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

## Consumer \& Business Banking Quarterly Results

(Dollars in millions)


Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

Consumer \& Business Banking Quarterly Results (continued)
(Dollars in millions)

|  | Third Quarter 2011 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total Consumer \& Business Banking |  | Deposits |  | Card Services |  | Business Banking |  |
| Net interest income (FTE basis) | \$ | 5,149 | \$ | 1,987 | \$ | 2,820 | \$ | 342 |
| Noninterest income: |  |  |  |  |  |  |  |  |
| Card income |  | 1,720 |  | - |  | 1,720 |  | - |
| Service charges |  | 1,204 |  | 1,073 |  | - |  | 131 |
| All other income (loss) |  | 54 |  | 60 |  | (42) |  | 36 |
| Total noninterest income |  | 2,978 |  | 1,133 |  | 1,678 |  | 167 |
| Total revenue, net of interest expense (FTE basis) |  | 8,127 |  | 3,120 |  | 4,498 |  | 509 |
|  |  |  |  |  |  |  |  |  |
| Provision for credit losses |  | 1,132 |  | 52 |  | 1,037 |  | 43 |
|  |  |  |  |  |  |  |  |  |
| Noninterest expense |  | 4,347 |  | 2,623 |  | 1,444 |  | 280 |
| Income before income taxes |  | 2,648 |  | 445 |  | 2,017 |  | 186 |
| Income tax expense (FTE basis) |  | 984 |  | 165 |  | 750 |  | 69 |
| Net income | \$ | 1,664 | \$ | 280 | \$ | 1,267 | \$ | 117 |
|  |  |  |  |  |  |  |  |  |
| Net interest yield (FTE basis) |  | 4.25\% |  | 1.87\% |  | 8.97\% |  | 3.06\% |
| Return on average allocated equity |  | 12.60 |  | 4.67 |  | 24.22 |  | 5.93 |
| Return on average economic capital ${ }^{(1)}$ |  | 30.42 |  | 19.01 |  | 49.50 |  | 8.11 |
| Efficiency ratio (FTE basis) |  | 53.48 |  | 84.07 |  | 32.09 |  | 54.95 |
| $\underline{\text { Balance Sheet }}$ |  |  |  |  |  |  |  |  |
| Average |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 151,492 |  | $\mathrm{n} / \mathrm{m}$ | \$ | 123,547 | \$ | 27,258 |
| Total earning assets ${ }^{(2)}$ |  | 480,312 | \$ | 420,876 |  | 124,766 |  | 44,342 |
| Total assets ${ }^{(2)}$ |  | 519,512 |  | 447,620 |  | 129,170 |  | 52,394 |
| Total deposits |  | 464,256 |  | 422,331 |  | $\mathrm{n} / \mathrm{m}$ |  | 41,622 |
| Allocated equity |  | 52,381 |  | 23,819 |  | 20,755 |  | 7,807 |
| Economic capital ${ }^{(1)}$ |  | 21,781 |  | 5,872 |  | 10,194 |  | 5,715 |
| Period end |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 149,739 |  | $\mathrm{n} / \mathrm{m}$ | \$ | 122,222 | \$ | 26,839 |
| Total earning assets ${ }^{(2)}$ |  | 481,158 | \$ | 422,758 |  | 123,509 |  | 44,403 |
| Total assets ${ }^{(2)}$ |  | 520,125 |  | 449,469 |  | 128,747 |  | 51,422 |
| Total deposits |  | 465,774 |  | 424,267 |  | $\mathrm{n} / \mathrm{m}$ |  | 41,182 |

[^18]Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

Consumer \& Business Banking Key Indicators

| (Dollars in millions) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Nine Months Ended September 30 |  |  |  | Third Quarter 2012 |  | Second Quarter 2012 |  | First Quarter 2012 |  | Fourth Quarter 2011 |  | Third Quarter 2011 |  |
|  |  | 2012 |  | 2011 |  |  |  |  |  |  |  |  |  |  |
| Average deposit balances |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Checking | \$ | 209,777 | \$ | 193,648 | \$ | 213,860 | \$ | 211,014 | \$ | 204,412 | \$ | 198,274 | \$ | 196,807 |
| Savings |  | 39,260 |  | 38,370 |  | 39,372 |  | 40,119 |  | 38,286 |  | 37,409 |  | 38,822 |
| MMS |  | 142,376 |  | 136,363 |  | 146,032 |  | 142,543 |  | 138,512 |  | 136,257 |  | 137,508 |
| CDs and IRAs |  | 78,768 |  | 90,528 |  | 76,840 |  | 78,642 |  | 80,844 |  | 83,719 |  | 87,105 |
| Non-U.S. and other |  | 4,228 |  | 3,942 |  | 4,238 |  | 4,262 |  | 4,186 |  | 4,160 |  | 4,014 |
| Total average deposit balances | \$ | 474,409 | \$ | 462,851 | \$ | 480,342 | \$ | 476,580 | \$ | 466,240 | \$ | 459,819 | \$ | 464,256 |
| Deposit spreads (excludes noninterest costs) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Checking |  | 2.63\% |  | 3.24\% |  | 2.45\% |  | 2.64\% |  | 2.81\% |  | 2.95\% |  | 3.09\% |
| Savings |  | 2.79 |  | 3.33 |  | 2.62 |  | 2.78 |  | 2.97 |  | 3.11 |  | 3.25 |
| MMS |  | 1.23 |  | 1.42 |  | 1.15 |  | 1.22 |  | 1.30 |  | 1.35 |  | 1.37 |
| CDs and IRAs |  | 0.58 |  | 0.37 |  | 0.58 |  | 0.62 |  | 0.55 |  | 0.46 |  | 0.39 |
| Non-U.S. and other |  | 1.03 |  | 3.80 |  | 1.02 |  | 1.06 |  | 1.00 |  | 3.44 |  | 3.63 |
| Total deposit spreads |  | 1.86 |  | 2.14 |  | 1.75 |  | 1.87 |  | 1.96 |  | 2.03 |  | 2.09 |
| Client brokerage assets | \$ | 75,852 | \$ | 61,918 | \$ | 75,852 | \$ | 72,226 | \$ | 73,422 | \$ | 66,576 | \$ | 61,918 |
| Online banking active accounts (units in thousands) |  | 29,809 |  | 29,917 |  | 29,809 |  | 30,232 |  | 30,439 |  | 29,870 |  | 29,917 |
| Mobile banking active accounts (units in thousands) |  | 11,097 |  | 8,531 |  | 11,097 |  | 10,290 |  | 9,702 |  | 9,166 |  | 8,531 |
| Banking centers |  | 5,540 |  | 5,715 |  | 5,540 |  | 5,594 |  | 5,651 |  | 5,702 |  | 5,715 |
| ATMs |  | 16,253 |  | 17,752 |  | 16,253 |  | 16,220 |  | 17,255 |  | 17,756 |  | 17,752 |
| U.S. credit card |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Loans |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Average credit card outstandings | \$ | 95,540 | \$ | 106,569 | \$ | 93,292 | \$ | 95,018 | \$ | 98,334 | \$ | 102,241 | \$ | 103,671 |
| Ending credit card outstandings |  | 93,162 |  | 102,803 |  | 93,162 |  | 94,291 |  | 96,433 |  | 102,291 |  | 102,803 |
| Credit quality |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net charge-offs | \$ | 3,654 | \$ | 5,844 | \$ | 1,079 | \$ | 1,244 | \$ | 1,331 | \$ | 1,432 | \$ | 1,639 |
|  |  | 5.11\% |  | 7.33\% |  | 4.60\% |  | 5.27\% |  | 5.44\% |  | 5.55\% |  | 6.28\% |
| $30+$ delinquency | \$ | 2,855 | \$ | 4,019 | \$ | 2,855 | \$ | 2,948 | \$ | 3,384 | \$ | 3,823 | \$ | 4,019 |
|  |  | 3.06\% |  | 3.91\% |  | 3.06\% |  | 3.13\% |  | 3.51\% |  | 3.74\% |  | 3.91\% |
| $90+$ delinquency | \$ | 1,471 | \$ | 2,128 | \$ | 1,471 | \$ | 1,594 | \$ | 1,866 | \$ | 2,070 | \$ | 2,128 |
|  |  | 1.58\% |  | 2.07\% |  | 1.58\% |  | 1.69\% |  | 1.93\% |  | 2.02\% |  | 2.07\% |
| Other U.S. credit card indicators |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Gross interest yield |  | 10.02\% |  | 10.29\% |  | 10.04\% |  | 9.97\% |  | 10.06\% |  | 10.10\% |  | 10.14\% |
| Risk adjusted margin |  | 7.23 |  | 5.51 |  | 7.66 |  | 7.51 |  | 6.54 |  | 6.77 |  | 6.08 |
| New account growth (in thousands) |  | 2,421 |  | 2,238 |  | 857 |  | 782 |  | 782 |  | 797 |  | 851 |
| Purchase volumes | \$ | 141,872 | \$ | 141,457 | \$ | 48,189 | \$ | 48,886 | \$ | 44,797 | \$ | 50,901 | \$ | 48,547 |
| Debit card data |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Purchase volumes | \$ | 192,146 | \$ | 186,819 | \$ | 64,121 | \$ | 64,993 | \$ | 63,032 | \$ | 63,726 | \$ | 62,774 |
| Business Banking |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Loans |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Average outstandings | \$ | 23,998 | \$ | 27,423 | \$ | 23,375 | \$ | 24,025 | \$ | 24,603 | \$ | 25,306 | \$ | 27,258 |
| Credit spread |  | 1.93\% |  | 2.55\% |  | 1.76\% |  | 2.01\% |  | 2.01\% |  | 1.77\% |  | 2.37\% |
| Credit quality |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net charge-offs | \$ | 378 | \$ | 344 | \$ | 150 | \$ | 131 | \$ | 97 | \$ | 118 | \$ | 100 |
|  |  | 2.10\% |  | 1.68\% |  | 2.54\% |  | 2.21\% |  | 1.58\% |  | 1.85\% |  | 1.46\% |
| Nonperforming assets | \$ | 1,075 | \$ | 1,548 | \$ | 1,075 | \$ | 1,146 | \$ | 1,228 | \$ | 1,300 | \$ | 1,548 |
|  |  | 4.65\% |  | 5.77\% |  | 4.65\% |  | 4.84\% |  | 5.04\% |  | 5.20\% |  | 5.77\% |

[^19]
## Bank of America Corporation and Subsidiaries

Consumer Real Estate Services Segment Results

| (Dollars in millions; except as noted) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Nine Months Ended September 30 |  |  |  | Third Quarter 2012 |  | Second Quarter 2012 |  | FirstQuarter2012 |  | Fourth Quarter 2011 |  | $\begin{gathered} \text { Third } \\ \text { Quarter } \\ 2011 \end{gathered}$ |  |
|  | 2012 |  | 2011 |  |  |  |  |  |  |  |  |  |  |  |
| Net interest income (FTE basis) | \$ | 2,218 | \$ | 2,398 | \$ | 729 | \$ | 714 | \$ | 775 | \$ | 809 | \$ | 922 |
| Noninterest income: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Mortgage banking income (loss) |  | 5,834 |  | $(10,523)$ |  | 2,192 |  | 1,811 |  | 1,831 |  | 2,329 |  | 1,800 |
| Insurance income (loss) |  | 8 |  | 753 |  | 1 |  | 1 |  | 6 |  | (3) |  | 23 |
| All other income (loss) |  | 231 |  | 942 |  | 174 |  | (5) |  | 62 |  | 140 |  | 77 |
| Total noninterest income (loss) |  | 6,073 |  | $(8,828)$ |  | 2,367 |  | 1,807 |  | 1,899 |  | 2,466 |  | 1,900 |
| Total revenue, net of interest expense (FTE basis) |  | 8,291 |  | $(6,430)$ |  | 3,096 |  | 2,521 |  | 2,674 |  | 3,275 |  | 2,822 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Provision for credit losses |  | 957 |  | 3,523 |  | 264 |  | 186 |  | 507 |  | 1,001 |  | 918 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Goodwill impairment |  | - |  | 2,603 |  | - |  | - |  | - |  | - |  | - |
| All other noninterest expense |  | 11,678 |  | 14,619 |  | 4,224 |  | 3,552 |  | 3,902 |  | 4,569 |  | 3,826 |
| Loss before income taxes |  | $(4,344)$ |  | $(27,175)$ |  | $(1,392)$ |  | $(1,217)$ |  | $(1,735)$ |  | $(2,295)$ |  | $(1,922)$ |
| Income tax benefit (FTE basis) |  | $(1,558)$ |  | $(9,152)$ |  | (515) |  | (451) |  | (592) |  | (853) |  | (801) |
| Net loss | \$ | $(2,786)$ | \$ | $(18,023)$ | \$ | (877) | \$ | (766) | \$ | (1,143) | \$ | $(1,442)$ | \$ | $(1,121)$ |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net interest yield (FTE basis) |  | 2.36\% |  | 2.00\% |  | 2.41\% |  | 2.27\% |  | 2.39\% |  | 2.30\% |  | 2.45\% |
| Balance Sheet |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Average |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 107,051 | \$ | 120,772 | \$ | 103,708 | \$ | 106,725 | \$ | 110,755 | \$ | 116,993 | \$ | 120,079 |
| Total earning assets |  | 125,704 |  | 159,979 |  | 120,148 |  | 126,823 |  | 130,201 |  | 139,789 |  | 149,177 |
| Total assets |  | 151,186 |  | 196,636 |  | 141,779 |  | 152,777 |  | 159,105 |  | 171,763 |  | 182,843 |
| Allocated equity |  | 14,077 |  | 16,688 |  | 13,332 |  | 14,116 |  | 14,791 |  | 14,757 |  | 14,240 |
| Economic capital ${ }^{(1)}$ |  | 14,077 |  | 14,884 |  | 13,332 |  | 14,116 |  | 14,791 |  | 14,757 |  | 14,240 |
| Period end |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 99,890 | \$ | 119,823 | \$ | 99,890 | \$ | 105,304 | \$ | 109,264 | \$ | 112,359 | \$ | 119,823 |
| Total earning assets |  | 114,225 |  | 144,831 |  | 114,225 |  | 124,854 |  | 130,420 |  | 132,381 |  | 144,831 |
| Total assets |  | 139,366 |  | 188,769 |  | 139,366 |  | 147,638 |  | 158,207 |  | 163,712 |  | 188,769 |
| Period end (in billions) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Mortgage servicing portfolio ${ }^{(2)}$ | \$ | 1,475.7 | \$ | 1,917.4 | \$ | 1,475.7 | \$ | 1,586.4 | \$ | 1,686.7 | \$ | 1,763.0 | \$ | 1,917.4 |

[^20]Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

## Consumer Real Estate Services Year-to-Date Results ${ }^{(1)}$

(Dollars in millions)

|  | Nine Months Ended September 30, 2012 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total Consumer Real Estate Services |  | Home Loans |  | Legacy Assets \& Servicing |  |
| Net interest income (FTE basis) | \$ | 2,218 | \$ | 1,013 | \$ | 1,205 |
| Noninterest income: |  |  |  |  |  |  |
| Mortgage banking income |  | 5,834 |  | 2,394 |  | 3,440 |
| Insurance income |  | 8 |  | 8 |  | - |
| All other income (loss) |  | 231 |  | (22) |  | 253 |
| Total noninterest income |  | 6,073 |  | 2,380 |  | 3,693 |
| Total revenue, net of interest expense (FTE basis) |  | 8,291 |  | 3,393 |  | 4,898 |
|  |  |  |  |  |  |  |
| Provision for credit losses |  | 957 |  | (5) |  | 962 |
|  |  |  |  |  |  |  |
| Noninterest expense |  | 11,678 |  | 2,430 |  | 9,248 |
| Income (loss) before income taxes |  | $(4,344)$ |  | 968 |  | (5,312) |
| Income tax expense (benefit) (FTE basis) |  | $(1,558)$ |  | 357 |  | $(1,915)$ |
| Net income (loss) | \$ | $(2,786)$ | \$ | 611 | \$ | $(3,397)$ |
| Balance Sheet |  |  |  |  |  |  |
| Average |  |  |  |  |  |  |
| Total loans and leases | \$ | 107,051 | \$ | 50,598 | \$ | 56,453 |
| Total earning assets |  | 125,704 |  | 57,206 |  | 68,498 |
| Total assets |  | 151,186 |  | 58,202 |  | 92,984 |
| Allocated equity |  | 14,077 |  | n/a |  | n/a |
| Economic capital ${ }^{(2)}$ |  | 14,077 |  | n/a |  | n/a |
| Period end |  |  |  |  |  |  |
| Total loans and leases | \$ | 99,890 | \$ | 48,865 | \$ | 51,025 |
| Total earning assets |  | 114,225 |  | 56,137 |  | 58,088 |
| Total assets |  | 139,366 |  | 57,335 |  | 82,031 |


|  | Nine Months Ended September 30, 2011 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total Consumer Real Estate Services |  | Home Loans |  | Legacy Assets \& Servicing |  |
| Net interest income (FTE basis) | \$ | 2,398 | \$ | 1,444 | \$ | 954 |
| Noninterest income: |  |  |  |  |  |  |
| Mortgage banking income (loss) |  | $(10,523)$ |  | 1,873 |  | $(12,396)$ |
| Insurance income |  | 753 |  | 753 |  | - |
| All other income |  | 942 |  | 871 |  | 71 |
| Total noninterest income (loss) |  | $(8,828)$ |  | 3,497 |  | $(12,325)$ |
| Total revenue, net of interest expense (FTE basis) |  | $(6,430)$ |  | 4,941 |  | $(11,371)$ |
|  |  |  |  |  |  |  |
| Provision for credit losses |  | 3,523 |  | 171 |  | 3,352 |
|  |  |  |  |  |  |  |
| Goodwill impairment |  | 2,603 |  | - |  | 2,603 |
| All other noninterest expense |  | 14,619 |  | 3,837 |  | 10,782 |
| Income (loss) before income taxes |  | $(27,175)$ |  | 933 |  | $(28,108)$ |
| Income tax expense (benefit) (FTE basis) |  | $(9,152)$ |  | 346 |  | $(9,498)$ |
| Net income (loss) | \$ | $\underline{(18,023)}$ | \$ | 587 | \$ | $(18,610)$ |
| Balance Sheet |  |  |  |  |  |  |
| Average |  |  |  |  |  |  |
| Total loans and leases | \$ | 120,772 | \$ | 54,785 | \$ | 65,987 |
| Total earning assets |  | 159,979 |  | 72,765 |  | 87,214 |
| Total assets |  | 196,636 |  | 73,705 |  | 122,931 |
| Allocated equity |  | 16,688 |  | $\mathrm{n} / \mathrm{a}$ |  | n/a |
| Economic capital ${ }^{(2)}$ |  | 14,884 |  | $\mathrm{n} / \mathrm{a}$ |  | $\mathrm{n} / \mathrm{a}$ |
| Period end |  |  |  |  |  |  |
| Total loans and leases | \$ | 119,823 | \$ | 55,171 | \$ | 64,652 |
| Total earning assets |  | 144,831 |  | 66,614 |  | 78,217 |
| Total assets |  | 188,769 |  | 79,956 |  | 108,813 |

