2011年第3四半期（7月～9月）決第短信
会 社 名 バンク・オブ・アメリカ・コーポレーション
（Bank of America Corporation）
株式銘柄コード
本 店 所 在 地
所 属 部
決 算 期
問 合 せ 先

100 North Tryon Street，Charlotte，NC 28255 U．S．A．
東証市場第一部
本決算：年1回（12月）中間決算：四半期ごと
東京都港区六本木一丁目6番1号 泉ガーデンタワー
アンダーソン・毛利•友常法律事務所 電話 03 （6888） 1000

1．本国における決算発表日 2011 年 10 月 18 日（火曜日）
2．業
績

|  | 第3四半期（7月～9月までの3ヵ月間） |  |  |
| :---: | :---: | :---: | :---: |
|  | 当年度（2011 年） | 前年度（2010 年） | 増減率 |
| 正味利息収入 | $\begin{array}{ll}  & \text { 百万 }^{\text {rıı }} \\ 10,49 & 0 \end{array}$ | 百万 ${ }^{\text {r }}$ ， 12.435 | \％$\%$ $\triangle 15.6$ |
| 利息外収入 | 17,963 | 14,265 | 25.9 |
| 純利益 | 6， 232 | $\triangle 7,299$ | － |
| 1 株 当り純利益 | $0.58^{\mathrm{F}}$ ヶ （希薄化後） 0.56 | $\triangle 0.77^{\mathrm{F}}$ <br> （希薄化後）$\triangle 0.77$ | － |


|  | 今期累計額（1月～9月の 9 力月間） |  |  |
| :---: | :---: | :---: | :---: |
|  | 当 期 | 前年同期 | 増減率 |
| 正味利息収入 |  |  | $\triangle 13.2$ |
| 利息外収入 | 34,651 | 48,738 | $\triangle 28.9$ |
| 純利 益 | $\triangle 545$ | $\triangle 994$ | － |
| 1 株 当り純利益 | $\begin{array}{r} \triangle 0.15{ }^{\mathrm{F}} \\ \text { (希薄化後) } \triangle 0.15 \end{array}$ | $\triangle 0.21_{i}$ <br> （希薄化後）$\triangle 0.21$ | － |

（注）1．過年度の数値の一部は，当期の表示に一致させるために組替えられている。
2．本情報は，速報値であり，本発表時に入手可能な会社情報に基づき作成されている。

| 配 当 金 の推移 |  |  | 備 考 |
| :---: | :---: | :---: | :---: |
|  | 当年度（2011 年）（ドル） | 前年度（2010 年）（ドル） |  |
| 第 1 1 四 半 期 | 0.01 | 0.01 |  |
| 第 2 四 半 期 | 0.01 | 0.01 |  |
| 第 3 四 半 期 | 0.01 | 0.01 |  |
| 第 4 四 半 期 | ， | 0.01 |  |
| 合 計 |  | 0.04 |  |

（注）1．原則として各四半期に宣言された配当金である。
3．概況，特記事項・その他
当社は，2011年度第3四半期に62億ドル（希薄化後普通株式 1 株当たり 0.56 ドル）の当期純利益を計上しま した。これに対して前年同期は 73 億ドル（希薄化後普通株式 1 株当たり 0.77 ドル）の当期純損失でした。完全な課税対象ベースの収益（支払利息控除後）は，6 \％上昇して 287 億ドルとなりました。

両期間ともに，影響を及ぼした複数の重要な事項がありました。直近四半期には，とりわけ，ストラクチャー ド債務に係る 45 億ドル（税引前）のプラスの公正価値調整，中国建設銀行（以下「CCB」といいます。）の株式売却 による 36 億ドルの税引前利益，トレーディングにおける負債評価調整の 17 億ドルの税引前利益並びに未公開株式投資及び戦略的投資（CCB を除きます。）に関連する 22 億ドルの税引前損失が含まれます。ストラクチャード債務に係る公正価値調整は，当社の信用スプレッドの拡大を反映しており，規制上の自己資本比率に影響を及ぼ すものではありません。前年同期には，104億ドルののれん減損費用が含まれていました。

最高経営責任者のブライアン・モイニハン氏は，「当四半期の業績は，無駄のない，より焦点を絞った企業へ と継続的に転換するために当社が行った複数の対策を反映しています。当社の顧客及び顧客へ提供するサービス の多様性及び深さは，非常に困難な環境において，ある程度の弾力性を提供してくれました。」と述べています。 また，最高財務責任者のブルース・トンプソン氏は，「当四半期において，当社は，当社の今後の成長のため に非中核資産の売却によるバランスシートの強化及び資本の構築に重点を置きました。これについては，当社は多くを成し遂げています。当社は，2011年度第2四半期から，バランスシートの規模を 420 億ドル縮小し，普通株等 Tier 1 比率を 2009 年度初めと比較してほぼ倍としています。さらに，短期債務及び長期債務両方を大幅 に削減した後もなお，堅調な流動性水準を引続き維持しています。」と述べています。
（上記は現地2011年10月18日発表のニュースリリースの抜粋箇所の抄訳です。原文と抄訳の間に鹵菊がある場合には，原文の内容が優先します。全文（原文）は，以下のとおりです。）

October 18, 2011
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# Bank of America Reports Third-Quarter 2011 Net Income of \$6.2 Billion, or \$0.56 Per Diluted Share 

Credit Costs Continue to Decrease With Net Charge-Offs Declining Across Most Portfolios
Strong Capital Generation With Tier 1 Common Equity Ratio at 8.65 Percent
Average Deposit Balances Increased for the Fourth Consecutive Quarter
Growth in Corporate Banking Average Core Loan Balance Across All Regions
Bank of America Merrill Lynch (BAML) Was Ranked No. 2 Globally in Net Investment Banking Fees in the Third Quarter of 2011

## Customer Solutions Pilot Program Showing Positive Results

CHARLOTTE - Bank of America Corporation today reported net income of $\$ 6.2$ billion, or $\$ 0.56$ per diluted share, for the third quarter of 2011, compared with a net loss of $\$ 7.3$ billion, or $\$ 0.77$ per diluted share, in the year-ago period.
Revenue, net of interest expense, on a fully taxable-equivalent (FTE) basis ${ }^{1}$ rose 6 percent to $\$ 28.7$ billion.
There were a number of significant items that affected results in both periods. The most recent quarter included, among other things, $\$ 4.5$ billion (pretax) in positive fair value adjustments on structured liabilities, a pretax gain of $\$ 3.6$ billion from the sale of shares of China Construction Bank (CCB), $\$ 1.7$ billion pretax gain in trading Debit Valuation Adjustments (DVA), and a pretax loss of $\$ 2.2$ billion related to private equity and strategic investments, excluding CCB. The fair value adjustment on structured liabilities reflects the widening of the company's credit spreads and does not impact

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regulatory capital ratios. The year-ago quarter included a $\$ 10.4$ billion goodwill impairment charge. Details on the significant items are included in the revenue and expense section of this press release.
"This quarter's results reflect several actions we took that highlight our ongoing transformation toward becoming a leaner, more focused company," said Chief Executive Officer Brian Moynihan. "The diversity and depth in our customer and client offerings provided some resiliency in a very challenging environment."
"Our focus this quarter was on strengthening the balance sheet by selling non-core assets and building capital to position the company for future growth," said Chief Financial Officer Bruce Thompson. "In that regard, we accomplished a great deal. We reduced the size of our balance sheet by $\$ 42$ billion from the second quarter of 2011, nearly doubled our Tier 1 common equity ratio since early 2009, and continued to have strong liquidity levels even after significantly reducing both short- and long-term debt."

## Making progress on operating principles

During the third quarter of 2011, the company made significant progress in line with its operating principles, including the following developments:

## Focus on customer-driven businesses

- Bank of America extended approximately $\$ 141$ billion in credit in the third quarter of 2011, according to preliminary data. This included $\$ 85$ billion in commercial non-real estate loans, $\$ 33$ billion in residential first mortgages, $\$ 10$ billion in commercial real estate loans, $\$ 5$ billion in U.S. consumer and small business card, $\$ 847$ million in home equity products and $\$ 7$ billion in other consumer credit.
- The $\$ 33$ billion in residential first mortgages funded in the third quarter helped over 151,000 homeowners either purchase a home or refinance an existing mortgage. This included approximately 12,000 first-time homebuyer mortgages originated by retail channels, and more than 54,000 mortgages to low- and moderate-income borrowers. Approximately 47 percent of funded first mortgages were for home purchases and 53 percent were refinances.
- Total average deposit balances of $\$ 1.05$ trillion were up $\$ 77$ billion, or 8 percent from the year-ago period, and $\$ 15$ billion, or 1 percent higher than the second quarter of 2011.
- The number of net new consumer and small business checking accounts was positive for the third consecutive quarter as the company continued to focus on the retention of profitable customer relationships.


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- Bank of America launched Customer Solutions earlier this year as a pilot in certain markets for new customers. The company has been successfully converting select customers in those markets with favorable results as many customers are willing to increase their balances to achieve account benefits.
- Bank of America continued to expand its service for small business owners by hiring nearly 500 locally based small business bankers through the third quarter of 2011 to provide convenient access to financial advice and solutions. The company plans to hire more than 1,000 small business bankers by early 2012.
- Referral volumes remained strong during the third quarter with referrals from Global Wealth and Investment Management to Global Banking and Markets up 28 percent from the year-ago quarter, and referrals from Global Wealth and Investment Management to Global Commercial Banking up 6 percent from the same period.
- Global Wealth and Investment Management added 475 Financial Advisors in the quarter.


## Building a fortress balance sheet

- Regulatory capital ratios increased significantly during the third quarter compared to the second quarter of 2011, with the Tier 1 common equity ratio at 8.65 percent, the tangible common equity ratio ${ }^{2}$ at 6.25 percent and the common equity ratio at 9.50 percent at September 30, 2011.
- The company took advantage of its strong liquidity position to reduce short-term debt by $\$ 17$ billion and longterm debt by $\$ 28$ billion during the third quarter. The parent company's time-to-required funding increased to 27 months from 22 months in the second quarter of 2011.
- The company continued to strengthen the balance sheet by reducing risk-weighted assets by $\$ 33$ billion from the second quarter of 2011 and $\$ 117$ billion from the third quarter of 2010.


## Pursuing operational excellence in efficiency and risk management

- Earlier this year, the company launched Project New BAC, a comprehensive initiative designed to simplify and streamline the company and align expenses. Implementation of Phase 1 ideas began this month with a goal of reducing expenses by approximately $\$ 5$ billion per year by 2014 , on a baseline of approximately $\$ 27$ billion in annual expenses for the business areas reviewed in Phase 1. The company expects to incur technology and severance costs during the implementation of Phase 1. The New BAC Phase 2 review began this month and is expected to continue into early 2012 and cover the balance of businesses


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and operations that were not reviewed in Phase 1.

- The provision for credit losses declined 37 percent from the year-ago quarter, reflecting improved credit quality across most consumer and commercial portfolios and underwriting changes implemented over the last several years.
- The allowance for loan and lease losses to annualized net charge-off coverage ratio remained strong in the third quarter of 2011 at 1.74 times, compared to 1.53 times in the third quarter of 2010 ( 1.33 times compared to 1.34 times excluding purchased credit-impaired loans).


## Delivering on the shareholder return model

- The company continued to focus on streamlining the balance sheet by selling non-core assets, addressing legacy issues, reducing debt and implementing its customer-focused strategy while focusing on expenses to position the company for long-term growth.
- Tangible book value per share ${ }^{2}$ rose to $\$ 13.22$ in the third quarter of 2011, compared to $\$ 12.91$ in the third quarter of 2010 and $\$ 12.65$ in the second quarter of 2011 . Book value per share was $\$ 20.80$ in the third quarter of 2011 compared to $\$ 21.17$ in the third quarter of 2010 and $\$ 20.29$ in the second quarter of 2011.


## Continuing to address legacy issues

- Since the start of 2008, Bank of America and legacy Countrywide have completed nearly 961,000 loan modifications with customers. During the third quarter of 2011, more than 52,000 loan modifications were completed, compared with 69,000 in the second quarter of 2011 and 50,000 in the third quarter of 2010.
- During the quarter, Bank of America successfully implemented the rollout of a single point of contact in the default servicing business. More than 6,500 employees have now been trained and deployed in these client relationship management roles.

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## Business Segment Results

Deposits


Fully taxable-equivalent (FTE) basis and return on average economic capital are non-GAAP measures. Other companies may define or calculate these measures differently. For reconciliation to GAAP measures, refer to pages 25-27 of this press release.

## Business Highlights

- Average deposit balances increased $\$ 11.2$ billion from the year-ago quarter, driven by growth in liquid products in a low rate environment.
- The cost per dollar of deposits improved by 21 basis points to 2.47 percent from the year-ago quarter, highlighting the company's continued efficiency and competitive edge in maintaining a low-cost distribution channel.


## Financial Overview

Deposits reported net income of $\$ 276$ million, up $\$ 78$ million from the year-ago quarter, largely due to lower noninterest expense, partially offset by lower revenue.

Revenue of $\$ 3.1$ billion was down $\$ 27$ million from the year-ago quarter driven by lower noninterest income, reflecting the impact of overdraft fee changes that were fully implemented during the third quarter of 2010. Net interest income of $\$ 2.0$ billion was

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relatively flat from the year-ago quarter, while noninterest expense was down $\$ 147$ million from a year ago to $\$ 2.6$ billion due to a decrease in operating expenses.

Card Services ${ }^{1}$


[^2]$\mathrm{n} / \mathrm{m}=$ not meaningful

## Business Highlights

- The number of new U.S. credit card accounts grew by 17 percent in the third quarter of 2011 compared to the second quarter of 2011.
- Credit quality continued to improve with the 30+ delinquency rate declining for the 10 th consecutive quarter.


## Financial Overview

Card Services reported net income of $\$ 1.3$ billion, compared to a loss of $\$ 9.8$ billion in the year-ago quarter. The improvement in net income reflected the impact of a $\$ 10.4$ billion goodwill impairment charge in the third quarter of 2010 and lower credit costs in

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the current period, partially offset by lower revenue. Excluding the impairment charge, net income was up $\$ 708$ million from the third quarter of 2010.

Revenue declined 16 percent to $\$ 4.5$ billion from the year-ago quarter, driven by a decrease in net interest income from lower average loans and yields as well as lower noninterest income. Average loans declined $\$ 17.5$ billion from the yearago period due to higher payments, charge-offs, continued non-core portfolio runoff and divestitures.

Provision for credit losses decreased $\$ 2.0$ billion from a year ago to $\$ 1.0$ billion, reflecting improving delinquencies and collections and fewer bankruptcies as a result of improving economic conditions and lower average loans. Excluding the goodwill impairment charge in the third quarter of 2010, noninterest expense was flat from a year ago.

Global Wealth and Investment Management

| (Dollars in millions) | Three Months Ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { September 30, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \text { June } 30, \\ 2011 \\ \hline \end{gathered}$ |  | September 30, 2010 |  |
| Total revenue, net of interest expense, FTE basis ${ }^{1}$ | \$ | 4,230 | \$ | 4,490 | \$ | 3,898 |
| Provision for credit losses |  | 162 |  | 72 |  | 127 |
| Noninterest expense |  | 3,516 |  | 3,631 |  | 3,345 |
| Net income | \$ | 347 | \$ | 506 | \$ | 269 |
| Return on average equity |  | 7.72 |  | 11.54 |  | 5.91 \% |
| Return on average economic capital ${ }^{1}$ |  | 19.66 |  | 29.97 |  | 15.84 \% |
| Average loans | \$ | 102,785 | \$ | 102,200 | \$ | 99,103 |
| Average deposits |  | 255,660 |  | 255,219 |  | 234,807 |
| (in billions) | At September 30, 2011 |  | $\begin{aligned} & \text { At June 30, } \\ & 2011 \\ & \hline \end{aligned}$ |  | $\begin{gathered} \text { At September 30, } \\ 2010 \\ \hline \end{gathered}$ |  |
| Assets under management | \$ | 616.9 | \$ | 661.0 | \$ | 611.5 |
| Total client balances ${ }^{2}$ |  | 2,063.3 |  | 2,202.0 |  | 2,120.9 |

[^3]
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## Business Highlights

- Asset management fees were a record $\$ 1.56$ billion in the third quarter of 2011, up 17 percent from the yearago quarter, driven by higher market levels and higher client flows into long-term assets under management.
- Average deposit balances grew 9 percent from the third quarter of 2010 to $\$ 255.7$ billion, and average loan balances grew 4 percent to $\$ 102.8$ billion.


## Financial Overview

Global Wealth and Investment Management net income rose 29 percent from the year-ago quarter. Revenue was $\$ 4.2$ billion, up 9 percent, driven by higher asset management fees, net interest income, and transactional activity.

The provision for credit losses increased $\$ 35$ million from a year ago, driven by higher costs associated with the residential mortgage portfolio.

Noninterest expense increased 5 percent from a year ago to $\$ 3.5$ billion, due primarily to higher volume-driven expenses and personnel costs associated with the continued build-out of the business.

Consumer Real Estate Services

| (Dollars in millions) | Three Months Ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | September 30, 2011 |  | $\begin{gathered} \text { June 30, } \\ 2011 \\ \hline \end{gathered}$ |  | September 30, 2010 |  |
| Total revenue, net of interest expense, FTE basis ${ }^{1}$ | \$ | 2,822 | \$ | $(11,315)$ | \$ | 3,612 |
| Provision for credit losses |  | 918 |  | 1,507 |  | 1,302 |
| Noninterest expense ${ }^{2}$ |  | 3,852 |  | 8,645 |  | 2,923 |
| Net loss | \$ | $(1,137)$ | \$ | $(14,519)$ | \$ | (392) |
| Average loans | \$ | 120,079 | \$ | 121,683 | \$ | 127,712 |


|  | At September 30, 2011 |  | At June 30, 2011 |  | At September 30, 2010 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Period-end loans | \$ | 119,823 | \$ | 121,553 | \$ | 127,700 |

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## Business Highlights

- Funded $\$ 33.8$ billion in residential home loans and home equity loans during the third quarter.
- Announced plans to exit the Home Loans correspondent mortgage lending channel and focus entirely on retail distribution for mortgage products and services.


## Financial Overview

Consumer Real Estate Services reported a net loss of $\$ 1.1$ billion, compared to a net loss of $\$ 392$ million for the same period in 2010. Revenue declined 22 percent to $\$ 2.8$ billion. Noninterest expense increased 32 percent to $\$ 3.9$ billion, and the provision for credit losses fell 29 percent to $\$ 918$ million.

The year-over-year decline in revenue was primarily driven by a decrease in core production income, lower insurance income due to the sale of Balboa Insurance during the second quarter of 2011, and a decline in net interest income primarily due to the change in composition of assets and liabilities. The decrease in core production income was due to a decline in new loan originations caused primarily by lower overall market demand and a drop in market share in the correspondent lending channels. These declines were partially offset by improved MSR results, net of hedges, and a decline in the representations and warranties provision, which is included in mortgage banking income.

Representations and warranties provision was $\$ 278$ million in the third quarter of 2011, compared to $\$ 872$ million in the third quarter of 2010 and $\$ 14$ billion in the second quarter of 2011.

Provision for credit losses decreased $\$ 384$ million from a year ago to $\$ 918$ million, driven primarily by improving portfolio trends, including the Countrywide purchased credit-impaired home equity portfolio.

The increase in noninterest expense from the year-ago quarter was primarily due to higher default-related and other loss mitigation expenses, mortgage-related assessments and waivers costs, which include costs related to foreclosure delays and other out-of-pocket costs that the company does not expect to recover, as well as higher litigation expense. These increases were partially offset by lower insurance expenses and a decline in production expenses due to lower origination volumes.

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Global Commercial Banking

| (Dollars in millions) | Three Months Ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { September 30, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \hline \text { June 30, } \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { September 30, } \\ 2010 \end{gathered}$ |  |
| Total revenue, net of interest expense, FTE basis ${ }^{1}$ | \$ | 2,533 | \$ | 2,811 | \$ | 2,633 |
| Provision for credit losses |  | (150) |  | (417) |  | 556 |
| Noninterest expense |  | 1,018 |  | 1,069 |  | 1,061 |
| Net income | \$ | 1,050 | \$ | 1,381 | \$ | 644 |
| Return on average equity |  | 10.22 \% |  | 13.67 \% |  | 5.95 \% |
| Return on average economic capital ${ }^{1}$ |  | 20.78 \% |  | 27.95 \% |  | 11.52 \% |
| Average loans and leases | \$ | 188,037 |  | 89,347 | \$ | 199,320 |
| Average deposits |  | 173,837 |  | 66,481 |  | 148,605 |

[^5]
## Business Highlights

- Credit quality indicators continued to improve as nonperforming assets declined by $\$ 2.8$ billion, or 30 percent, and total reservable criticized loans declined by $\$ 13.5$ billion, or 37 percent, versus the year-ago quarter.
- Average commercial and industrial loans grew $\$ 3.8$ billion, or 4 percent, from a year-ago driven by middlemarket clients.


## Financial Overview

Global Commercial Banking reported net income of $\$ 1.1$ billion, up $\$ 406$ million from a year ago, due to lower credit costs from improved asset quality. Revenue was $\$ 2.5$ billion, down 4 percent from the year-ago quarter, due to lower loan balances and lower yields. Noninterest expense was $\$ 1.0$ billion, down 4 percent from the year-ago quarter despite the increase in FDIC costs, due to higher deposit balances as the business tightly managed costs.

The provision for credit losses decreased $\$ 706$ million from the year-ago quarter to a benefit of $\$ 150$ million. The decrease was driven by improved overall economic conditions combined with an accelerated rate of loan resolutions in the commercial real estate portfolio.

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Average deposit balances continued to grow, increasing by $\$ 25.2$ billion from the year-ago quarter, as clients continued to maintain higher levels of liquidity. Average commercial and industrial loan balances have continued to show modest growth, increasing 4 percent from a year ago. However, total average loans and leases decreased $\$ 11.3$ billion mainly due to reductions in commercial real estate loans.

Global Banking and Markets

| (Dollars in millions) | Three Months Ended |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { September 30, } \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { June 30, } \\ 2011 \end{gathered}$ |  |  | $\begin{gathered} \hline \text { September 30, } \\ 2010 \\ \hline \end{gathered}$ |  |
| Total revenue, net of interest expense, FTE basis ${ }^{1}$ | \$ | 5,222 | \$ | 6,792 |  | \$ | 7,073 |
| Provision for credit losses |  | 15 |  | (82) |  |  | (157) |
| Noninterest expense |  | 4,480 |  | 4,708 |  |  | 4,311 |
| Net income (loss) | \$ | (302) | \$ | 1,559 |  | \$ | 1,468 |
| Return on average equity |  | $\mathrm{n} / \mathrm{m}$ |  | 16.69 | \% |  | 11.61 \% |
| Return on average economic capital ${ }^{1}$ |  | $\mathrm{n} / \mathrm{m}$ |  | 23.23 |  |  | 14.57 \% |
| Total average assets | \$ | 748,289 |  | 748,964 |  | \$ | 743,264 |
| Total average deposits |  | 121,389 |  | 16,899 |  |  | 96,040 |

[^6]
## Business Highlights

- Average loan and lease balances and average deposit balances within Global Banking and Markets increased 22 percent and 26 percent respectively versus the year-ago quarter due primarily to strong growth in the international and domestic portfolios.
- Bank of America Merrill Lynch (BAML) was ranked No. 2 globally in net investment banking fees in the third quarter of 2011 with a 6.8 percent market share, as reported by Dealogic.

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## Financial Overview

Global Banking and Markets reported a net loss of $\$ 302$ million, down from net income of $\$ 1.5$ billion in the year-ago quarter. Pretax income was $\$ 727$ million, down from $\$ 2.9$ billion a year ago. Revenue declined 26 percent to $\$ 5.2$ billion, primarily driven by lower sales and trading revenue and investment banking fees. Tax expense for the most recent period included a $\$ 774$ million charge related to the U.K. tax rate change enacted during the quarter, which reduced the carrying value of the deferred tax assets.

Noninterest expense of $\$ 4.5$ billion was relatively flat compared to the year-ago period.
Provision for credit losses was $\$ 15$ million versus a year-ago benefit of $\$ 157$ million due to higher reserve releases in the prior year period, coupled with loan growth and a slower rate of improvement within the corporate credit portfolio in the current period.

Sales and trading revenue was $\$ 2.8$ billion, a decrease of 37 percent from the third quarter of 2010. The current period includes DVA gains of $\$ 1.7$ billion compared to losses of $\$ 34$ million in the third quarter of 2010, as the company's credit spreads widened throughout the quarter.

Fixed Income, Currency and Commodities sales and trading revenues excluding DVA gains were $\$ 314$ million, a decrease of $\$ 3.2$ billion compared to the same quarter last year, due to lower client activity and adverse market conditions. Equities sales and trading revenues excluding DVA gains were $\$ 757$ million, a decrease of $\$ 201$ million primarily driven by lower trading revenue in equity derivatives.

Firmwide investment banking fees, including self-led deals, declined to $\$ 1.1$ billion from $\$ 1.4$ billion in the third quarter of 2010, mainly due to weakening markets for debt and equity issuances. Total investment banking fees, excluding self-led deals, were down 31 percent from the year-ago period, with 24 percent of investment banking fees originating outside the U.S., compared to 14 percent for the same period last year.

Corporate Bank revenues of $\$ 1.4$ billion remained strong in a low interest rate environment as average loans and leases increased 25 percent from the same period a year ago to $\$ 101.3$ billion, driven by growth in both domestic and international commercial loans and international trade finance. Average deposits within the Corporate Bank increased 28 percent to $\$ 114.1$ billion from the third quarter of 2010 as balances continued to grow from excess liquidity and restrained spending among customers and limited alternative investment options.