[^21]
## Bank of America Corporation and Subsidiaries

Consumer Real Estate Services Quarterly Results ${ }^{(1)}$
(Dollars in millions)

|  | Third Quarter 2012 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total Consumer Real Estate Services |  | Home Loans |  | Legacy Assets \& Servicing |  |
| Net interest income (FTE basis) | \$ | 729 | \$ | 336 | \$ | 393 |
| Noninterest income: |  |  |  |  |  |  |
| Mortgage banking income |  | 2,192 |  | 853 |  | 1,339 |
| Insurance income |  | 1 |  | 1 |  | - |
| All other income (loss) |  | 174 |  | (11) |  | 185 |
| Total noninterest income |  | 2,367 |  | 843 |  | 1,524 |
| Total revenue, net of interest expense (FTE basis) |  | 3,096 |  | 1,179 |  | 1,917 |
|  |  |  |  |  |  |  |
| Provision for credit losses |  | 264 |  | (23) |  | 287 |
|  |  |  |  |  |  |  |
| Noninterest expense |  | 4,224 |  | 783 |  | 3,441 |
| Income (loss) before income taxes |  | $(1,392)$ |  | 419 |  | $(1,811)$ |
| Income tax expense (benefit) (FTE basis) |  | (515) |  | 155 |  | (670) |
| Net income (loss) | \$ | (877) | \$ | 264 | \$ | $(1,141)$ |
| Balance Sheet |  |  |  |  |  |  |
| Average |  |  |  |  |  |  |
| Total loans and leases | \$ | 103,708 | \$ | 49,561 | \$ | 54,147 |
| Total earning assets |  | 120,148 |  | 56,285 |  | 63,863 |
| Total assets |  | 141,779 |  | 57,370 |  | 84,409 |
| Allocated equity |  | 13,332 |  | n/a |  | n/a |
| Economic capital ${ }^{(2)}$ |  | 13,332 |  | n/a |  | n/a |
| Period end |  |  |  |  |  |  |
| Total loans and leases | \$ | 99,890 | \$ | 48,865 | \$ | 51,025 |
| Total earning assets |  | 114,225 |  | 56,137 |  | 58,088 |
| Total assets |  | 139,366 |  | 57,335 |  | 82,031 |
|  | Second Quarter 2012 |  |  |  |  |  |
|  | Total Consumer Real Estate Services |  | Home Loans |  | Legacy Assets \& Servicing |  |
| Net interest income (FTE basis) | \$ | 714 | \$ | 330 | \$ | 384 |
| Noninterest income: |  |  |  |  |  |  |
| Mortgage banking income |  | 1,811 |  | 827 |  | 984 |
| Insurance income |  | 1 |  | 1 |  | - |
| All other income (loss) |  | (5) |  | (33) |  | 28 |
| Total noninterest income |  | 1,807 |  | 795 |  | 1,012 |
| Total revenue, net of interest expense (FTE basis) |  | 2,521 |  | 1,125 |  | 1,396 |
|  |  |  |  |  |  |  |
| Provision for credit losses |  | 186 |  | (35) |  | 221 |
|  |  |  |  |  |  |  |
| Noninterest expense |  | 3,552 |  | 792 |  | 2,760 |
| Income (loss) before income taxes |  | $(1,217)$ |  | 368 |  | $(1,585)$ |
| Income tax expense (benefit) (FTE basis) |  | (451) |  | 136 |  | (587) |
| Net income (loss) | \$ | (766) | \$ | 232 | \$ | (998) |
| Balance Sheet |  |  |  |  |  |  |
| Average |  |  |  |  |  |  |
| Total loans and leases | \$ | 106,725 | \$ | 50,580 | \$ | 56,145 |
| Total earning assets |  | 126,823 |  | 57,869 |  | 68,954 |
| Total assets |  | 152,777 |  | 58,898 |  | 93,879 |
| Allocated equity |  | 14,116 |  | $\mathrm{n} / \mathrm{a}$ |  | $\mathrm{n} / \mathrm{a}$ |
| Economic capital ${ }^{(2)}$ |  | 14,116 |  | n/a |  | $\mathrm{n} / \mathrm{a}$ |
| Period end |  |  |  |  |  |  |
| Total loans and leases | \$ | 105,304 | \$ | 50,112 | \$ | 55,192 |
| Total earning assets |  | 124,854 |  | 57,716 |  | 67,138 |
| Total assets |  | 147,638 |  | 58,986 |  | 88,652 |

[^22]Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

Consumer Real Estate Services Quarterly Results ${ }^{(1)}$ (continued)
(Dollars in millions)

|  | Third Quarter 2011 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total Consumer Real Estate Services |  | Home Loans |  | Legacy Assets \& Servicing |  |
| Net interest income (FTE basis) | \$ | 922 | \$ | 446 | \$ | 476 |
| Noninterest income: |  |  |  |  |  |  |
| Mortgage banking income (loss) |  | 1,800 |  | 656 |  | 1,144 |
| Insurance income |  | 23 |  | 23 |  | - |
| All other income |  | 77 |  | 42 |  | 35 |
| Total noninterest income (loss) |  | 1,900 |  | 721 |  | 1,179 |
| Total revenue, net of interest expense (FTE basis) |  | 2,822 |  | 1,167 |  | 1,655 |
|  |  |  |  |  |  |  |
| Provision for credit losses |  | 918 |  | 50 |  | 868 |
|  |  |  |  |  |  |  |
| Noninterest expense |  | 3,826 |  | 1,068 |  | 2,758 |
| Income (loss) before income taxes |  | $(1,922)$ |  | 49 |  | $(1,971)$ |
| Income tax expense (benefit) (FTE basis) |  | (801) |  | 18 |  | (819) |
| Net income (loss) | \$ | $(1,121)$ | \$ | 31 | \$ | $(1,152)$ |
| Balance Sheet |  |  |  |  |  |  |
| Average |  |  |  |  |  |  |
| Total loans and leases | \$ | 120,079 | \$ | 54,858 | \$ | 65,221 |
| Total earning assets |  | 149,177 |  | 68,815 |  | 80,362 |
| Total assets |  | 182,843 |  | 71,422 |  | 111,421 |
| Allocated equity |  | 14,240 |  | $\mathrm{n} / \mathrm{a}$ |  | $\mathrm{n} / \mathrm{a}$ |
| Economic capital ${ }^{(2)}$ |  | 14,240 |  | $\mathrm{n} / \mathrm{a}$ |  | $\mathrm{n} / \mathrm{a}$ |
| Period end |  |  |  |  |  |  |
| Total loans and leases | \$ | 119,823 | \$ | 55,171 | \$ | 64,652 |
| Total earning assets |  | 144,831 |  | 66,614 |  | 78,217 |
| Total assets |  | 188,769 |  | 79,956 |  | 108,813 |

${ }^{(1)}$ Consumer Real Estate Services includes Home Loans and Legacy Assets \& Servicing. The results of certain mortgage servicing right activities, including net hedge results which were previously included in Home Loans, together with any related assets or liabilities used as economic hedges are included in Legacy Assets \& Servicing. The goodwill asset and related impairment charge that was recorded in 2011 are included in Legacy Assets \& Servicing.
${ }^{(2)}$ Economic capital represents allocated equity less goodwill and a percentage of intangible assets (excluding mortgage servicing rights). Economic capital is a non-GAAP financial measure. We believe the use of this non-GAAP financial measure provides additional clarity in assessing the results of the segment. Other companies may define or calculate this measure differently. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 47-50.)
$\mathrm{n} / \mathrm{a}=$ not applicable

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

Consumer Real Estate Services Key Indicators


[^23]Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

Global Banking Segment Results

| (Dollars in millions) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Nine Months Ended September 30 |  |  |  | Third Quarter 2012 |  | Second Quarter 2012 |  | First Quarter 2012 |  | Fourth Quarter 2011 |  | Third Quarter 2011 |  |
|  |  | 2012 |  | 2011 |  |  |  |  |  |  |  |  |  |  |
| Net interest income (FTE basis) | \$ | 6,847 | \$ | 7,181 | \$ | 2,264 | \$ | 2,184 | \$ | 2,399 | \$ | 2,309 | \$ | 2,323 |
| Noninterest income: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Service charges |  | 2,418 |  | 2,618 |  | 796 |  | 815 |  | 807 |  | 802 |  | 828 |
| Investment banking income |  | 1,945 |  | 2,431 |  | 662 |  | 632 |  | 651 |  | 629 |  | 616 |
| All other income |  | 1,672 |  | 1,081 |  | 425 |  | 655 |  | 592 |  | 262 |  | 184 |
| Total noninterest income |  | 6,035 |  | 6,130 |  | 1,883 |  | 2,102 |  | 2,050 |  | 1,693 |  | 1,628 |
| Total revenue, net of interest expense (FTE basis) |  | 12,882 |  | 13,311 |  | 4,147 |  | 4,286 |  | 4,449 |  | 4,002 |  | 3,951 |
| Provision for credit losses |  | (283) |  | (862) |  | 68 |  | (113) |  | (238) |  | (256) |  | (182) |
| Noninterest expense |  | 6,364 |  | 6,748 |  | 2,023 |  | 2,165 |  | 2,176 |  | 2,136 |  | 2,217 |
| Income before income taxes |  | 6,801 |  | 7,425 |  | 2,056 |  | 2,234 |  | 2,511 |  | 2,122 |  | 1,916 |
| Income tax expense (FTE basis) |  | 2,509 |  | 2,716 |  | 761 |  | 827 |  | 921 |  | 785 |  | 710 |
| Net income | \$ | 4,292 | \$ | 4,709 | \$ | 1,295 | \$ | 1,407 | \$ | 1,590 | \$ | 1,337 | \$ | 1,206 |
| Net interest yield (FTE basis) |  | 3.02\% |  | 3.34\% |  | 2.92\% |  | 2.97\% |  | 3.18\% |  | 3.04\% |  | 3.06\% |
| Return on average allocated equity |  | 12.47 |  | 13.17 |  | 11.15 |  | 12.31 |  | 13.98 |  | 11.51 |  | 10.03 |
| Return on average economic capital ${ }^{(1)}$ |  | 27.18 |  | 27.06 |  | 24.14 |  | 26.83 |  | 30.67 |  | 25.06 |  | 20.87 |
| Efficiency ratio (FTE basis) |  | 49.40 |  | 50.70 |  | 48.74 |  | 50.53 |  | 48.92 |  | 53.36 |  | 56.12 |
| Balance Sheet |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Average |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 270,747 | \$ | 261,766 | \$ | 267,390 | \$ | 267,813 | \$ | 277,076 | \$ | 276,850 | \$ | 268,174 |
| Total earnings assets ${ }^{(2)}$ |  | 302,493 |  | 287,388 |  | 308,357 |  | 295,915 |  | 303,142 |  | 300,912 |  | 301,384 |
| Total assets ${ }^{(2)}$ |  | 348,461 |  | 333,995 |  | 355,670 |  | 341,151 |  | 348,483 |  | 347,255 |  | 348,087 |
| Total deposits |  | 243,028 |  | 236,151 |  | 252,226 |  | 239,161 |  | 237,598 |  | 240,757 |  | 246,395 |
| Allocated equity |  | 45,967 |  | 47,820 |  | 46,223 |  | 45,958 |  | 45,719 |  | 46,087 |  | 47,682 |
| Economic capital ${ }^{(1)}$ |  | 21,111 |  | 23,291 |  | 21,371 |  | 21,102 |  | 20,858 |  | 21,188 |  | 22,958 |
| Period end |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 272,052 | \$ | 273,547 | \$ | 272,052 | \$ | 265,395 | \$ | 272,286 | \$ | 278,177 | \$ | 273,547 |
| Total earnings assets ${ }^{(2)}$ |  | 308,370 |  | 293,814 |  | 308,370 |  | 293,840 |  | 293,509 |  | 301,662 |  | 293,814 |
| Total assets ${ }^{(2)}$ |  | 355,417 |  | 341,100 |  | 355,417 |  | 340,744 |  | 340,740 |  | 348,773 |  | 341,100 |
| Total deposits |  | 260,030 |  | 236,565 |  | 260,030 |  | 241,529 |  | 237,697 |  | 246,360 |  | 236,565 |

[^24]Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

Global Banking Key Indicators

| (Dollars in millions) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Nine Months Ended September 30 |  |  |  | Third Quarter 2012 |  | Second Quarter 2012 |  | $\begin{gathered} \text { First } \\ \text { Quarter } \\ 2012 \end{gathered}$ |  | Fourth Quarter 2011 |  | Third Quarter 2011 |  |
|  |  | 2012 |  | 2011 |  |  |  |  |  |  |  |  |  |  |
| Investment Banking fees ${ }^{(1)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Advisory ${ }^{(2)}$ | \$ | 710 | \$ | 918 | \$ | 206 | \$ | 314 | \$ | 190 | \$ | 265 | \$ | 260 |
| Debt issuance |  | 935 |  | 1,034 |  | 341 |  | 247 |  | 347 |  | 253 |  | 227 |
| Equity issuance |  | 300 |  | 479 |  | 115 |  | 71 |  | 114 |  | 111 |  | 129 |
| Total Investment Banking fees ${ }^{(3)}$ | \$ | 1,945 | \$ | 2,431 | \$ | 662 | \$ | 632 | \$ | 651 | \$ | 629 | \$ | 616 |
| Business Lending |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Corporate | \$ | 2,509 | \$ | 2,547 | \$ | 779 | \$ | 850 | \$ | 880 | \$ | 693 | \$ | 775 |
| Commercial |  | 3,400 |  | 3,750 |  | 1,137 |  | 1,122 |  | 1,141 |  | 1,169 |  | 1,161 |
| Total Business Lending revenue ${ }^{(3)}$ | \$ | 5,909 | \$ | 6,297 | \$ | 1,916 | \$ | 1,972 | \$ | 2,021 | \$ | 1,862 | \$ | 1,936 |
| Treasury Services |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Corporate | \$ | 1,913 | \$ | 1,875 | \$ | 649 | \$ | 620 | \$ | 644 | \$ | 632 | \$ | 617 |
| Commercial |  | 2,731 |  | 2,649 |  | 881 |  | 900 |  | 950 |  | 917 |  | 864 |
| Total Treasury Services revenue ${ }^{(3)}$ | \$ | 4,644 | \$ | 4,524 | \$ | 1,530 | \$ | 1,520 | \$ | 1,594 | \$ | 1,549 | \$ | 1,481 |
| Average deposit balances |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Interest-bearing | \$ | 74,863 | \$ | 94,126 | \$ | 73,931 | \$ | 74,387 | \$ | 76,280 | \$ | 78,626 | \$ | 90,797 |
| Noninterest-bearing |  | 168,165 |  | 142,025 |  | 178,295 |  | 164,774 |  | 161,318 |  | 162,131 |  | 155,598 |
| Total average deposits | \$ | 243,028 | \$ | 236,151 | \$ | 252,226 | \$ | 239,161 | \$ | 237,598 | \$ | 240,757 | \$ | 246,395 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Loan spread |  | 1.86\% |  | 2.10\% |  | 1.86\% |  | 1.82\% |  | 1.90\% |  | 1.85\% |  | 1.97\% |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Provision for credit losses | \$ | (283) | \$ | (862) | \$ | 68 | \$ | (113) | \$ | (238) | \$ | (256) | \$ | (182) |
| $\text { Credit quality }{ }^{(4,5)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Reservable utilized criticized exposure | \$ | 12,390 | \$ | 22,859 | \$ | 12,390 | \$ | 14,843 | \$ | 17,983 | \$ | 20,072 | \$ | 22,859 |
|  |  | 4.50\% |  | 8.13\% |  | 4.50\% |  | 5.42\% |  | 6.43\% |  | 7.05\% |  | 8.13\% |
| Nonperforming loans, leases and foreclosed properties | \$ | 2,647 | \$ | 5,377 | \$ | 2,647 | \$ | 3,305 | \$ | 4,130 | \$ | 4,646 | \$ | 5,377 |
|  |  | 0.99\% |  | 2.00\% |  | 0.99\% |  | 1.27\% |  | 1.54\% |  | 1.70\% |  | 2.00\% |
| Average loans and leases by product |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| U.S. commercial | \$ | 126,731 | \$ | 118,140 | \$ | 125,910 | \$ | 125,425 | \$ | 128,866 | \$ | 124,887 | \$ | 119,159 |
| Commercial real estate |  | 32,642 |  | 38,697 |  | 31,947 |  | 32,335 |  | 33,651 |  | 34,603 |  | 36,458 |
| Commercial lease financing |  | 23,241 |  | 23,205 |  | 23,214 |  | 23,123 |  | 23,387 |  | 23,050 |  | 23,101 |
| Non-U.S. commercial |  | 49,417 |  | 39,796 |  | 50,032 |  | 49,089 |  | 49,125 |  | 50,878 |  | 47,180 |
| Direct/Indirect consumer |  | 38,710 |  | 41,904 |  | 36,283 |  | 37,834 |  | 42,040 |  | 43,427 |  | 42,254 |
| Other |  | 6 |  | 24 |  | 4 |  | 7 |  | 7 |  | 5 |  | 22 |
| Total average loans and leases | \$ | 270,747 | \$ | 261,766 | \$ | 267,390 | \$ | 267,813 | \$ | 277,076 | \$ | 276,850 | \$ | 268,174 |
| Total Corporation Investment Banking fees |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Advisory ${ }^{(2)}$ | \$ | 764 | \$ | 975 | \$ | 221 | \$ | 340 | \$ | 203 | \$ | 273 | \$ | 273 |
| Debt issuance |  | 2,291 |  | 2,294 |  | 867 |  | 647 |  | 777 |  | 589 |  | 511 |
| Equity issuance |  | 776 |  | 1,191 |  | 279 |  | 192 |  | 305 |  | 267 |  | 320 |
| Total investment banking fees |  | 3,831 |  | 4,460 |  | 1,367 |  | 1,179 |  | 1,285 |  | 1,129 |  | 1,104 |
| Self-led |  | (132) |  | (256) |  | (31) |  | (33) |  | (68) |  | (116) |  | (162) |
| Total Investment Banking fees | \$ | 3,699 | \$ | 4,204 | \$ | 1,336 | \$ | 1,146 | \$ | 1,217 | \$ | 1,013 | \$ | 942 |

[^25]
## Bank of America Corporation and Subsidiaries

Investment Banking Product Rankings

|  | Nine Months Ended September 30, 2012 |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Global |  | U.S. |  |
|  | Product Ranking | Market Share | Product Ranking | Market Share |
| High-yield corporate debt | 2 | 9.9\% | 2 | 11.3\% |
| Leveraged loans | 2 | 9.8 | 2 | 14.5 |
| Mortgage-backed securities | 6 | 7.8 | 5 | 8.9 |
| Asset-backed securities | 2 | 11.8 | 2 | 14.7 |
| Convertible debt | 4 | 7.2 | 2 | 16.8 |
| Common stock underwriting | 5 | 7.1 | 3 | 11.0 |
| Investment-grade corporate debt | 3 | 5.6 | 3 | 11.4 |
| Syndicated loans | 2 | 8.5 | 2 | 15.9 |
| Net investment banking revenue | 2 | 6.4 | 2 | 9.7 |
| Announced mergers and acquisitions | 8 | 12.4 | 6 | 15.1 |
| Equity capital markets | 5 | 7.1 | 2 | 11.4 |
| Debt capital markets | 5 | 5.1 | 4 | 8.7 |

Source: Dealogic data as of October 1, 2012. Figures above include self-led transactions.

- Rankings based on deal volumes except for net investment banking revenue rankings which reflect fees.
- Debt capital markets excludes loans but includes agencies.
- Mergers and acquisitions fees included in investment banking revenues reflect 10 percent fee credit at announcement and 90 percent fee credit at completion as per Dealogic.
- Mergers and acquisitions volume rankings are for announced transactions and provide credit to all investment banks advising the target or acquiror.
- Each advisor receives full credit for the deal amount unless advising a minority stakeholder.