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All Other ${ }^{1}$

| (Dollars in millions) | Three Months Ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { September 30, } \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { September 30, } \\ 2010 \\ \hline \end{gathered}$ |  |
| Total revenue, net of interest expense, FTE basis ${ }^{1}$ | \$ | 6,269 | \$ | 2,548 | \$ | 1,243 |
| Provision for credit losses | \$ | 1,373 | \$ | 1,842 | \$ | 440 |
| Noninterest expense |  | 662 |  | 662 |  | 968 |
| Net income (loss) | \$ | 4,734 | \$ | (116) | \$ | 358 |
| Average loans | \$ | 286,753 |  | 87,840 | \$ | 268,056 |

[^7]All Other reported net income of $\$ 4.7$ billion, compared to net income of $\$ 358$ million a year ago, due to higher revenue partially offset by higher provision for credit losses. Revenue increased $\$ 5.0$ billion due primarily to positive fair value adjustments of $\$ 4.5$ billion related to structured liabilities as a result of widening of the company's credit spreads, compared to negative fair value adjustments of $\$ 190$ million in the year-ago period. In addition, the year-ago period included $\$ 592$ million for a reserve related to payment protection insurance claims in the U.K.

Additionally, equity investment income was $\$ 1.1$ billion higher than the year-ago quarter, reflecting the pretax gain on the sale of a portion of the company's CCB investment, partially offset by equity investment losses. The decrease in noninterest expense was due to a reduction in merger and restructuring charges, down $\$ 245$ million compared to the year-ago period.

Provision for credit losses increased $\$ 933$ million to $\$ 1.4$ billion driven primarily by a slower pace of improvement in the residential mortgage portfolio. Additionally, provision expense in the non-U.S. credit card portfolio increased driven by the slowing pace of improvement in projected losses.

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## Corporate Overview

## Third-Quarter 2011 Revenue and Expense

| (Dollars in millions) | Three Months Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { September 30, } \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{aligned} & \text { June 30, } \\ & 2011 \\ & \hline \end{aligned}$ | $\begin{gathered} \text { September 30, } \\ 2010 \end{gathered}$ |  |
| Net interest income, FTE basis ${ }^{1}$ | \$ | 10,739 |  | \$ | 12,717 |
| Noninterest income |  | 17,963 | 1,990 |  | 14,265 |
| Total revenue, net of interest expense, FTE basis |  | 28,702 | 13,483 |  | 26,982 |
| Noninterest expense ${ }^{2}$ | \$ | 17,613 | \$ 20,253 | \$ | 16,816 |
| Goodwill impairment charge | \$ | - | \$ 2,603 | \$ | 10,400 |
| Net income (loss) | \$ | 6,232 | \$ (8,826) | \$ | $(7,299)$ |

[^8]Revenue, net of interest expense, on a fully taxable-equivalent (FTE) basis rose 6 percent from the third quarter of 2010, reflecting higher noninterest income partially offset by lower net interest income.

Net interest income on an FTE basis decreased 16 percent from a year earlier. The net interest yield fell 40 basis points from the year-ago quarter, driven by hedge ineffectiveness and the acceleration of amortization of premiums on securities due to faster prepayment expectations.

Noninterest income increased $\$ 3.7$ billion from the year-ago quarter largely due to higher other income and equity investment income, partially offset by lower trading account profits. Other income increased due to the previously mentioned positive fair value adjustments on the structured liabilities and the higher equity investment income from the gain on the sale of CCB shares. This was partially offset by the losses in Global Principal Investments and a write-down of a strategic investment. Trading account profits were lower due to adverse market conditions throughout the quarter.

Noninterest expense decreased $\$ 9.6$ billion, or 35 percent from the year-ago quarter, to $\$ 17.6$ billion as the year-ago quarter included a goodwill impairment charge of $\$ 10.4$ billion. Excluding the goodwill impairment charge, noninterest expense increased by $\$ 797$ million, reflecting increased personnel costs.

The tax expense for the third quarter of 2011 was $\$ 1.2$ billion, resulting in a 16.15 percent effective tax rate. The effective tax rate in the third quarter of 2011 included,

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among other items, a larger-than-usual portion of recurring tax preference items (such as tax-exempt income) that was largely offset by the $\$ 782$ million tax charge related to the U.K. corporate tax rate change as well as tax benefits of approximately $\$ 1.1$ billion related to capital losses realizable as a result of the CCB sale.

The following is a list of selected items that affected third-quarter 2011 financial results.

## Selected Items ${ }^{1}$ in Third-Quarter 2011

(Dollars in billions)
Pretax income, FTE basis ${ }^{2}$ \$7.7
Fair value adjustment on structured liabilities 4.5
$\begin{array}{ll}\text { Gain on partial sale of China Construction Bank } & 3.6\end{array}$
Debit Valuation Adjustment on trading liabilities 1.7
Gains on sale of debt securities $\quad 0.7$
Representations and warranties provision (0.3)
International card divestitures (0.3)
Assessments and waivers costs (0.4)
Net interest income accelerated premium amortization (0.4)
Mortgage-related litigation expense (0.5)
Net interest income asset hedge ineffectiveness (0.6)
U.K. tax rate change (0.8)

Equity investments (excluding CCB sale)
(2.2)

All items are pretax except U.K. tax rate change.
2 Fully taxable-equivalent (FTE) basis is a non-GAAP measure. For reconciliation to GAAP measures, refer to pages 25-27 of this press release.

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## Third-Quarter 2011 Credit Quality

| (Dollars in millions) | Three Months Ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { September 30, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { September 30, } \\ 2010 \\ \hline \end{gathered}$ |  |
| Provision for credit losses | \$ | 3,407 | \$ | 3,255 | \$ | 5,396 |
| Net charge-offs |  | 5,086 |  | 5,665 |  | 7,197 |
| Net charge-off ratio ${ }^{1}$ |  | 2.17 \% |  | 2.44 \% |  | 3.07 \% |
|  | $\underset{2011}{\text { At September 30, }}$ |  | $\begin{aligned} & \text { At June 30, } \\ & 2011 \end{aligned}$ |  | At September 30,2010 |  |
| Nonperforming loans, leases and foreclosed properties | \$ | 29,059 | \$ | 30,058 | \$ | 34,556 |
| Nonperforming loans, leases and foreclosed properties ratio ${ }^{2}$ |  | 3.15 \% |  | 3.22 \% |  | 3.71 \% |
| Allowance for loan and lease losses | \$ | 35,082 | \$ | 37,312 | \$ | 43,581 |
| Allowance for loan and lease losses ratio ${ }^{3}$ |  | 3.81 \% |  | 4.00 \% |  | 4.69 \% |

[^9]Credit quality improved in the third quarter, with net charge-offs declining across most portfolios, compared to the third quarter of 2010. Provision for credit losses also decreased significantly from a year ago. Additionally, 30+ performing delinquent loans, excluding Federal Housing Administration-insured loans and long-term standby agreements, declined across all portfolios, and reservable criticized balances also continued to decline, down 35 percent from the year-ago period.

Net charge-offs declined $\$ 2.1$ billion from the third quarter of 2010, reflecting improvement in most of the consumer and commercial portfolios. The decrease was primarily driven by fewer delinquent loans, improved collection rates, and lower bankruptcy filings across the Card Services loan portfolio, as well as lower losses in the home equity portfolio, driven by fewer delinquent loans.

The provision for credit losses declined to $\$ 3.4$ billion from $\$ 5.4$ billion a year ago and included reserve reductions of $\$ 1.7$ billion driven primarily by improvement in projected delinquencies, collections and bankruptcies across the Card Services portfolios and by

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improvement in economic conditions impacting the core commercial portfolio, as evidenced by continued declines in reservable criticized and nonperforming balances.

The allowance for loan and lease losses to annualized net charge-off coverage ratio increased in the third quarter to 1.74 times, compared with 1.64 times in the second quarter of 2011 and 1.53 times in the third quarter of 2010. Excluding purchased credit-impaired loans, the allowance to annualized net charge-off coverage ratio was 1.33, 1.28 and 1.34 times for the same periods, respectively.

Nonperforming loans, leases and foreclosed properties were $\$ 29.1$ billion at September 30, 2011, down from $\$ 30.1$ billion at June 30, 2011, and $\$ 34.6$ billion at September 30, 2010.

Capital and Liquidity Management

| (Dollars in millions, except per share information) | At September 30,2011 |  |  | $\begin{aligned} & \text { At June 30, } \\ & 2011 \end{aligned}$ |  |  | At September 30,2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total shareholders' equity | \$ | 230,252 |  | \$ | 222,176 |  | \$ | 230,495 |  |
| Tier 1 common ratio |  | 8.65 | \% |  | 8.23 | \% |  | 8.45 |  |
| Tier 1 capital ratio |  | 11.48 | \% |  | 11.00 |  |  | 11.16 | \% |
| Total capital ratio |  | 15.86 | \% |  | 15.65 | \% |  | 15.65 | \% |
| Tangible common equity ratio ${ }^{1}$ |  | 6.25 | \% |  | 5.87 | \% |  | 5.74 |  |
| Common equity ratio |  | 9.50 | \% |  | 9.09 | \% |  | 9.08 |  |
| Tangible book value per share ${ }^{1}$ | \$ | 13.22 |  | \$ | 12.65 |  | \$ | 12.91 |  |
| Book value per share |  | 20.80 |  |  | 20.29 |  |  | 21.17 |  |

1 Tangible common equity ratio and tangible book value per share are non-GAAP measures. Other companies may define or calculate these ratios differently. For reconciliation to GAAP measures, refer to pages 25-27 of this press release.

Regulatory capital ratios increased significantly during the third quarter, compared to the second quarter of 2011, with the Tier 1 capital ratio at 11.48 percent, the Tier 1 common equity ratio at 8.65 percent, and the Tangible common equity ratio at 6.25 percent. This compares with a Tier 1 capital ratio of 11.00 percent, a Tier 1 common equity ratio at 8.23 percent, and a Tangible common equity ratio at 5.87 percent at June 30, 2011.

The company's total global excess liquidity increased approximately $\$ 40$ billion from the end of the third quarter of 2010 to $\$ 363$ billion at September 30, 2011. The company's time-to-required funding was 27 months at September 30, 2011, compared to 23 months a year ago and 22 months at June 30, 2011.

During the third quarter of 2011, a cash dividend of $\$ 0.01$ per common share was paid and the company declared $\$ 343$ million in preferred dividends. Period-end common shares issued and outstanding were 10.13 billion for the second and third quarters of 2011 and 10.03 billion for the third quarter of 2010, respectively.

Note: Chief Executive Officer Brian Moynihan and Chief Financial Officer Bruce Thompson will discuss third-quarter 2011 results in a conference call at 8:30 a.m. ET today. The presentation and supporting materials can be accessed on the Bank of America Investor Relations Web site at http://investor.bankofamerica.com. For a listen-

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only connection to the conference call, dial 1.877.200.4456 (U.S.) or 1.785.424.1732 (international) and the conference ID: 79795.

## Bank of America

Bank of America is one of the world's largest financial institutions, serving individual consumers, small- and middlemarket businesses and large corporations with a full range of banking, investing, asset management and other financial and risk management products and services. The company provides unmatched convenience in the United States, serving approximately 58 million consumer and small business relationships with approximately 5,700 retail banking offices and approximately 17,750 ATMs and award-winning online banking with 30 million active users. Bank of America is among the world's leading wealth management companies and is a global leader in corporate and investment banking and trading across a broad range of asset classes, serving corporations, governments, institutions and individuals around the world. Bank of America offers industry-leading support to approximately 4 million small business owners through a suite of innovative, easy-to-use online products and services. The company serves clients through operations in more than 40 countries. Bank of America Corporation stock (NYSE: BAC) is a component of the Dow Jones Industrial Average and is listed on the New York Stock Exchange.

Bank of America and its management may make certain statements that constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. These statements can be identified by the fact that they do not relate strictly to historical or current facts. Forward-looking statements often use words such as "anticipates," "targets," "expects," "estimates," "intends," "plans," "goals," "believes" and other similar expressions or future or conditional verbs such as "will," "should," "would" and "could." The forward-looking statements made represent Bank of America's current expectations, plans or forecasts of its future results and revenues, the company's building of a fortress balance sheet; the implementation and completion of, and expected impact from, Project New BAC, including estimated expense reductions; the pending sale of the company's Canadian credit card business; the nationwide launch of Customer Solutions; plans to hire more than 1,000 small business bankers by early 2012; implementation of a customerfocused strategy to position the company for long-term growth; plans to exit the Home Loans correspondent mortgage lending channel and focus on retail distribution of mortgage products and services; the estimated range of possible loss for non-GSE representations and warranties exposure; representations and warranties reserves, expenses and repurchase activity; and other similar matters. These statements are not guarantees of future results or performance and involve certain risks, uncertainties and assumptions that are difficult to predict and are often beyond Bank of America's control. Actual outcomes and results may differ materially from those expressed in, or implied by, any of these forwardlooking statements.

You should not place undue reliance on any forward-looking statement and should consider all of the following uncertainties and risks, as well as those more fully discussed under Item 1A. "Risk Factors" of Bank of America's 2010 Annual Report on Form 10-K and Quarterly Report on Form 10-Q for the quarterly period ended June 30, 2011 and in any of Bank of America's subsequent SEC filings: the company's ability to implement, manage and realize the anticipated benefits and expense savings from Project New BAC; the company's timing and determinations regarding any potential revised comprehensive capital plan submission and the Federal Reserve Board's response; the company's intent to build capital through retaining earnings, reducing legacy asset portfolios and implementing other non-dilutive capital related initiatives; the accuracy and variability of estimates and assumptions in determining the expected total cost

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to Bank of America of the recent private label securitization settlement (the settlement) with The Bank of New York Mellon (BNY Mellon); the accuracy and variability of estimates and assumptions in determining the estimated liability and/or estimated range of possible loss for representation and warranties exposures to the GSEs, monolines and private label and other investors; the accuracy and variability of estimates and assumptions in determining the portion of Bank of America's repurchase obligations for residential mortgage obligations sold by Bank of America and its affiliates to investors that has been paid or reserved after giving effect to the settlement agreement with BNY Mellon (the settlement agreement) and the charges in the quarter ended June 30, 2011; the possibility that objections to the settlement, including substantial objections already filed, will delay or prevent receipt of final court approval; whether the conditions to the settlement will be satisfied, including the receipt of final court approval and private letter rulings from the IRS and other tax rulings and opinions; whether conditions in the settlement agreement that would permit Bank of America and legacy Countrywide to withdraw from the settlement will occur and whether Bank of America and legacy Countrywide will determine to withdraw from the settlement pursuant to the terms of the settlement agreement; the impact of performance and enforcement of obligations under, and provisions contained in, the settlement agreement and the institutional investor agreement, including performance of obligations under the settlement agreement by Bank of America (and certain of its affiliates) and the trustee and the performance of obligations under the institutional investor agreement by Bank of America (and certain of its affiliates) and the investor group; Bank of America's and certain of its affiliates' ability to comply with the servicing and documentation obligations under the settlement agreement; the potential assertion and impact of additional claims not addressed by the settlement agreement or any of the prior agreements entered into between Bank of America (and/or certain of its affiliates) and the GSEs, monoline insurers and other investors; the company's resolution of certain representations and warranties obligations with the GSEs and ability to resolve any remaining claims; the company's ability to resolve any representations and warranties obligations with monolines and private investors; increased repurchase claims and repurchases due to mortgage insurance cancellations, rescissions and denials; the company's failure to satisfy its obligations as servicer in the residential mortgage securitization process; the foreclosure review and assessment process, the effectiveness of the company's response to such process and any governmental or private third-party claims asserted in connection with these foreclosure matters; the risk of a credit rating downgrade of the U.S. government by one of the other major credit rating agencies in addition to the downgrade from Standard \& Poor's in August 2011; the risk that Standard \& Poor's will further downgrade the U.S. government's credit rating; negative economic conditions generally including continued weakness in the U.S. housing market, high unemployment in the U.S., as well as economic challenges in many non-U.S. countries in which we operate; the impact resulting from international and domestic sovereign credit uncertainties, including the current challenges facing European economies; the company's credit ratings and the credit ratings of its securitizations, including the risk that the company or its securities will be the subject of additional or further credit rating downgrades in addition to the downgrade by Moody's in the third quarter of 2011; the company's mortgage modification policies, loss mitigation strategies and related results; and any measures or steps taken by federal regulators or other governmental authorities with regard to mortgage loans, servicing agreements and standards, or other matters; the level and volatility of the capital markets, interest rates, currency values and other market indices; changes in consumer, investor and counterparty confidence in, and the related impact on, financial markets and institutions, including the company as well as its business partners; the accuracy and variability of estimates of the fair value of certain of the company's assets and liabilities; legislative and regulatory actions in the U.S. (including the impact of the Dodd-Frank Wall Street Reform and Consumer Protection Act (the Financial Reform Act), the Electronic Fund Transfer Act, the Credit Card Accountability Responsibility and Disclosure Act and related regulations

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and interpretations) and internationally; the identification and effectiveness of any initiatives to mitigate the negative impact of the Financial Reform Act; the impact of litigation and regulatory investigations, including costs, expenses, settlements and judgments as well as any collateral effects on its ability to do business and access the capital markets; the ability to achieve resolution in negotiations with law enforcement authorities and federal agencies, including the U.S. Department of Justice and the U.S. Department of Housing and Urban Development, involving mortgage servicing practices, including the timing and any settlement terms; various monetary, tax and fiscal policies and regulations of the U.S. and non-U.S. governments; changes in accounting standards, rules and interpretations (including new consolidation guidance), inaccurate estimates or assumptions in the application of accounting policies, including in determining reserves, applicable guidance regarding goodwill accounting and the impact on the Company's financial statements.

Forward-looking statements speak only as of the date they are made, and Bank of America undertakes no obligation to update any forward-looking statement to reflect the impact of circumstances or events that arise after the date the forward-looking statement was made.

BofA Global Capital Management Group, LLC ("BofA Global Capital Management") is an asset management division of Bank of America Corporation. BofA Global Capital Management entities furnish investment management services and products for institutional and individual investors.

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## www.bankofamerica.com

## Bank of America Corporation and Subsidiaries Selected Financial Data

(Dollars in millions, except per share data; shares in thousands)

| Summary Income Statement | Nine Months Ended September 30 |  |  |  | Third Quarter 2011 |  | Second Quarter 2011 |  | Third Quarter 2010 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 |  | 2010 |  |  |  |  |  |  |  |
| Net interest income | \$ | 33,915 | \$ | 39,084 | \$ | 10,490 | \$ | 11,246 | \$ | 12,435 |
| Noninterest income |  | 34,651 |  | 48,738 |  | 17,963 |  | 1,990 |  | 14,265 |
| Total revenue, net of interest expense |  | 68,566 |  | 87,822 |  | 28,453 |  | 13,236 |  | 26,700 |
| Provision for credit losses |  | 10,476 |  | 23,306 |  | 3,407 |  | 3,255 |  | 5,396 |
| Merger and restructuring charges |  | 537 |  | 1,450 |  | 176 |  | 159 |  | 421 |
| Goodwill impairment |  | 2,603 |  | 10,400 |  | - |  | 2,603 |  | 10,400 |
| All other noninterest expense ${ }^{(1)}$ |  | 57,612 |  | 50,394 |  | 17,437 |  | 20,094 |  | 16,395 |
| Income (loss) before income taxes |  | $(2,662)$ |  | 2,272 |  | 7,433 |  | $(12,875)$ |  | $(5,912)$ |
| Income tax expense (benefit) |  | $(2,117)$ |  | 3,266 |  | 1,201 |  | $(4,049)$ |  | 1,387 |
| Net income (loss) | \$ | (545) | \$ | (994) | \$ | 6,232 | \$ | $\stackrel{(8,826)}{ }$ | \$ | $\stackrel{(7,299)}{ }$ |
| Preferred stock dividends |  | 954 |  | 1,036 |  | 343 |  | 301 |  | 348 |
| Net income (loss) applicable to common shareholders | \$ | $(1,499)$ | \$ | $(2,030)$ | \$ | 5,889 | \$ | $(9,127)$ | \$ | $(7,647)$ |
| Earnings (loss) per common share | \$ | (0.15) | \$ | (0.21) | \$ | 0.58 | \$ | (0.90) | \$ | (0.77) |
| Diluted (loss) earnings per common share |  | (0.15) |  | (0.21) |  | 0.56 |  | (0.90) |  | (0.77) |


| Summary Average Balance Sheet | Nine Months Ended September 30 |  |  |  |  |  | Third Quarter 2011 |  | Second Quarter 2011 |  |  |  | $\begin{aligned} & \text { Third } \\ & \text { Quarter } \\ & 2010 \end{aligned}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2011 |  |  | 2010 |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 939,848 |  | \$ | 964,302 |  | \$ | 942,032 |  |  |  |  | \$ | 938,513 |  | \$ | 934,860 |  |
| Debt securities |  | 338,512 |  |  | 317,906 |  |  | 344,327 |  |  | 335,269 |  |  | 328,097 |  |
| Total earning assets |  | 1,851,736 |  |  | 1,902,303 |  |  | 1,841,135 |  |  | 1,844,525 |  |  | 1,863,819 |  |
| Total assets |  | 2,326,232 |  |  | 2,462,977 |  |  | 2,301,454 |  |  | 2,339,110 |  |  | 2,379,397 |  |
| Total deposits |  | 1,036,905 |  |  | 982,132 |  |  | 1,051,320 |  |  | 1,035,944 |  |  | 973,846 |  |
| Shareholders' equity |  | 229,385 |  |  | 232,465 |  |  | 222,410 |  |  | 235,067 |  |  | 233,978 |  |
| Common shareholders' equity |  | 212,512 |  |  | 210,649 |  |  | 204,928 |  |  | 218,505 |  |  | 215,911 |  |
| Performance Ratios | Nine Months Ended September 30 |  |  |  |  |  | Third Quarter 2011 |  |  | Second Quarter 2011 |  |  | Third Quarter 2010 |  |  |
|  |  | 2011 |  |  | 2010 |  |  |  |  |  |  |  |  |  |  |
| Return on average assets |  | n/m |  |  | $\mathrm{n} / \mathrm{m}$ |  |  | 1.07 | \% |  | $\mathrm{n} / \mathrm{m}$ |  |  | $\mathrm{n} / \mathrm{m}$ |  |
| Return on average tangible shareholders' equity ${ }^{(2)}$ |  | n/m |  |  | $\mathrm{n} / \mathrm{m}$ |  |  | 17.03 |  |  | $\mathrm{n} / \mathrm{m}$ |  |  | $\mathrm{n} / \mathrm{m}$ |  |
| Credit Quality | Nine Months Ended September 30 |  |  |  |  |  | Third Quarter 2011 |  |  | Second Quarter 2011 |  |  | ThirdQuarter2010 |  |  |
|  |  | 2011 |  |  | 2010 |  |  |  |  |  |  |  |  |  |  |
| Total net charge-offs | \$ | 16,779 |  | \$ | 27,551 |  | \$ | 5,086 |  | \$ | 5,665 |  | \$ | 7,197 |  |
| Net charge-offs as a \% of average loans and leases outstanding (3) |  | 2.41 | \% |  | 3.84 | \% |  | 2.17 | \% |  | 2.44 | \% |  | 3.07 | \% |
| Provision for credit losses | \$ | 10,476 |  | \$ | 23,306 |  | \$ | 3,407 |  | \$ | 3,255 |  | \$ | 5,396 |  |


|  | $\begin{gathered} \text { September } 30 \\ 2011 \\ \hline \end{gathered}$ |  |  | June 30$2011$ |  |  | $\begin{gathered} \text { September } 30 \\ 2010 \\ \hline \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total nonperforming loans, leases and foreclosed properties (4) | \$ | 29,059 |  | \$ | 30,058 |  | \$ | 34,556 |  |
| Nonperforming loans, leases and foreclosed properties as a \% of total loans, leases and foreclosed properties (3) |  | 3.15 | \% |  | 3.22 | \% |  | 3.71 | \% |
| Allowance for loan and lease losses | \$ | 35,082 |  | \$ | 37,312 |  | \$ | 43,581 |  |
| Allowance for loan and lease losses as a \% of total loans and leases outstanding (3) |  | 3.81 | \% |  | 4.00 | \% |  | 4.69 | \% |
| Capital Management | September 30 |  | $\begin{gathered} \text { June } 30 \\ 2011 \end{gathered}$ |  |  | $\begin{gathered} \text { September } 30 \\ 2010 \\ \hline \end{gathered}$ |  |  |  |
| Risk-based capital ${ }^{(5)}$ : |  |  |  |  |  |  |  |  |  |
| Tier 1 common equity ratio (6) |  | 8.65 | \% |  | 8.23 | \% |  | 8.45 | \% |
| Tier 1 capital ratio |  | 11.48 |  |  | 11.00 |  |  | 11.16 |  |
| Total capital ratio |  | 15.86 |  |  | 15.65 |  |  | 15.65 |  |
| Tier 1 leverage ratio |  | 7.11 |  |  | 6.86 |  |  | 7.21 |  |
| Tangible equity ratio ${ }^{(7)}$ |  | 7.16 |  |  | 6.63 |  |  | 6.54 |  |
| Tangible common equity ratio (7) |  | 6.25 |  |  | 5.87 |  |  | 5.74 |  |
| Period-end common shares issued and outstanding | 10,134,432 |  | 10,133,190 |  |  | 10,033,705 |  |  |  |


|  | Nine Months Ended September 30 |  |  | Third Quarter 2011 |  | Second Quarter 2011 |  | Third Quarter 2010 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 |  | 2010 |  |  |  |  |  |  |
| Common shares issued | 49,277 |  | 1,383,461 |  | 1,242 |  | 1,387 |  | 688 |
| Average common shares issued and outstanding | 10,095,859 |  | 9,706,951 |  | 10,116,284 |  | 10,094,928 |  | 9,976,351 |
| Average diluted common shares issued and outstanding | 10,095,859 |  | 9,706,951 |  | 10,464,395 |  | 10,094,928 |  | 9,976,351 |
| Dividends paid per common share | \$ 0.03 | \$ | 0.03 | \$ | 0.01 | \$ | 0.01 | \$ | 0.01 |
| Summary Period End Balance Shee |  |  |  | $\begin{gathered} \text { September } 30 \\ 2011 \end{gathered}$ |  | $\begin{gathered} \text { June } 30 \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { September } 30 \\ 2010 \end{gathered}$ |  |
| Total loans and leases |  |  |  | \$ | 932,531 | \$ | 941,257 | \$ | 933,910 |
| Total debt securities |  |  |  |  | 350,725 |  | 331,052 |  | 322,862 |
| Total earning assets |  |  |  |  | 1,797,600 |  | 1,772,293 |  | 1,863,206 |
| Total assets |  |  |  |  | 2,219,628 |  | 2,261,319 |  | 2,339,660 |
| Total deposits |  |  |  |  | 1,041,353 |  | 1,038,408 |  | 977,322 |
| Total shareholders' equity |  |  |  |  | 230,252 |  | 222,176 |  | 230,495 |
| Common shareholders' equity |  |  |  |  | 210,772 |  | 205,614 |  | 212,391 |
| Book value per share of common stock |  |  |  | \$ | 20.80 | \$ | 20.29 | \$ | 21.17 |
| Tangible book value per share of comm | on stock ${ }^{(2)}$ |  |  |  | 13.22 |  | 12.65 |  | 12.91 |

(1) Excludes merger and restructuring charges and goodwill impairment charges.
(2) Return on average tangible shareholders' equity and tangible book value per share of common stock are non-GAAP measures. We believe the use of these non-GAAP measures provides additional clarity in assessing the results of the Corporation. See Reconciliations to GAAP Financial Measures on pages 2527.
(3) Ratios do not include loans accounted for under the fair value option during the period. Charge-off ratios are annualized for the quarterly presentation.
(4) Balances do not include past due consumer credit card, consumer loans secured by real estate where repayments are insured by the Federal Housing Administration and individually insured long-term stand-by agreements (fully-insured home loans), and in general, other consumer and commercial loans not secured by real estate; purchased credit-impaired loans even though the customer may be contractually past due; nonperforming loans held-for-sale; nonperforming loans accounted for under the fair value option; and nonaccruing troubled debt restructured loans removed from the purchased creditimpaired portfolio prior to January 1, 2010.
(5) Reflects preliminary data for current period risk-based capital.
(6) Tier 1 common equity ratio equals Tier 1 capital excluding preferred stock, trust preferred securities, hybrid securities and minority interest divided by riskweighted assets.
(7) Tangible equity ratio equals period end tangible shareholders' equity divided by period end tangible assets. Tangible common equity equals period end tangible common shareholders' equity divided by period end tangible assets. Tangible shareholders' equity and tangible assets are non-GAAP measures. We believe the use of these non-GAAP measures provides additional clarity in assessing the results of the Corporation. See Reconciliations to GAAP Financial Measures on pages 25-27.
$\mathrm{n} / \mathrm{m}=$ not meaningful
Certain prior period amounts have been reclassified to conform to current period presentation.