## Highlights

Global top 3 rankings in:

| High-yield corporate debt | Investment-grade corporate debt |
| :--- | :--- |
| Leveraged loans | Syndicated loans |
| Asset-backed securities |  |
|  |  |
| U.S. $\boldsymbol{\text { top 3 rankings in: }}$ | Common stock underwriting |
| High-yield corporate debt | Investment-grade corporate debt |
| Leveraged loans | Syndicated loans |
| Asset-backed securities | Equity capital markets |
| Convertible debt |  |

## Top 3 rankings excluding self-led deals:

Global: Investment banking fees, High-yield corporate debt, Leveraged loans, Asset-backed securities, Investment-grade corporate debt, Syndicated loans
U.S.: Investment banking fees, High-yield corporate debt, Leveraged loans, Asset-backed securities, Convertible debt, Common stock underwriting, Investment-grade corporate debt, Syndicated loans, Equity capital markets

## Bank of America Corporation and Subsidiaries

Global Markets Segment Results

| (Dollars in millions) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Nine Months Ended September 30 |  |  |  | Third Quarter 2012 |  | Second Quarter 2012 |  | $\begin{gathered} \text { First } \\ \text { Quarter } \\ 2012 \end{gathered}$ |  | Fourth Quarter 2011 |  | Third Quarter 2011 |  |
|  |  | 2012 |  | 2011 |  |  |  |  |  |  |  |  |  |  |
| Net interest income (FTE basis) | \$ | 2,294 | \$ | 2,819 | \$ | 846 | \$ | 650 | \$ | 798 | \$ | 863 | \$ | 925 |
| Noninterest income: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Investment and brokerage services |  | 1,380 |  | 1,788 |  | 425 |  | 445 |  | 510 |  | 447 |  | 584 |
| Investment banking fees |  | 1,546 |  | 1,788 |  | 553 |  | 437 |  | 556 |  | 425 |  | 438 |
| Trading account profits |  | 4,981 |  | 6,048 |  | 1,238 |  | 1,706 |  | 2,037 |  | 369 |  | 1,420 |
| All other income (loss) |  | 463 |  | 537 |  | 44 |  | 127 |  | 292 |  | (300) |  | (73) |
| Total noninterest income |  | 8,370 |  | 10,161 |  | 2,260 |  | 2,715 |  | 3,395 |  | 941 |  | 2,369 |
| Total revenue, net of interest expense (FTE basis) ${ }^{(1)}$ |  | 10,664 |  | 12,980 |  | 3,106 |  | 3,365 |  | 4,193 |  | 1,804 |  | 3,294 |
| Provision for credit losses |  | (13) |  | (38) |  | 21 |  | (14) |  | (20) |  | (18) |  | 3 |
| Noninterest expense |  | 8,333 |  | 9,343 |  | 2,545 |  | 2,712 |  | 3,076 |  | 2,893 |  | 2,966 |
| Income (loss) before income taxes |  | 2,344 |  | 3,675 |  | 540 |  | 667 |  | 1,137 |  | $(1,071)$ |  | 325 |
| Income tax expense (benefit) (FTE basis) |  | 1,444 |  | 1,922 |  | 899 |  | 206 |  | 339 |  | (303) |  | 878 |
| Net income (loss) | \$ | 900 | \$ | 1,753 | \$ | (359) | \$ | 461 | \$ | 798 | \$ | (768) | \$ | (553) |
| Return on average allocated equity |  | 6.87\% |  | 9.92\% |  | n/m |  | 10.83\% |  | 17.52\% |  | $\mathrm{n} / \mathrm{m}$ |  | $\mathrm{n} / \mathrm{m}$ |
| Return on average economic capital ${ }^{(2)}$ |  | 9.42 |  | 12.39 |  | n/m |  | 14.90 |  | 23.55 |  | $\mathrm{n} / \mathrm{m}$ |  | $\mathrm{n} / \mathrm{m}$ |
| Efficiency ratio (FTE basis) |  | 78.15 |  | 71.97 |  | 81.95\% |  | 80.61 |  | 73.35 |  | $\mathrm{n} / \mathrm{m}$ |  | 90.02\% |
| Balance Sheet |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Average |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total trading-related assets ${ }^{(3)}$ | \$ | 456,932 | \$ | 481,925 | \$ | 462,138 | \$ | 459,869 | \$ | 448,731 | \$ | 444,319 | \$ | 489,172 |
| Total earning assets ${ }^{(3)}$ |  | 438,640 |  | 456,102 |  | 446,934 |  | 444,537 |  | 424,358 |  | 414,136 |  | 445,431 |
| Total assets |  | 574,993 |  | 603,083 |  | 584,332 |  | 581,952 |  | 558,594 |  | 552,861 |  | 604,333 |
| Allocated equity |  | 17,504 |  | 23,636 |  | 17,068 |  | 17,132 |  | 18,317 |  | 19,805 |  | 21,609 |
| Economic capital ${ }^{(2)}$ |  | 12,868 |  | 19,020 |  | 12,417 |  | 12,524 |  | 13,669 |  | 15,154 |  | 16,954 |
| Period end |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total trading-related assets ${ }^{(3)}$ | \$ | 455,161 | \$ | 446,697 | \$ | 455,161 | \$ | 443,948 | \$ | 440,091 | \$ | 397,876 | \$ | 446,697 |
| Total earning assets ${ }^{(3)}$ |  | 445,210 |  | 413,677 |  | 445,210 |  | 428,940 |  | 417,580 |  | 372,851 |  | 413,677 |
| Total assets |  | 583,203 |  | 552,772 |  | 583,203 |  | 561,815 |  | 548,558 |  | 501,824 |  | 552,772 |
| Trading-related assets (average) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Trading account securities | \$ | 189,958 | \$ | 206,087 | \$ | 193,694 | \$ | 190,250 | \$ | 185,890 | \$ | 172,955 | \$ | 199,201 |
| Reverse repurchases |  | 160,988 |  | 166,437 |  | 162,040 |  | 160,832 |  | 160,079 |  | 162,507 |  | 174,574 |
| Securities borrowed |  | 50,784 |  | 48,580 |  | 51,757 |  | 53,297 |  | 47,286 |  | 46,476 |  | 46,930 |
| Derivative assets |  | 55,202 |  | 60,821 |  | 54,647 |  | 55,490 |  | 55,476 |  | 62,381 |  | 68,467 |
| Total trading-related assets ${ }^{(3)}$ | \$ | 456,932 | \$ | 481,925 | \$ | 462,138 | \$ | 459,869 | \$ | 448,731 | \$ | 444,319 | \$ | 489,172 |

[^26]$\mathrm{n} / \mathrm{m}=$ not meaningful

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

## Global Markets Key Indicators

| (Dollars in millions) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Nine Months Ended September 30 |  |  |  | Third Quarter 2012 |  | Second Quarter 2012 |  | FirstQuarter2012 |  | Fourth Quarter 2011 |  | Third Quarter 2011 |  |
|  | 2012 |  | 2011 |  |  |  |  |  |  |  |  |  |  |  |
| Sales and trading revenue ${ }^{(1)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Fixed income, currency and commodities | \$ | 7,261 | \$ | 8,089 | \$ | 2,000 | \$ | 2,418 | \$ | 2,843 | \$ | 808 | \$ | 2,058 |
| Equity income |  | 2,330 |  | 3,273 |  | 664 |  | 759 |  | 907 |  | 670 |  | 957 |
| Total sales and trading revenue | \$ | 9,591 | \$ | 11,362 | \$ | 2,664 | \$ | 3,177 | \$ | 3,750 | \$ | 1,478 | \$ | 3,015 |
| Sales and trading revenue, excluding DVA |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Fixed income, currency and commodities | \$ | 9,219 | \$ | 6,800 | \$ | 2,534 | \$ | 2,555 | \$ | 4,130 | \$ | 1,303 | \$ | 553 |
| Equity income |  | 2,544 |  | 3,087 |  | 712 |  | 778 |  | 1,054 |  | 649 |  | 753 |
| Total sales and trading revenue, excluding DVA | \$ | 11,763 | \$ | 9,887 | \$ | 3,246 | \$ | 3,333 | \$ | 5,184 | \$ | 1,952 | \$ | 1,306 |
| Sales and trading revenue breakdown |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net interest income | \$ | 2,294 | \$ | 2,819 | \$ | 846 | \$ | 650 | \$ | 798 | \$ | 863 | \$ | 925 |
| Commissions |  | 1,380 |  | 1,788 |  | 425 |  | 445 |  | 510 |  | 447 |  | 584 |
| Trading |  | 4,981 |  | 6,048 |  | 1,238 |  | 1,706 |  | 2,037 |  | 369 |  | 1,420 |
| Other |  | 936 |  | 707 |  | 155 |  | 376 |  | 405 |  | (201) |  | 86 |
| Total sales and trading revenue | \$ | 9,591 | \$ | 11,362 | \$ | 2,664 | \$ | 3,177 | \$ | 3,750 | \$ | 1,478 | \$ | 3,015 |

${ }^{1)}$ Includes Global Banking sales and trading revenue of $\$ 473$ million and $\$ 170$ million for the nine months ended September 30, 2012 and 2011; $\$ 111$ million, $\$ 249$ million and $\$ 113$ million for the third, second and first quarters of 2012, and $\$ 99$ million and $\$ 159$ million for the fourth and third quarters of 2011, respectively.

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

Global Wealth \& Investment Management Segment Results

| (Dollars in millions) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Nine Months Ended September 30 |  |  |  | Third Quarter 2012 |  | Second Quarter 2012 |  | FirstQuarter2012 |  | Fourth Quarter 2011 |  | Third Quarter 2011 |  |
|  |  | 2012 |  | 2011 |  |  |  |  |  |  |  |  |  |  |
| Net interest income (FTE basis) | \$ | 4,482 | \$ | 4,555 | \$ | 1,458 | \$ | 1,446 | \$ | 1,578 | \$ | 1,497 | \$ | 1,412 |
| Noninterest income: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Investment and brokerage services |  | 6,922 |  | 7,120 |  | 2,293 |  | 2,333 |  | 2,296 |  | 2,190 |  | 2,364 |
| All other income |  | 1,550 |  | 1,554 |  | 527 |  | 538 |  | 485 |  | 481 |  | 462 |
| Total noninterest income |  | 8,472 |  | 8,674 |  | 2,820 |  | 2,871 |  | 2,781 |  | 2,671 |  | 2,826 |
| Total revenue, net of interest expense (FTE basis) |  | 12,954 |  | 13,229 |  | 4,278 |  | 4,317 |  | 4,359 |  | 4,168 |  | 4,238 |
| Provision for credit losses |  | 154 |  | 280 |  | 61 |  | 47 |  | 46 |  | 118 |  | 162 |
| Noninterest expense |  | 10,201 |  | 10,702 |  | 3,355 |  | 3,402 |  | 3,444 |  | 3,627 |  | 3,500 |
| Income before income taxes |  | 2,599 |  | 2,247 |  | 862 |  | 868 |  | 869 |  | 423 |  | 576 |
| Income tax expense (FTE basis) |  | 960 |  | 823 |  | 320 |  | 321 |  | 319 |  | 157 |  | 214 |
| Net income | \$ | 1,639 | \$ | 1,424 | \$ | 542 | \$ | 547 | \$ | 550 | \$ | 266 | \$ | 362 |
| Net interest yield (FTE basis) |  | 2.29\% |  | 2.23\% |  | 2.22\% |  | 2.26\% |  | 2.39\% |  | 2.24\% |  | 2.07\% |
| Return on average allocated equity |  | 12.14 |  | 10.72 |  | 11.42 |  | 12.24 |  | 12.84 |  | 5.92 |  | 8.06 |
| Return on average economic capital ${ }^{(1)}$ |  | 29.88 |  | 27.40 |  | 26.31 |  | 30.25 |  | 33.98 |  | 15.10 |  | 20.55 |
| Efficiency ratio (FTE basis) |  | 78.75 |  | 80.90 |  | 78.45 |  | 78.79 |  | 79.00 |  | 87.00 |  | 82.58 |
| $\underline{\text { Balance Sheet }}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Average |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 104,416 | \$ | 101,953 | \$ | 106,092 | \$ | 104,102 | \$ | 103,036 | \$ | 102,709 | \$ | 102,786 |
| Total earning assets ${ }^{(2)}$ |  | 261,148 |  | 272,523 |  | 261,219 |  | 256,958 |  | 265,267 |  | 265,077 |  | 271,207 |
| Total assets ${ }^{(2)}$ |  | 280,893 |  | 292,562 |  | 280,840 |  | 276,914 |  | 284,926 |  | 284,629 |  | 290,974 |
| Total deposits |  | 252,595 |  | 256,667 |  | 253,942 |  | 251,121 |  | 252,705 |  | 250,040 |  | 255,882 |
| Allocated equity |  | 18,027 |  | 17,772 |  | 18,871 |  | 17,974 |  | 17,228 |  | 17,845 |  | 17,826 |
| Economic capital ${ }^{(1)}$ |  | 7,407 |  | 7,064 |  | 8,271 |  | 7,353 |  | 6,587 |  | 7,182 |  | 7,135 |
| Period end |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 107,500 | \$ | 102,362 | \$ | 107,500 | \$ | 105,395 | \$ | 102,903 | \$ | 103,460 | \$ | 102,362 |
| Total earning assets ${ }^{(2)}$ |  | 263,674 |  | 260,939 |  | 263,674 |  | 257,884 |  | 258,200 |  | 263,501 |  | 260,939 |
| Total assets ${ }^{(2)}$ |  | 283,949 |  | 280,897 |  | 283,949 |  | 277,988 |  | 278,184 |  | 284,062 |  | 280,897 |
| Total deposits |  | 256,114 |  | 251,251 |  | 256,114 |  | 249,755 |  | 252,755 |  | 253,264 |  | 251,251 |

[^27]Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

Global Wealth \& Investment Management - Key Indicators

| (Dollars in millions, except as noted) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Nine Months Ended September 30 |  |  |  | Third Quarter 2012 |  | Second Quarter 2012 |  | FirstQuarter 2012 |  | Fourth Quarter 2011 |  | Third Quarter 2011 |  |
|  |  | 2012 |  | 2011 |  |  |  |  |  |  |  |  |  |  |
| Revenues |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Merrill Lynch Global Wealth Management | \$ | 10,950 | \$ | 11,156 | \$ | 3,631 | \$ | 3,638 | \$ | 3,681 | \$ | 3,464 | \$ | 3,596 |
| U.S. Trust |  | 1,934 |  | 2,014 |  | 627 |  | 654 |  | 653 |  | 679 |  | 626 |
| Other ${ }^{(1)}$ |  | 70 |  | 59 |  | 20 |  | 25 |  | 25 |  | 25 |  | 16 |
| Total revenues | \$ | 12,954 | \$ | 13,229 | \$ | 4,278 | \$ | 4,317 | \$ | 4,359 | \$ | 4,168 | \$ | 4,238 |
| Client Balances |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Client Balances by Business |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Merrill Lynch Global Wealth Management | \$ | 1,863,855 | \$ | 1,686,404 | \$ | 1,863,855 | \$ | 1,802,271 | \$ | 1,841,106 | \$ | 1,749,059 | \$ | 1,686,404 |
| U.S. Trust |  | 332,792 |  | 315,244 |  | 332,792 |  | 323,711 |  | 333,876 |  | 324,003 |  | 315,244 |
| Other ${ }^{(1)}$ |  | 64,239 |  | 65,153 |  | 64,239 |  | 66,091 |  | 66,309 |  | 66,182 |  | 65,153 |
| Client Balances by Type |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Assets under management | \$ | 707,769 | \$ | 616,899 | \$ | 707,769 | \$ | 682,227 | \$ | 692,959 | \$ | 647,126 | \$ | 616,899 |
| Client brokerage assets |  | 1,070,785 |  | 986,718 |  | 1,070,785 |  | 1,039,942 |  | 1,074,454 |  | 1,024,193 |  | 986,718 |
| Assets in custody |  | 115,356 |  | 106,293 |  | 115,356 |  | 111,357 |  | 114,938 |  | 107,989 |  | 106,293 |
| Client deposits |  | 256,114 |  | 251,251 |  | 256,114 |  | 249,755 |  | 252,755 |  | 253,264 |  | 251,251 |
| Loans and leases ${ }^{(2)}$ |  | 110,862 |  | 105,640 |  | 110,862 |  | 108,792 |  | 106,185 |  | 106,672 |  | 105,640 |
| Total client balances | \$ | 2,260,886 | \$ | 2,066,801 | \$ | 2,260,886 | \$ | 2,192,073 | \$ | 2,241,291 | \$ | 2,139,244 | \$ | 2,066,801 |
| Assets Under Management Flows |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Liquidity assets under management ${ }^{(3)}$ | \$ | $(1,927)$ | \$ | $(12,998)$ | \$ | $(1,875)$ | \$ | (122) | \$ | 70 | \$ | 1,029 | \$ | $(2,568)$ |
| Long-term assets under management ${ }^{(4)}$ |  | 17,571 |  | 23,187 |  | 5,706 |  | 4,113 |  | 7,752 |  | 4,462 |  | 4,493 |
| Total assets under management flows | \$ | 15,644 | \$ | 10,189 | \$ | 3,831 | \$ | 3,991 | \$ | 7,822 | \$ | 5,491 | \$ | 1,925 |
| Associates ${ }^{(5)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Number of Financial Advisors |  | 17,533 |  | 17,094 |  | 17,533 |  | 17,534 |  | 17,512 |  | 17,308 |  | 17,094 |
| Total Wealth Advisors |  | 18,826 |  | 18,498 |  | 18,826 |  | 18,843 |  | 18,840 |  | 18,667 |  | 18,498 |
| Total Client Facing Professionals |  | 21,652 |  | 21,624 |  | 21,652 |  | 21,712 |  | 21,912 |  | 21,784 |  | 21,624 |
| Merrill Lynch Global Wealth Management Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Financial Advisory Productivity ${ }^{(6)}$ (in thousands) | \$ | 910 | \$ | 963 | \$ | 910 | \$ | 915 | \$ | 905 | \$ | 882 | \$ | 921 |
| U.S. Trust Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Client Facing Professionals |  | 2,120 |  | 2,270 |  | 2,120 |  | 2,161 |  | 2,223 |  | 2,247 |  | 2,270 |

[^28]Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

## All Other Results ${ }^{(1)}$

| (Dollars in millions) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Nine Months Ended September 30 |  |  |  | Third Quarter 2012 |  | Second Quarter 2012 |  | $\begin{gathered} \text { First } \\ \text { Quarter } \\ 2012 \end{gathered}$ |  | Fourth Quarter 2011 |  | Third Quarter 2011 |  |
|  | 2012 |  | 2011 |  |  |  |  |  |  |  |  |  |  |  |
| Net interest income (FTE basis) | \$ | 725 | \$ | 1,377 | \$ | 219 | \$ | 83 | \$ | 423 | \$ | 401 | \$ | 8 |
| Noninterest income: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Card income ${ }^{(2)}$ |  | 264 |  | 375 |  | 93 |  | 84 |  | 87 |  | 91 |  | 72 |
| Equity investment income (loss) |  | 519 |  | 3,935 |  | 165 |  | (63) |  | 417 |  | 3,109 |  | 1,380 |
| Gains on sales of debt securities |  | 1,393 |  | 1,996 |  | 327 |  | 354 |  | 712 |  | 1,101 |  | 697 |
| All other income (loss) |  | $(4,167)$ |  | 3,233 |  | $(1,844)$ |  | (71) |  | $(2,252)$ |  | (411) |  | 4,113 |
| Total noninterest income |  | $(1,991)$ |  | 9,539 |  | $(1,259)$ |  | 304 |  | $(1,036)$ |  | 3,890 |  | 6,262 |
| Total revenue, net of interest expense (FTE basis) |  | $(1,266)$ |  | 10,916 |  | $(1,040)$ |  | 387 |  | (613) |  | 4,291 |  | 6,270 |
| Provision for credit losses |  | 2,172 |  | 5,380 |  | 390 |  | 536 |  | 1,246 |  | 792 |  | 1,374 |
| Goodwill impairment |  | - |  | - |  | - |  | - |  | - |  | 581 |  | - |
| Merger and restructuring charges |  | - |  | 537 |  | - |  | - |  | - |  | 101 |  | 176 |
| All other noninterest expense |  | 4,485 |  | 2,909 |  | 1,336 |  | 857 |  | 2,292 |  | 1,186 |  | 581 |
| Income (loss) before income taxes |  | $(7,923)$ |  | 2,090 |  | $(2,766)$ |  | $(1,006)$ |  | $(4,151)$ |  | 1,631 |  | 4,139 |
| Income tax expense (benefit) (FTE basis) |  | $(3,441)$ |  | $(1,298)$ |  | $(1,220)$ |  | (665) |  | $(1,556)$ |  | 275 |  | (535) |
| Net income (loss) | \$ | $(4,482)$ | \$ | 3,388 | \$ | $(1,546)$ | \$ | (341) | \$ | $(2,595)$ | \$ | 1,356 | \$ | 4,674 |
| $\underline{\text { Balance Sheet }}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Average |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 257,067 | \$ | 287,625 | \$ | 249,831 | \$ | 257,340 | \$ | 264,110 | \$ | 272,807 | \$ | 286,753 |
| Total assets ${ }^{(3)}$ |  | 299,630 |  | 380,958 |  | 276,710 |  | 310,022 |  | 312,408 |  | 335,720 |  | 355,705 |
| Total deposits |  | 32,518 |  | 50,201 |  | 26,742 |  | 31,167 |  | 39,707 |  | 46,030 |  | 52,742 |
| Allocated equity ${ }^{(4)}$ |  | 85,689 |  | 70,594 |  | 86,563 |  | 86,926 |  | 83,564 |  | 76,737 |  | 68,672 |
| Period end |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 246,255 | \$ | 274,270 | \$ | 246,255 | \$ | 253,503 | \$ | 259,998 | \$ | 267,622 | \$ | 274,270 |
| Total assets ${ }^{(5)}$ |  | 263,967 |  | 335,965 |  | 263,967 |  | 295,022 |  | 311,905 |  | 309,578 |  | 335,965 |
| Total deposits |  | 24,960 |  | 52,946 |  | 24,960 |  | 26,972 |  | 30,055 |  | 32,834 |  | 52,946 |

[^29]| (Dollars in millions) |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Global Principal Investments Exposures |  |  |  |  |  |  |  | Equity Investment Income |  |  |  |
|  | September 30, 2012 |  |  |  |  |  | $\begin{gathered} \hline \text { June } 30 \\ 2012 \end{gathered}$ |  | September 30, 2012 |  |  |  |
|  | Book <br> Value |  | Unfunded Commitments |  | Total |  | Total |  | Three Months Ended |  | Nine Months Ended |  |
| Global Principal Investments: |  |  |  |  |  |  |  |  |  |  |  |  |
| Private Equity Investments | \$ | 1,124 | \$ | 66 | \$ | 1,190 | \$ | 1,311 | \$ | 100 | \$ | 167 |
| Global Real Estate |  | 496 |  | 30 |  | 526 |  | 733 |  | (37) |  | 10 |
| Global Strategic Capital |  | 1,319 |  | 132 |  | 1,451 |  | 1,503 |  | 94 |  | 190 |
| Legacy/Other Investments |  | 735 |  | 9 |  | 744 |  | 858 |  | (1) |  | 55 |
| Total Global Principal Investments | \$ | 3,674 | \$ | 237 | \$ | 3,911 | \$ | 4,405 | \$ | 156 | \$ | 422 |

Components of Equity Investment Income

| (Dollars in millions) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Nine Months Ended September 30 |  |  |  | Third Quarter 2012 |  | Second Quarter 2012 |  | $\begin{gathered} \text { First } \\ \text { Quarter } \\ 2012 \end{gathered}$ |  | Fourth Quarter 2011 |  | Third Quarter 2011 |  |
|  | 2012 |  | 2011 |  |  |  |  |  |  |  |  |  |  |  |
| Global Principal Investments | \$ | 422 | \$ | 188 | \$ | 156 | \$ | (137) | \$ | 403 | \$ | 212 | \$ | $(1,580)$ |
| Strategic and other investments |  | 97 |  | 3,747 |  | 9 |  | 74 |  | 14 |  | 2,897 |  | 2,960 |
| Total equity investment income (loss) included in All Other |  | 519 |  | 3,935 |  | 165 |  | (63) |  | 417 |  | 3,109 |  | 1,380 |
| Total equity investment income included in the business segments |  | 852 |  | 198 |  | 73 |  | 431 |  | 348 |  | 118 |  | 66 |
| Total consolidated equity investment income | \$ | 1,371 | \$ | 4,133 | \$ | 238 | \$ | 368 | \$ | 765 | \$ | 3,227 | \$ | 1,446 |

[^30]
## Bank of America Corporation and Subsidiaries

## Outstanding Loans and Leases

| (Dollars in millions) |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { September } 30 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \text { June } 30 \\ 2012 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { September } 30 \\ 2011 \end{gathered}$ |  |
| Consumer |  |  |  |  |  |  |
| Residential mortgage ${ }^{(1)}$ | \$ | 247,340 | \$ | 252,635 | \$ | 266,516 |
| Home equity |  | 112,260 |  | 118,011 |  | 127,736 |
| Discontinued real estate ${ }^{(2)}$ |  | 9,876 |  | 10,059 |  | 11,541 |
| U.S. credit card |  | 93,162 |  | 94,291 |  | 102,803 |
| Non-U.S. credit card |  | 13,320 |  | 13,431 |  | 16,086 |
| Direct/Indirect consumer ${ }^{(3)}$ |  | 82,404 |  | 83,164 |  | 90,474 |
| Other consumer ${ }^{(4)}$ |  | 2,714 |  | 2,568 |  | 2,810 |
| Total consumer loans excluding loans accounted for under the fair value option |  | 561,076 |  | 574,159 |  | 617,966 |
| Consumer loans accounted for under the fair value option ${ }^{(5)}$ |  | 1,202 |  | 1,172 |  | 4,741 |
| Total consumer |  | 562,278 |  | 575,331 |  | 622,707 |
| Commercial |  |  |  |  |  |  |
| U.S. commercial ${ }^{(6)}$ |  | 205,384 |  | 197,718 |  | 192,642 |
| Commercial real estate ${ }^{(7)}$ |  | 37,579 |  | 36,535 |  | 40,888 |
| Commercial lease financing |  | 22,855 |  | 21,692 |  | 21,350 |
| Non-U.S. commercial |  | 58,503 |  | 53,850 |  | 48,461 |
| Total commercial loans excluding loans accounted for under the option |  | 324,321 |  | 309,795 |  | 303,341 |
| Commercial loans accounted for under the fair value option ${ }^{(5)}$ |  | 6,436 |  | 7,189 |  | 6,483 |
| Total commercial |  | 330,757 |  | 316,984 |  | 309,824 |
| Total loans and leases | \$ | 893,035 | \$ | 892,315 | \$ | 932,531 |

${ }^{(1)}$ Includes non-U.S. residential mortgages of $\$ 94$ million, $\$ 92$ million and $\$ 86$ million at September 30, 2012, June 30, 2012 and September 30, 2011.
${ }^{(2)}$ Includes $\$ 8.8$ billion, $\$ 9.0$ billion and $\$ 10.3$ billion of pay option loans, and $\$ 1.1$ billion, $\$ 1.1$ billion and $\$ 1.2$ billion of subprime loans at September 30, 2012, June 30, 2012 and September 30, 2011. The Corporation no longer originates these products.
${ }^{(3)}$ Includes dealer financial services loans of $\$ 36.0$ billion, $\$ 36.7$ billion and $\$ 43.6$ billion, consumer lending loans of $\$ 5.6$ billion, $\$ 6.3$ billion and $\$ 8.9$ billion, U.S. securities-based lending margin loans of $\$ 26.7$ billion, $\$ 25.7$ billion and $\$ 22.3$ billion, student loans of $\$ 5.0$ billion, $\$ 5.4$ billion and $\$ 6.1$ billion, non-U.S. consumer loans of $\$ 7.9$ billion, $\$ 7.8$ billion and $\$ 7.8$ billion, and other consumer loans of $\$ 1.2$ billion, $\$ 1.3$ billion and $\$ 1.8$ billion at September 30, 2012, June 30, 2012 and September 30, 2011.
${ }^{(4)}$ Includes consumer finance loans of $\$ 1.5$ billion, $\$ 1.5$ billion and $\$ 1.7$ billion, other non-U.S. consumer loans of $\$ 1.1$ billion, $\$ 908$ million and $\$ 992$ million, and consumer overdrafts of $\$ 152$ million, $\$ 127$ million and $\$ 94$ million at September 30, 2012, June 30, 2012 and September 30, 2011.
${ }^{(5)}$ Consumer loans accounted for under the fair value option were residential mortgages of $\$ 160$ million, $\$ 172$ million and $\$ 1.3$ billion and discontinued real estate of $\$ 1.0$ billion, $\$ 1.0$ billion and $\$ 3.4$ billion at September 30, 2012, June 30, 2012 and September 30, 2011. Commercial loans accounted for under the fair value option were U.S. commercial loans of $\$ 2.0$ billion, $\$ 1.9$ billion and $\$ 1.9$ billion, non-U.S. commercial loans of $\$ 4.4$ billion, $\$ 5.3$ billion and $\$ 4.5$ billion at September 30, 2012, June 30, 2012 and September 30, 2011 and commercial real estate loans of $\$ 75$ million at September 30, 2011.
${ }^{(6)}$ Includes U.S. small business commercial loans, including card-related products, of $\$ 12.6$ billion, $\$ 12.8$ billion and $\$ 13.6$ billion at September 30, 2012, June 30, 2012 and September 30 , 2011.
${ }^{(7)}$ Includes U.S. commercial real estate loans of $\$ 36.0$ billion, $\$ 35.0$ billion and $\$ 39.3$ billion, and non-U.S. commercial real estate loans of $\$ 1.6$ billion, $\$ 1.5$ billion and $\$ 1.6$ billion at September 30 , 2012, June 30, 2012 and September 30, 2011.

Certain prior period amounts have been reclassified to conform to current period presentation.
(Dollars in millions)

|  | Third Quarter 2012 |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total Corporation |  | Consumer \& Business Banking |  | Consumer Real Estate Services |  | Global Banking |  | Global <br> Markets |  | GWIM |  | $\underset{\text { Other }}{\text { All }}$ |  |
| Consumer |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Residential mortgage | \$ | 250,505 | \$ | - | \$ | 213 | \$ | - | \$ | 92 | \$ | 38,790 | \$ | 211,410 |
| Home equity |  | 116,184 |  | - |  | 102,324 |  | - |  | 104 |  | 13,540 |  | 216 |
| Discontinued real estate |  | 10,956 |  | - |  | 1,008 |  | - |  | - |  | - |  | 9,948 |
| U.S. credit card |  | 93,292 |  | 93,292 |  | - |  | - |  | - |  | - |  | - |
| Non-U.S. credit card |  | 13,329 |  | - |  | - |  | - |  | - |  | - |  | 13,329 |
| Direct/Indirect consumer |  | 82,635 |  | 6,022 |  | 78 |  | 36,283 |  | 22 |  | 35,010 |  | 5,220 |
| Other consumer |  | 2,654 |  | 690 |  | - |  | 4 |  | - |  | 8 |  | 1,952 |
| Total consumer |  | 569,555 |  | 100,004 |  | 103,623 |  | 36,287 |  | 218 |  | 87,348 |  | 242,075 |
| Commercial |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| U.S. commercial |  | 201,072 |  | 31,568 |  | 84 |  | 125,910 |  | 18,732 |  | 17,268 |  | 7,510 |
| Commercial real estate |  | 36,929 |  | 2,294 |  | 1 |  | 31,947 |  | 225 |  | 1,445 |  | 1,017 |
| Commercial lease financing |  | 21,545 |  | - |  | - |  | 23,214 |  | 13 |  | 4 |  | $(1,686)$ |
| Non-U.S. commercial |  | 59,758 |  | 15 |  | - |  | 50,032 |  | 8,769 |  | 27 |  | 915 |
| Total commercial |  | 319,304 |  | 33,877 |  | 85 |  | 231,103 |  | 27,739 |  | 18,744 |  | 7,756 |
| Total loans and leases | \$ | 888,859 | \$ | 133,881 | \$ | 103,708 | \$ | 267,390 | \$ | 27,957 | \$ | 106,092 | \$ | 249,831 |



Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

Commercial Credit Exposure by Industry ${ }^{(1,2,3)}$
(Dollars in millions)

|  | Commercial Utilized |  |  |  |  |  | Total Commercial Committed |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { September } 30 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \hline \text { June } 30 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \text { September } 30 \\ 2011 \end{gathered}$ |  | $\begin{gathered} \hline \text { September } 30 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \hline \text { June } 30 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \hline \text { September } 30 \\ 2011 \end{gathered}$ |  |
| Diversified financials | \$ | 62,783 | \$ | 60,797 | \$ | 65,674 | \$ | 96,651 | \$ | 93,272 | \$ | 92,226 |
| Real estate ${ }^{(4)}$ |  | 45,495 |  | 44,420 |  | 49,924 |  | 61,447 |  | 59,886 |  | 63,168 |
| Government and public education |  | 40,493 |  | 41,816 |  | 45,111 |  | 49,855 |  | 53,991 |  | 60,001 |
| Capital goods |  | 23,764 |  | 22,850 |  | 23,746 |  | 48,285 |  | 45,987 |  | 47,351 |
| Retailing |  | 27,373 |  | 26,861 |  | 25,825 |  | 46,414 |  | 45,159 |  | 46,600 |
| Healthcare equipment and services |  | 28,508 |  | 30,171 |  | 30,901 |  | 44,003 |  | 45,385 |  | 47,916 |
| Materials |  | 23,402 |  | 19,236 |  | 18,807 |  | 41,661 |  | 36,710 |  | 37,399 |
| Banks |  | 35,740 |  | 34,209 |  | 36,285 |  | 39,637 |  | 38,310 |  | 40,221 |
| Energy |  | 16,145 |  | 14,030 |  | 14,068 |  | 35,149 |  | 31,487 |  | 31,031 |
| Consumer services |  | 21,855 |  | 22,672 |  | 23,828 |  | 34,893 |  | 35,795 |  | 37,987 |
| Food, beverage and tobacco |  | 14,287 |  | 14,441 |  | 14,682 |  | 32,183 |  | 31,019 |  | 28,825 |
| Commercial services and supplies |  | 18,089 |  | 18,388 |  | 21,010 |  | 28,878 |  | 29,564 |  | 31,467 |
| Utilities |  | 8,186 |  | 8,675 |  | 7,398 |  | 22,844 |  | 23,444 |  | 24,773 |
| Media |  | 11,406 |  | 11,099 |  | 11,220 |  | 20,676 |  | 20,215 |  | 20,766 |
| Transportation |  | 12,878 |  | 12,784 |  | 11,867 |  | 19,971 |  | 19,505 |  | 18,080 |
| Individuals and trusts |  | 13,946 |  | 13,937 |  | 15,398 |  | 17,195 |  | 17,298 |  | 19,335 |
| Pharmaceuticals and biotechnology |  | 5,691 |  | 4,457 |  | 3,784 |  | 14,340 |  | 11,555 |  | 11,026 |
| Insurance, including monolines |  | 8,384 |  | 8,832 |  | 10,776 |  | 14,024 |  | 15,312 |  | 17,719 |
| Technology hardware and equipment |  | 4,725 |  | 4,643 |  | 4,900 |  | 10,838 |  | 10,694 |  | 11,676 |
| Software and services |  | 4,550 |  | 4,464 |  | 3,568 |  | 10,410 |  | 10,134 |  | 9,003 |
| Telecommunication services |  | 4,024 |  | 3,792 |  | 4,368 |  | 10,018 |  | 9,756 |  | 10,508 |
| Religious and social organizations |  | 7,184 |  | 7,842 |  | 8,547 |  | 9,711 |  | 10,361 |  | 11,091 |
| Consumer durables and apparel |  | 4,140 |  | 3,997 |  | 4,648 |  | 8,312 |  | 8,192 |  | 9,221 |
| Automobiles and components |  | 2,937 |  | 3,277 |  | 2,825 |  | 7,360 |  | 7,583 |  | 7,356 |
| Food and staples retailing |  | 3,065 |  | 3,191 |  | 3,540 |  | 6,444 |  | 6,470 |  | 6,445 |
| Other |  | 4,391 |  | 4,558 |  | 4,827 |  | 7,232 |  | 7,338 |  | 7,354 |
| Total commercial credit exposure by industry | \$ | 453,441 | \$ | 445,439 | \$ | 467,527 | \$ | 738,431 | \$ | 724,422 | \$ | 748,545 |
| Net credit default protection purchased on total commitments ${ }^{(5)}$ |  |  |  |  |  |  | \$ | $(17,164)$ | \$ | $(18,697)$ | \$ | $(21,602)$ |

[^31][^32]|  | $\begin{gathered} \text { September } 30 \\ 2012 \end{gathered}$ | $\begin{gathered} \text { June } 30 \\ 2012 \end{gathered}$ |
| :---: | :---: | :---: |
| Less than or equal to one year | 15\% | 14\% |
| Greater than one year and less than or equal to five years | 79 | 80 |
| Greater than five years | 6 | 6 |
| Total net credit default protection | 100\% | 100\% |

${ }^{(1)}$ To mitigate the cost of purchasing credit protection, credit exposure can be added by selling credit protection. The distribution of maturities for net credit default protection purchased is shown above.

## Net Credit Default Protection by Credit Exposure Debt Rating ${ }^{(1)}$

(Dollars in millions)

| Ratings ${ }^{(2,3)}$ | September 30, 2012 |  |  | June 30, 2012 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Net Notional ${ }^{(4)}$ |  | Percent | Net Notional ${ }^{(4)}$ |  | Percent |
| AAA | \$ | (184) | 1.1\% | \$ | (209) | 1.1\% |
| AA |  | (837) | 4.9 |  | (707) | 3.8 |
| A |  | $(7,329)$ | 42.7 |  | $(8,051)$ | 43.1 |
| BBB |  | $(6,407)$ | 37.3 |  | $(6,972)$ | 37.3 |
| BB |  | $(1,128)$ | 6.6 |  | $(1,106)$ | 5.9 |
| B |  | (946) | 5.5 |  | $(1,211)$ | 6.5 |
| CCC and below |  | (486) | 2.8 |  | (494) | 2.6 |
| NR ${ }^{(5)}$ |  | 153 | (0.9) |  | 53 | (0.3) |
| Total net credit default protection | \$ | $(17,164)$ | 100.0\% | \$ | $(18,697)$ | 100.0\% |

${ }^{(1)}$ To mitigate the cost of purchasing credit protection, credit exposure can be added by selling credit protection. The distribution of debt rating for net notional credit default protection purchased is shown as a negative and the net notional credit protection sold is shown as a positive amount.
${ }^{(2)}$ Ratings are refreshed on a quarterly basis.
${ }^{(3)}$ Ratings of BBB- or higher are considered to meet the definition of investment-grade.
${ }^{(4)}$ Represents net credit default protection (purchased) sold.
${ }^{(5)}$ "NR" is comprised of names that have not been rated.