Bank of America Corporation and Subsidiaries Quarterly Results by Business Segment
(Dollars in millions)

|  | Third Quarter 2011 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Deposits |  | Card <br> Services $\qquad$ |  |  | Consumer Real Estate Services |  |  | Global Commercial Banking |  |  | GlobalBanking \&Markets |  | GWIM |  |  | $\begin{gathered} \text { All (1) } \\ \text { Other ( } \end{gathered}$ |  |
| Total revenue, net of interest expense (2) | \$ | 3,119 |  | \$ | 4,507 |  | \$ | 2,822 | \$ | 2,533 |  | \$ | 5,222 | \$ | 4,230 |  | \$ | 6,269 |
| Provision for credit losses |  | 52 |  |  | 1,037 |  |  | 918 |  | (150) |  |  | 15 |  | 162 |  |  | 1,373 |
| Noninterest expense |  | 2,627 |  |  | 1,458 |  |  | 3,852 |  | 1,018 |  |  | 4,480 |  | 3,516 |  |  | 662 |
| Net income (loss) |  | 276 |  |  | 1,264 |  |  | $(1,137)$ |  | 1,050 |  |  | (302) |  | 347 |  |  | 4,734 |
| Return on average equity |  | 4.61 | \% |  | 22.36 | \% |  | n/m |  | 10.22 | \% |  | n/m |  | 7.72 | \% |  | n/m |
| Return on average economic capital (3) |  | 18.78 |  |  | 49.31 |  |  | $\mathrm{n} / \mathrm{m}$ |  | 20.78 |  |  | $\mathrm{n} / \mathrm{m}$ |  | 19.66 |  |  | $\mathrm{n} / \mathrm{m}$ |
| Balance Sheet |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Average |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases |  | $\mathrm{n} / \mathrm{m}$ |  | \$ | 123,547 |  | \$ | 120,079 | \$ | 188,037 |  | \$ | 120,143 | \$ | 102,785 |  | \$ | 286,753 |
| Total deposits | \$ | 422,331 |  |  | n/m |  |  | n/m |  | 173,837 |  |  | 121,389 |  | 255,660 |  |  | 52,853 |
| Allocated equity |  | 23,820 |  |  | 22,410 |  |  | 14,240 |  | 40,726 |  |  | 36,372 |  | 17,839 |  |  | 67,003 |
| Economic capital (3) |  | 5,873 |  |  | 10,194 |  |  | 14,240 |  | 20,037 |  |  | 25,589 |  | 7,148 |  |  | n/m |
| Period end |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases |  | n/m |  | \$ | 122,223 |  | \$ | 119,823 | \$ | 188,650 |  | \$ | 124,527 | \$ | 102,361 |  | \$ | 274,269 |
| Total deposits | \$ | 424,267 |  |  | n/m |  |  | n/m |  | 171,297 |  |  | 115,724 |  | 251,027 |  |  | 52,947 |


|  | Second Quarter 2011 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Deposits |  |  | Card <br> Services (1) |  | Consumer Real Estate Services |  |  | $\qquad$ |  |  | Global Banking \& Markets |  | GWIM |  |  | All Other (1) |  |  |
| Total revenue, net of interest expense (2) | \$ | 3,301 |  | \$ | 4,856 |  | \$ | $(11,315)$ | \$ | 2,811 |  | \$ | 6,792 |  | \$ | 4,490 |  | \$ | 2,548 |
| Provision for credit losses |  | 31 |  |  | 302 |  |  | 1,507 |  | (417) |  |  | (82) |  |  | 72 |  |  | 1,842 |
| Noninterest expense |  | 2,609 |  |  | 1,532 |  |  | 8,645 |  | 1,069 |  |  | 4,708 |  |  | 3,631 |  |  | 662 |
| Net income (loss) |  | 424 |  |  | 1,939 |  |  | $(14,519)$ |  | 1,381 |  |  | 1,559 |  |  | 506 |  |  | (116) |
| Return on average equity |  | 7.20 | \% |  | 34.31 | \% |  | $\mathrm{n} / \mathrm{m}$ |  | 13.67 | \% |  | 16.69 | \% |  | 11.54 | \% |  | $\mathrm{n} / \mathrm{m}$ |
| Return on average economic capital (3) |  | 29.98 |  |  | 74.83 |  |  | $\mathrm{n} / \mathrm{m}$ |  | 27.95 |  |  | 23.23 |  |  | 29.97 |  |  | $\mathrm{n} / \mathrm{m}$ |
| Balance Sheet |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Average |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases |  | $\mathrm{n} / \mathrm{m}$ |  | \$ | 127,344 |  | \$ | 121,683 | \$ | 189,347 |  | \$ | 109,473 |  | \$ | 102,200 |  | \$ | 287,840 |
| Total deposits | \$ | 426,684 |  |  | $\mathrm{n} / \mathrm{m}$ |  |  | $\mathrm{n} / \mathrm{m}$ |  | 166,481 |  |  | 116,899 |  |  | 255,219 |  |  | 48,093 |
| Allocated equity |  | 23,612 |  |  | 22,671 |  |  | 17,139 |  | 40,522 |  |  | 37,458 |  |  | 17,574 |  |  | 76,091 |
| Economic capital (3) |  | 5,662 |  |  | 10,410 |  |  | 14,437 |  | 19,825 |  |  | 26,984 |  |  | 6,868 |  |  | $\mathrm{n} / \mathrm{m}$ |
| Period end |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases |  | $\mathrm{n} / \mathrm{m}$ |  | \$ | 125,140 |  | \$ | 121,553 | \$ | 189,435 |  | \$ | 114,165 |  | \$ | 102,878 |  | \$ | 287,424 |
| Total deposits | \$ | 424,579 |  |  | $\mathrm{n} / \mathrm{m}$ |  |  | $\mathrm{n} / \mathrm{m}$ |  | 170,156 |  |  | 122,348 |  |  | 255,580 |  |  | 43,759 |


|  | Third Quarter 2010 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Deposits |  | Card <br> Services (1) |  |  | Consumer Real Estate Services |  |  | Global Commercial Banking |  |  | Global Banking \& Markets |  |  | GWIM |  |  | All <br> Other (1) |  |
| Total revenue, net of interest expense ${ }^{(2)}$ | \$ | 3,146 |  | \$ | 5,377 |  | \$ | 3,612 | \$ | 2,633 |  | \$ | 7,073 |  | \$ | 3,898 |  | \$ | 1,243 |
| Provision for credit losses |  | 62 |  |  | 3,066 |  |  | 1,302 |  | 556 |  |  | (157) |  |  | 127 |  |  | 440 |
| Noninterest expense |  | 2,774 |  |  | 11,834 |  |  | 2,923 |  | 1,061 |  |  | 4,311 |  |  | 3,345 |  |  | 968 |
| Net income (loss) |  | 198 |  |  | $(9,844)$ |  |  | (392) |  | 644 |  |  | 1,468 |  |  | 269 |  |  | 358 |
| Return on average equity |  | 3.23 | \% |  | $\mathrm{n} / \mathrm{m}$ |  |  | $\mathrm{n} / \mathrm{m}$ |  | 5.95 | \% |  | 11.61 | \% |  | 5.91 | \% |  | $\mathrm{n} / \mathrm{m}$ |
| Return on average economic capital (3) |  | 12.40 |  |  | 16.63 | \% |  | $\mathrm{n} / \mathrm{m}$ |  | 11.52 |  |  | 14.57 |  |  | 15.84 |  |  | $n / m$ |
| Balance Sheet |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Average |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases |  | $\mathrm{n} / \mathrm{m}$ |  | \$ | 141,092 |  | \$ | 127,712 | \$ | 199,320 |  | \$ | 98,874 |  | \$ | 99,103 |  | \$ | 268,056 |
| Total deposits | \$ | 411,117 |  |  | n/m |  |  | n/m |  | 148,605 |  |  | 96,040 |  |  | 234,807 |  |  | 55,466 |
| Allocated equity |  | 24,402 |  |  | 33,033 |  |  | 26,493 |  | 42,930 |  |  | 50,173 |  |  | 18,039 |  |  | 38,908 |
| Economic capital (3) |  | 6,424 |  |  | 13,665 |  |  | 21,692 |  | 22,223 |  |  | 40,116 |  |  | 7,264 |  |  | $\mathrm{n} / \mathrm{m}$ |
| Period end |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |


| Total loans and leases | $\mathrm{n} / \mathrm{m}$ | $\$ 138,492$ | $\$$ | 127,700 | $\$$ | 196,333 | $\$$ | 99,525 | $\$$ | 99,511 | $\$$ | 271,672 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Total deposits | $\$$ | 409,365 |  | $\mathrm{n} / \mathrm{m}$ |  | $\mathrm{n} / \mathrm{m}$ | 150,994 |  | 99,462 |  | 240,381 |  |

(1) During the third quarter of 2011, as a result of the decision to exit the international consumer card business, the Global Card Services business segment was renamed to Card Services. The international consumer card business results have been moved to All Other and prior periods have been reclassified.
(2) Fully taxable-equivalent basis. Fully taxable-equivalent basis is a performance measure used by management in operating the business that management believes provides investors with a more accurate picture of the interest margin for comparative purposes.
(3) Return on average economic capital is calculated as net income, excluding goodwill impairment charge, cost of funds and earnings credit on intangibles, divided by average economic capital. Economic capital represents allocated equity less goodwill and a percentage of intangible assets (excluding mortgage servicing rights). Economic capital and return on average economic capital are non-GAAP measures. We believe the use of these non-GAAP measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. See Reconciliations to GAAP Financial Measures on pages 25-27.
$n / m=n o t ~ m e a n i n g f u l$
Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

 Year-to-Date Results by Business Segment(Dollars in millions)

|  | Nine Months Ended September 30, 2011 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Deposits |  |  | Card <br> Services |  |  | Consumer Real Estate Services |  | Global <br> Commercial <br> Banking |  |  | GlobalBanking \&Markets |  |  | GWIM |  |  | $\begin{gathered} \text { All (1) } \\ \text { Other } \end{gathered}$ |  |
| Total revenue, net of interest expense | \$ | 9,609 |  | \$ | 14,085 |  | \$ | $(6,430)$ | \$ | 7,997 |  | \$ | 19,896 |  | \$ | 13,212 |  | \$ | 10,911 |
| Provision for credit losses |  | 116 |  |  | 1,934 |  |  | 3,523 |  | (488) |  |  | (269) |  |  | 280 |  |  | 5,380 |
| Noninterest expense |  | 7,835 |  |  | 4,632 |  |  | 17,297 |  | 3,195 |  |  | 13,892 |  |  | 10,746 |  |  | 3,155 |
| Net income (loss) |  | 1,051 |  |  | 4,767 |  |  | $(18,070)$ |  | 3,354 |  |  | 3,400 |  |  | 1,386 |  |  | 3,567 |
| Return on average equity |  | 5.93 | \% |  | 27.76 | \% |  | $\mathrm{n} / \mathrm{m}$ |  | 10.96 | \% |  | 11.83 | \% |  | 10.42 | \% |  | $\mathrm{n} / \mathrm{m}$ |
| Return on average economic capital ${ }^{(3)}$ |  | 24.54 |  |  | 59.71 |  |  | $n / m$ |  | 22.18 |  |  | 16.37 |  |  | 26.63 |  |  | $n / m$ |
| Balance Sheet |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Average |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases |  | $\mathrm{n} / \mathrm{m}$ |  | \$ | 127,755 |  | \$ | 120,772 | \$ | 189,924 |  | \$ | 111,167 |  | \$ | 101,952 |  | \$ | 287,627 |
| Total deposits | \$ | 422,452 |  |  | n/m |  |  | n/m |  | 166,895 |  |  | 116,364 |  |  | 256,455 |  |  | 50,367 |
| Allocated equity |  | 23,692 |  |  | 22,958 |  |  | 16,688 |  | 40,917 |  |  | 38,422 |  |  | 17,783 |  |  | 68,925 |
| Economic capital ${ }^{(3)}$ |  | 5,740 |  |  | 10,701 |  |  | 14,884 |  | 20,222 |  |  | 27,875 |  |  | 7,075 |  |  | n/m |
| Period end |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases |  | n/m |  | \$ | 122,223 |  | \$ | 119,823 | \$ | 188,650 |  | \$ | 124,527 |  | \$ | 102,361 |  | \$ | 274,269 |
| Total deposits | \$ | 424,267 |  |  | n/m |  |  | n/m |  | 171,297 |  |  | 115,724 |  |  | 251,027 |  |  | 52,947 |


|  | Nine Months Ended September 30, 2010 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Deposits |  |  | Card Services ${ }^{(1)}$ |  |  | ConsumerReal EstateServices |  | Global <br> Commercial <br> Banking |  |  | Global Banking \& Markets |  |  | GWIM |  |  | All <br> Other (1) |  |
| Total revenue, net of interest expense | \$ | 10,559 |  | \$ | 16,984 |  | \$ | 9,849 | \$ | 8,611 |  | \$ | 22,584 |  | \$ | 12,128 |  | \$ | 8,007 |
| Provision for credit losses |  | 160 |  |  | 9,116 |  |  | 7,292 |  | 2,115 |  |  | (54) |  |  | 491 |  |  | 4,186 |
| Noninterest expense |  | 7,926 |  |  | 14,895 |  |  | 8,906 |  | 3,068 |  |  | 13,213 |  |  | 9,737 |  |  | 4,499 |
| Net income (loss) |  | 1,562 |  |  | $(8,269)$ |  |  | $(4,010)$ |  | 2,165 |  |  | 5,628 |  |  | 1,022 |  |  | 908 |
| Return on average equity |  | 8.61 | \% |  | $\mathrm{n} / \mathrm{m}$ |  |  | $\mathrm{n} / \mathrm{m}$ |  | 6.61 | \% |  | 14.73 | \% |  | 7.58 | \% |  | $\mathrm{n} / \mathrm{m}$ |
| Return on average economic capital (3) |  | 33.45 |  |  | 18.94 | \% |  | $\mathrm{n} / \mathrm{m}$ |  | 12.55 |  |  | 18.39 |  |  | 20.12 |  |  | $\mathrm{n} / \mathrm{m}$ |
| Balance Sheet |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Average |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases |  | $\mathrm{n} / \mathrm{m}$ |  | \$ | 147,893 |  | \$ | 130,684 | \$ | 206,699 |  | \$ | 97,915 |  | \$ | 98,920 |  | \$ | 281,478 |
| Total deposits | \$ | 415,458 |  |  | $\mathrm{n} / \mathrm{m}$ |  |  | n/m |  | 145,931 |  |  | 95,568 |  |  | 227,613 |  |  | 72,206 |
| Allocated equity |  | 24,254 |  |  | 37,073 |  |  | 26,591 |  | 43,790 |  |  | 51,083 |  |  | 18,015 |  |  | 31,659 |
| Economic capital (3) |  | 6,277 |  |  | 15,424 |  |  | 21,788 |  | 23,112 |  |  | 41,022 |  |  | 7,227 |  |  | $\mathrm{n} / \mathrm{m}$ |
| Period end |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases |  | $\mathrm{n} / \mathrm{m}$ |  | \$ | 138,492 |  | \$ | 127,700 | \$ | 196,333 |  | \$ | 99,525 |  | \$ | 99,511 |  | \$ | 271,672 |
| Total deposits | \$ | 409,365 |  |  | $\mathrm{n} / \mathrm{m}$ |  |  | $\mathrm{n} / \mathrm{m}$ |  | 150,994 |  |  | 99,462 |  |  | 240,381 |  |  | 47,942 |

(1) During the third quarter of 2011, as a result of the decision to exit the international consumer card business, the Global Card Services business segment was renamed to Card Services. The international consumer card business results have been moved to All Other and prior periods have been reclassified.
(2) Fully taxable-equivalent basis. Fully taxable-equivalent basis is a performance measure used by management in operating the business that management believes provides investors with a more accurate picture of the interest margin for comparative purposes.
(3) Return on average economic capital is calculated as net income, excluding goodwill impairment charge, cost of funds and earnings credit on intangibles, divided by average economic capital. Economic capital represents allocated equity less goodwill and a percentage of intangible assets (excluding mortgage servicing rights). Economic capital and return on average economic capital are non-GAAP measures. We believe the use of these non-GAAP measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. See Reconciliations to GAAP Financial Measures on pages 25-27.
$\mathrm{n} / \mathrm{m}=$ not meaningful
Certain prior period amounts have been reclassified among the segments to conform to the current period presentation.

## Bank of America Corporation and Subsidiaries Supplemental Financial Data

(Dollars in millions)

| Fully taxable-equivalent basis data (1) | Nine Months Ended September 30 |  |  |  |  | Third Quarter 2011 |  |  | Second Quarter 2011 |  |  | Third Quarter 2010 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 |  | 2010 |  |  |  |  |  |  |  |  |  |
| Net interest income | \$ | 34,629 |  | \$ | 39,984 |  | \$ | 10,739 |  |  |  |  | \$ | 11,493 |  | \$ | 12,717 |  |
| Total revenue, net of interest expense |  | 69,280 |  |  | 88,722 |  |  | 28,702 |  |  | 13,483 |  |  | 26,982 |  |
| Net interest yield ${ }^{(2)}$ |  | 2.50 | \% |  | 2.81 | \% |  | 2.32 | \% |  | 2.50 | \% |  | 2.72 | \% |
| Efficiency ratio |  | 87.69 |  |  | 70.16 |  |  | 61.37 |  |  | $\mathrm{n} / \mathrm{m}$ |  |  | 100.87 |  |
| Other Data |  |  |  |  |  |  |  | $\begin{aligned} & \text { mber } 30 \\ & 011 \\ & \hline \end{aligned}$ |  |  | $\begin{aligned} & \text { e } 30 \\ & 111 \\ & \hline \end{aligned}$ |  |  | $\begin{aligned} & \text { mber } 30 \\ & 010 \\ & \hline \end{aligned}$ |  |
| Number of banking centers - U.S. |  |  |  |  |  |  |  | 5,715 |  |  | 5,742 |  |  | 5,879 |  |
| Number of branded ATMs - U.S. |  |  |  |  |  |  |  | 17,752 |  |  | 17,817 |  |  | 17,929 |  |
| Full-time equivalent employees |  |  |  |  |  |  |  | 290,509 |  |  | 287,839 |  |  | 287,293 |  |

(1) Fully taxable-equivalent basis is a non-GAAP measure. Fully taxable-equivalent basis is a performance measure used by management in operating the business that management believes provides investors with a more accurate picture of the interest margin for comparative purposes. See Reconciliations to GAAP Financial Measures on pages 25-27.
(2) Calculation includes fees earned on overnight deposits placed with the Federal Reserve of $\$ 150$ million and $\$ 305$ million for the nine months ended September 30, 2011 and 2010; $\$ 38$ million and $\$ 49$ million for the third and second quarters of 2011, and $\$ 107$ million for the third quarter of 2010 , respectively.
$\mathrm{n} / \mathrm{m}=$ not meaningful
Certain prior period amounts have been reclassified to conform to current period presentation.

## Bank of America Corporation and Subsidiaries Reconciliations to GAAP Financial Measures

## (Dollars in millions)

The Corporation evaluates its business based on a fully taxable-equivalent basis, a non-GAAP measure. The Corporation believes managing the business with net interest income on a fully taxable-equivalent basis provides a more accurate picture of the interest margin for comparative purposes. Total revenue, net of interest expense, includes net interest income on a fully taxable-equivalent basis and noninterest income. The Corporation views related ratios and analyses (i.e., efficiency ratios and net interest yield) on a fully taxable-equivalent basis. To derive the fully taxable-equivalent basis, net interest income is adjusted to reflect tax exempt income on an equivalent before-tax basis with a corresponding increase in income tax expense. This measure ensures comparability of net interest income arising from taxable and tax-exempt sources. The efficiency ratio measures the costs expended to generate a dollar of revenue, and net interest yield evaluates the basis points the Corporation earns over the cost of funds.

The Corporation also evaluates its business based on the following ratios that utilize tangible equity, a non-GAAP measure. Return on average tangible common shareholders' equity measures the Corporation's earnings contribution as a percentage of common shareholders' equity plus any Common Equivalent Securities less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Return on average tangible shareholders' equity measures the Corporation's earnings contribution as a percentage of average shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible common equity ratio represents common shareholders' equity plus any Common Equivalent Securities less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible equity ratio represents total shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Tangible book value per common share represents ending common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by ending common shares outstanding. These measures are used to evaluate the Corporation's use of equity (i.e., capital). In addition, profitability, relationship and investment models all use return on average tangible shareholders' equity as key measures to support our overall growth goals.

In certain presentations, earnings and diluted earnings per common share, the efficiency ratio, return on average assets, return on common shareholders' equity, return on average tangible common shareholders' equity and return on average tangible shareholders' equity are calculated excluding the impact of goodwill impairment charge of $\$ 2.6$ billion recorded in the second quarter of 2011 and $\$ 10.4$ billion in the third quarter of 2010. Accordingly, these are non-GAAP measures.

See the tables below and on pages 26-27 for reconciliations of these non-GAAP measures with financial measures defined by GAAP for the three months ended September 30, 2011, June 30, 2011 and September 30, 2010, and for the nine months ended September 30, 2011 and 2010. The Corporation believes the use of these non-GAAP measures provides additional clarity in assessing the results of the Corporation. Other companies may define or calculate supplemental financial data differently.

|  | Nine Months Ended September 30 |  |  | Third Quarter 2011 | Second Quarter 2011 | Third Quarter 2010 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 |  | 2010 |  |  |  |
| Reconciliation of net interest income to net interest income on a fully taxable-equivalent basis |  |  |  |  |  |  |
| Net interest income | \$ 33,915 | \$ | 39,084 | \$10,490 | \$11,246 | \$ 12,435 |
| Fully taxable-equivalent adjustment | 714 |  | 900 | 249 | 247 | 282 |
| Net interest income on a fully taxable-equivalent basis | \$ 34,629 | \$ | 39,984 | \$10,739 | \$11,493 | \$ 12,717 |

Reconciliation of total revenue, net of interest expense to total revenue, net of interest expense on a fully taxable-equivalent basis

| Total revenue, net of interest expense | \$ 68,566 | \$ | 87,822 | \$28,453 | \$13,236 | \$ 26,700 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Fully taxable-equivalent adjustment | 714 |  | 900 | 249 | 247 | 282 |
| Total revenue, net of interest expense on a fully taxable-equivalent basis | \$ 69,280 | \$ | 88,722 | \$28,702 | \$13,483 | \$ 26,982 |
| Reconciliation of total noninterest expense to total noninterest expense, excluding goodwill impairment charges |  |  |  |  |  |  |
| Total noninterest expense | \$ 60,752 | \$ | 62,244 | \$17,613 | \$22,856 | \$ 27,216 |
| Goodwill impairment charges | $(2,603)$ |  | $(10,400)$ | - | $(2,603)$ | $(10,400)$ |
| Total noninterest expense, excluding goodwill impairment charges | \$ 58,149 |  | $\underline{51,844}$ | \$17,613 | \$20,253 | \$ 16,816 |

Reconciliation of income tax expense (benefit) to income tax expense (benefit) on a fully taxable-equivalent basis

| Income tax expense (benefit) |  | \$ | $(2,117)$ | \$ | 3,266 |  | \$ 1,201 | \$ $(4,049)$ |  | 1,387 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Fully taxable-equivalent adjustment |  |  | 714 |  | 900 |  | 249 | 247 |  | 282 |
| Income tax expense (benefit) on a fully taxable-equivalent basis |  | \$ | $(1,403)$ | \$ | 4,166 |  | \$ 1,450 | \$ (3,802) | \$ | 1,669 |
| Reconciliation of net income (loss) to net income (loss), excluding goodwill impairment charges |  |  |  |  |  |  |  |  |  |  |
| Net income (loss) |  | \$ | (545) | \$ | (994) |  | \$ 6,232 | \$ $(8,826)$ |  | $(7,299)$ |
| Goodwill impairment charges |  |  | 2,603 |  | 10,400 |  | - | 2,603 |  | 10,400 |
| Net income (loss), excluding goodwill impairment charges |  | \$ | 2,058 | \$ | 9,406 |  | \$ 6,232 | \$(6,223) | \$ | 3,101 |

Reconciliation of net income (loss) applicable to common shareholders to net income (loss) applicable to common shareholders, excluding goodwill impairment charges

| Net income (loss) applicable to common shareholders | \$ | $(1,499)$ | \$ | $(2,030)$ | \$ | 5,889 | \$ $(9,127)$ |  | $(7,647)$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Goodwill impairment charges |  | 2,603 |  | 10,400 |  | - | 2,603 |  | 10,400 |
| Net income (loss) applicable to common shareholders, excluding goodwill impairment charges | \$ | 1,104 | \$ | 8,370 | \$ | 5,889 | \$ (6,524) | \$ | 2,753 |

Certain prior period amounts have been reclassified to conform to current period presentation.

Bank of America Corporation and Subsidiaries
Reconciliations to GAAP Financial Measures - continued
(Dollars in millions)

|  | Nine Months Ended September 30 |  |  |  | Third Quarter 2011 |  | Second Quarter 2011 |  | Third Quarter 2010 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2011 |  | 2010 |  |  |  |  |  |  |
| Reconciliation of average common shareholders' equity to average tangible common shareholders' equity |  |  |  |  |  |  |  |  |  |  |
| Common shareholders' equity | \$ | 212,512 | \$ | 210,649 | \$ | 204,928 | \$ | 218,505 | \$ | 215,911 |
| Common Equivalent Securities |  | - |  | 3,877 |  | - |  | - |  | - |
| Goodwill |  | $(72,903)$ |  | $(84,965)$ |  | $(71,070)$ |  | $(73,748)$ |  | $(82,484)$ |
| Intangible assets (excluding mortgage servicing rights) |  | $(9,386)$ |  | $(11,246)$ |  | $(9,005)$ |  | $(9,394)$ |  | $(10,629)$ |
| Related deferred tax liabilities |  | 2,939 |  | 3,368 |  | 2,852 |  | 2,932 |  | 3,214 |
| Tangible common shareholders' equity | \$ | 133,162 | \$ | 121,683 | \$ | 127,705 | \$ | 138,295 | \$ | 126,012 |
| Reconciliation of average shareholders' equity to average tangible shareholders' equity |  |  |  |  |  |  |  |  |  |  |
| Shareholders' equity | \$ | 229,385 | \$ | 232,465 | \$ | 222,410 | \$ | 235,067 | \$ | 233,978 |
| Goodwill |  | $(72,903)$ |  | $(84,965)$ |  | $(71,070)$ |  | $(73,748)$ |  | $(82,484)$ |
| Intangible assets (excluding mortgage servicing rights) |  | $(9,386)$ |  | $(11,246)$ |  | $(9,005)$ |  | $(9,394)$ |  | $(10,629)$ |
| Related deferred tax liabilities |  | 2,939 |  | 3,368 |  | 2,852 |  | 2,932 |  | 3,214 |
| Tangible shareholders' equity | \$ | 150,035 | \$ | 139,622 | \$ | 145,187 | \$ | 154,857 | \$ | 144,079 |
| Reconciliation of period end common shareholders' equity to period end tangible common shareholders' equity |  |  |  |  |  |  |  |  |  |  |
| Common shareholders' equity | \$ | 210,772 | \$ | 212,391 | \$ | 210,772 | \$ | 205,614 | \$ | 212,391 |
| Goodwill |  | $(70,832)$ |  | $(75,602)$ |  | $(70,832)$ |  | $(71,074)$ |  | $(75,602)$ |
| Intangible assets (excluding mortgage servicing rights) |  | $(8,764)$ |  | $(10,402)$ |  | $(8,764)$ |  | $(9,176)$ |  | $(10,402)$ |
| Related deferred tax liabilities |  | 2,777 |  | 3,123 |  | 2,777 |  | 2,853 |  | 3,123 |
| Tangible common shareholders' equity | \$ | 133,953 | \$ | 129,510 | \$ | 133,953 | \$ | 128,217 | \$ | 129,510 |
| Reconciliation of period end shareholders' equity to period end tangible shareholders' equity |  |  |  |  |  |  |  |  |  |  |
| Shareholders' equity | \$ | 230,252 | \$ | 230,495 | \$ | 230,252 | \$ | 222,176 | \$ | 230,495 |
| Goodwill |  | $(70,832)$ |  | $(75,602)$ |  | $(70,832)$ |  | $(71,074)$ |  | $(75,602)$ |
| Intangible assets (excluding mortgage servicing rights) |  | $(8,764)$ |  | $(10,402)$ |  | $(8,764)$ |  | $(9,176)$ |  | $(10,402)$ |
| Related deferred tax liabilities |  | 2,777 |  | 3,123 |  | 2,777 |  | 2,853 |  | 3,123 |
| Tangible shareholders' equity | \$ | 153,433 | \$ | 147,614 | \$ | 153,433 | \$ | 144,779 | \$ | 147,614 |
| Reconciliation of period end assets to period end tangible assets |  |  |  |  |  |  |  |  |  |  |
| Assets | \$ | 2,219,628 | \$ | 2,339,660 | \$ | 2,219,628 | \$ | 2,261,319 | \$ | 2,339,660 |
| Goodwill |  | $(70,832)$ |  | $(75,602)$ |  | $(70,832)$ |  | $(71,074)$ |  | $(75,602)$ |
| Intangible assets (excluding mortgage servicing rights) |  | $(8,764)$ |  | $(10,402)$ |  | $(8,764)$ |  | $(9,176)$ |  | $(10,402)$ |
| Related deferred tax liabilities |  | 2,777 |  | 3,123 |  | 2,777 |  | 2,853 |  | 3,123 |
| Tangible assets | \$ | 2,142,809 | \$ | 2,256,779 | \$ | 2,142,809 | \$ | 2,183,922 | \$ | 2,256,779 |
| Book value per share of common stock |  |  |  |  |  |  |  |  |  |  |
| Common shareholders' equity | \$ | 210,772 | \$ | 212,391 | \$ | 210,772 | \$ | 205,614 | \$ | 212,391 |
| Ending common shares issued and outstanding |  | 10,134,432 |  | 10,033,705 |  | 10,134,432 |  | 10,133,190 |  | 10,033,705 |
| Book value per share of common stock | \$ | 20.80 | \$ | 21.17 | \$ | 20.80 | \$ | 20.29 | \$ | 21.17 |
| Tangible book value per share of common stock |  |  |  |  |  |  |  |  |  |  |
| Tangible common shareholders' equity | \$ | 133,953 | \$ | 129,510 | \$ | 133,953 | \$ | 128,217 | \$ | 129,510 |
| Ending common shares issued and outstanding |  | 10,134,432 |  | 10,033,705 |  | 10,134,432 |  | 10,133,190 |  | 10,033,705 |
| Tangible book value per share of common stock | \$ | 13.22 | \$ | 12.91 | \$ | 13.22 | \$ | 12.65 | \$ | 12.91 |

[^10]Bank of America Corporation and Subsidiaries
Reconciliations to GAAP Financial Measures - continued
(Dollars in millions)

| Reconciliation of return on average economic capital | Nine Months Ended September 30 |  |  |  | Third Quarter 2011 |  | Second Quarter 2011 |  | First Quarter 2011 |  | Fourth Quarter 2010 |  | Third Quarter 2010 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2011 |  | 2010 |  |  |  |  |  |  |  |  |  |  |
| Deposits |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Reported net income | \$ | 1,051 | \$ | 1,562 | \$ | 276 | \$ | 424 | \$ | 351 | \$ | (200) | \$ | 198 |
| Adjustment related to intangibles ${ }^{(1)}$ |  | 1 |  | 8 |  | 1 |  | (1) |  | 1 |  | 2 |  | 3 |
| Adjusted net income | \$ | $\underline{1,052}$ | \$ | $\underline{1,570}$ | \$ | 277 | \$ | 423 | \$ | 352 | \$ | (198) | \$ | 201 |
| Average allocated equity | \$ | 23,692 | \$ | 24,254 | \$ | 23,820 | \$ | 23,612 | \$ | 23,641 | \$ | 24,128 | \$ | 24,402 |
| Adjustment related to goodwill and a percentage of intangibles |  | $(17,952)$ |  | $(17,977)$ |  | $(17,947)$ |  | $(17,950)$ |  | $(17,958)$ |  | $(17,967)$ |  | $(17,978)$ |
| Average economic capital | \$ | 5,740 | \$ | 6,277 | \$ | 5,873 | \$ | 5,662 | \$ | 5,683 | \$ | 6,161 | \$ | 6,424 |


| Card Services |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Reported net income | \$ | 4,767 | \$ | $(8,269)$ | \$ | 1,264 | \$ | 1,939 | \$ | 1,564 | \$ | 1,289 | \$ | $(9,844)$ |
| Adjustment related to intangibles ${ }^{(1)}$ |  | 12 |  | 54 |  | 4 |  | 3 |  | 5 |  | 15 |  | 17 |
| Goodwill impairment charge |  | - |  | - |  | - |  | - |  | - |  | - |  | 10,400 |
| Adjusted net income | \$ | 4,779 | \$ | $(8,215)$ | \$ | 1,268 | \$ | 1,942 | \$ | 1,569 | \$ | 1,304 | \$ | 573 |
| Average allocated equity | \$ | 22,958 | \$ | 37,073 | \$ | 22,410 | \$ | 22,671 | \$ | 23,807 | \$ | 25,173 | \$ | 33,033 |
| Adjustment related to goodwill and a percentage of intangibles |  | $(12,257)$ |  | $(21,649)$ |  | $(12,216)$ |  | $(12,261)$ |  | $(12,295)$ |  | $(12,327)$ |  | $(19,368)$ |
| Average economic capital | \$ | 10,701 | \$ | 15,424 | \$ | 10,194 | \$ | 10,410 | \$ | $\underline{11,512}$ | \$ | $\underline{12,846}$ | \$ | $\underline{13,665}$ |
| Consumer Real Estate Services |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Reported net income | \$ | $(18,070)$ | \$ | $(4,010)$ | \$ | $(1,137)$ | \$ | $(14,519)$ | \$ | $(2,414)$ | \$ | $(4,937)$ | \$ | (392) |
| Adjustment related to intangibles ${ }^{(1)}$ |  | - |  | 2 |  | - |  | - |  | - |  | - |  | - |
| Goodwill impairment charge |  | 2,603 |  | - |  | - |  | 2,603 |  | - |  | 2,000 |  | - |
| Adjusted net income | \$ | $(15,467)$ | \$ | $\stackrel{(4,008)}{ }$ | \$ | $(1,137)$ | \$ | $\underline{(11,916)}$ | \$ | $\stackrel{(2,414}{ }$ | \$ | $\stackrel{(2,937)}{ }$ | \$ | (392) |
| Average allocated equity | \$ | 16,688 | \$ | 26,591 | \$ | 14,240 | \$ | 17,139 | \$ | 18,736 | \$ | 24,310 | \$ | 26,493 |
| Adjustment related to goodwill and a percentage of intangibles |  | $(1,804)$ |  | $(4,803)$ |  | - |  | $(2,702)$ |  | $(2,742)$ |  | $(4,799)$ |  | $(4,801)$ |
| Average economic capital | \$ | $\underline{\text { 14,884 }}$ | \$ | 21,788 | \$ | 14,240 | \$ | 14,437 | \$ | 15,994 | \$ | 19,511 | \$ | 21,692 |

Global Commercial Banking

| Reported net income | \$ | 3,354 | \$ | 2,165 | \$ | 1,050 | \$ | 1,381 | \$ | 923 | \$ | 1,053 | \$ | 644 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Adjustment related to intangibles ${ }^{(1)}$ |  | 2 |  | 4 |  | - |  |  |  | 1 |  |  |  | 1 |
| Adjusted net income | \$ | 3,356 | \$ | 2,169 | \$ | 1,050 | \$ | 1,382 | \$ | 924 | \$ | 1,054 | \$ | 645 |
| Average allocated equity | \$ | 40,917 | \$ | 43,790 | \$ | 40,726 | \$ | 40,522 | \$ | 41,512 | \$ | 42,997 | \$ | 42,930 |
| Adjustment related to goodwill and a percentage of intangibles |  | $(20,695)$ |  | $(20,678)$ |  | $(20,689)$ |  | $(20,697)$ |  | $(20,700)$ |  | $(20,703)$ |  | $(20,707)$ |
| Average economic capital | \$ | 20,222 | \$ | $\underline{23,112}$ | \$ | 20,037 | \$ | 19,825 | \$ | 20,812 | \$ | 22,294 | \$ | 22,223 |
| Global Banking and Markets ${ }^{(2)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Reported net income | \$ | 3,400 | \$ | 5,628 | \$ | (302) | \$ | 1,559 | \$ | 2,143 | \$ | 669 | \$ | 1,468 |
| Adjustment related to intangibles (1) |  | 13 |  | 15 |  | 5 |  |  |  | 4 |  | 4 |  | 5 |
| Adjusted net income | \$ | 3,413 | \$ | 5,643 | \$ | (297) | \$ | 1,563 | \$ | 2,147 | \$ | 673 | \$ | 1,473 |
| Average allocated equity | \$ | 38,422 | \$ | 51,083 | \$ | 36,372 | \$ | 37,458 | \$ | 41,491 | \$ | 46,935 | \$ | 50,173 |
| Adjustment related to goodwill and a percentage of intangibles |  | $(10,547)$ |  | $(10,061)$ |  | $(10,783)$ |  | $(10,474)$ |  | $(10,379)$ |  | $(10,240)$ |  | $(10,057)$ |
| Average economic capital | \$ | 27,875 | \$ | 41,022 | \$ | 25,589 | \$ | $\underline{26,984}$ | \$ | 31,112 | \$ | 36,695 | \$ | 40,116 |


| Reported net income | \$ | 1,386 | \$ | 1,022 | \$ | 347 | \$ | 506 | \$ | 533 | \$ | 319 | \$ | 269 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Adjustment related to intangibles ${ }^{(1)}$ |  | 23 |  | 66 |  | 7 |  | 7 |  | 9 |  | 20 |  | 21 |
| Adjusted net income | \$ | 1,409 | \$ | 1,088 | \$ | 354 | \$ | 513 | \$ | 542 | \$ | 339 | \$ | 290 |
| Average allocated equity | \$ | 17,783 | \$ | 18,015 | \$ | 17,839 | \$ | 17,574 | \$ | 17,938 | \$ | 18,227 | \$ | 18,039 |
| Adjustment related to goodwill and a percentage of intangibles |  | $(10,708)$ |  | $(10,788)$ |  | $(10,691)$ |  | $(10,706)$ |  | $(10,728)$ |  | $(10,752)$ |  | $(10,775)$ |

## Average economic capital

(1) Represents cost of funds and earnings credit on intangibles.
(2) During the three and nine months ended September 30, 2011, Global Banking and Markets recorded a $\$ 774$ million charge related to a change in the U.K. tax rate. Excluding this charge, adjusted net income would have been $\$ 477$ million and $\$ 4.2$ billion for the three and nine months ended September 30, 2011.

Certain prior period amounts have been reclassified to conform to current period presentation.

# Bank of America 



## Supplemental Information Third Quarter 2011

This information is preliminary and based on company data available at the time of the earnings presentation. It speaks only as of the particular date or dates included in the accompanying pages. Bank of America does not undertake an obligation to, and disclaims any duty to, update any of the information provided. Any forward-looking statements in this information are subject to the forwardlooking language contained in Bank of America's reports filed with the SEC pursuant to the Securities Exchange Act of 1934, which are available at the SEC's website (www.sec.gov) or at Bank of America's website (www.bankofamerica.com). Bank of America's future financial performance is subject to risks and uncertainties as described in its SEC filings.

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## Bank of America Corporation and Subsidiaries Consolidated Financial Highlights

(Dollars in millions, except per share information; shares in thousands)

|  | Nine Months Ended September 30 |  |  |  | Third Quarter 2011 |  |  | Second Quarter 2011 |  | First Quarter 2011 |  |  | Fourth Quarter 2010 |  | Third Quarter 2010 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2011 |  | 2010 |  |  |  |  |  |  |  |  |  |  |
| Income statement |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net interest income | \$ | 33,915 | \$ | 39,084 | \$ | 10,490 |  | \$ | 11,246 |  |  | \$ | 12,179 |  | \$ | 12,439 | \$ | 12,435 |
| Noninterest income |  | 34,651 |  | 48,738 |  | 17,963 |  |  | 1,990 |  | 14,698 |  |  | 9,959 |  | 14,265 |
| Total revenue, net of interest expense |  | 68,566 |  | 87,822 |  | 28,453 |  |  | 13,236 |  | 26,877 |  |  | 22,398 |  | 26,700 |
| Provision for credit losses |  | 10,476 |  | 23,306 |  | 3,407 |  |  | 3,255 |  | 3,814 |  |  | 5,129 |  | 5,396 |
| Goodwill impairment |  | 2,603 |  | 10,400 |  | - |  |  | 2,603 |  | - |  |  | 2,000 |  | 10,400 |
| Merger and restructuring charges |  | 537 |  | 1,450 |  | 176 |  |  | 159 |  | 202 |  |  | 370 |  | 421 |
| All other noninterest expense ${ }^{(1)}$ |  | 57,612 |  | 50,394 |  | 17,437 |  |  | 20,094 |  | 20,081 |  |  | 18,494 |  | 16,395 |
| Income tax expense (benefit) |  | $(2,117)$ |  | 3,266 |  | 1,201 |  |  | $(4,049)$ |  | 731 |  |  | $(2,351)$ |  | 1,387 |
| Net income (loss) |  | (545) |  | (994) |  | 6,232 |  |  | $(8,826)$ |  | 2,049 |  |  | $(1,244)$ |  | $(7,299)$ |
| Preferred stock dividends |  | 954 |  | 1,036 |  | 343 |  |  | 301 |  | 310 |  |  | 321 |  | 348 |
| Net income (loss) applicable to common shareholders |  | $(1,499)$ |  | $(2,030)$ |  | 5,889 |  |  | $(9,127)$ |  | 1,739 |  |  | $(1,565)$ |  | $(7,647)$ |
| Diluted earnings (loss) per common share ${ }^{(2)}$ |  | (0.15) |  | (0.21) |  | 0.56 |  |  | (0.90) |  | 0.17 |  |  | (0.16) |  | (0.77) |
| Average diluted common shares issued and outstanding ${ }^{(2)}$ |  | 095,859 |  | ,706,951 |  | 464,395 |  |  | ,094,928 |  | 181,351 |  |  | ,036,575 |  | 976,351 |
| Dividends paid per common share | \$ | 0.03 | \$ | 0.03 | \$ | 0.01 |  | \$ | 0.01 | \$ | 0.01 |  | \$ | 0.01 | \$ | 0.01 |
| Performance ratios |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Return on average assets |  | n/m |  | $\mathrm{n} / \mathrm{m}$ |  | 1.07 | \% |  | $\mathrm{n} / \mathrm{m}$ |  | 0.36 | \% |  | $\mathrm{n} / \mathrm{m}$ |  | $\mathrm{n} / \mathrm{m}$ |
| Return on average common shareholders' equity |  | n/m |  | $\mathrm{n} / \mathrm{m}$ |  | 11.40 |  |  | $\mathrm{n} / \mathrm{m}$ |  | 3.29 |  |  | $\mathrm{n} / \mathrm{m}$ |  | $\mathrm{n} / \mathrm{m}$ |
| Return on average tangible common shareholders' equity (3) |  | n/m |  | $\mathrm{n} / \mathrm{m}$ |  | 18.30 |  |  | $\mathrm{n} / \mathrm{m}$ |  | 5.28 |  |  | $\mathrm{n} / \mathrm{m}$ |  | $\mathrm{n} / \mathrm{m}$ |
| Return on average tangible shareholders' equity (3) |  | n/m |  | $\mathrm{n} / \mathrm{m}$ |  | 17.03 |  |  | $\mathrm{n} / \mathrm{m}$ |  | 5.54 |  |  | $\mathrm{n} / \mathrm{m}$ |  | $\mathrm{n} / \mathrm{m}$ |
| At period end |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Book value per share of common stock | \$ | 20.80 | \$ | 21.17 | \$ | 20.80 |  | \$ | 20.29 | \$ | 21.15 |  | \$ | 20.99 | \$ | 21.17 |
| Tangible book value per share of common stock (3) |  | 13.22 |  | 12.91 |  | 13.22 |  |  | 12.65 |  | 13.21 |  |  | 12.98 |  | 12.91 |
| Market price per share of common stock: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Closing price | \$ | 6.12 | \$ | 13.10 | \$ | 6.12 |  | \$ | 10.96 | \$ | 13.33 |  | \$ | 13.34 | \$ | 13.10 |
| High closing price for the period |  | 15.25 |  | 19.48 |  | 11.09 |  |  | 13.72 |  | 15.25 |  |  | 13.56 |  | 15.67 |
| Low closing price for the period |  | 6.06 |  | 12.32 |  | 6.06 |  |  | 10.50 |  | 13.33 |  |  | 10.95 |  | 12.32 |
| Market capitalization |  | 62,023 |  | 131,442 |  | 62,023 |  |  | 111,060 |  | 135,057 |  |  | 134,536 |  | 131,442 |
| Number of banking centers - U.S. |  | 5,715 |  | 5,879 |  | 5,715 |  |  | 5,742 |  | 5,805 |  |  | 5,856 |  | 5,879 |
| Number of branded ATMs - U.S. |  | 17,752 |  | 17,929 |  | 17,752 |  |  | 17,817 |  | 17,886 |  |  | 17,926 |  | 17,929 |
| Full-time equivalent employees |  | 290,509 |  | 287,293 |  | 290,509 |  |  | 287,839 |  | 288,062 |  |  | 288,471 |  | 287,293 |

(1) Excludes merger and restructuring charges and goodwill impairment charges.
(2) Due to a net loss applicable to common shareholders for the second quarter of 2011 and the fourth and third quarters of 2010, and for the nine months ended September 30, 2011 and 2010, no dilutive potential common shares were included in the calculations of diluted earnings per share and average diluted common shares because they were antidilutive.
(3) Tangible equity ratios and tangible book value per share of common stock are non-GAAP measures. We believe the use of these non-GAAP measures provides additional clarity in assessing the results of the Corporation. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 44-46.)
$\mathrm{n} / \mathrm{m}=$ not meaningful
Certain prior period amounts have been reclassified to conform to current period presentation

## Bank of America Corporation and Subsidiaries Supplemental Financial Data

(Dollars in millions, except per share information)

## Fully taxable-equivalent basis data ${ }^{(1)}$

|  | Nine Months Ended September 30 |  |  |  | Third Quarter 2011 | Second Quarter 2011 |  | $\begin{aligned} & \text { First } \\ & \text { Quarter } \end{aligned}$$2011$ |  | Fourth Quarter 2010 |  | Third Quarter 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 |  | 2010 |  |  |  |  |  |  |  |  |  |
| Net interest income | \$34,629 |  | \$39,984 |  | \$ 10,739 |  | \$11,493 |  |  |  | \$12,397 |  | \$12,709 |  | \$12,717 |  |
| Total revenue, net of interest expense | 69,280 |  | 88,722 |  | 28,702 |  | 13,483 |  | 27,095 |  | 22,668 |  | 26,982 |  |
| Net interest yield ${ }^{(2)}$ | 2.50 | \% | 2.81 | \% | 2.32 | \% | 2.50 | \% | 2.67 | \% | 2.69 | \% | 2.72 | \% |
| Efficiency ratio | 87.69 |  | 70.16 |  | 61.37 |  | $\mathrm{n} / \mathrm{m}$ |  | 74.86 |  | 92.04 |  | 100.87 |  |

## Performance ratios, excluding goodwill impairment charges ${ }^{(3)}$

|  | Nine Months Ended September 30 |  |  |  | Second Quarter 2011 | Fourth Quarter 2010 |  |  | Third Quarter 2010 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 |  | 2010 |  |  |  |  |  |  |
| Per common share information |  |  |  |  |  |  |  |  |  |
| Earnings (loss) | \$ 0.11 |  | \$ 0.83 |  | \$ (0.65) | \$ | 0.04 |  |  |
| Diluted earnings (loss) | 0.11 |  | 0.82 |  | (0.65) |  | 0.04 |  |  |
| Efficiency ratio ${ }^{(1)}$ | 83.93 | \% | 58.43 | \% | $\mathrm{n} / \mathrm{m}$ |  | 83.22 | \% |  |
| Return on average assets | 0.12 |  | 0.51 |  | $\mathrm{n} / \mathrm{m}$ |  | 0.13 |  |  |
| Return on average common shareholders' equity | 0.70 |  | 5.31 |  | $\mathrm{n} / \mathrm{m}$ |  | 0.79 |  |  |
| Return on average tangible common shareholders' equity ${ }^{(3)}$ | 1.11 |  | 9.20 |  | $\mathrm{n} / \mathrm{m}$ |  | 1.27 |  |  |
| Return on average tangible shareholders' equity ${ }^{(3)}$ | 1.83 |  | 9.01 |  | $\mathrm{n} / \mathrm{m}$ |  | 1.96 |  |  |

(1) Fully taxable-equivalent basis is a non-GAAP measure. Fully taxable-equivalent basis is a performance measure used by management in operating the business that management believes provides investors with a more accurate picture of the interest margin for comparative purposes. (See Exhibit A: Non-GAAP Reconciliations Reconciliations to GAAP Financial Measures on pages 44-46).
(2) Calculation includes fees earned on overnight deposits placed with the Federal Reserve of $\$ 150$ million and $\$ 305$ million for the nine months ended September 30 , 2011 and 2010; $\$ 38$ million, $\$ 49$ million and $\$ 63$ million for the third, second and first quarters of 2011, and $\$ 63$ million and $\$ 107$ million for the fourth and third quarters of 2010, respectively. For more information see Quarterly and Year-to-Date Average Balances and Interest Rates - Fully Taxable-equivalent Basis on pages 9-10 and 11-12.
(3) Total noninterest expense, excluding goodwill impairment charges, net income, excluding goodwill impairment charges and net income applicable to common shareholders, excluding goodwill impairment charges and tangible equity ratios are non-GAAP measures. We believe the use of these non-GAAP measures provides additional clarity in assessing the results of the Corporation. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 44-46.)
$\mathrm{n} / \mathrm{m}=$ not meaningful
Certainprior period amounts have been reclassified to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

## Consolidated Statement of Income

(Dollars in millions, except per share information; shares in thousands)


| Average diluted common shares issued and <br> outstanding (1) | $\mathbf{1 0 , 0 9 5 , \mathbf { 8 5 9 }}$ | $\underline{9,706,951}$ | $\mathbf{1 0 , 4 6 4 , 3 9 5}$ | $\underline{10,094,928}$ | $\underline{10,181,351}$ | $\underline{10,036,575}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |

(1) Due to a net loss applicable to common shareholders for the second quarter of 2011, the fourth and third quarters of 2010, and for the nine months ended September 30, 2011 and 2010, the impact of antidilutive equity instruments was excluded from diluted earnings per share and average diluted common shares.