Certain prior period amounts have been reclassified to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

## Selected Emerging Markets ${ }^{(1)}$

| (Dollars in millions) | Loans and <br> Leases, and Loan Commitments |  | $\begin{gathered} \text { Other } \\ \text { Financing }{ }^{(2)} \end{gathered}$ |  | Net <br> Counterparty Exposure ${ }^{(3)}$ |  | $\begin{aligned} & \text { Securities/ } \\ & \text { Other } \\ & \text { Investments }{ }^{(4)} \end{aligned}$ |  | Total Cross-border Exposure ${ }^{(5)}$ |  | Local Country Exposure Net of Local Liabilities ${ }^{(6)}$ |  | Total Selected Emerging Market Exposure at September 30, 2012 |  | Increase (Decrease) from June 30, 2012 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Region/Country |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Asia Pacific |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| India | \$ | 4,679 | \$ | 1,047 | \$ | 456 | \$ | 3,412 | \$ | 9,594 | \$ | 163 | \$ | 9,757 | \$ | 251 |
| South Korea |  | 1,023 |  | 845 |  | 315 |  | 2,190 |  | 4,373 |  | 1,822 |  | 6,195 |  | $(1,076)$ |
| China ${ }^{(7)}$ |  | 2,835 |  | 109 |  | 913 |  | 2,060 |  | 5,917 |  | 257 |  | 6,174 |  | $(1,535)$ |
| Hong Kong |  | 735 |  | 377 |  | 203 |  | 679 |  | 1,994 |  | 1,077 |  | 3,071 |  | $(1,016)$ |
| Taiwan |  | 499 |  | 14 |  | 172 |  | 1,062 |  | 1,747 |  | 904 |  | 2,651 |  | 245 |
| Singapore |  | 311 |  | 173 |  | 401 |  | 1,153 |  | 2,038 |  | - |  | 2,038 |  | (754) |
| Macau |  | 531 |  | 3 |  | - |  | 3 |  | 537 |  | - |  | 537 |  | 153 |
| Thailand |  | 58 |  | 10 |  | 48 |  | 404 |  | 520 |  | - |  | 520 |  | (477) |
| Other Asia Pacific ${ }^{(8)}$ |  | 313 |  | 124 |  | 160 |  | 784 |  | 1,381 |  | 4 |  | 1,385 |  | 88 |
| Total Asia Pacific | \$ | 10,984 | \$ | 2,702 | \$ | 2,668 | \$ | 11,747 | \$ | 28,101 | \$ | 4,227 | \$ | 32,328 | \$ | $(4,121)$ |
| Latin America |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Brazil | \$ | 3,023 | \$ | 177 | \$ | 270 | \$ | 2,311 | \$ | 5,781 | \$ | 3,011 | \$ | 8,792 | \$ | 1,342 |
| Mexico |  | 2,071 |  | 372 |  | 197 |  | 1,086 |  | 3,726 |  | - |  | 3,726 |  | 225 |
| Chile |  | 1,287 |  | 43 |  | 276 |  | 66 |  | 1,672 |  | 22 |  | 1,694 |  | 266 |
| Peru |  | 380 |  | 199 |  | 26 |  | 63 |  | 668 |  | - |  | 668 |  | 276 |
| Other Latin America ${ }^{(8)}$ |  | 534 |  | 200 |  | 16 |  | 173 |  | 923 |  | 158 |  | 1,081 |  | (1) |
| Total Latin America | \$ | 7,295 | \$ | 991 | \$ | 785 | \$ | 3,699 | \$ | 12,770 | \$ | 3,191 | \$ | 15,961 | \$ | 2,108 |
| Middle East and Africa |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| United Arab Emirates | \$ | 2,397 | \$ | 35 | \$ | 189 | \$ | 82 | \$ | 2,703 | \$ | - | \$ | 2,703 | \$ | 226 |
| South Africa |  | 651 |  | 55 |  | 191 |  | 98 |  | 995 |  | - |  | 995 |  | 275 |
| Saudi Arabia |  | 167 |  | 64 |  | 441 |  | 4 |  | 676 |  | 23 |  | 699 |  | (11) |
| Other Middle East and Africa ${ }^{(8)}$ |  | 796 |  | 94 |  | 96 |  | 157 |  | 1,143 |  | 8 |  | 1,151 |  | 47 |
| Total Middle East and Africa | \$ | 4,011 | \$ | 248 | \$ | 917 | \$ | 341 | \$ | 5,517 | \$ | 31 | \$ | 5,548 | \$ | 537 |
| Central and Eastern Europe |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Russian Federation | \$ | 1,775 | \$ | 407 | \$ | 22 | \$ | 293 | \$ | 2,497 | \$ | 9 | \$ | 2,506 | \$ | (20) |
| Turkey |  | 1,342 |  | 480 |  | 25 |  | 516 |  | 2,363 |  | 85 |  | 2,448 |  | 133 |
| Other Central and Eastern Africa ${ }^{(8)}$ |  | 101 |  | 281 |  | 146 |  | 474 |  | 1,002 |  | - |  | 1,002 |  | 103 |
| Total Central and Eastern Europe | \$ | 3,218 | \$ | 1,168 | \$ | 193 | \$ | 1,283 | \$ | 5,862 | \$ | 94 | \$ | 5,956 | \$ | 216 |
| Total emerging market exposure | \$ | 25,508 | \$ | 5,109 | \$ | 4,563 | \$ | 17,070 | \$ | 52,250 | \$ | 7,543 | \$ | 59,793 | \$ | $(1,260)$ |

${ }^{1)}$ There is no generally accepted definition of emerging markets. The definition that we use includes all countries in Asia Pacific excluding Japan, Australia and New Zealand; all countries in Latin America excluding Cayman Islands and Bermuda; all countries in Middle East and Africa; and all countries in Central and Eastern Europe. At September 30, 2012 and June 30, 2012, there was $\$ 2.1$ billion and $\$ 2.9$ billion in emerging market exposure accounted for under the fair value option.
${ }^{(2)}$ Includes acceptances, due froms, standby letters of credit, commercial letters of credit and formal guarantees.
${ }^{(3)}$ Net counterparty exposure includes the fair value of derivatives including the counterparty risk associated with credit default protection and secured financing transactions. Derivatives have been reduced by $\$ 1.9$ billion in collateral, predominantly in cash, pledged under legally enforceable netting agreements. Secured financing transactions have been reduced by eligible cash or securities pledged. The notional amount of reverse repurchase transactions was $\$ 2.9$ billion at September 30, 2012.
${ }^{(4)}$ Securities exposures are reduced by hedges and short positions on a single-name basis to but not below zero.
${ }^{(5)}$ Cross-border exposure includes amounts payable to the Corporation by borrowers or counterparties with a country of residence other than the one in which the credit is booked, regardless of the currency in which the claim is denominated, consistent with FFIEC reporting requirements.
${ }^{(6)}$ Local country exposure includes amounts payable to the Corporation by borrowers with a country of residence in which the credit is booked regardless of the currency in which the claim is denominated. Local funding or liabilities are subtracted from local exposures consistent with FFIEC reporting requirements. Total amount of available local liabilities funding local country exposure was $\$ 17.1$ billion and $\$ 17.3$ billion at September 30, 2012 and June 30, 2012. Local liabilities at September 30, 2012 in Asia Pacific, Latin America, and Middle East and Africa were $\$ 15.8$ billion, $\$ 915$ million and $\$ 334$ million, respectively, of which $\$ 6.4$ billion was in Singapore, $\$ 2.4$ billion in China, $\$ 2.3$ billion in Hong Kong, $\$ 1.6$ billion in India and $\$ 1.1$ billion in Korea. There were no other countries with available local liabilities funding local country exposure greater than $\$ 1$ billion.
${ }^{(7)}$ Securities/other investments includes investment of $\$ 1.2$ billion in China Construction Bank.
${ }^{(8)}$ No country included in Other Asia Pacific, Other Latin America, Other Middle East and Africa, and Other Central and Eastern Europe had total non-U.S. exposure of more than $\$ 500$ million.

[^33]
## Bank of America Corporation and Subsidiaries

## Selected European Countries

| (Dollars in millions) | Funded Loans and Loan Equivalents ${ }^{(1)}$ |  | Unfunded Loan Commitments |  | Net <br> Counterparty Exposure ${ }^{(2)}$ |  | $\begin{aligned} & \text { Securities/ } \\ & \text { Other } \\ & \text { Investments }{ }^{(3)} \end{aligned}$ |  | Country <br> Exposure at September 30, 2012 |  | Hedges and Credit Default Protection ${ }^{(4)}$ |  | Net Country Exposure at September 30, $2012{ }^{(5)}$ |  | Increase (Decrease) from June 30, 2012 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Greece |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Sovereign | \$ | - | \$ | - | \$ | - | \$ | 5 | \$ | 5 | \$ | - | \$ | 5 | \$ | (1) |
| Financial Institutions |  | - |  | - |  | 1 |  | 6 |  | 7 |  | (12) |  | (5) |  | (23) |
| Corporates |  | 191 |  | 124 |  | 24 |  | 12 |  | 351 |  | (35) |  | 316 |  | (151) |
| Total Greece | \$ | 191 | \$ | 124 | \$ | 25 | \$ | 23 | \$ | 363 | \$ | (47) | \$ | 316 | \$ | (175) |
| Ireland |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Sovereign | \$ | 17 | \$ | - | \$ | 25 | \$ | 1 | \$ | 43 | \$ | (30) | \$ | 13 | \$ | (29) |
| Financial Institutions |  | 142 |  | 138 |  | 166 |  | 44 |  | 490 |  | (20) |  | 470 |  | (517) |
| Corporates |  | 985 |  | 230 |  | 61 |  | 46 |  | 1,322 |  | (6) |  | 1,316 |  | (115) |
| Total Ireland | \$ | 1,144 | \$ | 368 | \$ | 252 | \$ | 91 | \$ | 1,855 | \$ | (56) | \$ | 1,799 | \$ | (661) |
| Italy |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Sovereign | \$ | - | \$ | - | \$ | 1,748 | \$ | 720 | \$ | 2,468 | \$ | $(1,597)$ | \$ | 871 | \$ | 390 |
| Financial Institutions |  | 1,708 |  | 277 |  | 275 |  | 131 |  | 2,391 |  | (843) |  | 1,548 |  | (242) |
| Corporates |  | 1,874 |  | 2,889 |  | 177 |  | 433 |  | 5,373 |  | (998) |  | 4,375 |  | 1,892 |
| Total Italy | \$ | 3,582 | \$ | 3,166 | \$ | 2,200 | \$ | 1,284 | \$ | 10,232 | \$ | $(3,438)$ | \$ | 6,794 | \$ | 2,040 |
| Portugal |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Sovereign | \$ | - | \$ | - | \$ | 34 | \$ | - | \$ | 34 | \$ | (68) | \$ | (34) | \$ | (13) |
| Financial Institutions |  | 7 |  | - |  | 2 |  | 32 |  | 41 |  | (42) |  | (1) |  | (76) |
| Corporates |  | 408 |  | 8 |  | 9 |  | 32 |  | 457 |  | (413) |  | 44 |  | (64) |
| Total Portugal | \$ | 415 | \$ | 8 | \$ | 45 | \$ | 64 | \$ | 532 | \$ | (523) | \$ | 9 | \$ | (153) |
| Spain |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Sovereign | \$ | 34 | \$ | - | \$ | 57 | \$ | 231 | \$ | 322 | \$ | (52) | \$ | 270 | \$ | 526 |
| Financial Institutions |  | 56 |  | 5 |  | 79 |  | 97 |  | 237 |  | (163) |  | 74 |  | (201) |
| Corporates |  | 1,738 |  | 930 |  | 77 |  | 274 |  | 3,019 |  | (735) |  | 2,284 |  | 573 |
| Total Spain | \$ | 1,828 | \$ | 935 | \$ | 213 | \$ | 602 | \$ | 3,578 | \$ | (950) | \$ | 2,628 | \$ | 898 |
| Total |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Sovereign | \$ | 51 | \$ | - | \$ | 1,864 | \$ | 957 | \$ | 2,872 | \$ | $(1,747)$ | \$ | 1,125 | \$ | 873 |
| Financial Institutions |  | 1,913 |  | 420 |  | 523 |  | 310 |  | 3,166 |  | $(1,080)$ |  | 2,086 |  | $(1,059)$ |
| Corporates |  | 5,196 |  | 4,181 |  | 348 |  | 797 |  | 10,522 |  | $(2,187)$ |  | 8,335 |  | 2,135 |
| Total selected European exposure | \$ | 7,160 | \$ | 4,601 | \$ | 2,735 | \$ | 2,064 | \$ | 16,560 | \$ | $(5,014)$ | \$ | 11,546 | \$ | 1,949 |

${ }^{(1)}$ Includes loans, leases, overdrafts, acceptances, due froms, standby letters of credit, commercial letters of credit and formal guarantees, which have not been reduced by collateral, hedges or credit default protection. Funded loans are reported net of charge-offs, prior to any impairment provision.
${ }^{(2)}$ Net counterparty exposure includes the fair value of derivatives including the counterparty risk associated with credit default protection and secured financing transactions. Derivatives have been reduced by $\$ 4.3$ billion in collateral, predominantly in cash, pledged under legally enforceable netting agreements. Secured financing transactions have been reduced by eligible cash or securities pledged. The notional amount of reverse repurchase transactions was $\$ 647$ million at September 30, 2012. Counterparty exposure has not been reduced by hedges or credit default protection.
${ }^{(3)}$ Securities exposures are reduced by hedges and short positions on a single-name basis to but not below zero.
${ }^{(4)}$ Represents credit default protection purchased net of credit default protection sold used to mitigate the risk to exposures listed that comprise Country Exposure as listed, including $\$(3.0)$ billion in net credit default protection purchased to hedge loans and securities, $\$(2.0)$ billion in additional credit default protection to hedge derivative assets and $\$(71)$ million in other short positions. Amounts are calculated based on the credit default protection notional amount assuming zero recovery adjusted for any fair value receivable or payable.
${ }^{(5)}$ Represents country exposure less the fair value of hedges and credit default protection.

## Bank of America Corporation and Subsidiaries

## Nonperforming Loans, Leases and Foreclosed Properties

| (Dollars in millions) |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { September } 30 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \text { June } 30 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \text { March } 31 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \text { December } 31 \\ 2011 \end{gathered}$ |  | $\begin{gathered} \text { September } 30 \\ 2011 \end{gathered}$ |  |
| Residential mortgage ${ }^{(1)}$ | \$ | 14,883 | \$ | 14,621 | \$ | 15,049 | \$ | 15,970 | \$ | 16,430 |
| Home equity ${ }^{(1,2)}$ |  | 4,201 |  | 4,207 |  | 4,360 |  | 2,453 |  | 2,333 |
| Discontinued real estate ${ }^{(1)}$ |  | 265 |  | 257 |  | 269 |  | 290 |  | 308 |
| Direct/Indirect consumer |  | 36 |  | 35 |  | 41 |  | 40 |  | 52 |
| Other consumer |  | 1 |  | 1 |  | 5 |  | 15 |  | 24 |
| Total consumer |  | 19,386 |  | 19,121 |  | 19,724 |  | 18,768 |  | 19,147 |
| U.S. commercial |  | 1,609 |  | 1,841 |  | 2,048 |  | 2,174 |  | 2,518 |
| Commercial real estate |  | 2,028 |  | 2,498 |  | 3,404 |  | 3,880 |  | 4,474 |
| Commercial lease financing |  | 33 |  | 39 |  | 38 |  | 26 |  | 23 |
| Non-U.S. commercial |  | 139 |  | 194 |  | 140 |  | 143 |  | 145 |
|  |  | 3,809 |  | 4,572 |  | 5,630 |  | 6,223 |  | 7,160 |
| U.S. small business commercial |  | 139 |  | 143 |  | 121 |  | 114 |  | 139 |
| Total commercial |  | 3,948 |  | 4,715 |  | 5,751 |  | 6,337 |  | 7,299 |
| Total nonperforming loans and leases |  | 23,334 |  | 23,836 |  | 25,475 |  | 25,105 |  | 26,446 |
| Foreclosed properties |  | 1,224 |  | 1,541 |  | 2,315 |  | 2,603 |  | 2,613 |
| Total nonperforming loans, leases and foreclosed properties ${ }^{(3,4,5)}$ | \$ | 24,558 | \$ | 25,377 | \$ | 27,790 | \$ | 27,708 | \$ | 29,059 |
| Fully-insured home loans past due 90 days or more and still accruing | \$ | 21,817 | \$ | 22,287 | \$ | 21,176 | \$ | 21,164 | \$ | 20,299 |
| Consumer credit card past due 90 days or more and still accruing |  | 1,695 |  | 1,847 |  | 2,160 |  | 2,412 |  | 2,544 |
| Other loans past due 90 days or more and still accruing |  | 807 |  | 865 |  | 984 |  | 1,060 |  | 1,163 |
| Total loans past due 90 days or more and still accruing ${ }^{(4,6,7)}$ | \$ | 24,319 | \$ | 24,999 | \$ | 24,320 | \$ | 24,636 | \$ | 24,006 |
| Nonperforming loans, leases and foreclosed properties/Total assets ${ }^{(8)}$ |  | 1.14\% |  | 1.18\% |  | 1.28\% |  | 1.31\% |  | 1.32\% |
| Nonperforming loans, leases and foreclosed properties/Total loans, leases and foreclosed properties ${ }^{(8)}$ |  | 2.77 |  | 2.87 |  | 3.10 |  | 3.01 |  | 3.15 |
| Nonperforming loans and leases/Total loans and leases ${ }^{(8)}$ |  | 2.64 |  | 2.70 |  | 2.85 |  | 2.74 |  | 2.87 |
| Commercial utilized reservable criticized exposure ${ }^{(9)}$ | \$ | 17,374 | \$ | 20,442 | \$ | 24,457 | \$ | 27,247 | \$ | 30,901 |
| Commercial utilized reservable criticized exposure/Commercial utilized reservable exposure ${ }^{(9)}$ |  | 4.69\% |  | 5.64\% |  | 6.77\% |  | 7.41\% |  | 8.51\% |
| Total commercial utilized criticized exposure/Commercial utilized exposure ${ }^{(9)}$ |  | 5.03 |  | 5.92 |  | 6.86 |  | 7.47 |  | 8.35 |

${ }^{(1)}$ During the third quarter of 2012, we changed the treatment of loans discharged as part of a Chapter 7 bankruptcy to write down these loans to collateral value and classify as nonperforming. As a result of this change, we reclassified $\$ 557$ million of residential mortgage loans, $\$ 483$ million of home equity loans and $\$ 10$ million of discontinued real estate loans to nonperforming as of September 30, 2012. Prior period amounts have not been restated.
${ }^{(2)}$ During the first quarter of 2012, the bank regulatory agencies jointly issued interagency supervisory guidance on nonaccrual status for junior-lien consumer real estate loans. In accordance with this regulatory interagency guidance, we classify junior-lien home equity loans as nonperforming when the first-lien loan becomes 90 days past due even if the junior-lien loan is performing. As a result of this change, we reclassified $\$ 1.9$ billion of performing home equity loans to nonperforming as of March 31, 2012. Prior period amounts have not been restated.
${ }^{(3)}$ Balances do not include past due consumer credit card, consumer loans secured by real estate where repayments are insured by the Federal Housing Administration and individually insured long-term stand-by agreements (fully-insured home loans), and in general, other consumer and commercial loans not secured by real estate.
${ }^{(4)}$ Balances do not include purchased credit-impaired loans even though the customer may be contractually past due. Purchased credit-impaired loans were recorded at fair value upon acquisition and accrete interest income over the remaining life of the loan.

| ${ }^{(5)}$ Balances do not include the following: | $\begin{gathered} \text { September } 30 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \text { June } 30 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \text { March } 31 \\ 2012 \end{gathered}$ |  | $\begin{gathered} \text { December } 31 \\ 2011 \end{gathered}$ |  | $\begin{gathered} \text { September } 30 \\ 2011 \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Nonperforming loans held-for-sale | \$ | 1,397 | \$ | 1,363 | \$ | 1,491 | \$ | 1,730 | \$ | 1,750 |
| Nonperforming loans accounted for under the fair value option |  | 458 |  | 453 |  | 798 |  | 786 |  | 2,032 |
| Nonaccruing troubled debt restructured loans removed from the purchased credit-impaired portfolio prior to January 1, 2010 |  | 540 |  | 461 |  | 459 |  | 477 |  | 474 |

${ }^{(6)}$ Balances do not include loans held-for-sale past due 90 days or more and still accruing of $\$ 26$ million, $\$ 31$ million, $\$ 49$ million, $\$ 41$ million and $\$ 67$ million at September 30 , 2012 , June 30 , 2012, March 31, 2012, December 31, 2011 and September 30, 2011, respectively. At September 30, 2012, June 30, 2012, March 31, 2012, December 31, 2011 and September 30, 2011, there were no loans accounted for under the fair value option past due 90 days or more and still accruing interest.
${ }^{(7)}$ These balances are excluded from total nonperforming loans, leases and foreclosed properties.
${ }^{(8)}$ Total assets and total loans and leases do not include loans accounted for under the fair value option of $\$ 7.6$ billion, $\$ 8.4$ billion, $\$ 9.2$ billion, $\$ 8.8$ billion and $\$ 11.2$ billion at September 30 , 2012, June 30, 2012, March 31, 2012, December 31, 2011 and September 30, 2011, respectively.
${ }^{(9)}$ Criticized exposure corresponds to the Special Mention, Substandard and Doubtful asset categories defined by regulatory authorities. The reservable criticized exposure excludes loans held-for-sale, exposure accounted for under the fair value option and other nonreservable exposure.