Certain prior period amounts have been reclassified to conform to current period presentation.

## Bank of America Corporation and Subsidiaries <br> Consolidated Balance Sheet

(Dollars in millions)

|  | $\begin{gathered} \text { September } 30 \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June } 30 \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{aligned} & \text { September } 30 \\ & 2010 \\ & \hline \end{aligned}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Assets |  |  |  |  |  |  |
| Cash and cash equivalents | \$ | 82,865 | \$ | 119,527 | \$ | 131,116 |
| Time deposits placed and other short-term investments |  | 18,330 |  | 20,291 |  | 18,946 |
| Federal funds sold and securities borrowed or purchased under agreements to resell |  | 249,998 |  | 235,181 |  | 271,818 |
| Trading account assets |  | 176,398 |  | 196,939 |  | 207,695 |
| Derivative assets |  | 79,044 |  | 66,598 |  | 84,684 |
| Debt securities: |  |  |  |  |  |  |
| Available-for-sale |  | 324,267 |  | 330,871 |  | 322,424 |
| Held-to-maturity, at cost |  | 26,458 |  | 181 |  | 438 |
| Total debt securities |  | 350,725 |  | 331,052 |  | 322,862 |
| Loans and leases |  | 932,531 |  | 941,257 |  | 933,910 |
| Allowance for loan and lease losses |  | $(35,082)$ |  | $(37,312)$ |  | $(43,581)$ |
| Loans and leases, net of allowance |  | 897,449 |  | 903,945 |  | 890,329 |
| Premises and equipment, net |  | 13,552 |  | 13,793 |  | 14,320 |
| Mortgage servicing rights (includes \$7,880, \$12,372 and \$12,251 measured at fair value) |  | 8,037 |  | 12,642 |  | 12,540 |
| Goodwill |  | 70,832 |  | 71,074 |  | 75,602 |
| Intangible assets |  | 8,764 |  | 9,176 |  | 10,402 |
| Loans held-for-sale |  | 23,085 |  | 20,092 |  | 33,276 |
| Customer and other receivables |  | 89,302 |  | 86,550 |  | 78,599 |
| Other assets |  | 151,247 |  | 174,459 |  | 187,471 |
| Total assets | \$ | 2,219,628 |  | 2,261,319 | \$ | 2,339,660 |
| Assets of consolidated VIEs included in total assets above (substantially all pledged as collateral) |  |  |  |  |  |  |
| Trading account assets | \$ | 8,911 | \$ | 10,746 | \$ | 11,186 |
| Derivative assets |  | 1,611 |  | 2,293 |  | 2,838 |
| Available-for-sale debt securities |  | 256 |  | 251 |  | 7,684 |
| Loans and leases |  | 146,023 |  | 151,928 |  | 132,106 |
| Allowance for loan and lease losses |  | $(5,661)$ |  | $(6,367)$ |  | $(9,831)$ |
| Loans and leases, net of allowance |  | 140,362 |  | 145,561 |  | 122,275 |
| Loans held-for-sale |  | 3,904 |  | 1,561 |  | 3,301 |
| All other assets |  | 5,414 |  | 7,115 |  | 7,910 |
| Total assets of consolidated VIEs | \$ | 160,458 | \$ | 167,527 | \$ | 155,194 |

Certain prior period amounts have been reclassified to conform to current period presentation.

## Bank of America Corporation and Subsidiaries <br> Consolidated Balance Sheet (continued)

(Dollars in millions)

|  | $\begin{gathered} \text { September } 30 \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June } 30 \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { September } 30 \\ 2010 \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Liabilities |  |  |  |  |  |  |
| Deposits in U.S. offices: |  |  |  |  |  |  |
| Noninterest-bearing | \$ | 321,253 |  | 301,558 | \$ | 265,672 |
| Interest-bearing |  | 629,176 |  | 647,480 |  | 634,784 |
| Deposits in non-U.S. offices: |  |  |  |  |  |  |
| Noninterest-bearing |  | 6,581 |  | 6,555 |  | 6,297 |
| Interest-bearing |  | 84,343 |  | 82,815 |  | 70,569 |
| Total deposits |  | 1,041,353 |  | 1,038,408 |  | 977,322 |
| Federal funds purchased and securities loaned or sold under agreements to repurchase |  | 248,116 |  | 239,521 |  | 296,605 |
| Trading account liabilities |  | 68,026 |  | 74,989 |  | 90,010 |
| Derivative liabilities |  | 59,304 |  | 54,414 |  | 61,656 |
| Commercial paper and other short-term borrowings |  | 33,869 |  | 50,632 |  | 64,818 |
| Accrued expenses and other liabilities (includes \$790, \$897 and \$1,294 of reserve for unfunded lending commitments) |  | 139,743 |  | 154,520 |  | 139,896 |
| Long-term debt |  | 398,965 |  | 426,659 |  | 478,858 |
| Total liabilities |  | 1,989,376 |  | 2,039,143 |  | 2,109,165 |
| Shareholders' equity |  |  |  |  |  |  |
| Preferred stock, $\$ 0.01$ par value; authorized - 100,000,000 shares; issued and outstanding - 3,993,660, $3,943,660$ and 3,960,660 shares |  | 19,480 |  | 16,562 |  | 18,104 |
| Common stock and additional paid-in capital, $\$ 0.01$ par value; authorized $\mathbf{- 1 2 , 8 0 0 , 0 0 0 , 0 0 0}, 12,800,000,000$ and $12,800,000,000$ shares; issued and outstanding - 10,134,431,514, $10,133,189,501$ and $10,033,705,046$ shares |  | 153,801 |  | 151,567 |  | 149,563 |
| Retained earnings |  | 59,043 |  | 53,254 |  | 62,515 |
| Accumulated other comprehensive income (loss) |  | $(2,071)$ |  | 793 |  | 336 |
| Other |  | (1) |  | - |  | (23) |
| Total shareholders' equity |  | 230,252 |  | 222,176 |  | 230,495 |
| Total liabilities and shareholders' equity | \$ | 2,219,628 |  | 2,261,319 | \$ | 2,339,660 |
| Liabilities of consolidated VIEs included in total liabilities above |  |  |  |  |  |  |
| Commercial paper and other short-term borrowings | \$ | 6,211 |  | 5,421 | \$ | 13,222 |
| Long-term debt |  | 56,361 |  | 64,745 |  | 79,228 |
| All other liabilities |  | 1,124 |  | 1,127 |  | 1,954 |
| Total liabilities of consolidated VIEs | \$ | 63,696 |  | 71,293 | \$ | 94,404 |

Certain prior period amounts have been reclassified to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

Capital Management
(Dollars in millions)

(1) Reflects preliminary data for current period risk-based capital.

 shareholders' equity divided by period end tangible assets. Tangible shareholders' equity and tangible assets are non-GAAP measures. We believe the use of these non-
 Measures on pages 44-46.)


* Preliminary data on risk-based capital


## Outstanding Common Stock

No common shares were repurchased in the third quarter of 2011.
There is no existing Board authorized share repurchase program.

Certain prior period amounts have been reclassified to conform to current period presentation.

## Bank of America Corporation and Subsidiaries Core Net Interest Income

(Dollars in millions)

|  | Nine Months Ended September 30 |  |  |  | Third Quarter 2011 |  | SecondQuarter2011 |  | FirstQuarter 2011 |  | Fourth Quarter 2010 |  | Third Quarter |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 |  | 2010 |  |  |  |  |  |  |  |  |  |  |  |
| Net interest income ${ }^{(1)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| As reported ${ }^{(2)}$ | \$ 34,629 |  | \$ 39,984 |  | \$ 10,739 |  | \$ 11,493 |  | \$ 12,397 |  | \$ 12,709 |  | \$ 12,717 |  |
| Impact of market-based net interest income ${ }^{(3)}$ | $(2,915)$ |  | $(3,280)$ |  | (950) |  | (914) |  | $(1,051)$ |  | $(1,150)$ |  | $(1,045)$ |  |
| Core net interest income | \$ 31,714 |  | \$ 36,704 |  | \$ 9,789 |  | \$ 10,579 |  | \$ 11,346 |  | \$ 11,559 |  | \$ 11,672 |  |
| Average earning assets ${ }^{(4)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| As reported | \$1,851,736 |  | \$1,902,303 |  | \$1,841,135 |  | \$1,844,525 |  | \$1,869,863 |  | \$1,883,539 |  | \$1,863,819 |  |
| Impact of market-based earning assets ${ }^{(3)}$ | $(459,532)$ |  | $(523,309)$ |  | $(447,560)$ |  | $(461,775)$ |  | $(469,503)$ |  | $(481,629)$ |  | $(503,890)$ |  |
| Core average earning assets | \$1,392,204 |  | \$1,378,994 |  | $\underline{\text { \$1,393,575 }}$ |  | $\underline{\underline{\$ 1,382,750}}$ |  | \$1,400,360 |  | \$1,401,910 |  | \$1,359,929 |  |
| Net interest yield contribution ${ }^{(1,4)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| As reported ${ }^{(2)}$ | 2.50 | \% | 2.81 | \% | 2.32 | \% | 2.50 | \% | 2.67 | \% | 2.69 | \% | 2.72 | \% |
| Impact of market-based activities ${ }^{(3)}$ | 0.54 |  | 0.74 |  | 0.47 |  | 0.56 |  | 0.59 |  | 0.60 |  | 0.70 |  |
| Core net interest yield on earning assets | 3.04 | \% | 3.55 | \% | 2.79 | \% | 3.06 | \% | 3.26 | \% | 3.29 | \% | 3.42 | \% |

[^11]Certain prior period amounts have been reclassified to conform to current period presentation.

Bank of America Corporation and Subsidiaries
Quarterly Average Balances and Interest Rates - Fully Taxable-equivalent Basis
(Dollars in millions)

|  | Third Quarter 2011 |  |  |  |  | Second Quarter 2011 |  |  |  |  | Third Quarter 2010 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Average <br> Balance | Interest <br> Income/ <br> Expense | Yield/ <br> Rate |  | Average <br> Balance |  | Interest <br> Income/ <br> Expense | Yield/ Rate |  | Average Balance |  | Interest Income/ Expense | $\begin{gathered} \text { Yield/ } \\ \text { Rate } \\ \hline \end{gathered}$ |  |
| Earning assets |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Time deposits placed and other short-term investments ${ }^{(1)}$ | \$ | 26,743 | \$ 87 | 1.31 | \% | \$ | 27,298 | \$ 106 | 1.56 | \% | \$ | 23,233 | \$ 86 | 1.45 | \% |
| Federal funds sold and securities borrowed or purchased under agreements to resell |  | 256,143 | 584 | 0.90 |  |  | 259,069 | 597 | 0.92 |  |  | 254,820 | 441 | 0.69 |  |
| Trading account assets |  | 180,438 | 1,543 | 3.40 |  |  | 186,760 | 1,576 | 3.38 |  |  | 210,529 | 1,692 | 3.20 |  |
| Debt securities ${ }^{(2)}$ |  | 344,327 | 1,744 | 2.02 |  |  | 335,269 | 2,696 | 3.22 |  |  | 328,097 | 2,646 | 3.22 |  |
| Loans and leases ${ }^{(3)}$ : |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Residential mortgage ${ }^{(4)}$ |  | 268,494 | 2,856 | 4.25 |  |  | 265,420 | 2,763 | 4.16 |  |  | 237,292 | 2,797 | 4.71 |  |
| Home equity |  | 129,125 | 1,238 | 3.81 |  |  | 131,786 | 1,261 | 3.83 |  |  | 143,083 | 1,457 | 4.05 |  |
| Discontinued real estate |  | 15,923 | 134 | 3.36 |  |  | 15,997 | 129 | 3.22 |  |  | 13,632 | 122 | 3.56 |  |
| U.S. credit card |  | 103,671 | 2,650 | 10.14 |  |  | 106,164 | 2,718 | 10.27 |  |  | 115,251 | 3,113 | 10.72 |  |
| Non-U.S. credit card |  | 25,434 | 697 | 10.88 |  |  | 27,259 | 760 | 11.18 |  |  | 27,047 | 875 | 12.84 |  |
| Direct/Indirect consumer ${ }^{(5)}$ |  | $\mathbf{9 0 , 2 8 0}$ | 915 | 4.02 |  |  | 89,403 | 945 | 4.24 |  |  | 95,692 | 1,130 | 4.68 |  |
| Other consumer ${ }^{(6)}$ |  | 2,795 | 43 | 6.07 |  |  | 2,745 | 47 | 6.76 |  |  | 2,955 | 47 | 6.35 |  |
| Total consumer |  | 635,722 | 8,533 | 5.34 |  |  | 638,774 | 8,623 | 5.41 |  |  | 634,952 | 9,541 | 5.98 |  |
| U.S. commercial |  | 191,439 | 1,809 | 3.75 |  |  | 190,479 | 1,827 | 3.85 |  |  | 192,306 | 2,040 | 4.21 |  |
| Commercial real estate ${ }^{(7)}$ |  | 42,931 | 360 | 3.33 |  |  | 45,762 | 382 | 3.35 |  |  | 55,660 | 452 | 3.22 |  |
| Commercial lease financing |  | 21,342 | 240 | 4.51 |  |  | 21,284 | 235 | 4.41 |  |  | 21,402 | 255 | 4.78 |  |
| Non-U.S. commercial |  | 50,598 | 349 | 2.73 |  |  | 42,214 | 339 | 3.22 |  |  | 30,540 | 282 | 3.67 |  |
| Total commercial |  | 306,310 | 2,758 | 3.58 |  |  | 299,739 | 2,783 | 3.72 |  |  | 299,908 | 3,029 | 4.01 |  |
| Total loans and leases |  | 942,032 | 11,291 | 4.77 |  |  | 938,513 | 11,406 | 4.87 |  |  | 934,860 | 12,570 | 5.35 |  |
| Other earning assets |  | 91,452 | 814 | 3.54 |  |  | 97,616 | 866 | 3.56 |  |  | 112,280 | 949 | 3.36 |  |
| Total earning assets ${ }^{(8)}$ |  | 1,841,135 | 16,063 | 3.47 |  |  | 1,844,525 | 17,247 | 3.75 |  |  | 1,863,819 | 18,384 | 3.93 |  |
| Cash and cash equivalents ${ }^{(1)}$ |  | 102,573 | 38 |  |  |  | 115,956 | 49 |  |  |  | 155,784 | 107 |  |  |
| Other assets, less allowance for loan and lease losses |  | 357,746 |  |  |  |  | 378,629 |  |  |  |  | 359,794 |  |  |  |
| Total assets | \$ | 2,301,454 |  |  |  | \$ | 2,339,110 |  |  |  | \$ | 2,379,397 |  |  |  |

(1) For this presentation, fees earned on overnight deposits placed with the Federal Reserve are included in the cash and cash equivalents line, consistent with the Corporation's Consolidated Balance Sheet presentation of these deposits. Net interest income and net interest yield are calculated excluding these fees.
(2) Yields on available-for-sale debt securities are calculated based on fair value rather than the cost basis. The use of fair value does not have a material impact on net interest yield.
(3) Nonperforming loans are included in the respective average loan balances. Income on these nonperforming loans is recognized on a cash basis. Purchased credit-impaired loans were written down to fair value upon acquisition and accrete interest income over the remaining life of the loan.
(4) Includes non-U.S. residential mortgages of $\$ 91$ million and $\$ 94$ million in the third and second quarters of 2011, and $\$ 502$ million in the third quarter of 2010.
(5) Includes non-U.S. consumer loans of $\$ 8.6$ billion and $\$ 8.7$ billion in the third and second quarters of 2011, and $\$ 7.7$ billion in the third quarter of 2010 .
(6) Includes consumer finance loans of $\$ 1.8$ billion for both the third and second quarters of 2011, and $\$ 2.0$ billion in the third quarter of 2010; other non-U.S. consumer loans of $\$ 932$ million and $\$ 840$ million in the third and second quarters of 2011 , and $\$ 788$ million in the third quarter of 2010 ; and consumer overdrafts of $\$ 107$ million and $\$ 79$ million in the third and second quarters of 2011, and $\$ 123$ million in the third quarter of 2010.
(7) Includes U.S. commercial real estate loans of $\$ 40.7$ billion and $\$ 43.4$ billion in the third and second quarters of 2011, and $\$ 53.1$ billion in the third quarter of 2010 , and nonU.S. commercial real estate loans of $\$ 2.2$ billion and $\$ 2.3$ billion in the third and second quarters of 2011 , and $\$ 2.5$ billion in the third quarter of 2010 .
(8) The impact of interest rate risk management derivatives on interest income is presented below. Interest income includes the impact of interest rate risk management contracts, which increased (decreased) interest income on:

|  | Third Quarter 2011 |  | Second Quarter 2011 |  | Third Quarter 2010 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Federal funds sold and securities borrowed or purchased under agreements to resell | \$ | 43 | \$ | 43 | \$ | 75 |
| Trading account assets |  | - |  | (88) |  | (62) |
| Debt securities |  | $(1,049)$ |  | (681) |  | (640) |
| U.S. commercial |  | (19) |  | (11) |  | (16) |
| Non-U.S. commercial |  | - |  | (2) |  | - |
| Net hedge expense on assets | \$ | $(1,025)$ | \$ | (739) | \$ | (643) |

[^12]Bank of America Corporation and Subsidiaries
Quarterly Average Balances and Interest Rates - Fully Taxable-equivalent Basis (continued)
(Dollars in millions)

|  | Third Quarter 2011 |  |  |  |  |  | Second Quarter 2011 |  |  |  |  |  | Third Quarter 2010 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Average <br> Balance | Interest Income/ Expense |  | Yield/ Rate |  | Average Balance |  | Interest Income/ <br> Expense |  | Yield/ Rate |  | Average Balance |  | Interest <br> Income/ <br> Expense |  | $\begin{gathered} \text { Yield/ } \\ \text { Rate } \\ \hline \end{gathered}$ |  |
| Interest-bearing liabilities |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| U.S. interest-bearing deposits: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Savings | \$ | 41,256 | \$ | 21 | 0.19 | \% | \$ | 41,668 | \$ | 31 | 0.30 | \% | \$ | 37,008 | \$ | 36 | 0.39 | \% |
| NOW and money market deposit accounts |  | 473,391 |  | 248 | 0.21 |  |  | 478,690 |  | 304 | 0.25 |  |  | 442,906 |  | 359 | 0.32 |  |
| Consumer CDs and IRAs |  | 108,359 |  | 244 | 0.89 |  |  | 113,728 |  | 281 | 0.99 |  |  | 132,687 |  | 377 | 1.13 |  |
| Negotiable CDs, public funds and other time deposits |  | 18,547 |  | 5 | 0.12 |  |  | 13,842 |  | 42 | 1.22 |  |  | 17,326 |  | 57 | 1.30 |  |
| Total U.S. interest-bearing deposits |  | 641,553 |  | 518 | 0.32 |  |  | 647,928 |  | 658 | 0.41 |  |  | 629,927 |  | 829 | 0.52 |  |
| Non-U.S. interest-bearing deposits: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Banks located in non-U.S. countries |  | 21,037 |  | 34 | 0.65 |  |  | 19,234 |  | 37 | 0.77 |  |  | 17,431 |  | 38 | 0.86 |  |
| Governments and official institutions |  | 2,043 |  | 2 | 0.32 |  |  | 2,131 |  | 2 | 0.38 |  |  | 2,055 |  | 2 | 0.36 |  |
| Time, savings and other |  | 64,271 |  | 150 | 0.93 |  |  | 64,889 |  | 146 | 0.90 |  |  | 54,373 |  | 81 | 0.59 |  |
| Total non-U.S. interest-bearing deposits |  | 87,351 |  | 186 | 0.85 |  |  | 86,254 |  | 185 | 0.86 |  |  | 73,859 |  | 121 | 0.65 |  |
| Total interest-bearing deposits |  | 728,904 |  | 704 | 0.38 |  |  | 734,182 |  | 843 | 0.46 |  |  | 703,786 |  | 950 | 0.54 |  |
| Federal funds purchased, securities loaned or sold under agreements to repurchase and other short-term borrowings |  | 303,234 |  | 1,152 | 1.51 |  |  | 338,692 |  | 1,342 | 1.59 |  |  | 391,148 |  | 848 | 0.86 |  |
| Trading account liabilities |  | 87,841 |  | 547 | 2.47 |  |  | 96,108 |  | 627 | 2.62 |  |  | 95,265 |  | 635 | 2.65 |  |
| Long-term debt |  | 420,273 |  | 2,959 | 2.82 |  |  | 435,144 |  | 2,991 | 2.75 |  |  | 485,588 |  | 3,341 | 2.74 |  |
| Total interest-bearing liabilities ${ }^{(1)}$ |  | 1,540,252 |  | 5,362 | 1.39 |  |  | 1,604,126 |  | 5,803 | 1.45 |  |  | 1,675,787 |  | 5,774 | 1.37 |  |
| Noninterest-bearing sources: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Noninterest-bearing deposits |  | 322,416 |  |  |  |  |  | 301,762 |  |  |  |  |  | 270,060 |  |  |  |  |
| Other liabilities |  | 216,376 |  |  |  |  |  | 198,155 |  |  |  |  |  | 199,572 |  |  |  |  |
| Shareholders' equity |  | 222,410 |  |  |  |  |  | 235,067 |  |  |  |  |  | 233,978 |  |  |  |  |
| Total liabilities and shareholders' equity | \$ | 2,301,454 |  |  |  |  | \$ | 2,339,110 |  |  |  |  |  | 2,379,397 |  |  |  |  |
| Net interest spread |  |  |  |  | 2.08 | \% |  |  |  |  | 2.30 | \% |  |  |  |  | 2.56 | \% |
| Impact of noninterest-bearing sources |  |  |  |  | 0.23 |  |  |  |  |  | 0.19 |  |  |  |  |  | 0.13 |  |
| Net interest income/yield on earning assets ${ }^{(2)}$ |  |  | \$ | 10,701 | 2.31 | \% |  |  | \$ | 11,444 | 2.49 | \% |  |  | \$ | 12,610 | 2.69 | \% |

(1) The impact of interest rate risk management derivatives on interest expense is presented below. Interest expense includes the impact of interest rate risk management contracts, which increased (decreased) interest expense on:

|  | Third Quarter 2011 |  | Second Quarter 2011 |  | Third Quarter 2010 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| NOW and money market deposit accounts | \$ | - | \$ | - | \$ | (1) |
| Consumer CDs and IRAs |  | 44 |  | 46 |  | 49 |
| Negotiable CDs, public funds and other time deposits |  | 3 |  | 3 |  | 3 |
| Banks located in non-U.S. countries |  | 13 |  | 16 |  | 19 |
| Federal funds purchased and securities loaned or sold under agreements to repurchase and other short-term borrowings |  | 471 |  | 511 |  | 148 |
| Long-term debt |  | $(1,162)$ |  | $(1,201)$ |  | $(1,238)$ |
| Net hedge income on liabilities | \$ | (631) | \$ | (625) | \$ | $(1,020)$ |

(2) For this presentation, fees earned on overnight deposits placed with the Federal Reserve are included in the cash and cash equivalents line, consistent with the Corporation's Consolidated Balance Sheet presentation of these deposits. Net interest income and net interest yield are calculated excluding these fees.

Certain prior period amounts have been reclassified to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

## Year-to-Date Average Balances and Interest Rates - Fully Taxable-equivalent Basis

(Dollars in millions)

|  | Nine Months Ended September 30 |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 |  |  |  |  |  | 2010 |  |  |  |
|  | Average Balance |  | Interest <br> Income/ <br> Expense |  | Yield/ Rate |  | Average Balance |  | Interest Income/ Expense | Yield/ Rate |
| Earning assets |  |  |  |  |  |  |  |  |  |  |
| Time deposits placed and other short-term investments ${ }^{(1)}$ | \$ | 28,428 | \$ | 281 | 1.33 | \% | \$ | 27,175 | \$ 217 | 1.06 |
| Federal funds sold and securities borrowed or purchased under agreements to resell |  | 247,635 |  | 1,698 | 0.92 |  |  | 261,444 | 1,346 | 0.69 |
| Trading account assets |  | 195,931 |  | 4,788 | 3.26 |  |  | 212,985 | 5,340 | 3.35 |
| Debt securities ${ }^{(2)}$ |  | 338,512 |  | 7,357 | 2.90 |  |  | 317,906 | 8,785 | 3.69 |
| Loans and leases ${ }^{(3)}$ : |  |  |  |  |  |  |  |  |  |  |
| Residential mortgage ${ }^{(4)}$ |  | 265,345 |  | 8,500 | 4.27 |  |  | 242,922 | 8,879 | 4.87 |
| Home equity |  | 132,308 |  | 3,834 | 3.87 |  |  | 147,911 | 4,580 | 4.14 |
| Discontinued real estate |  | 14,951 |  | 373 | 3.32 |  |  | 14,009 | 409 | 3.89 |
| U.S. credit card |  | 106,569 |  | 8,205 | 10.29 |  |  | 119,744 | 9,604 | 10.72 |
| Non-U.S. credit card |  | 26,767 |  | 2,236 | 11.17 |  |  | 28,198 | 2,635 | 12.50 |
| Direct/Indirect consumer ${ }^{(5)}$ |  | 89,927 |  | 2,853 | 4.24 |  |  | 98,368 | 3,665 | 4.98 |
| Other consumer ${ }^{(6)}$ |  | 2,764 |  | 135 | 6.47 |  |  | 2,973 | 141 | 6.34 |
| Total consumer |  | 638,631 |  | 26,136 | 5.47 |  |  | 654,125 | 29,913 | 6.11 |
| U.S. commercial |  | 191,091 |  | 5,562 | 3.89 |  |  | 196,665 | 6,015 | 4.09 |
| Commercial real estate ${ }^{(7)}$ |  | 45,664 |  | 1,179 | 3.45 |  |  | 62,755 | 1,568 | 3.34 |
| Commercial lease financing |  | 21,419 |  | 797 | 4.96 |  |  | 21,448 | 820 | 5.10 |
| Non-U.S. commercial |  | 43,043 |  | 987 | 3.07 |  |  | 29,309 | 802 | 3.66 |
| Total commercial |  | 301,217 |  | 8,525 | 3.78 |  |  | 310,177 | 9,205 | 3.97 |
| Total loans and leases |  | 939,848 |  | 34,661 | 4.93 |  |  | 964,302 | 39,118 | 5.42 |
| Other earning assets |  | 101,382 |  | 2,602 | 3.43 |  |  | 118,491 | 2,996 | 3.38 |
| Total earning assets ${ }^{(8)}$ |  | 1,851,736 |  | 51,387 | 3.72 |  |  | 1,902,303 | 57,802 | 4.06 |
| Cash and cash equivalents ${ }^{(1)}$ |  | 118,792 |  | 150 |  |  |  | 187,310 | 305 |  |
| Other assets, less allowance for loan and lease losses |  | 355,704 |  |  |  |  |  | 373,364 |  |  |
| Total assets | \$ | 2,326,232 |  |  |  |  |  | 2,462,977 |  |  |

(1) For this presentation, fees earned on overnight deposits placed with the Federal Reserve are included in the cash and cash equivalents line, consistent with the Corporation's Consolidated Balance Sheet presentation of these deposits. Net interest income and net interest yield are calculated excluding these fees.
(2) Yields on AFS debt securities are calculated based on fair value rather than the cost basis. The use of fair value does not have a material impact on net interest yield.
(3) Nonperforming loans are included in the respective average loan balances. Income on these nonperforming loans is recognized on a cash basis. Purchased credit-impaired loans were written down to fair value upon acquisition and accrete interest income over the remaining life of the loan.
(4) Includes non-U.S. residential mortgages of $\$ 92$ million and $\$ 515$ million for the nine months ended September 30, 2011 and 2010.
(5) Includes non-U.S. consumer loans of $\$ 8.5$ billion and $\$ 7.9$ billion for the nine months ended September 30, 2011 and 2010.
(6) Includes consumer finance loans of $\$ 1.8$ billion and $\$ 2.1$ billion, other non-U.S. consumer loans of $\$ 851$ million and $\$ 711$ million, and consumer overdrafts of $\$ 88$ million and $\$ 137$ million for the nine months ended September 30, 2011 and 2010.
(7) Includes U.S. commercial real estate loans of $\$ 43.3$ billion and $\$ 60.1$ billion, and non-U.S. commercial real estate loans of $\$ 2.4$ billion and $\$ 2.7$ billion for the nine months ended September 30, 2011 and 2010.
(8) The impact of interest rate risk management derivatives on interest income is presented below. Interest income includes the impact of interest rate risk management contracts, which increased (decreased) interest income on:

|  | Nine Months Ended September 30 |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2011 |  | 2010 |  |
| Time deposits placed and other short-term investments | \$ | - | \$ | (1) |
| Federal funds sold and securities borrowed or purchased under agreements to resell |  | 141 |  | 228 |
| Trading account assets |  | (158) |  | (151) |
| Debt securities |  | $(2,092)$ |  | $(1,386)$ |
| U.S. commercial |  | (41) |  | (84) |
| Non-U.S commercial |  | (2) |  | - |
| Net hedge expense on assets | \$ | $(2,152)$ | \$ | $(1,394)$ |

[^13]
## Bank of America Corporation and Subsidiaries <br> Year-to-Date Average Balances and Interest Rates - Fully Taxable-equivalent Basis (continued)

(Dollars in millions)

|  | Nine Months Ended September 30 |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 |  |  |  |  |  | 2010 |  |  |  |  |  |
|  |  | Average <br> Balance | Interest Income/ Expense |  | Yield/ Rate |  | Average Balance |  | Interest <br> Income/ <br> Expense |  | $\begin{gathered} \text { Yield/ } \\ \text { Rate } \\ \hline \end{gathered}$ |  |
| Interest-bearing liabilities |  |  |  |  |  |  |  |  |  |  |  |  |
| U.S. interest-bearing deposits: |  |  |  |  |  |  |  |  |  |  |  |  |
| Savings | \$ | 40,618 | \$ | 84 | 0.28 | \% | \$ | 36,482 | \$ | 122 | 0.45 | \% |
| NOW and money market deposit accounts |  | 476,002 |  | 868 | 0.24 |  |  | 433,858 |  | 1,072 | 0.33 |  |
| Consumer CDs and IRAs |  | 113,428 |  | 825 | 0.97 |  |  | 148,644 |  | 1,385 | 1.25 |  |
| Negotiable CDs, public funds and other time deposits |  | 15,478 |  | 86 | 0.74 |  |  | 18,138 |  | 179 | 1.32 |  |
| Total U.S. interest-bearing deposits |  | 645,526 |  | 1,863 | 0.39 |  |  | 637,122 |  | 2,758 | 0.58 |  |
| Non-U.S. interest-bearing deposits: |  |  |  |  |  |  |  |  |  |  |  |  |
| Banks located in non-U.S. countries |  | 20,600 |  | 109 | 0.71 |  |  | 18,532 |  | 106 | 0.76 |  |
| Governments and official institutions |  | 2,159 |  | 6 | 0.35 |  |  | 3,952 |  | 8 | 0.27 |  |
| Time, savings and other |  | 63,212 |  | 408 | 0.86 |  |  | 53,816 |  | 231 | 0.57 |  |
| Total non-U.S. interest-bearing deposits |  | 85,971 |  | 523 | 0.81 |  |  | 76,300 |  | 345 | 0.60 |  |
| Total interest-bearing deposits |  | 731,497 |  | 2,386 | 0.44 |  |  | 713,422 |  | 3,103 | 0.58 |  |
| Federal funds purchased and securities loaned or sold under agreements to repurchase and other short-term borrowings |  | 337,583 |  | 3,678 | 1.46 |  |  | 450,748 |  | 2,557 | 0.76 |  |
| Trading account liabilities |  | 89,302 |  | 1,801 | 2.70 |  |  | 95,159 |  | 2,010 | 2.82 |  |
| Long-term debt |  | 431,902 |  | 9,043 | 2.80 |  |  | 498,794 |  | 10,453 | 2.80 |  |
| Total interest-bearing liabilities ${ }^{(1)}$ |  | 1,590,284 |  | 16,908 | 1.42 |  |  | 1,758,123 |  | 18,123 | 1.38 |  |
| Noninterest-bearing sources: |  |  |  |  |  |  |  |  |  |  |  |  |
| Noninterest-bearing deposits |  | 305,408 |  |  |  |  |  | 268,710 |  |  |  |  |
| Other liabilities |  | 201,155 |  |  |  |  |  | 203,679 |  |  |  |  |
| Shareholders' equity |  | 229,385 |  |  |  |  |  | 232,465 |  |  |  |  |
| Total liabilities and shareholders' equity | \$ | 2,326,232 |  |  |  |  | \$ | 2,462,977 |  |  |  |  |
| Net interest spread |  |  |  |  | 2.30 | \% |  |  |  |  | 2.68 | \% |
| Impact of noninterest-bearing sources |  |  |  |  | 0.19 |  |  |  |  |  | 0.11 |  |
| Net interest income/yield on earning assets ${ }^{(2)}$ |  |  | \$ | 34,479 | 2.49 | \% |  |  | \$ | 39,679 | 2.79 | \% |

(1) The impact of interest rate risk management derivatives on interest expense is presented below. Interest expense includes the impact of interest rate risk management contracts, which increased (decreased) interest expense on:

|  | Nine Months Ended September 30 |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2011 |  | 2010 |  |
| NOW and money market deposit accounts | \$ | (1) | \$ | (1) |
| Consumer CDs and IRAs |  | 137 |  | 139 |
| Negotiable CDs, public funds and other time deposits |  | 10 |  | 10 |
| Banks located in non-U.S. countries |  | 47 |  | 53 |
| Federal funds purchased and securities loaned or sold under agreements to repurchase and other short-term borrowings |  | 1,427 |  | 326 |
| Long-term debt |  | $(3,497)$ |  | $(3,346)$ |
| Net hedge income on liabilities | \$ | $(1,877)$ | \$ | $(2,819)$ |

(2) For this presentation, fees earned on overnight deposits placed with the Federal Reserve are included in the cash and cash equivalents line, consistent with the Corporation's Consolidated Balance Sheet presentation of these deposits. Net interest income and net interest yield are calculated excluding these fees.

Certain prior period amounts have been reclassified to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

## Debt Securities and Available-for-Sale Marketable Equity Securities

(Dollars in millions)

|  | September 30, 2011 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Amortized Cost |  | Gross <br> Unrealized <br> Gains |  | Gross <br> Unrealized <br> Losses |  | Fair <br> Value |  |
| Available-for-sale debt securities |  |  |  |  |  |  |  |  |
| U.S. Treasury and agency securities | \$ | 59,905 | \$ | 874 | \$ | (748) | \$ | 60,031 |
| Mortgage-backed securities: |  |  |  |  |  |  |  |  |
| Agency |  | 155,008 |  | 5,106 |  | (35) |  | 160,079 |
| Agency collateralized mortgage obligations |  | 52,197 |  | 1,156 |  | (115) |  | 53,238 |
| Non-agency residential |  | 17,707 |  | 394 |  | (507) |  | 17,594 |
| Non-agency commercial |  | 5,968 |  | 634 |  | (3) |  | 6,599 |
| Non-U.S. securities |  | 4,914 |  | 61 |  | (12) |  | 4,963 |
| Corporate bonds |  | 3,982 |  | 149 |  | (15) |  | 4,116 |
| Other taxable securities ${ }^{(1)}$ |  | 12,444 |  | 51 |  | (27) |  | 12,468 |
| Total taxable securities | \$ | 312,125 | \$ | 8,425 | \$ | $(1,462)$ | \$ | 319,088 |
| Tax-exempt securities |  | 5,299 |  | 16 |  | (136) |  | 5,179 |
| Total available-for-sale debt securities | \$ | 317,424 | \$ | 8,441 | \$ | $(1,598)$ | \$ | 324,267 |
| Held-to-maturity debt securities |  | 26,458 |  | 88 |  | (38) |  | 26,508 |
| Total debt securities | \$ | 343,882 | \$ | 8,529 | \$ | $(1,636)$ | \$ | 350,775 |
| Available-for-sale marketable equity securities ${ }^{(2)}$ | \$ | 3,880 | \$ | 2,715 | \$ | (25) | \$ | 6,570 |


|  | June 30, 2011 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Amortized } \\ \text { Cost } \\ \hline \end{gathered}$ |  | Gross <br> Unrealized Gains |  | GrossUnrealizedLosses |  | Fair <br> Value |  |
| Available-for-sale debt securities |  |  |  |  |  |  |  |  |
| U.S. Treasury and agency securities | \$ | 49,874 | \$ | 684 | \$ | $(1,289)$ | \$ | 49,269 |
| Mortgage-backed securities: |  |  |  |  |  |  |  |  |
| Agency |  | 180,151 |  | 3,128 |  | $(1,663)$ |  | 181,616 |
| Agency collateralized mortgage obligations |  | 48,212 |  | 930 |  | (31) |  | 49,111 |
| Non-agency residential |  | 19,564 |  | 568 |  | (557) |  | 19,575 |
| Non-agency commercial |  | 6,018 |  | 702 |  | (2) |  | 6,718 |
| Non-U.S. securities |  | 4,314 |  | 62 |  | (16) |  | 4,360 |
| Corporate bonds |  | 4,388 |  | 154 |  | (4) |  | 4,538 |
| Other taxable securities ${ }^{(1)}$ |  | 12,010 |  | 79 |  | (66) |  | 12,023 |
| Total taxable securities | \$ | 324,531 | \$ | 6,307 | \$ | $(3,628)$ | \$ | 327,210 |
| Tax-exempt securities |  | 3,808 |  | 18 |  | (165) |  | 3,661 |
| Total available-for-sale debt securities | \$ | 328,339 | \$ | 6,325 | \$ | $(3,793)$ | \$ | 330,871 |
| Held-to-maturity debt securities |  | 181 |  | - |  | - |  | 181 |
| Total debt securities | \$ | 328,520 | \$ | 6,325 | \$ | $(3,793)$ | \$ | 331,052 |
| Available-for-sale marketable equity securities ${ }^{(2)}$ | \$ | 8,536 | \$ | 10,445 | \$ | (19) | \$ | 18,962 |

(1) Substantially all asset-backed securities.
(2) Classified in other assets on the Consolidated Balance Sheet.

Certain prior period amounts have been reclassified to conform to current period presentation.

Bank of America Corporation and Subsidiaries Quarterly Results by Business Segment
(Dollars in millions)

|  |  |  |  |  |  |  |  | rd Quarte |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total <br> Corporation |  | Deposits |  | Card Services |  | Consumer Real Estate Services |  | Global <br> Commercial <br> Banking |  | Global Banking \& Markets |  | GWIM |  | All Other |  |
| Net interest income ${ }^{(1)}$ | \$ | 10,739 | \$ | 1,987 | \$ | 2,823 | \$ | 923 | \$ | 1,743 | \$ | 1,846 | \$ | 1,411 | \$ | 6 |
| Noninterest income |  | 17,963 |  | 1,132 |  | 1,684 |  | 1,899 |  | 790 |  | 3,376 |  | 2,819 |  | 6,263 |
| Total revenue, net of interest expense |  | 28,702 |  | 3,119 |  | 4,507 |  | 2,822 |  | 2,533 |  | 5,222 |  | 4,230 |  | 6,269 |
| Provision for credit losses |  | 3,407 |  | 52 |  | 1,037 |  | 918 |  | (150) |  | 15 |  | 162 |  | 1,373 |
| Noninterest expense |  | 17,613 |  | 2,627 |  | 1,458 |  | 3,852 |  | 1,018 |  | 4,480 |  | 3,516 |  | 662 |
| Income (loss) before income taxes |  | 7,682 |  | 440 |  | 2,012 |  | $(1,948)$ |  | 1,665 |  | 727 |  | 552 |  | 4,234 |
| Income tax expense (benefit) ${ }^{(1)}$ |  | 1,450 |  | 164 |  | 748 |  | (811) |  | 615 |  | 1,029 |  | 205 |  | (500) |
| Net income (loss) | \$ | $\underline{6,232}$ | \$ | 276 | \$ | $\underline{1,264}$ | \$ | $\stackrel{(1,137)}{ }$ | \$ | 1,050 | \$ | (302) | \$ | 347 | \$ | $\underline{4,734}$ |
| Average |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 942,032 |  | n/m | \$ | 123,547 | \$ | 120,079 | \$ | 188,037 | \$ | 120,143 | \$ | 102,785 | \$ | 286,753 |
| Total assets ${ }^{(2)}$ |  | 2,301,454 | \$ | 447,053 |  | 130,298 |  | 182,843 |  | 299,542 |  | 748,289 |  | 290,765 |  | 202,664 |
| Total deposits |  | 1,051,320 |  | 422,331 |  | n/m |  | n/m |  | 173,837 |  | 121,389 |  | 255,660 |  | 52,853 |
| Period end |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 932,531 |  | n/m | \$ | 122,223 | \$ | 119,823 | \$ | 188,650 | \$ | 124,527 | \$ | 102,361 | \$ | 274,269 |
| Total assets ${ }^{(2)}$ |  | 2,219,628 | \$ | 448,906 |  | 128,759 |  | 188,769 |  | 284,897 |  | 686,035 |  | 280,686 |  | 201,576 |
| Total deposits |  | 1,041,353 |  | 424,267 |  | n/m |  | n/m |  | 171,297 |  | 115,724 |  | 251,027 |  | 52,947 |
|  | Second Quarter 2011 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | Total orporation |  | Deposits |  | Card ervices |  | nsumer <br> al Estate ervices |  | Global mercial anking |  | Global nking \& Markets |  | GWIM |  | All Other |
| Net interest income ${ }^{(1)}$ | \$ | 11,493 | \$ | 2,281 | \$ | 2,905 | \$ | 579 | \$ | 1,827 | \$ | 1,787 | \$ | 1,571 | \$ | 543 |
| Noninterest income (loss) |  | 1,990 |  | 1,020 |  | 1,951 |  | $(11,894)$ |  | 984 |  | 5,005 |  | 2,919 |  | 2,005 |
| Total revenue, net of interest expense |  | 13,483 |  | 3,301 |  | 4,856 |  | $(11,315)$ |  | 2,811 |  | 6,792 |  | 4,490 |  | 2,548 |
| Provision for credit losses |  | 3,255 |  | 31 |  | 302 |  | 1,507 |  | (417) |  | (82) |  | 72 |  | 1,842 |
| Noninterest expense |  | 22,856 |  | 2,609 |  | 1,532 |  | 8,645 |  | 1,069 |  | 4,708 |  | 3,631 |  | 662 |
| Income (loss) before income taxes |  | $(12,628)$ |  | 661 |  | 3,022 |  | $(21,467)$ |  | 2,159 |  | 2,166 |  | 787 |  | 44 |
| Income tax expense (benefit) ${ }^{(1)}$ |  | $(3,802)$ |  | 237 |  | 1,083 |  | $(6,948)$ |  | 778 |  | 607 |  | 281 |  | 160 |
| Net income (loss) | \$ | $\stackrel{(8,826)}{ }$ | \$ | 424 | \$ | $\underline{\text { 1,939 }}$ | \$ | $(14,519)$ | \$ | $\underline{\text { 1,381 }}$ | \$ | $\underline{\text { 1,559 }}$ | \$ | 506 | \$ | (116) |
| Average |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 938,513 |  | $\mathrm{n} / \mathrm{m}$ | \$ | 127,344 | \$ | 121,683 | \$ | 189,347 | \$ | 109,473 | \$ | 102,200 | \$ | 287,840 |
| Total assets ${ }^{(2)}$ |  | 2,339,110 | \$ | 451,554 |  | 132,024 |  | 198,030 |  | 320,436 |  | 748,964 |  | 289,050 |  | 199,052 |
| Total deposits |  | 1,035,944 |  | 426,684 |  | $\mathrm{n} / \mathrm{m}$ |  | $\mathrm{n} / \mathrm{m}$ |  | 166,481 |  | 116,899 |  | 255,219 |  | 48,093 |
| Period end |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 941,257 |  | $\mathrm{n} / \mathrm{m}$ | \$ | 125,140 | \$ | 121,553 | \$ | 189,435 | \$ | 114,165 | \$ | 102,878 | \$ | 287,424 |
| Total assets ${ }^{(2)}$ |  | 2,261,319 | \$ | 449,123 |  | 132,372 |  | 185,398 |  | 280,296 |  | 689,306 |  | 284,294 |  | 240,530 |
| Total deposits |  | 1,038,408 |  | 424,579 |  | $\mathrm{n} / \mathrm{m}$ |  | $\mathrm{n} / \mathrm{m}$ |  | 170,156 |  | 122,348 |  | 255,580 |  | 43,759 |


|  | Third Quarter 2010 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total Corporation |  | Deposits |  | Card Services |  | Consumer Real Estate Services |  | Global <br> Commercial <br> Banking |  | Global Banking \& Markets |  | GWIM |  | All Other |  |
| Net interest income ${ }^{(1)}$ | \$ | 12,717 | \$ | 1,954 | \$ | 3,500 | \$ | 1,339 | \$ | 1,853 | \$ | 1,884 | \$ | 1,345 | \$ | 842 |
| Noninterest income |  | 14,265 |  | 1,192 |  | 1,877 |  | 2,273 |  | 780 |  | 5,189 |  | 2,553 |  | 401 |
| Total revenue, net of interest expense |  | 26,982 |  | 3,146 |  | 5,377 |  | 3,612 |  | 2,633 |  | 7,073 |  | 3,898 |  | 1,243 |
| Provision for credit losses |  | 5,396 |  | 62 |  | 3,066 |  | 1,302 |  | 556 |  | (157) |  | 127 |  | 440 |
| Noninterest expense |  | 27,216 |  | 2,774 |  | 11,834 |  | 2,923 |  | 1,061 |  | 4,311 |  | 3,345 |  | 968 |
| Income (loss) before income taxes |  | $(5,630)$ |  | 310 |  | $(9,523)$ |  | (613) |  | 1,016 |  | 2,919 |  | 426 |  | (165) |
| Income tax expense (benefit) ${ }^{(1)}$ |  | 1,669 |  | 112 |  | 321 |  | (221) |  | 372 |  | 1,451 |  | 157 |  | (523) |
| Net income (loss) | \$ | $\stackrel{(7,299)}{ }$ | \$ | 198 | \$ | $\stackrel{(9,844)}{ }$ | \$ | (392) | \$ | $\underline{644}$ | \$ | $\underline{1,468}$ | \$ | 269 | \$ | 358 |

Average

| Total loans and leases | \$ | 934,860 |  | $\mathrm{n} / \mathrm{m}$ | \$ | 141,092 | \$ | 127,712 | \$ | 199,320 | \$ | 98,874 | \$ | 99,103 | \$ | 268,056 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total assets ${ }^{(2)}$ |  | 2,379,397 | \$ | 436,479 |  | 149,156 |  | 221,908 |  | 318,404 |  | 743,264 |  | 265,641 |  | 244,545 |
| Total deposits |  | 973,846 |  | 411,117 |  | $\mathrm{n} / \mathrm{m}$ |  | $\mathrm{n} / \mathrm{m}$ |  | 148,605 |  | 96,040 |  | 234,807 |  | 55,466 |
| Period end |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 933,910 |  | $\mathrm{n} / \mathrm{m}$ | \$ | 138,492 | \$ | 127,700 | \$ | 196,333 | \$ | 99,525 | \$ | 99,511 | \$ | 271,672 |
| Total assets ${ }^{(2)}$ |  | 2,339,660 | \$ | 434,854 |  | 140,257 |  | 214,498 |  | 304,543 |  | 745,863 |  | 266,489 |  | 233,156 |
| Total deposits |  | 977,322 |  | 409,365 |  | $\mathrm{n} / \mathrm{m}$ |  | $\mathrm{n} / \mathrm{m}$ |  | 150,994 |  | 99,462 |  | 240,381 |  | 47,942 |

(1) Fully taxable-equivalent basis
(2) Total assets include asset allocations to match liabilities (i.e., deposits).
$\mathrm{n} / \mathrm{m}=$ not meaningful
Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

## Year-to-Date Results by Business Segment

(Dollars in millions)

|  | Nine Months Ended September 30, 2011 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Total rporation | Deposits |  | Card <br> Services |  | Consumer Real Estate Services |  | Global <br> Commercial <br> Banking |  | $\qquad$ |  | GWIM |  | All Other |  |
| Net interest income ${ }^{(1)}$ | \$ | 34,629 | \$ | 6,473 | \$ | 8,743 | \$ | 2,398 | \$ | 5,420 | \$ | 5,668 | \$ | 4,551 | \$ | 1,376 |
| Noninterest income (loss) |  | 34,651 |  | 3,136 |  | 5,342 |  | $(8,828)$ |  | 2,577 |  | 14,228 |  | 8,661 |  | 9,535 |
| Total revenue, net of interest expense |  | 69,280 |  | 9,609 |  | 14,085 |  | $(6,430)$ |  | 7,997 |  | 19,896 |  | 13,212 |  | 10,911 |
| Provision for credit losses |  | 10,476 |  | 116 |  | 1,934 |  | 3,523 |  | (488) |  | (269) |  | 280 |  | 5,380 |
| Noninterest expense |  | 60,752 |  | 7,835 |  | 4,632 |  | 17,297 |  | 3,195 |  | 13,892 |  | 10,746 |  | 3,155 |
| Income (loss) before income taxes |  | $(1,948)$ |  | 1,658 |  | 7,519 |  | $(27,250)$ |  | 5,290 |  | 6,273 |  | 2,186 |  | 2,376 |
| Income tax expense (benefit) ${ }^{(1)}$ |  | $(1,403)$ |  | 607 |  | 2,752 |  | $(9,180)$ |  | 1,936 |  | 2,873 |  | 800 |  | $(1,191)$ |
| Net income (loss) | \$ | (545) | \$ | $\underline{1,051}$ | \$ | $\underline{\text { 4,767 }}$ | \$ | $\underline{(18,070})$ | \$ | 3,354 | \$ | 3,400 | \$ | $\underline{1,386}$ | \$ | 3,567 |
| Average |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 939,848 |  | n/m | \$ | 127,755 | \$ | 120,772 | \$ | 189,924 | \$ | 111,167 | \$ | 101,952 | \$ | 287,627 |
| Total assets ${ }^{(2)}$ |  | 2,326,232 | \$ | 447,369 |  | 132,657 |  | 196,637 |  | 310,804 |  | 735,438 |  | 292,359 |  | 210,968 |
| Total deposits |  | 1,036,905 |  | 422,452 |  | n/m |  | n/m |  | 166,895 |  | 116,364 |  | 256,455 |  | 50,367 |
| Period end |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 932,531 |  | n/m | \$ | 122,223 | \$ | 119,823 | \$ | 188,650 | \$ | 124,527 | \$ | 102,361 | \$ | 274,269 |
| Total assets ${ }^{(2)}$ |  | 2,219,628 | \$ | 448,906 |  | 128,759 |  | 188,769 |  | 284,897 |  | 686,035 |  | 280,686 |  | 201,576 |
| Total deposits |  | 1,041,353 |  | 424,267 |  | n/m |  | n/m |  | 171,297 |  | 115,724 |  | 251,027 |  | 52,947 |


|  | Nine Months Ended September 30, 2010 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total <br> Corporation |  | Deposits |  | Card Services |  | Consumer Real Estate Services |  | Global <br> Commercial <br> Banking |  | Global <br> Markets |  | GWIM |  | All Other |  |
| Net interest income ${ }^{(1)}$ | \$ | 39,984 | \$ | 6,272 | \$ | 11,002 | \$ | 3,538 | \$ | 6,143 |  | 6,011 | \$ | 4,252 | \$ | 2,766 |
| Noninterest income |  | 48,738 |  | 4,287 |  | 5,982 |  | 6,311 |  | 2,468 |  | 16,573 |  | 7,876 |  | 5,241 |
| Total revenue, net of interest expense |  | 88,722 |  | 10,559 |  | 16,984 |  | 9,849 |  | 8,611 |  | 22,584 |  | 12,128 |  | 8,007 |
| Provision for credit losses |  | 23,306 |  | 160 |  | 9,116 |  | 7,292 |  | 2,115 |  | (54) |  | 491 |  | 4,186 |
| Noninterest expense |  | 62,244 |  | 7,926 |  | 14,895 |  | 8,906 |  | 3,068 |  | 13,213 |  | 9,737 |  | 4,499 |
| Income (loss) before income taxes |  | 3,172 |  | 2,473 |  | $(7,027)$ |  | $(6,349)$ |  | 3,428 |  | 9,425 |  | 1,900 |  | (678) |
| Income tax expense (benefit) ${ }^{(1)}$ |  | 4,166 |  | 911 |  | 1,242 |  | $(2,339)$ |  | 1,263 |  | 3,797 |  | 878 |  | $(1,586)$ |
| Net income (loss) | \$ | $\stackrel{\text { (994) }}{ }$ | \$ | 1,562 | \$ | $(8,269)$ | \$ | $\stackrel{(4,010}{ }$ | \$ | 2,165 | \$ | 5,628 | \$ | 1,022 | \$ | 908 |
| Average |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 964,302 |  | $\mathrm{n} / \mathrm{m}$ | \$ | 147,893 | \$ | 130,684 | \$ | 206,699 | \$ | 97,915 | \$ | 98,920 | \$ | 281,478 |
| Total assets ${ }^{(2)}$ |  | 2,462,977 | \$ | 440,598 |  | 157,030 |  | 227,323 |  | 307,484 |  | 763,797 |  | 259,587 |  | 307,158 |
| Total deposits |  | 982,132 |  | 415,458 |  | $\mathrm{n} / \mathrm{m}$ |  | $\mathrm{n} / \mathrm{m}$ |  | 145,931 |  | 95,568 |  | 227,613 |  | 72,206 |
| Period end |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 933,910 |  | $\mathrm{n} / \mathrm{m}$ | \$ | 138,492 | \$ | 127,700 | \$ | 196,333 | \$ | 99,525 | \$ | 99,511 | \$ | 271,672 |
| Total assets ${ }^{(2)}$ |  | 2,339,660 | \$ | 434,854 |  | 140,257 |  | 214,498 |  | 304,543 |  | 745,863 |  | 266,489 |  | 233,156 |
| Total deposits |  | 977,322 |  | 409,365 |  | $\mathrm{n} / \mathrm{m}$ |  | $\mathrm{n} / \mathrm{m}$ |  | 150,994 |  | 99,462 |  | 240,381 |  | 47,942 |