## Bank of America Corporation and Subsidiaries

Nonperforming Loans, Leases and Foreclosed Properties Activity ${ }^{(1)}$

| (Dollars in millions) |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Third Quarter 2012 |  | Second Quarter 2012 |  | First Quarter 2012 |  | Fourth Quarter 2011 |  | Third Quarter 2011 |  |
| Nonperforming Consumer Loans: |  |  |  |  |  |  |  |  |  |  |
| Balance, beginning of period | \$ | 19,121 | \$ | 19,724 | \$ | 18,768 | \$ | 19,147 | \$ | 19,478 |
| Additions to nonperforming loans: |  |  |  |  |  |  |  |  |  |  |
| New nonperforming loans |  | 3,306 |  | 3,259 |  | 3,308 |  | 3,757 |  | 4,036 |
| Impact of change in treatment of bankruptcies ${ }^{(2)}$ |  | 1,050 |  | n /a |  | n/a |  | n /a |  | n/a |
| Impact of regulatory interagency guidance ${ }^{(3)}$ |  | n/a |  | $\mathrm{n} / \mathrm{a}$ |  | 1,853 |  | $\mathrm{n} / \mathrm{a}$ |  | $\mathrm{n} / \mathrm{a}$ |
| Reductions in nonperforming loans: |  |  |  |  |  |  |  |  |  |  |
| Paydowns |  | (822) |  | (858) |  | $(1,153)$ |  | (803) |  | (944) |
| Returns to performing status ${ }^{(4)}$ |  | $(1,310)$ |  | $(1,271)$ |  | (913) |  | $(1,018)$ |  | $(1,072)$ |
| Charge-offs ${ }^{(5)}$ |  | $(1,827)$ |  | $(1,541)$ |  | $(1,737)$ |  | $(1,833)$ |  | $(1,972)$ |
| Transfers to foreclosed properties |  | (132) |  | (192) |  | (402) |  | (482) |  | (379) |
| Total net additions/(reductions) to nonperforming loans |  | 265 |  | (603) |  | 956 |  | (379) |  | (331) |
| Total nonperforming consumer loans, end of period |  | 19,386 |  | 19,121 |  | 19,724 |  | 18,768 |  | 19,147 |
| Foreclosed properties |  | 799 |  | 1,108 |  | 1,805 |  | 1,991 |  | 1,892 |
| Total nonperforming consumer loans and foreclosed properties, end of period | \$ | 20,185 | \$ | 20,229 | \$ | 21,529 | \$ | 20,759 | \$ | 21,039 |

Nonperforming Commercial Loans and Leases ${ }^{(6)}$ :

| Balance, beginning of period | \$ | 4,715 | \$ | 5,751 | \$ | 6,337 | \$ | 7,299 | \$ | 8,105 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Additions to nonperforming loans and leases: |  |  |  |  |  |  |  |  |  |  |
| New nonperforming loans and leases |  | 474 |  | 788 |  | 599 |  | 1,084 |  | 1,231 |
| Advances |  | 42 |  | 14 |  | 24 |  | 20 |  | 18 |
| Reductions in nonperforming loans and leases: |  |  |  |  |  |  |  |  |  |  |
| Paydowns |  | (548) |  | (806) |  | (573) |  | (949) |  | (721) |
| Sales |  | (113) |  | (392) |  | (137) |  | (211) |  | (554) |
| Return to performing status ${ }^{(7)}$ |  | (262) |  | (152) |  | (145) |  | (358) |  | (143) |
| Charge-offs ${ }^{(8)}$ |  | (221) |  | (379) |  | (291) |  | (386) |  | (412) |
| Transfers to foreclosed properties |  | (93) |  | (109) |  | (63) |  | (128) |  | (205) |
| Transfers to loans held-for-sale |  | (46) |  | - |  | - |  | (34) |  | (20) |
| Total net reductions in nonperforming loans and leases |  | (767) |  | $(1,036)$ |  | (586) |  | (962) |  | (806) |
| Total nonperforming commercial loans and leases, end of period |  | 3,948 |  | 4,715 |  | 5,751 |  | 6,337 |  | 7,299 |
| Foreclosed properties |  | 425 |  | 433 |  | 510 |  | 612 |  | 721 |
| Total nonperforming commercial loans, leases and foreclosed properties, end of period | \$ | 4,373 | \$ | 5,148 | \$ | 6,261 | \$ | 6,949 | \$ | 8,020 |

[^34]Certain prior period amounts have been reclassified to conform to current period presentation.

Bank of America Corporation and Subsidiaries
Quarterly Net Charge-offs and Net Charge-off Ratios ${ }^{(1,2,3,4)}$

| (Dollars in millions) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Third Quarter 2012 |  |  | $\begin{aligned} & \text { Second } \\ & \text { Quarter } \\ & 2012 \end{aligned}$ |  |  | FirstQuarter2012 |  |  | FourthQuarter 2011 |  |  | Third Quarter 2011 |  |  |
| Net Charge-offs | Amount |  | Percent | Amount |  | Percent | Amount |  | Percent | Amount |  | Percent | Amount |  | Percent |
| Residential mortgage | \$ | 707 | 1.12\% | \$ | 734 | 1.16\% | \$ | 898 | 1.39\% | \$ | 834 | 1.25\% | \$ | 989 | 1.47\% |
| Home equity |  | 1,621 | 5.55 |  | 892 | 3.00 |  | 957 | 3.13 |  | 939 | 2.95 |  | 1,092 | 3.35 |
| Discontinued real estate |  | 15 | 0.59 |  | 16 | 0.65 |  | 16 | 0.59 |  | 22 | 0.76 |  | 24 | 0.80 |
| U.S. credit card |  | 1,079 | 4.60 |  | 1,244 | 5.27 |  | 1,331 | 5.44 |  | 1,432 | 5.55 |  | 1,639 | 6.28 |
| Non-U.S. credit card |  | 124 | 3.70 |  | 135 | 3.97 |  | 203 | 5.78 |  | (36) | (0.89) |  | 374 | 5.83 |
| Direct/Indirect consumer |  | 161 | 0.78 |  | 181 | 0.86 |  | 226 | 1.03 |  | 284 | 1.24 |  | 301 | 1.32 |
| Other consumer |  | 63 | 9.53 |  | 49 | 7.71 |  | 56 | 8.59 |  | 63 | 9.04 |  | 56 | 7.81 |
| Total consumer |  | 3,770 | 2.64 |  | 3,251 | 2.25 |  | 3,687 | 2.48 |  | 3,538 | 2.28 |  | 4,475 | 2.82 |
| U.S. commercial ${ }^{(5)}$ |  | 55 | 0.12 |  | 94 | 0.20 |  | 66 | 0.15 |  | 78 | 0.17 |  | 78 | 0.18 |
| Commercial real estate |  | 91 | 0.97 |  | 77 | 0.83 |  | 132 | 1.36 |  | 200 | 1.95 |  | 296 | 2.73 |
| Commercial lease financing |  | (12) | (0.22) |  | 14 | 0.25 |  | (9) | (0.16) |  | 32 | 0.59 |  | (1) | (0.01) |
| Non-U.S. commercial |  | 9 | 0.06 |  | 7 | 0.06 |  | (5) | (0.04) |  | 18 | 0.15 |  | 18 | 0.15 |
|  |  | 143 | 0.19 |  | 192 | 0.26 |  | 184 | 0.25 |  | 328 | 0.44 |  | 391 | 0.54 |
| U.S. small business commercial |  | 209 | 6.59 |  | 183 | 5.74 |  | 185 | 5.63 |  | 188 | 5.55 |  | 220 | 6.36 |
| Total commercial |  | 352 | 0.45 |  | 375 | 0.49 |  | 369 | 0.48 |  | 516 | 0.66 |  | 611 | 0.81 |
| Total net charge-offs | \$ | 4,122 | 1.86 | \$ | 3,626 | 1.64 | \$ | 4,056 | 1.80 | \$ | 4,054 | 1.74 | \$ | 5,086 | 2.17 |
| By Business Segment |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Consumer \& Business Banking | \$ | 1,499 | 4.45\% | \$ | 1,669 | 4.91\% | \$ | 1,766 | 5.02\% | \$ | 1,925 | 5.19\% | \$ | 2,179 | 5.71\% |
| Consumer Real Estate Services |  | 1,567 | 6.08 |  | 845 | 3.21 |  | 915 | 3.39 |  | 894 | 3.14 |  | 1,036 | 3.58 |
| Global Banking |  | 116 | 0.18 |  | 159 | 0.24 |  | 171 | 0.25 |  | 304 | 0.45 |  | 374 | 0.56 |
| Global Markets |  | - | - |  | - | - |  | 7 | 0.17 |  | 10 | 0.26 |  | - | - |
| Global Wealth \& Investment Management |  | 97 | 0.37 |  | 88 | 0.34 |  | 94 | 0.37 |  | 113 | 0.44 |  | 135 | 0.52 |
| All Other |  | 843 | 1.34 |  | 865 | 1.35 |  | 1,103 | 1.68 |  | 808 | 1.17 |  | 1,362 | 1.89 |
| Total net charge-offs | \$ | 4,122 | 1.86 | \$ | 3,626 | 1.64 | \$ | 4,056 | 1.80 | \$ | 4,054 | 1.74 | \$ | 5,086 | 2.17 |

[^35]Certain prior period amounts have been reclassified to conform to current period presentation.


## Bank of America Corporation and Subsidiaries

Year-to-Date Net Charge-offs and Net Charge-off Ratios ${ }^{(1,2,3,4)}$
(Dollars in millions)

| Net Charge-offs | Nine Months Ended September 30 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2012 |  |  | 2011 |  |  |
|  | Amount |  | Percent | Amount |  | Percent |
| Residential mortgage | \$ | 2,339 | 1.22\% | \$ | 2,998 | 1.51\% |
| Home equity |  | 3,470 | 3.88 |  | 3,534 | 3.57 |
| Discontinued real estate |  | 47 | 0.61 |  | 70 | 0.75 |
| U.S. credit card |  | 3,654 | 5.11 |  | 5,844 | 7.33 |
| Non-U.S. credit card |  | 462 | 4.50 |  | 1,205 | 6.02 |
| Direct/Indirect consumer |  | 568 | 0.89 |  | 1,192 | 1.77 |
| Other consumer |  | 168 | 8.62 |  | 139 | 6.74 |
| Total consumer |  | 10,708 | 2.46 |  | 14,982 | 3.15 |
| U.S. commercial ${ }^{(3)}$ |  | 215 | 0.16 |  | 117 | 0.09 |
| Commercial real estate |  | 300 | 1.06 |  | 747 | 2.19 |
| Commercial lease financing |  | (7) | (0.04) |  | (8) | (0.05) |
| Non-U.S. commercial |  | 11 | 0.03 |  | 134 | 0.44 |
|  |  | 519 | 0.23 |  | 990 | 0.47 |
| U.S. small business commercial |  | 577 | 5.98 |  | 807 | 7.62 |
| Total commercial |  | 1,096 | 0.47 |  | 1,797 | 0.81 |
| Total net charge-offs | \$ | 11,804 | 1.77 | \$ | 16,779 | 2.41 |
| By Business Segment |  |  |  |  |  |  |
| Consumer \& Business Banking | \$ | 4,934 | 4.80\% | \$ | 7,843 | 6.73\% |
| Consumer Real Estate Services |  | 3,327 | 4.21 |  | 3,363 | 3.83 |
| Global Banking |  | 446 | 0.22 |  | 954 | 0.50 |
| Global Markets |  | 7 | 0.04 |  | (1) | (0.01) |
| Global Wealth \& Investment Management |  | 279 | 0.36 |  | 352 | 0.46 |
| All Other |  | 2,811 | 1.46 |  | 4,268 | 1.99 |
| Total net charge-offs | \$ | 11,804 | 1.77 | \$ | 16,779 | 2.41 |

 for each loan and lease category.
${ }^{(2)}$ Excludes write-offs of consumer purchased credit-impaired loans of $\$ 1.7$ billion for the nine months ended September $30,2012$.
 irrespective of the borrower's payment status. As a result of this change, the Corporation charged-off $\$ 478$ million of current or less than 60 days delinquent loans.
${ }^{(4)}$ Includes $\$ 435$ million of charge-offs incurred during the three months ended September 30, 2012 as a result of National Mortgage Settlement activities.
${ }^{(5)}$ Excludes U.S. small business commercial loans.

## Bank of America Corporation and Subsidiaries

## Allocation of the Allowance for Credit Losses by Product Type

| (Dollars in millions) |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | September 30, 2012 |  |  |  | June 30, 2012 |  |  |  | September 30, 2011 |  |  |  |
| Allowance for loan and lease losses | Amount |  | $\begin{gathered} \text { Percent } \\ \text { of } \\ \text { Total } \end{gathered}$ | Percent of Loans and Leases Outstanding ${ }^{(1)}$ | Amount |  | Percent of Total | Percent of <br> Loans and Leases Outstanding ${ }^{(1)}$ | Amount |  | Percent of Total | Percent of Loans and Leases Outstanding ${ }^{(1)}$ |
| Residential mortgage | \$ | 5,576 | 21.26\% | 2.25\% | \$ | 5,899 | 19.48\% | 2.33\% | \$ | 5,832 | 16.62\% | 2.19\% |
| Home equity |  | 8,949 | 34.11 | 7.97 |  | 11,994 | 39.60 | 10.16 |  | 12,998 | 37.05 | 10.18 |
| Discontinued real estate |  | 2,009 | 7.66 | 20.34 |  | 2,071 | 6.84 | 20.59 |  | 1,902 | 5.42 | 16.48 |
| U.S. credit card |  | 4,898 | 18.67 | 5.26 |  | 5,228 | 17.26 | 5.54 |  | 6,780 | 19.33 | 6.59 |
| Non-U.S. credit card |  | 712 | 2.71 | 5.35 |  | 777 | 2.57 | 5.79 |  | 1,314 | 3.75 | 8.17 |
| Direct/Indirect consumer |  | 791 | 3.02 | 0.96 |  | 875 | 2.89 | 1.05 |  | 1,281 | 3.65 | 1.42 |
| Other consumer |  | 120 | 0.46 | 4.43 |  | 144 | 0.47 | 5.59 |  | 150 | 0.43 | 5.35 |
| Total consumer |  | 23,055 | 87.89 | 4.11 |  | 26,988 | 89.11 | 4.70 |  | 30,257 | 86.25 | 4.90 |
| U.S. commercial ${ }^{(2)}$ |  | 1,908 | 7.27 | 0.93 |  | 2,016 | 6.66 | 1.02 |  | 2,627 | 7.49 | 1.36 |
| Commercial real estate |  | 894 | 3.41 | 2.38 |  | 967 | 3.19 | 2.65 |  | 1,860 | 5.30 | 4.55 |
| Commercial lease financing |  | 81 | 0.31 | 0.35 |  | 80 | 0.26 | 0.37 |  | 100 | 0.28 | 0.47 |
| Non-U.S. commercial |  | 295 | 1.12 | 0.50 |  | 237 | 0.78 | 0.44 |  | 238 | 0.68 | 0.49 |
| Total commercial ${ }^{(3)}$ |  | 3,178 | 12.11 | 0.98 |  | 3,300 | 10.89 | 1.07 |  | 4,825 | 13.75 | 1.59 |
| Allowance for loan and lease losses |  | 26,233 | 100.00\% | 2.96 |  | 30,288 | 100.00\% | 3.43 |  | 35,082 | 100.00\% | 3.81 |
| Reserve for unfunded lending commitments |  | 518 |  |  |  | 574 |  |  |  | 790 |  |  |
| Allowance for credit losses |  | 26,751 |  |  | \$ | 30,862 |  |  | \$ | 35,872 |  |  |

## Asset Quality Indicators

| Allowance for loan and lease losses/Total loans and leases ${ }^{(4)}$ | 2.96\% | 3.43\% | 3.81\% |
| :---: | :---: | :---: | :---: |
| Allowance for loan and lease losses (excluding the valuation allowance for purchased creditimpaired loans)/Total loans and leases (excluding purchased credit-impaired loans) | 2.23 | 2.50 | 3.02 |
| Allowance for loan and lease losses/Total nonperforming loans and leases ${ }^{(6)}$ | 112 | 127 | 133 |
| Allowance for loan and lease losses (excluding the valuation allowance for purchased creditimpaired loans)/Total nonperforming loans and leases ${ }^{(5)}$ | 82 | 90 | 101 |
| Ratio of the allowance for loan and lease losses/ Annualized net charge-offs | 1.60 | 2.08 | 1.74 |
| Ratio of the allowance for loan and lease losses (excluding purchased credit-impaired loans)/ Annualized net charge-offs ${ }^{(5)}$ | 1.17 | 1.46 | 1.33 |

[^36]
## Exhibit A: Non-GAAP Reconciliations

## Bank of America Corporation and Subsidiaries <br> Reconciliations to GAAP Financial Measures <br> (Dollars in millions)

The Corporation evaluates its business based on a fully taxable-equivalent basis, a non-GAAP financial measure. The Corporation believes managing the business with net interest income on a fully taxable-equivalent basis provides a more accurate picture of the interest margin for comparative purposes. Total revenue, net of interest expense, includes net interest income on a fully taxable-equivalent basis and noninterest income. The Corporation views related ratios and analyses (i.e., efficiency ratios and net interest yield) on a fully taxable-equivalent basis. To derive the fully taxable-equivalent basis, net interest income is adjusted to reflect tax exempt income on an equivalent before-tax basis with a corresponding increase in income tax expense. This measure ensures comparability of net interest income arising from taxable and tax-exempt sources. The efficiency ratio measures the costs expended to generate a dollar of revenue, and net interest yield evaluates the basis points the Corporation earns over the cost of funds.

The Corporation also evaluates its business based on the following ratios that utilize tangible equity, a non-GAAP financial measure. Return on average tangible common shareholders' equity measures the Corporation's earnings contribution as a percentage of average common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Return on average tangible shareholders' equity measures the Corporation's earnings contribution as a percentage of average shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible common equity ratio represents ending common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible equity ratio represents total ending shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Tangible book value per common share represents ending common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by ending common shares outstanding. These measures are used to evaluate the Corporation's use of equity (i.e., capital). In addition, profitability, relationship and investment models all use return on average tangible shareholders' equity as key measures to support our overall growth goals.

In addition, the Corporation evaluates its business segment results based on return on average economic capital, a non-GAAP financial measure. Return on average economic capital for the segments is calculated as net income adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average economic capital. Economic capital represents average allocated equity less goodwill and a percentage of intangible assets (excluding mortgage servicing rights). It also believes the use of this non-GAAP financial measure provides additional clarity in assessing the segments.

In certain presentations, earnings and diluted earnings per common share, the efficiency ratio, return on average assets, return on common shareholders' equity, return on average tangible common shareholders' equity and return on average tangible shareholders' equity are calculated excluding the impact of goodwill impairment charges of $\$ 581$ million and $\$ 2.6$ billion recorded in the fourth and second quarters of 2011. Accordingly, these are non-GAAP financial measures.

See the tables below and on pages $48-50$ for reconciliations of these non-GAAP financial measures with financial measures defined by GAAP for the three months ended September 30, 2012, June 30, 2012, March 31, 2012, December 31, 2011 and September 30, 2011 and the nine months ended September 30, 2012 and 2011. The Corporation believes the use of these non-GAAP financial measures provides additional clarity in assessing the results of the Corporation. Other companies may define or calculate supplemental financial data differently.

| Nine Months Ended <br> September 30 | Third <br> Quarter <br> $\mathbf{2 0 1 2}$ | Second <br> Quarter <br> 2011 | First <br> Quarter <br> 2012 | Fourth <br> Quarter <br> 2011 | Third <br> Quarter <br> 2011 |
| :---: | :---: | :---: | :---: | :---: | :---: |

## Reconciliation of net interest income to net interest income on a fully taxable-equivalent basis

| Net interest income | \$ | 30,332 | \$ | 33,915 | \$ | 9,938 | \$ | 9,548 | \$ | 10,846 | \$ | 10,701 | \$ | 10,490 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Fully taxable-equivalent adjustment |  | 670 |  | 714 |  | 229 |  | 234 |  | 207 |  | 258 |  | 249 |
| Net interest income on a fully taxable-equivalent basis | \$ | 31,002 | \$ | 34,629 | \$ | 10,167 | \$ | 9,782 | \$ | 11,053 | \$ | 10,959 | \$ | 10,739 |

## Reconciliation of total revenue, net of interest expense to total revenue, net of interest expense on a fully taxable-equivalent basis

| Total revenue, net of interest expense | \$ | 64,674 | \$ | 68,566 | \$ | 20,428 | \$ | 21,968 | \$ | 22,278 | \$ | 24,888 | \$ | 28,453 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Fully taxable-equivalent adjustment |  | 670 |  | 714 |  | 229 |  | 234 |  | 207 |  | 258 |  | 249 |
| Total revenue, net of interest expense on a fully taxable-equivalent basis | \$ | 65,344 | \$ | 69,280 | \$ | 20,657 | \$ | 22,202 | \$ | 22,485 | \$ | 25,146 | \$ | 28,702 |

Reconciliation of total noninterest expense to total noninterest expense, excluding goodwill impairment charges

| Total noninterest expense | \$ | 53,733 | \$ | 60,752 | \$ | 17,544 | \$ | 17,048 | \$ | 19,141 | \$ | 19,522 | \$ | 17,613 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Goodwill impairment charges |  |  |  | $(2,603)$ |  | - |  | - |  |  |  | (581) |  |  |
| Total noninterest expense, excluding goodwill impairment charges | \$ | 53,733 | \$ | 58,149 | \$ | 17,544 | \$ | 17,048 | \$ | 19,141 | \$ | 18,941 | \$ | 17,613 |

Reconciliation of income tax expense (benefit) to income tax expense (benefit) on a fully taxable-equivalent basis


## Reconciliation of net income (loss) to net income, excluding goodwill impairment charges

| Net income (loss) | \$ | 3,456 | \$ | (545) | \$ | 340 | \$ | 2,463 | \$ | 653 | \$ | 1,991 | \$ | 6,232 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Goodwill impairment charges |  | - |  | 2,603 |  | - |  | - |  | - |  | 581 |  | - |
| Net income, excluding goodwill impairment charges | \$ | 3,456 | \$ | 2,058 | \$ | 340 | \$ | 2,463 | \$ | 653 | \$ | 2,572 | \$ | 6,232 |

Reconciliation of net income (loss) applicable to common shareholders to net income (loss) applicable to common shareholders, excluding goodwill impairment charges

| Net income (loss) applicable to common shareholders | \$ | 2,393 | \$ | $(1,499)$ | \$ | (33) | \$ | 2,098 | \$ | 328 | \$ | 1,584 | \$ | 5,889 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Goodwill impairment charges |  | - |  | 2,603 |  | - |  | - |  | - |  | 581 |  | - |
| Net income (loss) applicable to common shareholders, excluding goodwill impairment charges | \$ | 2,393 | \$ | 1,104 | \$ | (33) | \$ | 2,098 | \$ | 328 | \$ | 2,165 | \$ | 5,889 |

## Exhibit A: Non-GAAP Reconciliations (continued)

## Bank of America Corporation and Subsidiaries

## Reconciliations to GAAP Financial Measures

(Dollars in millions)

| Nine Months Ended <br> September 30 | Third <br> Quarter <br> 2012 | Second <br> Quarter <br> 2012 | First <br> Quarter <br> 2012 | Fourth <br> Quarter <br> 2011 | Third <br> Quarter <br> 2011 |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |

Reconciliation of average common shareholders' equity to average tangible common shareholders' equity

| Common shareholders' equity | \$ | 216,073 | \$ | 212,512 | \$ | 217,273 | \$ | 216,782 | \$ | 214,150 | \$ | 209,324 | \$ | 204,928 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Goodwill |  | $(69,973)$ |  | $(72,903)$ |  | $(69,976)$ |  | $(69,976)$ |  | $(69,967)$ |  | $(70,647)$ |  | $(71,070)$ |
| Intangible assets (excluding mortgage servicing rights) |  | $(7,531)$ |  | $(9,386)$ |  | $(7,194)$ |  | $(7,533)$ |  | $(7,869)$ |  | $(8,566)$ |  | $(9,005)$ |
| Related deferred tax liabilities |  | 2,627 |  | 2,939 |  | 2,556 |  | 2,626 |  | 2,700 |  | 2,775 |  | 2,852 |
| Tangible common shareholders' equity | \$ | 141,196 | \$ | 133,162 | \$ | 142,659 | \$ | 141,899 | \$ | 139,014 | \$ | 132,886 | \$ | 127,705 |

Reconciliation of average shareholders' equity to average tangible shareholders' equity

| Shareholders' equity | \$ | 234,726 | \$ | 229,385 | \$ | 236,039 | \$ | 235,558 | \$ | 232,566 | \$ | 228,235 | \$ | 222,410 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Goodwill |  | $(69,973)$ |  | $(72,903)$ |  | $(69,976)$ |  | $(69,976)$ |  | $(69,967)$ |  | $(70,647)$ |  | $(71,070)$ |
| Intangible assets (excluding mortgage servicing rights) |  | $(7,531)$ |  | $(9,386)$ |  | $(7,194)$ |  | $(7,533)$ |  | $(7,869)$ |  | $(8,566)$ |  | $(9,005)$ |
| Related deferred tax liabilities |  | 2,627 |  | 2,939 |  | 2,556 |  | 2,626 |  | 2,700 |  | 2,775 |  | 2,852 |
| Tangible shareholders' equity | \$ | 159,849 | \$ | 150,035 | \$ | 161,425 | \$ | 160,675 | \$ | $\underline{\text { 157,430 }}$ | \$ | 151,797 | \$ | $\underline{ }$ |

Reconciliation of period-end common shareholders' equity to period-end tangible common shareholders' equity

| Common shareholders' equity | \$ | 219,838 | \$ | 210,772 |
| :---: | :---: | :---: | :---: | :---: |
| Goodwill |  | $(69,976)$ |  | $(70,832)$ |
| Intangible assets (excluding mortgage servicing rights) |  | $(7,030)$ |  | $(8,764)$ |
| Related deferred tax liabilities |  | 2,494 |  | 2,777 |
| Tangible common shareholders' equity | \$ | 145,326 | \$ | 133,953 |


| \$ | 219,838 | \$ | 217,213 | \$ | 213,711 | \$ | 211,704 | \$ | 210,772 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $(69,976)$ |  | $(69,976)$ |  | $(69,976)$ |  | $(69,967)$ |  | $(70,832)$ |
|  | $(7,030)$ |  | $(7,335)$ |  | $(7,696)$ |  | $(8,021)$ |  | $(8,764)$ |
|  | 2,494 |  | 2,559 |  | 2,628 |  | 2,702 |  | 2,777 |
| \$ | 145,326 | \$ | 142,461 | \$ | 138,667 | \$ | 136,418 | \$ | 133,953 |

$\underline{\text { Reconciliation of period-end shareholders' equity to period-end tangible shareholders' equity }}$

| Shareholders' equity |  | \$ 238,606 |  | 230,252 |  | 238,606 |  | 235,975 |  | 232,499 | \$ 230,101 | \$ 230,252 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Goodwill |  | $(69,976)$ |  | $(70,832)$ |  | $(69,976)$ |  | $(69,976)$ |  | $(69,976)$ | $(69,967)$ | $(70,832)$ |
| Intangible assets (excluding mortgage servicing rights) |  | $(7,030)$ |  | $(8,764)$ |  | $(7,030)$ |  | $(7,335)$ |  | $(7,696)$ | $(8,021)$ | $(8,764)$ |
| Related deferred tax liabilities |  | 2,494 |  | 2,777 |  | 2,494 |  | 2,559 |  | 2,628 | 2,702 | 2,777 |
| Tangible shareholders' equity |  | \$ 164,094 | \$ | 153,433 |  | 164,094 | \$ | 161,223 | \$ | 157,455 | \$ 154,815 | \$ 153,433 |
| $\underline{\text { Reconciliation of period-end assets to period-end tangible assets }}$ |  |  |  |  |  |  |  |  |  |  |  |  |
| Assets |  | \$2,166,162 |  | 2,219,628 |  | 2,166,162 |  | 2,160,854 |  | 2,181,449 | \$2,129,046 | \$2,219,628 |
| Goodwill |  | $(69,976)$ |  | $(70,832)$ |  | $(69,976)$ |  | $(69,976)$ |  | $(69,976)$ | $(69,967)$ | $(70,832)$ |
| Intangible assets (excluding mortgage servicing rights) |  | $(7,030)$ |  | $(8,764)$ |  | $(7,030)$ |  | $(7,335)$ |  | $(7,696)$ | $(8,021)$ | $(8,764)$ |
| Related deferred tax liabilities |  | 2,494 |  | 2,777 |  | 2,494 |  | 2,559 |  | 2,628 | 2,702 | 2,777 |
| Tangible assets |  | \$2,091,650 |  | 2,142,809 |  | 2,091,650 |  | 2,086,102 |  | 2,106,405 | \$2,053,760 | \$2,142,809 |

[^37]
## Exhibit A: Non-GAAP Reconciliations (continued)

## Bank of America Corporation and Subsidiaries

## Reconciliations to GAAP Financial Measures

| (Dollars in millions) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Nine Months Ended September 30 |  |  |  | $\begin{aligned} & \text { Third } \\ & \text { Quarter } \\ & 2012 \end{aligned}$ |  | Second Quarter 2012 |  | $\begin{gathered} \text { First } \\ \text { Quarter } \\ 2012 \end{gathered}$ |  | Fourth Quarter 2011 |  | Third Quarter 2011 |  |
|  |  | 2012 |  | 2011 |  |  |  |  |  |  |  |  |  |  |
| Reconciliation of return on average economic capital |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Consumer \& Business Banking |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Reported net income | \$ | 3,893 | \$ | 6,204 | \$ | 1,285 | \$ | 1,155 | \$ | 1,453 | \$ | 1,242 | \$ | 1,664 |
| Adjustment related to intangibles ${ }^{(1)}$ |  | 10 |  | 15 |  | 3 |  | 4 |  | 3 |  | 5 |  | 6 |
| Adjusted net income | \$ | 3,903 | \$ | 6,219 | \$ | 1,288 | \$ | 1,159 | \$ | 1,456 | \$ | 1,247 | \$ | 1,670 |
| Average allocated equity | \$ | 53,462 | \$ | 52,875 | \$ | 53,982 | \$ | 53,452 | \$ | 52,947 | \$ | 53,004 | \$ | 52,381 |
| Adjustment related to goodwill and a percentage of intangibles |  | $(30,485)$ |  | $(30,650)$ |  | $(30,447)$ |  | $(30,485)$ |  | $(30,522)$ |  | $(30,587)$ |  | $(30,600)$ |
| Average economic capital | \$ | $\underline{22,977}$ | \$ | $\underline{22,225}$ | \$ | 23,535 | \$ | $\underline{22,967}$ | \$ | 22,425 | \$ | $\underline{22,417}$ | \$ | $\underline{21,781}$ |
| Consumer Real Estate Services |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Reported net loss | \$ | $(2,786)$ | \$ | $(18,023)$ | \$ | (877) | \$ | (766) | \$ | $(1,143)$ | \$ | $(1,442)$ | \$ | $(1,121)$ |
| Adjustment related to intangibles ${ }^{(1)}$ |  | - |  | - |  | - |  | - |  | - |  | - |  | - |
| Goodwill impairment charge |  | - |  | 2,603 |  | - |  | - |  | - |  | - |  | - |
| Adjusted net loss | \$ | (2,786) | \$ | $(15,420)$ | \$ | (877) | \$ | (766) | \$ | $(1,143)$ | \$ | $(1,442)$ | \$ | $\underline{(1,121)}$ |
| Average allocated equity | \$ | 14,077 | \$ | 16,688 | \$ | 13,332 | \$ | 14,116 | \$ | 14,791 | \$ | 14,757 | \$ | 14,240 |
| Adjustment related to goodwill and a percentage of intangibles (excluding mortgage servicing rights) |  | - |  | $(1,804)$ |  | - |  | - |  | - |  | - |  | - |
| Average economic capital | \$ | 14,077 | \$ | 14,884 | \$ | 13,332 | \$ | 14,116 | \$ | 14,791 | \$ | 14,757 | \$ | $\underline{14,240}$ |
| Global Banking |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Reported net income | \$ | 4,292 | \$ | 4,709 | \$ | 1,295 | \$ | 1,407 | \$ | 1,590 | \$ | 1,337 | \$ | 1,206 |
| Adjustment related to intangibles ${ }^{(1)}$ |  | 3 |  | 5 |  | 1 |  | 1 |  | 1 |  | 1 |  | 2 |
| Adjusted net income | \$ | 4,295 | \$ | 4,714 | \$ | 1,296 | \$ | 1,408 | \$ | 1,591 | \$ | 1,338 | \$ | 1,208 |
| Average allocated equity | \$ | 45,967 | \$ | 47,820 | \$ | 46,223 | \$ | 45,958 | \$ | 45,719 | \$ | 46,087 | \$ | 47,682 |
| Adjustment related to goodwill and a percentage of intangibles |  | $(24,856)$ |  | $(24,529)$ |  | $(24,852)$ |  | $(24,856)$ |  | $(24,861)$ |  | $(24,899)$ |  | $(24,724)$ |
| Average economic capital | \$ | $\underline{21,111}$ | \$ | 23,291 | \$ | 21,371 | \$ | $\underline{21,102}$ | \$ | $\underline{20,858}$ | \$ | 21,188 | \$ | $\underline{22,958}$ |
| Global Markets |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Reported net income (loss) | \$ | 900 | \$ | 1,753 | \$ | (359) | \$ | 461 | \$ | 798 | \$ | (768) | \$ | (553) |
| Adjustment related to intangibles ${ }^{(1)}$ |  | 7 |  | 9 |  | 2 |  | 3 |  | 2 |  | 3 |  | 3 |
| Adjusted net income (loss) | \$ | 907 | \$ | 1,762 | \$ | (357) | \$ | 464 | \$ | 800 | \$ | (765) | \$ | (550) |
| Average allocated equity | \$ | 17,504 | \$ | 23,636 | \$ | 17,068 | \$ | 17,132 | \$ | 18,317 | \$ | 19,805 | \$ | 21,609 |
| Adjustment related to goodwill and a percentage of intangibles |  | $(4,636)$ |  | $(4,616)$ |  | $(4,651)$ |  | $(4,608)$ |  | $(4,648)$ |  | $(4,651)$ |  | $(4,655)$ |
| Average economic capital | \$ | 12,868 | \$ | 19,020 | \$ | 12,417 | \$ | 12,524 | \$ | 13,669 | \$ | 15,154 | \$ | 16,954 |
| Global Wealth \& Investment Management |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Reported net income | \$ | 1,639 | \$ | 1,424 | \$ | 542 | \$ | 547 | \$ | 550 | \$ | 266 | \$ | 362 |
| Adjustment related to intangibles ${ }^{(1)}$ |  | 18 |  | 23 |  | 6 |  | 6 |  | 6 |  | 7 |  | 7 |
| Adjusted net income | \$ | $\underline{1,657}$ | \$ | 1,447 | \$ | 548 | \$ | 553 | \$ | 556 | \$ | 273 | \$ | 369 |
| Average allocated equity | \$ | 18,027 | \$ | 17,772 | \$ | 18,871 | \$ | 17,974 | \$ | 17,228 | \$ | 17,845 | \$ | 17,826 |
| Adjustment related to goodwill and a percentage of intangibles |  | $(10,620)$ |  | $(10,708)$ |  | $(10,600)$ |  | $(10,621)$ |  | $(10,641)$ |  | $(10,663)$ |  | $(10,691)$ |
| Average economic capital | \$ | 7,407 | \$ | 7,064 | \$ | 8,271 | \$ | 7,353 | \$ | 6,587 | \$ | 7,182 | \$ | 7,135 |

[^38]Certain prior period amounts have been reclassified to conform to current period presentation.

## Exhibit A: Non-GAAP Reconciliations (continued)

## Bank of America Corporation and Subsidiaries

## Reconciliations to GAAP Financial Measures

| (Dollars in millions) |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Nine Months Ended September 30 |  |  |  | Third Quarter 2012 |  | Second Quarter 2012 |  | Third Quarter 2011 |  |
|  | 2012 |  | 2011 |  |  |  |  |  |  |  |
| Consumer \& Business Banking |  |  |  |  |  |  |  |  |  |  |
| Deposits |  |  |  |  |  |  |  |  |  |  |
| Reported net income | \$ | 702 | \$ | 1,063 | \$ | 207 | \$ | 187 | \$ | 280 |
| Adjustment related to intangibles ${ }^{(1)}$ |  | 1 |  | 2 |  | - |  | 1 |  | 1 |
| Adjusted net income | \$ | 703 | \$ | 1,065 | \$ | 207 | \$ | 188 | \$ | 281 |
| Average allocated equity | \$ | 24,078 | \$ | 23,692 | \$ | 25,047 | \$ | 23,982 | \$ | 23,819 |
| Adjustment related to goodwill and a percentage of intangibles |  | $(17,926)$ |  | $(17,952)$ |  | 17,920) |  | 17,926) |  | 17,947) |
| Average economic capital | \$ | 6,152 | \$ | 5,740 | \$ | 7,127 | \$ | 6,056 | \$ | 5,872 |
| Card Services |  |  |  |  |  |  |  |  |  |  |
| Reported net income | \$ | 2,962 | \$ | 4,783 | \$ | 994 | \$ | 929 | \$ | 1,267 |
| Adjustment related to intangibles ${ }^{(1)}$ |  | 9 |  | 13 |  | 3 |  | 3 |  | 5 |
| Adjusted net income | \$ | 2,971 | \$ | 4,796 | \$ | 997 | \$ | 932 | \$ | 1,272 |
| Average allocated equity | \$ | 20,553 | \$ | 21,302 | \$ | 20,463 | \$ | 20,525 | \$ | 20,755 |
| Adjustment related to goodwill and a percentage of intangibles |  | $(10,461)$ |  | $(10,603)$ |  | (10,429) |  | 0,460) |  | 0,561) |
| Average economic capital | \$ | 10,092 | \$ | 10,699 | \$ | 10,034 | \$ | 0,065 | \$ | 0,194 |
| Business Banking |  |  |  |  |  |  |  |  |  |  |
| Reported net income | \$ | 229 | \$ | 358 | \$ | 84 | \$ | 39 | \$ | 117 |
| Adjustment related to intangibles ${ }^{(1)}$ |  | - |  | - |  | - |  | - |  | - |
| Adjusted net income | \$ | 229 | \$ | 358 | \$ | 84 | \$ | 39 | \$ | 117 |
| Average allocated equity | \$ | 8,831 | \$ | 7,881 | \$ | 8,472 | \$ | 8,945 | \$ | 7,807 |
| Adjustment related to goodwill and a percentage of intangibles |  | $(2,098)$ |  | $(2,095)$ |  | $(2,098)$ |  | $(2,099)$ |  | $(2,092)$ |
| Average economic capital | \$ | 6,733 | \$ | 5,786 | \$ | 6,374 | \$ | 6,846 | \$ | 5,715 |

[^39]Certain prior period amounts have been reclassified to conform to current period presentation.