[^14]Certain prior period amounts have been reclassified among the segments to conform to the current period presentation

## Bank of America Corporation and Subsidiaries Deposits Segment Results

(Dollars in millions)

|  | Nine Months Ended September 30 |  |  |  |  |  | Third Quarter 2011 |  |  | Second Quarter 2011 |  |  |  |  |  | Fourth Quarter 2010 |  |  | ThirdQuarter2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2011 |  |  | 2010 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net interest income ${ }^{(1)}$ | \$ | 6,473 |  | \$ | 6,272 |  | \$ | 1,987 |  | \$ | 2,281 |  | \$ | 2,205 |  | \$ | 2,006 |  | \$ | 1,954 |  |
| Noninterest income: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Service charges |  | 2,959 |  |  | 4,111 |  |  | 1,071 |  |  | 965 |  |  | 923 |  |  | 947 |  |  | 1,138 |  |
| All other income |  | 177 |  |  | 176 |  |  | 61 |  |  | 55 |  |  | 61 |  |  | 50 |  |  | 54 |  |
| Total noninterest income |  | 3,136 |  |  | 4,287 |  |  | 1,132 |  |  | 1,020 |  |  | 984 |  |  | 997 |  |  | 1,192 |  |
| Total revenue, net of interest expense |  | 9,609 |  |  | 10,559 |  |  | 3,119 |  |  | 3,301 |  |  | 3,189 |  |  | 3,003 |  |  | 3,146 |  |
| Provision for credit losses |  | 116 |  |  | 160 |  |  | 52 |  |  | 31 |  |  | 33 |  |  | 41 |  |  | 62 |  |
| Noninterest expense |  | 7,835 |  |  | 7,926 |  |  | 2,627 |  |  | 2,609 |  |  | 2,599 |  |  | 3,270 |  |  | 2,774 |  |
| Income (loss) before income taxes |  | 1,658 |  |  | 2,473 |  |  | 440 |  |  | 661 |  |  | 557 |  |  | (308) |  |  | 310 |  |
| Income tax expense (benefit) ${ }^{(1)}$ |  | 607 |  |  | 911 |  |  | 164 |  |  | 237 |  |  | 206 |  |  | (108) |  |  | 112 |  |
| Net income (loss) | \$ | 1,051 |  | \$ | 1,562 |  | \$ | 276 |  | \$ | 424 |  | \$ | 351 |  | \$ | (200) |  | \$ | 198 |  |
| Net interest yield ${ }^{(1)}$ |  | 2.06 | \% |  | 2.02 | \% |  | 1.88 | \% |  | 2.15 | \% |  | 2.14 | \% |  | 1.93 | \% |  | 1.89 | \% |
| Return on average equity |  | 5.93 |  |  | 8.61 |  |  | 4.61 |  |  | 7.20 |  |  | 6.02 |  |  | $\mathrm{n} / \mathrm{m}$ |  |  | 3.23 |  |
| Return on average economic capital ${ }^{(2)}$ |  | 24.54 |  |  | 33.45 |  |  | 18.78 |  |  | 29.98 |  |  | 25.14 |  |  | $\mathrm{n} / \mathrm{m}$ |  |  | 12.40 |  |
| Efficiency ratio ${ }^{(1)}$ |  | 81.54 |  |  | 75.07 |  |  | 84.24 |  |  | 79.05 |  |  | 81.49 |  |  | 108.87 |  |  | 88.17 |  |
| Balance sheet |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Average |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total earning assets ${ }^{(3)}$ | \$ | 420,975 |  | \$ | 414,212 |  | \$ | 420,310 |  | \$ | 425,363 |  | \$ | 417,218 |  | \$ | 411,765 |  | \$ | 410,330 |  |
| Total assets ${ }^{(3)}$ |  | 447,369 |  |  | 440,598 |  |  | 447,053 |  |  | 451,554 |  |  | 443,461 |  |  | 438,346 |  |  | 436,479 |  |
| Total deposits |  | 422,452 |  |  | 415,458 |  |  | 422,331 |  |  | 426,684 |  |  | 418,298 |  |  | 413,150 |  |  | 411,117 |  |
| Allocated equity |  | 23,692 |  |  | 24,254 |  |  | 23,820 |  |  | 23,612 |  |  | 23,641 |  |  | 24,128 |  |  | 24,402 |  |
| Economic capital ${ }^{(2)}$ |  | 5,740 |  |  | 6,277 |  |  | 5,873 |  |  | 5,662 |  |  | 5,683 |  |  | 6,161 |  |  | 6,424 |  |
| Period end |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total earning assets ${ }^{(3)}$ | \$ | 422,197 |  | \$ | 408,734 |  | \$ | 422,197 |  | \$ | 422,646 |  | \$ | 429,956 |  | \$ | 414,215 |  | \$ | 408,734 |  |
| Total assets ${ }^{(3)}$ |  | 448,906 |  |  | 434,854 |  |  | 448,906 |  |  | 449,123 |  |  | 456,248 |  |  | 440,954 |  |  | 434,854 |  |
| Total deposits |  | 424,267 |  |  | 409,365 |  |  | 424,267 |  |  | 424,579 |  |  | 431,022 |  |  | 415,189 |  |  | 409,365 |  |

[^15]
## Bank of America Corporation and Subsidiaries

## Deposits Key Indicators


(1) Operating cost per dollar deposit represents annualized noninterest expense, excluding certain expenses, as a percentage of average deposits.
(2) During the first quarter of 2011, the Merrill Edge business was moved from GWIM along with historical results.

Certain prior period amounts have been reclassified to conform to current period presentation.

## Bank of America Corporation and Subsidiaries Card Services Segment Results ${ }^{(1)}$

(Dollars in millions)

|  | Nine Months Ended September 30 |  |  |  |  |  | Third Quarter 2011 |  |  | $\begin{gathered} \text { Second } \\ \text { Quarter } \\ 2011 \\ \hline \end{gathered}$ |  |  | First Quarter 2011 |  |  | Fourth Quarter 2010 |  |  | Third Quarter 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 |  |  | 2010 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net interest income ${ }^{(2)}$ | \$ | 8,743 |  |  | \$ 11,002 |  | \$ | 2,823 |  | \$ | 2,905 |  | \$ | 3,015 |  | \$ | 3,412 |  | \$ | 3,500 |  |
| Noninterest income: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Card income |  | 4,980 |  |  | 5,206 |  |  | 1,720 |  |  | 1,684 |  |  | 1,576 |  |  | 1,843 |  |  | 1,731 |  |
| All other income (loss) |  | 362 |  |  | 776 |  |  | (36) |  |  | 267 |  |  | 131 |  |  | 102 |  |  | 146 |  |
| Total noninterest income |  | 5,342 |  |  | 5,982 |  |  | 1,684 |  |  | 1,951 |  |  | 1,707 |  |  | 1,945 |  |  | 1,877 |  |
| Total revenue, net of interest expense |  | 14,085 |  |  | 16,984 |  |  | 4,507 |  |  | 4,856 |  |  | 4,722 |  |  | 5,357 |  |  | 5,377 |  |
| Provision for credit losses |  | 1,934 |  |  | 9,116 |  |  | 1,037 |  |  | 302 |  |  | 595 |  |  | 1,846 |  |  | 3,066 |  |
| Goodwill impairment |  | - |  |  | 10,400 |  |  | - |  |  | - |  |  | - |  |  | - |  |  | 10,400 |  |
| All other noninterest expense |  | 4,632 |  |  | 4,495 |  |  | 1,458 |  |  | 1,532 |  |  | 1,642 |  |  | 1,463 |  |  | 1,434 |  |
| Income (loss) before income taxes |  | 7,519 |  |  | $(7,027)$ |  |  | 2,012 |  |  | 3,022 |  |  | 2,485 |  |  | 2,048 |  |  | $(9,523)$ |  |
| Income tax expense ${ }^{(2)}$ |  | 2,752 |  |  | 1,242 |  |  | 748 |  |  | 1,083 |  |  | 921 |  |  | 759 |  |  | 321 |  |
| Net income (loss) | \$ | 4,767 |  |  | \$ (8,269) |  | \$ | 1,264 |  | \$ | 1,939 |  | \$ | 1,564 |  | \$ | 1,289 |  | \$ | $(9,844)$ |  |
| Net interest yield ${ }^{(2)}$ |  | 9.07 | \% |  | 9.86 | \% |  | 8.98 | \% |  | 9.07 | \% |  | 9.16 | \% |  | 9.83 | \% |  | 9.76 | \% |
| Return on average equity |  | 27.76 |  |  | n/m |  |  | 22.36 |  |  | 34.31 |  |  | 26.65 |  |  | 20.31 |  |  | n/m |  |
| Return on average economic capital ${ }^{(3)}$ |  | 59.71 |  |  | 18.94 |  |  | 49.31 |  |  | 74.83 |  |  | 55.29 |  |  | 40.28 |  |  | 16.63 |  |
| Efficiency ratio ${ }^{(2)}$ |  | 32.88 |  |  | 87.70 |  |  | 32.35 |  |  | 31.54 |  |  | 34.77 |  |  | 27.30 |  |  | $\mathrm{n} / \mathrm{m}$ |  |
| Efficiency ratio, excluding goodwill impairment charge ${ }^{(2)}$ |  | 32.88 |  |  | 26.46 |  |  | 32.35 |  |  | 31.54 |  |  | 34.77 |  |  | 27.30 |  |  | 26.69 |  |

## Balance sheet

| Average |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total loans and leases | \$127,755 | \$147,893 | \$123,547 | \$127,344 | \$132,473 | \$136,738 | \$141,092 |
| Total earning assets | 128,905 | 149,181 | 124,767 | 128,505 | 133,539 | 137,766 | 142,228 |
| Total assets | 132,657 | 157,030 | 130,298 | 132,024 | 135,709 | 138,370 | 149,156 |
| Allocated equity | 22,958 | 37,073 | 22,410 | 22,671 | 23,807 | 25,173 | 33,033 |
| Economic capital ${ }^{(3)}$ | 10,701 | 15,424 | 10,194 | 10,410 | 11,512 | 12,846 | 13,665 |
| Period end |  |  |  |  |  |  |  |
| Total loans and leases | \$122,223 | \$138,492 | \$122,223 | \$125,140 | \$128,845 | \$137,024 | \$138,492 |
| Total earning assets | 123,510 | 139,495 | 123,510 | 126,323 | 129,945 | 138,072 | 139,495 |
| Total assets | 128,759 | 140,257 | 128,759 | 132,372 | 134,076 | 140,146 | 140,257 |

(1) During the third quarter of 2011, as a result of the decision to exit the international consumer card businesses, the Global Card Services business segment was renamed to Card Services. The international consumer card business results have been moved to All Other and prior periods have been reclassified.
(2) Fully taxable-equivalent basis
(3) Return on average economic capital is calculated as net income, excluding goodwill impairment charge, cost of funds and earnings credit on intangibles, divided by average economic capital. Economic capital represents allocated equity less goodwill and a percentage of intangible assets. Economic capital and return on average economic capital are non-GAAP measures. We believe the use of these non-GAAP measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 44-46.)
$\mathrm{n} / \mathrm{m}=$ not meaningful

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

## Bank of America Corporation and Subsidiaries Card Services Key Indicators

(Dollars in millions)

|  | Nine Months Ended September 30 |  |  |  |  |  | Third Quarter 2011 |  |  | SecondQuarter2011 |  |  | First Quarter 2011 |  |  | Fourth Quarter 2010 |  |  | ThirdQuarter2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2011 |  |  | 2010 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| U.S. Consumer Card Data ${ }^{(1)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Loans |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Average credit card outstandings | \$ | 106,569 |  |  | 119,744 |  | \$ | 103,671 |  | \$ | 106,164 |  | \$ | 109,941 |  | \$ | 112,673 |  |  | 115,251 |  |
| Ending credit card outstandings |  | 102,803 |  |  | 113,609 |  |  | 102,803 |  |  | 104,659 |  |  | 107,107 |  |  | 113,785 |  |  | 113,609 |  |
| Credit quality |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net charge-offs | \$ | 5,844 |  |  | 10,455 |  | \$ | 1,639 |  | \$ | 1,931 |  | \$ | 2,274 |  | \$ | 2,572 |  | \$ | 2,975 |  |
|  |  | 7.33 | \% |  | 11.67 | \% |  | 6.28 | \% |  | 7.29 | \% |  | 8.39 | \% |  | 9.05 | \% |  | 10.24 | \% |
| 30+ delinquency | \$ | 4,019 |  |  | 6,460 |  | \$ | 4,019 |  | \$ | 4,263 |  | \$ | 5,093 |  | \$ | 5,914 |  | \$ | 6,460 |  |
|  |  | 3.91 | \% |  | 5.69 | \% |  | 3.91 | \% |  | 4.07 | \% |  | 4.75 | \% |  | 5.20 | \% |  | 5.69 | \% |
| 90+ delinquency | \$ | 2,128 |  |  | 3,484 |  | \$ | 2,128 |  | \$ | 2,413 |  | \$ | 2,879 |  | \$ | 3,320 |  | \$ | 3,484 |  |
|  |  | 2.07 | \% |  | 3.07 | \% |  | 2.07 | \% |  | 2.31 | \% |  | 2.68 | \% |  | 2.92 | \% |  | 3.07 | \% |
| Other Card Services Key Indicators |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| U.S. Consumer card data |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Gross interest yield |  | 10.29 | \% |  | 10.72 | \% |  | 10.14 | \% |  | 10.27 | \% |  | 10.47 | \% |  | 10.70 | \% |  | 10.72 | \% |
| Risk adjusted margin |  | 5.51 |  |  | 1.72 |  |  | 6.08 |  |  | 6.23 |  |  | 4.25 |  |  | 4.63 |  |  | 3.14 |  |
| New account growth (in thousands) |  | 2,238 |  |  | 1,294 |  |  | 851 |  |  | 730 |  |  | 657 |  |  | 520 |  |  | 475 |  |
| Purchase volumes | \$ | 141,457 |  |  | 136,893 |  | \$ | 48,547 |  | \$ | 48,974 |  | \$ | 43,936 |  | \$ | 49,092 |  | \$ | 47,285 |  |
| Debit card data |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Debit purchase volumes | \$ | 186,819 |  |  | 173,214 |  | \$ | 62,774 |  | \$ | 64,049 |  | \$ | 59,996 |  | \$ | 60,866 |  | \$ | 58,011 |  |

(1) U.S. consumer card does not include business card, debit card and consumer lending.

Certain prior period amounts have been reclassified to conform to current period presentation

## Bank of America Corporation and Subsidiaries Consumer Real Estate Services Segment Results

(Dollars in millions; except as noted)

|  | Nine Months Ended September 30 |  |  |  |  |  | Third Quarter 2011 |  |  | Second Quarter 2011 |  |  | $\begin{gathered} \text { First } \\ \text { Quarter } \\ 2011 \end{gathered}$ |  |  | Fourth Quarter 2010 |  |  | Third Quarter 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2011 |  |  | 2010 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net interest income ${ }^{(1)}$ | \$ | 2,398 |  | \$ | 3,538 |  | \$ | 923 |  | \$ | 579 |  | \$ | 896 |  | \$ | 1,124 |  | \$ | 1,339 |  |
| Noninterest income: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Mortgage banking income (loss) |  | $(10,523)$ |  |  | 4,418 |  |  | 1,800 |  |  | $(13,018)$ |  |  | 695 |  |  | $(1,254)$ |  |  | 1,757 |  |
| Insurance income |  | 753 |  |  | 1,578 |  |  | 23 |  |  | 299 |  |  | 431 |  |  | 484 |  |  | 527 |  |
| All other income (loss) |  | 942 |  |  | 315 |  |  | 76 |  |  | 825 |  |  | 41 |  |  | 126 |  |  | (11) |  |
| Total noninterest income (loss) |  | $(8,828)$ |  |  | 6,311 |  |  | 1,899 |  |  | $(11,894)$ |  |  | 1,167 |  |  | (644) |  |  | 2,273 |  |
| Total revenue, net of interest expense |  | $(6,430)$ |  |  | 9,849 |  |  | 2,822 |  |  | $(11,315)$ |  |  | 2,063 |  |  | 480 |  |  | 3,612 |  |
| Provision for credit losses |  | 3,523 |  |  | 7,292 |  |  | 918 |  |  | 1,507 |  |  | 1,098 |  |  | 1,198 |  |  | 1,302 |  |
| Goodwill impairment |  | 2,603 |  |  | - |  |  | - |  |  | 2,603 |  |  | - |  |  | 2,000 |  |  | - |  |
| All other noninterest expense |  | 14,694 |  |  | 8,906 |  |  | 3,852 |  |  | 6,042 |  |  | 4,800 |  |  | 3,980 |  |  | 2,923 |  |
| Loss before income taxes |  | $(27,250)$ |  |  | $(6,349)$ |  |  | $(1,948)$ |  |  | $(21,467)$ |  |  | $(3,835)$ |  |  | $(6,698)$ |  |  | (613) |  |
| Income tax benefit ${ }^{(1)}$ |  | $(9,180)$ |  |  | $(2,339)$ |  |  | (811) |  |  | $(6,948)$ |  |  | $(1,421)$ |  |  | $(1,761)$ |  |  | (221) |  |
| Net loss | \$ | $(18,070)$ |  | \$ | $(4,010)$ |  | \$ | $(1,137)$ |  | \$ | $(14,519)$ |  | \$ | $(2,414)$ |  | \$ | $(4,937)$ |  | \$ | (392) |  |
| Net interest yield ${ }^{(1)}$ |  | 2.00 | \% |  | 2.53 | \% |  | 2.45 | \% |  | 1.46 | \% |  | 2.11 | \% |  | 2.48 | \% |  | 2.87 | \% |
| Efficiency ratio ${ }^{(1)}$ |  | n/m |  |  | 90.43 |  |  | n/m |  |  | $\mathrm{n} / \mathrm{m}$ |  |  | $\mathrm{n} / \mathrm{m}$ |  |  | $\mathrm{n} / \mathrm{m}$ |  |  | 80.94 |  |
| Balance sheet |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Average |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 120,772 |  | \$ | 130,684 |  | \$ | 120,079 |  | \$ | 121,683 |  | \$ | 120,560 |  | \$ | 124,933 |  | \$ | 127,712 |  |
| Total earning assets |  | 159,979 |  |  | 187,134 |  |  | 149,177 |  |  | 158,674 |  |  | 172,339 |  |  | 180,030 |  |  | 184,994 |  |
| Total assets |  | 196,637 |  |  | 227,323 |  |  | 182,843 |  |  | 198,030 |  |  | 209,328 |  |  | 218,085 |  |  | 221,908 |  |
| Allocated equity |  | 16,688 |  |  | 26,591 |  |  | 14,240 |  |  | 17,139 |  |  | 18,736 |  |  | 24,310 |  |  | 26,493 |  |
| Economic capital ${ }^{(2)}$ |  | 14,884 |  |  | 21,788 |  |  | 14,240 |  |  | 14,437 |  |  | 15,994 |  |  | 19,511 |  |  | 21,692 |  |
| Period end |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 119,823 |  |  | 127,700 |  | \$ | 119,823 |  | \$ | 121,553 |  | \$ | 118,749 |  | \$ | 122,933 |  | \$ | 127,700 |  |
| Total earning assets |  | 144,831 |  |  | 178,068 |  |  | 144,831 |  |  | 149,908 |  |  | 166,265 |  |  | 172,082 |  |  | 178,068 |  |
| Total assets |  | 188,769 |  |  | 214,498 |  |  | 188,769 |  |  | 185,398 |  |  | 204,484 |  |  | 212,412 |  |  | 214,498 |  |
| Period end (in billions) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Mortgage servicing portfolio ${ }^{(3)}$ | \$ | 1,917.4 |  | \$ | 2,079.5 |  | \$ | 1,917.4 |  | \$ | 1,991.3 |  | \$ | 2,028.4 |  | \$ | 2,056.8 |  | \$ | 2,079.5 |  |

(1) Fully taxable-equivalent basis
(2) Economic capital represents allocated equity less goodwill and a percentage of intangible assets. Economic capital is a non-GAAP measure. We believe the use of this nonGAAP measure provides additional clarity in assessing the results of the segments. Other companies may define or calculate this measure differently. (See Exhibit A: NonGAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 44-46.)
(3) Servicing of residential mortgage loans, home equity lines of credit, home equity loans and discontinued real estate mortgage loans.
$\mathrm{n} / \mathrm{m}=$ not meaningful
Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

## Consumer Real Estate Services Results ${ }^{(1)}$

(Dollars in millions)


## Balance sheet

| Average |  |  |
| :---: | :---: | :---: |
| Total loans and leases | \$ | 120,772 |
| Total earning assets |  | 159,979 |
| Total assets |  | 196,637 |
| Allocated equity |  | 16,688 |
| Economic capital ${ }^{(3)}$ |  | 14,884 |
| Period end |  |  |
| Total loans and leases | \$ | 119,823 |
| Total earning assets |  | 144,831 |
| Total assets |  | 188,769 |


|  |  |  |  |  |
| ---: | ---: | ---: | ---: | ---: |
| $\$$ | 55,128 | $\$$ | 65,644 | $\$$ |
|  | 73,110 |  | 67,854 | 19,015 |
|  | 75,305 |  | 83,114 | 38,218 |
|  | $\mathrm{n} / \mathrm{a}$ |  | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ |
|  | $\mathrm{n} / \mathrm{a}$ |  | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ |
|  |  |  |  |  |
|  |  |  |  |  |
| $\$$ | 55,170 | $\$$ | 64,653 | $\$$ |
|  | 66,618 |  | 67,548 |  |
|  | 80,670 |  | 83,529 | 24,665 |
|  |  |  |  |  |




## Balance sheet

| Average |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total loans and leases | \$ | 121,683 | \$ | 55,465 | \$ | 66,218 | \$ - |
| Total earning assets |  | 158,674 |  | 72,074 |  | 68,246 | 18,354 |
| Total assets |  | 198,030 |  | 73,681 |  | 84,312 | 40,037 |
| Allocated equity |  | 17,139 |  | n/a |  | n/a | n/a |
| Economic capital ${ }^{(3)}$ |  | 14,437 |  | n/a |  | n/a | n/a |
| Period end |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 121,553 | \$ | 55,476 | \$ | 66,077 | \$ - |
| Total earning assets |  | 149,908 |  | 69,844 |  | 68,092 | 11,972 |
| Total assets |  | 185,398 |  | 71,898 |  | 83,236 | 30,264 |

(1) Consumer Real Estate Services includes Home Loans and Legacy Asset Servicing with results of certain mortgage servicing right activities, including net hedge results, together with any related assets or liabilities used as economic hedges and other unallocated assets (e.g. goodwill), included in Other.
(2) Fully taxable-equivalent basis
(3) Economic capital represents allocated equity less goodwill and a percentage of intangible assets (excluding mortgage servicing rights). Economic capital is a non-GAAP measure. We believe the use of this non-GAAP measure provides additional clarity in assessing the results of the segments. Other companies may define or calculate this measure differently. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 44-46.)
$\mathrm{n} / \mathrm{a}=$ not applicable
Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