[^0]:    1 Fully taxable-equivalent (FTE) basis is a non-GAAP financial measure. For reconciliation to GAAP financial measures, refer to pages $25-28$ of this press release. Net interest income on a GAAP basis was $\$ 9.9$ billion, $\$ 9.5$ billion and $\$ 10.5$ billion for the three months ended September 30, 2012, June 30, 2012 and September 30, 2011. Total revenue, net of interest expense, on a GAAP basis was $\$ 20.4$ billion, $\$ 22.0$ billion and $\$ 28.5$ billion for the three months ended September 30, 2012, June 30, 2012 and September 30 , 2011.
    2 Total revenue, net of interest expense, on an FTE basis excluding DVA and FVO adjustments is a non-GAAP financial measure. DVA gains(losses) were $\$(583)$ million, $\$(158)$ million and $\$ 1.7$ billion for the three months ended September 30, 2012, June 30, 2012 and September 30, 2011. Valuation gains (losses) related to FVO were $\$(1.3)$ billion, $\$(62)$ million and $\$ 4.5$ billion for the three months ended September 30, 2012, June 30, 2012 and September 30, 2011.

[^1]:    ${ }^{1}$ Basel 3 Tier 1 common capital ratio and common capital ratio are non-GAAP financial measures. For reconciliation to GAAP financial measures, refer to page 21 of this press release. Basel 3 estimates reflect the company's current understanding of the U.S. Basel 3 NPRs and assumes all necessary regulatory model approvals.

    2 Tangible book value per share of common stock is a non-GAAP measure. Other companies may define or calculate this measure differently. For reconciliation to GAAP measures, refer to pages 25-28 of this press release.
    ${ }^{3} 2007$ amounts are on a managed basis.
    ${ }^{4}$ Sales and trading revenue, excluding the impact of DVA, is a non-GAAP financial measure. DVA gains (losses) were $\$(582)$ million, $\$(156)$ million and $\$ 1.7$ billion for the three months ended September 30, 2012, June 30, 2012 and September 30, 2011.
    ${ }^{5}$ Fixed Income, Currency and Commodities sales and trading revenue, excluding DVA, is a non-GAAP financial measure. DVA gains (losses) were $\$(534)$ million, $\$(137)$ million and $\$ 1.5$ billion for the three months ended September 30, 2012, June 30, 2012 and September 30, 2011.

[^2]:    ${ }^{17}$ Excludes merger and restructuring charges and goodwill impairment charges.
    ${ }^{(2)}$ Return on average tangible shareholders' equity and tangible book value per share of common stock are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the Corporation. Other companies may define or calculate non-GAAP financial measures differently. See Reconciliations to GAAP Financial Measures on pages 25-28.
    ${ }^{(3)}$ Ratios do not include loans accounted for under the fair value option during the period. Charge-off ratios are annualized for the quarterly presentation.
    ${ }^{(4)}$ Balances do not include past due consumer credit card, consumer loans secured by real estate where repayments are insured by the Federal Housing Administration and individually insured long-term stand-by agreements (fully-insured home loans), and in general, other consumer and commercial loans not secured by real estate; purchased credit-impaired loans even though the customer may be contractually past due; nonperforming loans held-for-sale; nonperforming loans accounted for under the fair value option; and nonaccruing troubled debt restructured loans removed from the purchased credit-impaired portfolio prior to January 1, 2010.
    ${ }^{(5)}$ Reflects preliminary data for current period risk-based capital.
    ${ }^{(6)}$ Tier 1 common capital ratio equals Tier 1 capital excluding preferred stock, trust preferred securities, hybrid securities and minority interest divided by risk-weighted assets.
    ${ }^{(7)}$ Tangible equity ratio equals period-end tangible shareholders' equity divided by period-end tangible assets. Tangible common equity equals period-end tangible common shareholders' equity divided by period-end tangible assets. Tangible shareholders' equity and tangible assets are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the Corporation. Other companies may define or calculate non-GAAP financial measures differently. See Reconciliations to GAAP Financial Measures on pages 25-28
    ${ }^{(8)}$ As of September 30, 2012, Basel 3 estimates are based on the final U.S. market risk rules and U.S. Basel 3 NPRs.

[^3]:    ${ }^{(1)}$ Fully taxable-equivalent basis is a performance measure used by management in operating the business that management believes provides investors with a more accurate picture of the interest margin for comparative purposes.
    ${ }^{(2)}$ Return on average economic capital is calculated as net income adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average economic capital. Economic capital represents allocated equity less goodwill and a percentage of intangible assets (excluding mortgage servicing rights). Economic capital and return on average economic capital are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. See Reconciliations to GAAP Financial Measures on pages 25-28.

[^4]:     accurate picture of the interest margin for comparative purposes. See Reconciliations to GAAP Financial Measures on pages 25-28.
     ended September 30, 2012 and 2011; $\$ 48$ million and $\$ 52$ million for the third and second quarters of 2012, and $\$ 38$ million for the third quarter of 2011 , respectively.

[^5]:    Certain prior period amounts have been reclassified to conform to current period presentation

[^6]:    For footnote see page 28 .

[^7]:    ${ }^{(1)}$ Represents cost of funds, earnings credits and certain expenses related to intangibles.

[^8]:    ${ }^{(1)}$ Excludes merger and restructuring charges and goodwill impairment charges.
    ${ }^{(2)}$ Due to a net loss applicable to common shareholders for the nine months ended September 30, 2011 and for the third quarter of 2012, the impact of antidilutive equity instruments was excluded from diluted earnings (loss) per share and average diluted common shares.
    ${ }^{(3)}$ Tangible equity ratios and tangible book value per share of common stock are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the Corporation. Other companies may define or calculate non-GAAP financial measures differently. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 47-50.)

[^9]:    ${ }^{(1)}$ Due to a net loss applicable to common shareholders for the nine months ended September 30, 2011 and for the third quarter of 2012, the impact of antidilutive equity instruments was excluded from diluted earnings (loss) per share and average diluted common shares.

    Certain prior period amounts have been reclassified to conform to current period presentation.

[^10]:    ${ }^{(1)}$ Reflects preliminary data for current period risk-based capital.

[^11]:    ${ }^{(1)}$ For this presentation, fees earned on overnight deposits placed with the Federal Reserve are included in the cash and cash equivalents line, consistent with the Corporation's Consolidated Balance Sheet presentation of these deposits. In addition, beginning in the third quarter of 2012, fees earned on primarily overnight deposits placed with certain Foreign Central Banks, which are included in the time deposits placed and other short-term investments line in prior periods, have been included in the cash and cash equivalents line. Net interest income and net interest yield are calculated excluding these fees.
    ${ }^{(2)}$ Yields on available-for-sale debt securities are calculated based on fair value rather than the cost basis. The use of fair value does not have a material impact on net interest yield.
    ${ }^{(3)}$ Nonperforming loans are included in the respective average loan balances. Income on these nonperforming loans is recognized on a cost recovery basis. Purchased credit-impaired loans were recorded at fair value upon acquisition and accrete interest income over the remaining life of the loan
    ${ }^{(4)}$ The impact of interest rate risk management derivatives on interest income is presented below. Interest income includes the impact of interest rate risk management contracts, which increased (decreased) interest income on:

[^12]:    Certain prior period amounts have been reclassified to conform to current period presentation

[^13]:    ${ }^{(2)}$ For this presentation, fees earned on overnight deposits placed with the Federal Reserve are included in the cash and cash equivalents line, consistent with the Corporation's Consolidated Balance Sheet presentation of these deposits. In addition, beginning in the third quarter of 2012, fees earned on primarily overnight deposits placed with certain Foreign Central Banks, which are included in the time deposits placed and other short-term investments line in prior periods, have been included in the cash and cash equivalents line. Net interest income and net interest yield are calculated excluding these fees.

[^14]:    ${ }^{1)}$ Classified in other assets on the Consolidated Balance Sheet.

[^15]:    ${ }^{(1)}$ Total assets include asset allocations to match liabilities (i.e., deposits).
    $\mathrm{n} / \mathrm{m}=$ not meaningful
    Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

[^16]:    ${ }^{(1)}$ Total assets include asset allocations to match liabilities (i.e., deposits).
    $\mathrm{n} / \mathrm{m}=$ not meaningful

[^17]:    ${ }^{(1)}$ Return on average economic capital is calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average economic capital. Economic capital represents allocated equity less goodwill and a percentage of intangible assets. Economic capital and return on average economic capital are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 47-50.)
    ${ }^{(2)}$ Total earning assets and total assets include asset allocations to match liabilities (i.e., deposits).

[^18]:    
     results of the segments. Other companies may define or calculate these measures differently. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages $47-50$.)
     \& Business Banking.
    $\mathrm{n} / \mathrm{m}=$ not meaningful

[^19]:    Certain prior period amounts have been reclassified to conform to current period presentation.

[^20]:    ${ }^{(1)}$ Economic capital represents allocated equity less goodwill and a percentage of intangible assets (excluding mortgage servicing rights). Economic capital is a non-GAAP financial measure. We believe the use of this non-GAAP financial measure provides additional clarity in assessing the results of the segment. Other companies may define or calculate this measure differently. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 47-50.)
    ${ }^{(2)}$ Includes servicing of residential mortgage loans, home equity lines of credit, home equity loans and discontinued real estate mortgage loans.

[^21]:    For footnotes see page 25.
    Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

[^22]:    For footnotes see page 25.

[^23]:    ${ }^{(1)}$ Represents the change in the market value of the mortgage servicing rights asset due to the impact of customer payments received during the period.
    ${ }^{(2)}$ These amounts reflect the change in discount rates and prepayment speed assumptions, mostly due to changes in interest rates, as well as the effect of changes in other assumptions.
    ${ }^{(3)}$ In addition to loan production in Consumer Real Estate Services, the remaining first mortgage and home equity loan production is primarily in GWIM.
    ${ }^{(4)}$ Includes gains and losses on sales of mortgage servicing rights.
    ${ }^{(5)}$ Includes the effect of transfers of mortgage loans from Consumer Real Estate Services to the asset and liability management portfolio included in All Other.

[^24]:    
    
     (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 47-50.)
    ${ }^{(2)}$ Total earning assets and total assets include asset allocations to match liabilities (i.e., deposits).

[^25]:    ${ }^{(1)}$ Includes self-led deals and represents fees attributable to Global Banking under an internal sharing arrangement.
    ${ }^{(2)}$ Advisory includes fees on debt and equity advisory and mergers and acquisitions.
    ${ }^{(3)}$ Total Global Banking revenue includes certain insignificant items that are not included in Investment Banking fees, Business Lending revenue or Treasury Services revenue.
    ${ }^{(4)}$ Criticized exposure corresponds to the Special Mention, Substandard and Doubtful asset categories defined by regulatory authorities. The reservable criticized exposure is on an end-of-period basis and is also shown as a percentage of total reservable commercial utilized credit exposure, including loans and leases, standby letters of credit, financial guarantees, commercial letters of credit and bankers' acceptances.
    ${ }^{(5)}$ Nonperforming loans, leases and foreclosed properties are on an end-of-period basis. The nonperforming ratio is nonperforming assets divided by loans, leases and foreclosed properties.

[^26]:    ${ }^{(1)}$ Substantially all of Global Markets total revenue is sales and trading revenue and investment banking fees, with a small portion related to certain revenue sharing agreements with other business segments. For additional sales and trading revenue information, see page 31.
    ${ }^{(2)}$ Return on average economic capital is calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average economic capital. Economic capital represents allocated equity less goodwill and a percentage of intangible assets. Economic capital and return on average economic capital are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 47-50.)
    ${ }^{(3)}$ Trading-related assets include assets which are not considered earning assets (i.e., derivative assets).

[^27]:    ${ }^{(1)}$ Return on average economic capital is calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average economic capital. Economic capital represents allocated equity less goodwill and a percentage of intangible assets. Economic capital and return on average economic capital are non-GAAP financial measures. We believe the use of these non-GAAP financial measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 47-50.)
    ${ }^{(2)}$ Total earning assets and total assets include asset allocations to match liabilities (i.e., deposits).

[^28]:    ${ }^{(1)}$ Other includes the results of BofA Global Capital Management (the former Columbia cash management business) and other administrative items.
    ${ }^{(2)}$ Includes margin receivables which are classified in other assets on the Consolidated Balance Sheet.
    ${ }^{(3)}$ Defined as assets under advisory and discretion of GWIM in which the investment strategy seeks a high level of income while maintaining liquidity and capital preservation. The duration of these strategies is less than one year.
    ${ }^{(4)}$ Defined as assets under advisory and discretion of GWIM in which the duration of the investment strategy is longer than one year.
    ${ }^{(5)}$ Includes Financial Advisors in the Consumer \& Business Banking segment of 1,457 and 1,032 for the nine months ended September 30, 2012 and 2011 and 1,457, 1,383, 1,337, 1,143 and 1,032 at September 30, 2012, June 30, 2012, March 31, 2012, December 31, 2011 and September 30, 2011, respectively.
    ${ }^{(6)}$ Financial Advisor Productivity is defined as annualized Merrill Lynch Global Wealth Management total revenue divided by the total number of financial advisors (excluding Financial Advisors in the Consumer \& Business Banking segment). Total revenue excludes corporate allocation of net interest income related to certain ALM activities.

[^29]:    ${ }^{(1)}$ All Other consists of two broad groupings, Equity Investments and Other. Equity Investments includes Global Principal Investments, Strategic and certain other investments. Other includes liquidating businesses, merger and restructuring charges, ALM activities such as the residential mortgage portfolio and investment securities, as well as economic hedges, gains/losses on structured liabilities, the impact of certain allocation methodologies and accounting hedge ineffectiveness. Other also includes certain residential mortgage and discontinued real estate loans that are managed by Legacy Assets \& Servicing within Consumer Real Estate Services.
    ${ }^{(2)}$ During the third quarter of 2011, the international consumer card business results were moved to All Other from Consumer \& Business Banking and prior periods were reclassified.
    ${ }^{(3)}$ Includes elimination of segments' excess asset allocations to match liabilities (i.e., deposits) of $\$ 522.6$ billion and $\$ 499.3$ billion for the nine months ended September 30 , 2012 and 2011 ; $\$ 539.0$ billion, $\$ 516.7$ billion, $\$ 511.9$ billion, $\$ 493.7$ billion and $\$ 509.8$ billion for the third, second and first quarters of 2012, and the fourth and third quarters of 2011 , respectively.
    ${ }^{(4)}$ Represents the economic capital assigned to All Other as well as the remaining portion of equity not specifically allocated to the business segments.
    ${ }^{(5)}$ Includes elimination of segments' excess asset allocations to match liabilities (i.e., deposits) of $\$ 539.0$ billion, $\$ 526.5$ billion, $\$ 519.3$ billion, $\$ 495.3$ billion and $\$ 489.5$ billion at September 30 , 2012, June 30, 2012, March 31, 2012, December 31, 2011 and September 30, 2011, respectively.

[^30]:    Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

[^31]:    (1) Includes loans and leases, standby letters of credit and financial guarantees, derivative assets, assets held-for-sale, commercial letters of credit, bankers' acceptances, securitized assets, foreclosed properties and other collateral acquired. Derivative assets are carried at fair value, reflect the effects of legally enforceable master netting agreements and have been reduced by the amount of cash collateral applied of $\$ 60.0$ billion, $\$ 59.3$ billion and $\$ 65.6$ billion at September 30, 2012, June 30, 2012 and September 30, 2011. Not reflected in utilized and committed exposure is additional derivative collateral held of $\$ 17.6$ billion, $\$ 17.1$ billion and $\$ 17.0$ billion which consists primarily of other marketable securities at September 30, 2012, June 30, 2012 and September 30, 2011.
    ${ }^{(2)}$ Total commercial utilized and total commercial committed exposure includes loans and letters of credit measured at fair value and are comprised of loans outstanding of $\$ 6.4$ billion, $\$ 7.2$ billion and $\$ 6.5$ billion and issued letters of credit at notional value of $\$ 697$ million, $\$ 748$ million and $\$ 1.2$ billion at September 30, 2012, June 30, 2012 and September 30, 2011. In addition, total commercial committed exposure includes unfunded loan commitments at notional value of $\$ 19.8$ billion, $\$ 21.1$ billion and $\$ 26.5$ billion at September 30 , 2012, June 30 , 2012 and September 30, 2011.
    ${ }^{(3)}$ Includes U.S. small business commercial exposure.
    ${ }^{(4)}$ Industries are viewed from a variety of perspectives to best isolate the perceived risks. For purposes of this table, the real estate industry is defined based on the borrowers' or counterparties' primary business activity using operating cash flows and primary source of repayment as key factors.
    ${ }^{(5)}$ Represents net notional credit protection purchased.

[^32]:    Certain prior period amounts have been reclassified to conform to current period presentation.

[^33]:    Certain prior period amounts have been reclassified to conform to current period presentation.

[^34]:    ${ }^{12}$ For amounts excluded from nonperforming loans, leases and foreclosed properties, see footnotes to Nonperforming Loans, Leases and Foreclosed Properties table on page 42.
    ${ }^{(2)}$ During the third quarter of 2012, we changed the treatment of loans discharged from Chapter 7 bankruptcy to write down these loans to collateral value and classify as nonperforming. As a result of this change, we reclassified a net $\$ 1.1$ billion of consumer real estate loans to nonperforming as of September 30, 2012. Prior period amounts have not be restated.
    ${ }^{(3)}$ During the first quarter of 2012, the bank regulatory agencies jointly issued interagency supervisory guidance on nonaccrual status for junior-lien consumer real estate loans. In accordance with this regulatory interagency guidance, we classify junior-lien home equity loans as nonperforming when the first-lien loan becomes 90 days past due even if the junior-lien loan is performing. As a result of this change, we reclassified $\$ 1.9$ billion of performing home equity loans to nonperforming as of March 31, 2012. Prior period amounts have not been restated.
    ${ }^{(4)}$ Consumer loans may be returned to performing status when all principal and interest is current and full repayment of the remaining contractual principal and interest is expected, or when the loan otherwise becomes well-secured and is in the process of collection. Certain troubled debt restructurings are classified as nonperforming at the time of restructure and may only be returned to performing status after considering the borrower's sustained repayment performance for a reasonable period, generally six months.
    ${ }^{(5)}$ Our policy is not to classify consumer credit card and consumer loans not secured by real estate as nonperforming; therefore, the charge-offs on these loans have no impact on nonperforming activity and accordingly are excluded from this table.
    ${ }^{(6)}$ Includes U.S. small business commercial activity.
    ${ }^{(7)}$ Commercial loans and leases may be returned to performing status when all principal and interest is current and full repayment of the remaining contractual principal and interest is expected or when the loan otherwise becomes well-secured and is in the process of collection. Troubled debt restructurings are generally classified as performing after a sustained period of demonstrated payment performance.
    ${ }^{(8)}$ Small business card loans are not classified as nonperforming; therefore, the charge-offs on these loans have no impact on nonperforming activity and accordingly are excluded from this table.
    $\mathrm{n} / \mathrm{a}=$ not applicable

[^35]:    Net charge-off ratios are calculated as annualized net charge-offs divided by average outstanding loans and leases excluding loans accounted for under the fair value option during the period for each loan and lease category.
    ${ }^{(2)}$ Excludes write-offs of consumer purchased credit-impaired loans of $\$ 1.7$ billion for the three months ended September 30, 2012.
    ${ }^{(3)}$ During the three months ended September 30, 2012, the Corporation changed the treatment of loans discharged from Chapter 7 bankruptcy to write down these loans to collateral value irrespective of the borrower's payment status. As a result of this change, the Corporation charged-off $\$ 478$ million of current or less than 60 days delinquent loans.
    ${ }^{(4)}$ Includes $\$ 435$ million of charge-offs incurred during the three months ended September 30, 2012 as a result of National Mortgage Settlement activities.
    ${ }^{(5)}$ Excludes U.S. small business commercial loans.

[^36]:    
    
    
     million at September 30, 2011.
    
     respectively.
     2011, respectively.
    
    
    
     September 30, 2011, respectively.

[^37]:    Certain prior period amounts have been reclassified to conform to current period presentation.

[^38]:    For footnote see page 50.

[^39]:    ${ }^{(1)}$ Represents cost of funds, earnings credits and certain expenses related to intangibles.