## Bank of America Corporation and Subsidiaries <br> Consumer Real Estate Services Key Indicators

(Dollars in millions, except as noted)

|  | Nine Months Ended September 30 |  |  |  | Third Quarter 2011 |  |  | Second Quarter 2011 |  |  |  | Fourth Quarter 2010 |  | Third <br> Quarter <br> 2010 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 |  | 2010 |  |  |  |  |  |  |  |  |  |  |  |  |
| Mortgage servicing rights at fair value rollforward: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Balance, beginning of period | \$ 14,900 |  | \$ 19,465 |  |  | \$ 12,372 |  | \$ 15,282 |  | \$14,900 |  | \$12,251 |  | \$14,745 |  |
| Net additions | 1,050 |  | 2,758 |  |  | 33 |  | 176 |  | 841 |  | 757 |  | 745 |  |
| Impact of customer payments ${ }^{(1)}$ | $(2,009)$ |  | $(2,960)$ |  |  | (664) |  | (639) |  | (706) |  | (799) |  | (923) |  |
| Other changes in mortgage servicing rights fair value ${ }^{(2)}$ | $(6,060)$ |  | (7,012) |  |  | $(3,860)$ |  | $(2,447)$ |  | 247 |  | 2,691 |  | $(2,316)$ |  |
| Balance, end of period | \$ 7,881 |  | \$ 12,251 |  |  | \$ 7,881 |  | \$ 12,372 |  | \$15,282 |  | \$14,900 |  | \$12,251 |  |
| Capitalized mortgage servicing rights |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| (\% of loans serviced for investors) | 52 | bps | 73 | bps |  | 52 | bps | 78 | bps | 95 | bps | 92 | bps | 73 | bps |
| Mortgage loans serviced for investors (in billions) | \$ 1,512 |  | \$ 1,669 |  |  | \$ 1,512 |  | \$ 1,578 |  | \$ 1,610 |  | \$ 1,628 |  | \$ 1,669 |  |
| Loan production: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Consumer Real Estate Services |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| First mortgage | \$121,220 |  | \$205,981 |  |  | \$ 30,448 |  | \$ 38,253 |  | \$52,519 |  | \$81,255 |  | \$69,875 |  |
| Home equity | 3,114 |  | 5,602 |  |  | 660 |  | 879 |  | 1,575 |  | 2,024 |  | 2,000 |  |
| Total Corporation ${ }^{(3)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| First mortgage | 130,142 |  | 213,365 |  |  | 33,038 |  | 40,370 |  | 56,734 |  | 84,673 |  | 71,925 |  |
| Home equity | 3,629 |  | 6,300 |  |  | 847 |  | 1,054 |  | 1,728 |  | 2,137 |  | 2,136 |  |
| Mortgage banking income (loss) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Production income (loss): |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Core production revenue | \$ 2,295 |  | \$ 4,560 |  |  | \$ 803 |  | \$ 824 |  | \$ 668 |  | \$ 1,622 |  | \$ 1,849 |  |
| Representations and warranties provision | $(15,328)$ |  | $(2,646)$ |  |  | (278) |  | $(14,037)$ |  | $(1,013)$ |  | $(4,140)$ |  | (872) |  |
| Total production income (loss) | $(13,033)$ |  | 1,914 |  |  | 525 |  | $(13,213)$ |  | (345) |  | $(2,518)$ |  | 977 |  |
| Servicing income: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Servicing fees | 4,626 |  | 4,842 |  |  | 1,464 |  | 1,556 |  | 1,606 |  | 1,634 |  | 1,623 |  |
| Impact of customer payments ${ }^{(1)}$ | $(2,009)$ |  | $(2,961)$ |  |  | (664) |  | (639) |  | (706) |  | (799) |  | (923) |  |
| Fair value changes of mortgage servicing rights, net of economic hedge results | (509) |  | 120 |  |  | 361 |  | (873) |  | 3 |  | 257 |  | (89) |  |
| Other servicing-related revenue | 402 |  | 503 |  |  | 114 |  | 151 |  | 137 |  | 172 |  | 169 |  |
| Total net servicing income | 2,510 |  | 2,504 |  |  | 1,275 |  | 195 |  | 1,040 |  | 1,264 |  | 780 |  |
| Total Consumer Real Estate Services mortgage banking income (loss) | $(10,523)$ |  | 4,418 |  |  | 1,800 |  | $(13,018)$ |  | 695 |  | $(1,254)$ |  | 1,757 |  |
| Other business segments' mortgage banking loss | (426) |  | (265) |  |  | (183) |  | (178) |  | (65) |  | (165) |  | (2) |  |
| Total consolidated mortgage banking income (loss) | \$(10,949) |  | \$ 4,153 |  |  | \$ 1,617 |  | \$(13,196) |  | \$ 630 |  | \$(1,419) |  | \$ 1,755 |  |

(1) Represents the change in the market value of the mortgage servicing rights asset due to the impact of customer payments received during the year.
(2) These amounts reflect the change in discount rates and prepayment speed assumptions, mostly due to changes in interest rates, as well as the effect of changes in other assumptions.
(3) In addition to loan production in Consumer Real Estate Services, the remaining first mortgage and home equity loan production is primarily in GWIM
(4) Includes sale of mortgage servicing rights.
(5) Includes the effect of transfers of mortgage loans from Consumer Real Estate Services to the asset and liability management portfolio included in All Other.

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

## Global Commercial Banking Segment Results

(Dollars in millions)

|  | Nine Months Ended September 30 |  |  |  |  |  | Third Quarter 2011 |  |  | Second Quarter 2011 |  |  | FirstQuarter2011 |  |  | Fourth Quarter 2010 |  |  | ThirdQuarter2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2011 |  |  | 2010 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net interest income ${ }^{(1)}$ | \$ | 5,420 |  | \$ | 6,143 |  | \$ | 1,743 |  | \$ | 1,827 |  | \$ | 1,850 |  | \$ | 1,865 |  | \$ | 1,853 |  |
| Noninterest income: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Service charges |  | 1,745 |  |  | 1,777 |  |  | 563 |  |  | 576 |  |  | 606 |  |  | 563 |  |  | 589 |  |
| All other income |  | 832 |  |  | 691 |  |  | 227 |  |  | 408 |  |  | 197 |  |  | 186 |  |  | 191 |  |
| Total noninterest income |  | 2,577 |  |  | 2,468 |  |  | 790 |  |  | 984 |  |  | 803 |  |  | 749 |  |  | 780 |  |
| Total revenue, net of interest expense |  | 7,997 |  |  | 8,611 |  |  | 2,533 |  |  | 2,811 |  |  | 2,653 |  |  | 2,614 |  |  | 2,633 |  |
| Provision for credit losses |  | (488) |  |  | 2,115 |  |  | (150) |  |  | (417) |  |  | 79 |  |  | (136) |  |  | 556 |  |
| Noninterest expense |  | 3,195 |  |  | 3,068 |  |  | 1,018 |  |  | 1,069 |  |  | 1,108 |  |  | 1,061 |  |  | 1,061 |  |
| Income before income taxes |  | 5,290 |  |  | 3,428 |  |  | 1,665 |  |  | 2,159 |  |  | 1,466 |  |  | 1,689 |  |  | 1,016 |  |
| Income tax expense ${ }^{(1)}$ |  | 1,936 |  |  | 1,263 |  |  | 615 |  |  | 778 |  |  | 543 |  |  | 636 |  |  | 372 |  |
| Net income | \$ | 3,354 |  | \$ | 2,165 |  | \$ | 1,050 |  | \$ | 1,381 |  | \$ | 923 |  | \$ | 1,053 |  | \$ | 644 |  |
| Net interest yield ${ }^{(1)}$ |  | 2.66 | \% |  | 3.03 | \% |  | 2.65 | \% |  | 2.60 | \% |  | 2.73 | \% |  | 2.67 | \% |  | 2.61 | \% |
| Return on average equity |  | 10.96 |  |  | 6.61 |  |  | 10.22 |  |  | 13.67 |  |  | 9.02 |  |  | 9.72 |  |  | 5.95 |  |
| Return on average economic capital ${ }^{(2)}$ |  | 22.18 |  |  | 12.55 |  |  | 20.78 |  |  | 27.95 |  |  | 18.01 |  |  | 18.75 |  |  | 11.52 |  |
| Efficiency ratio ${ }^{(1)}$ |  | 39.95 |  |  | 35.63 |  |  | 40.19 |  |  | 38.03 |  |  | 41.75 |  |  | 40.60 |  |  | 40.31 |  |
| Balance sheet |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Average |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 189,924 |  |  | 206,699 |  | \$ | 188,037 |  | \$ | 189,347 |  | \$ | 192,438 |  | \$ | 195,293 |  | \$ | 199,320 |  |
| Total earning assets ${ }^{(3)}$ |  | 272,585 |  |  | 270,719 |  |  | 261,422 |  |  | 281,831 |  |  | 274,647 |  |  | 277,393 |  |  | 281,740 |  |
| Total assets ${ }^{(3)}$ |  | 310,804 |  |  | 307,484 |  |  | 299,542 |  |  | 320,436 |  |  | 312,576 |  |  | 314,790 |  |  | 318,404 |  |
| Total deposits |  | 166,895 |  |  | 145,931 |  |  | 173,837 |  |  | 166,481 |  |  | 160,217 |  |  | 156,672 |  |  | 148,605 |  |
| Allocated equity |  | 40,917 |  |  | 43,790 |  |  | 40,726 |  |  | 40,522 |  |  | 41,512 |  |  | 42,997 |  |  | 42,930 |  |
| Economic capital ${ }^{(2)}$ |  | 20,222 |  |  | 23,112 |  |  | 20,037 |  |  | 19,825 |  |  | 20,812 |  |  | 22,294 |  |  | 22,223 |  |
| Period end |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total loans and leases | \$ | 188,650 |  |  | 196,333 |  | \$ | 188,650 |  | \$ | 189,435 |  | \$ | 190,749 |  | \$ | 194,038 |  | \$ | 196,333 |  |
| Total earning assets ${ }^{(3)}$ |  | 247,068 |  |  | 267,825 |  |  | 247,068 |  |  | 242,261 |  |  | 272,411 |  |  | 274,624 |  |  | 267,825 |  |
| Total assets ${ }^{(3)}$ |  | 284,897 |  |  | 304,543 |  |  | 284,897 |  |  | 280,296 |  |  | 309,936 |  |  | 312,807 |  |  | 304,543 |  |
| Total deposits |  | 171,297 |  |  | 150,994 |  |  | 171,297 |  |  | 170,156 |  |  | 161,584 |  |  | 161,279 |  |  | 150,994 |  |

[^16]Certain prior period amounts have been reclassified among the segments to conform to current period presentation

## Bank of America Corporation and Subsidiaries

## Global Commercial Banking Key Indicators

(Dollars in millions)

|  | Nine Months Ended September 30 |  |  |  |  |  | Third Quarter 2011 |  |  | Second Quarter 2011 |  |  | FirstQuarter |  |  | Fourth Quarter 2010 |  |  | Third Quarter |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2011 |  |  | 2010 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Revenue, net of interest expense by service segment |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Business lending | \$ | 4,393 |  | \$ | 5,005 |  | \$ | 1,358 |  | \$ | 1,558 |  | \$ | 1,477 |  | \$ | 1,484 |  | \$ | 1,532 |  |
| Treasury services |  | 3,604 |  |  | 3,606 |  |  | 1,175 |  |  | 1,253 |  |  | 1,176 |  |  | 1,130 |  |  | 1,101 |  |
| Total revenue, net of interest expense ${ }^{(1)}$ | \$ | 7,997 |  | \$ | 8,611 |  | \$ | 2,533 |  | \$ | 2,811 |  | \$ | 2,653 |  | \$ | 2,614 |  | \$ | 2,633 |  |
| Average loans and leases by product |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| U.S. commercial | \$ | 104,726 |  | \$ | 104,572 |  | \$ | 104,646 |  | \$ | 104,829 |  | \$ | 104,703 |  | \$ | 102,914 |  | \$ | 101,447 |  |
| Commercial real estate |  | 40,510 |  |  | 53,765 |  |  | 38,189 |  |  | 40,597 |  |  | 42,796 |  |  | 45,854 |  |  | 49,748 |  |
| Direct/Indirect consumer |  | 41,931 |  |  | 46,019 |  |  | 42,283 |  |  | 41,078 |  |  | 42,435 |  |  | 44,185 |  |  | 45,885 |  |
| Other |  | 2,757 |  |  | 2,343 |  |  | 2,919 |  |  | 2,843 |  |  | 2,504 |  |  | 2,340 |  |  | 2,240 |  |
| Total average loans and leases | \$ | 189,924 |  | \$ | 206,699 |  | \$ | 188,037 |  | \$ | 189,347 |  | \$ | 192,438 |  | \$ | 195,293 |  | \$ | 199,320 |  |
| Loan spread |  | 2.30 | \% |  | 2.31 | \% |  | 2.24 | \% |  | 2.26 | \% |  | 2.40 | \% |  | 2.27 | \% |  | 2.29 | \% |
| Credit quality |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Reservable utilized criticized exposure ${ }^{(2)}$ | \$ | 22,784 |  | \$ | 36,332 |  | \$ | 22,784 |  | \$ | 27,041 |  | \$ | 30,643 |  | \$ | 32,816 |  | \$ | 36,332 |  |
|  |  | 12.30 | \% |  | 18.45 | \% |  | 12.30 | \% |  | 14.27 | \% |  | 15.83 | \% |  | 16.74 | \% |  | 18.45 | \% |
| Nonperforming loans, leases and foreclosed properties ${ }^{(3)}$ | \$ | 6,589 |  | \$ | 9,414 |  | \$ | 6,589 |  | \$ | 7,373 |  | \$ | 8,321 |  | \$ | 8,681 |  | \$ | 9,414 |  |
|  |  | 3.49 | \% |  | 4.79 | \% |  | 3.49 | \% |  | 3.88 | \% |  | 4.36 | \% |  | 4.47 | \% |  | 4.79 | \% |
| Average deposit balances |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Interest-bearing | \$ | 51,961 |  | \$ | 53,980 |  | \$ | 48,627 |  | \$ | 52,643 |  | \$ | 54,679 |  | \$ | 55,354 |  | \$ | 53,565 |  |
| Noninterest-bearing |  | 114,934 |  |  | 91,951 |  |  | 125,210 |  |  | 113,838 |  |  | 105,538 |  |  | 101,318 |  |  | 95,040 |  |
| Total | \$ | $\underline{166,895}$ |  | \$ | 145,931 |  | \$ | 173,837 |  | \$ | $\underline{\text { 166,481 }}$ |  | \$ | 160,217 |  | \$ | $\underline{\text { 156,672 }}$ |  | \$ | $\underline{ }$ |  |

(1) Fully taxable-equivalent basis
(2) Criticized exposure corresponds to the Special Mention, Substandard and Doubtful asset categories defined by regulatory authorities. The reservable criticized exposure is on an end-of-period basis and is also shown as a percentage of total reservable commercial utilized credit exposure, including loans and leases, standby letters of credit, financial guarantees, commercial letters of credit and bankers acceptances.
(3) Nonperforming loans, leases and foreclosed properties are presented on an end-of-period basis. The nonperforming ratio is calculated as nonperforming loans, leases and foreclosed properties divided by loans, leases and foreclosed properties.

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

## Global Banking \& Markets Segment Results

(Dollars in millions)

(1) Fully taxable-equivalent basis
(2) Return on average economic capital is calculated as net income, excluding cost of funds and earnings credit on intangibles, divided by average economic capital. Economic capital represents allocated equity less goodwill and a percentage of intangible assets. Economic capital and return on average economic capital are non-GAAP measures. We believe the use of these non-GAAP measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 44-46.)
(3) Includes assets which are not considered earning assets (i.e. derivative assets).
(4) Total earning assets and total assets include asset allocations to match liabilities (i.e. deposits).
$\mathrm{n} / \mathrm{m}=$ not meaningful
Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

## Global Banking \& Markets Key Indicators

(Dollars in millions)

|  | Nine Months Ended September 30 |  |  |  | Third Quarter 2011 |  | Second Quarter 2011 |  |  |  | Fourth Quarter 2010 |  | Third Quarter 2010 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 |  | 2010 |  |  |  |  |  |  |  |  |  |  |  |
| Sales and trading revenue |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Fixed income, currency and commodities | \$ | 8,145 | \$ | 11,188 | \$ | 1,820 | \$ | 2,686 | \$ | 3,639 | \$ | 1,667 | \$ | 3,478 |
| Equity income |  | 3,308 |  | 3,369 |  | 960 |  | 1,092 |  | 1,256 |  | 787 |  | 966 |
| Total sales and trading revenue ${ }^{(1)}$ | \$ | 11,453 | \$ | 14,557 | \$ | 2,780 | \$ | 3,778 | \$ | 4,895 | \$ | 2,454 | \$ | 4,444 |
| Investment banking fees |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Advisory ${ }^{(2)}$ | \$ | 973 | \$ | 682 | \$ | 273 | \$ | 381 | \$ | 319 | \$ | 336 | \$ | 273 |
| Debt issuance |  | 2,158 |  | 2,252 |  | 479 |  | 880 |  | 799 |  | 808 |  | 743 |
| Equity issuance |  | 1,065 |  | 889 |  | 296 |  | 376 |  | 393 |  | 439 |  | 290 |
| Total investment banking fees | \$ | 4,196 | \$ | 3,823 | \$ | 1,048 | \$ | 1,637 | \$ | 1,511 | \$ | 1,583 | \$ | 1,306 |
| Corporate Banking |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Business lending | \$ | 2,416 | \$ | 2,523 | \$ | 792 | \$ | 756 | \$ | 868 | \$ | 749 | \$ | 778 |
| Treasury services |  | 1,831 |  | 1,681 |  | 602 |  | 621 |  | 608 |  | 578 |  | 545 |
| Total revenue, net of interest expense | \$ | 4,247 | \$ | 4,204 | \$ | 1,394 | \$ | 1,377 | \$ | 1,476 | \$ | 1,327 | \$ | 1,323 |

Global Corporate \& Investment Banking Key Indicators

(2) Advisory includes fees on debt and equity advisory services and mergers and acquisitions.
(3) Criticized exposure corresponds to the Special Mention, Substandard and Doubtful asset categories defined by regulatory authorities. The reservable criticized exposure is on an end-of-period basis and is also shown as a percentage of total reservable commercial utilized credit exposure, including loans and leases, standby letters of credit, financial guarantees, commercial letters of credit and bankers' acceptances.
(4) Nonperforming loans, leases and foreclosed properties are on an end-of-period basis and defined as nonperforming loans and leases plus foreclosed properties. The nonperforming ratio is nonperforming assets divided by commercial loans and leases plus commercial foreclosed properties.

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

## Bank of America Corporation and Subsidiaries <br> Credit Default Swaps with Monoline Financial Guarantors

(Dollars in millions)

(1) During the third quarter of 2011, we terminated $\$ 2.8$ billion of monoline contracts referencing super senior ABS CDOs.

Certain prior period amounts have been reclassified to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

## Investment Banking Product Rankings

|  | Nine Months Ended September 30, 2011 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Global |  |  | U.S. |  |
|  | Product Ranking | Market Share |  | Product Ranking | Market Share |
| High-yield corporate debt | 3 | 9.7 | \% | 2 | 11.4 |
| Leveraged loans | 2 | 14.2 |  | 1 | 18.2 |
| Mortgage-backed securities | 1 | 11.1 |  | 1 | 13.4 |
| Asset-backed securities | 1 | 12.2 |  | 1 | 17.9 |
| Convertible debt | 6 | 5.7 |  | 5 | 10.1 |
| Common stock underwriting | 3 | 7.2 |  | 1 | 11.0 |
| Investment grade corporate debt | 2 | 6.6 |  | 2 | 13.6 |
| Syndicated loans | 2 | 9.7 |  | 2 | 18.7 |
| Net investment banking revenue | 2 | 7.5 |  | 2 | 11.7 |
| Announced mergers and acquisitions | 6 | 13.4 |  | 6 | 18.1 |
| Equity capital markets | 3 | 7.0 |  | 3 | 10.8 |
| Debt capital markets | 4 | 5.7 |  | 2 | 10.3 |

Source: Dealogic data as of October 4, 2011. Figures above include self-led transactions.

- Rankings based on deal volumes except for net investment banking revenue rankings which reflect fees.
- Debt capital markets excludes loans but includes agencies.
- Mergers and acquisitions fees included in investment banking revenues reflect 10 percent fee credit at announcement and 90 percent fee credit at completion as per Dealogic.
- Mergers and acquisitions volume rankings are for announced transactions and provide credit to all investment banks advising the target or acquiror.
- Each advisor receives full credit for the deal amount unless advising a minority stakeholder.


## Highlights

Global top 3 rankings in:

| High-yield corporate debt | Common stock underwriting |  |
| :--- | :--- | :--- |
| Leveraged loans | Investment grade corporate debt |  |
| Mortgage-backed securities | Syndicated loans |  |
| Asset-backed securities | Equity capital markets |  |
|  |  |  |
| U.S. $\boldsymbol{\text { op } 3 \text { rankings } \text { in: }}$ |  |  |
| High-yield corporate debt | Investment grade corporate debt |  |
| Leveraged loans | Syndicated loans |  |
| Mortgage-backed securities | Equity capital markets |  |
| Asset-backed securities | Debt capital markets |  |
| Common stock underwriting |  |  |

## Top 3 rankings excluding self-led deals:

Global: Mortgage-backed securities, Asset-backed securities, Investment grade corporate debt, Leveraged loans, Syndicated loans, High-yield corporate debt, Common stock underwriting, Equity capital markets

US: Leveraged loans, Mortgage-backed securities, Asset-backed securities, Common stock underwriting, Investment grade corporate debt, High-yield corporate debt, Syndicated loans, Debt capital markets, Equity capital markets

## Bank of America Corporation and Subsidiaries

## Global Wealth \& Investment Management Segment Results

(Dollars in millions, except as noted)

(1) Fully taxable-equivalent basis
(2) Return on average economic capital is calculated as net income, excluding cost of funds and earnings credit on intangibles, divided by average economic capital. Economic capital represents allocated equity less goodwill and a percentage of intangible assets. Economic capital and return on average economic capital are non-GAAP measures. We believe the use of these non-GAAP measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 44-46.)
(3) Total earning assets and total assets include asset allocations to match liabilities (i.e., deposits).

Certain prior period amounts have been reclassified among the segments to conform to current period presentation

## Bank of America Corporation and Subsidiaries

## Global Wealth \& Investment Management Key Indicators and Metrics

(Dollars in millions, except as noted)

|  | Nine Months Ended September 30 |  |  |  | Third Quarter 2011 |  | Second Quarter 2011 |  | $\begin{aligned} & \text { First } \\ & \text { Quarter } \end{aligned}$$2011$ |  | Fourth Quarter 2010 |  | Third Quarter 2010 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2011 |  | 2010 |  |  |  |  |  |  |  |  |  |  |
| Revenues |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Merrill Lynch Global Wealth Management | \$ | 10,463 | \$ | 9,303 | \$ | 3,429 | \$ | 3,494 | \$ | 3,540 | \$ | 3,428 | \$ | 3,177 |
| U.S. Trust |  | 2,088 |  | 2,014 |  | 682 |  | 710 |  | 696 |  | 708 |  | 691 |
| Retirement Services |  | 807 |  | 726 |  | 262 |  | 273 |  | 272 |  | 226 |  | 242 |
| Other ${ }^{(1)}$ |  | (146) |  | 85 |  | (143) |  | 13 |  | (16) |  | (201) |  | (212) |
| Total revenues | \$ | 13,212 | \$ | 12,128 | \$ | 4,230 | \$ | 4,490 | \$ | 4,492 | \$ | 4,161 | \$ | 3,898 |
| Client Balances |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Client Balances by Business |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Merrill Lynch Global Wealth Management | \$ | 1,452,081 | \$ | 1,466,346 | \$ | 1,452,081 | \$ | 1,539,798 | \$ | 1,554,294 | \$ | 1,515,896 | \$ | 1,466,346 |
| U.S. Trust |  | 315,242 |  | 334,150 |  | 315,242 |  | 341,911 |  | 345,092 |  | 340,341 |  | 334,150 |
| Retirement Services |  | 230,822 |  | 234,249 |  | 230,822 |  | 252,379 |  | 255,573 |  | 246,774 |  | 234,249 |
| Other ${ }^{(1,2)}$ |  | 65,153 |  | 86,199 |  | 65,153 |  | 67,875 |  | 71,759 |  | 78,275 |  | 86,199 |
| Client Balances by Type |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Assets under management ${ }^{(2)}$ | \$ | 616,899 | \$ | 611,461 | \$ | 616,899 | \$ | 661,010 | \$ | 664,554 | \$ | 643,343 | \$ | 611,461 |
| Client brokerage assets |  | 986,718 |  | 1,055,384 |  | 986,718 |  | 1,065,996 |  | 1,087,536 |  | 1,064,516 |  | 1,055,384 |
| Assets in custody |  | 106,293 |  | 114,207 |  | 106,293 |  | 116,499 |  | 116,816 |  | 114,721 |  | 114,207 |
| Client deposits |  | 251,027 |  | 240,381 |  | 251,027 |  | 255,580 |  | 256,526 |  | 257,982 |  | 240,381 |
| Loans and leases |  | 102,361 |  | 99,511 |  | 102,361 |  | 102,878 |  | 101,286 |  | 100,724 |  | 99,511 |
| Total client balances | \$ | 2,063,298 | \$ | 2,120,944 | \$ | 2,063,298 | \$ | 2,201,963 | \$ | 2,226,718 | \$ | 2,181,286 | \$ | 2,120,944 |
| Assets Under Management Flows ${ }^{(2)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Liquidity assets under management ${ }^{(3)}$ | \$ | $(12,998)$ | \$ | $(33,665)$ | \$ | $(2,568)$ | \$ | $(3,771)$ | \$ | $(6,659)$ | \$ | $(8,050)$ | \$ | $(6,599)$ |
| Long-term assets under management ${ }^{(4)}$ |  | 23,187 |  | 8,433 |  | 4,493 |  | 4,535 |  | 14,159 |  | 5,648 |  | 4,032 |
| Total assets under management flows | \$ | $\underline{10,189}$ | \$ | $\underline{(25,232)}$ | \$ | 1,925 | \$ | 764 | \$ | 7,500 | \$ | (2,402) | \$ | $(2,567)$ |
| $\underline{\text { Associates }}{ }^{(5)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Number of Financial Advisors |  | 16,722 |  | 15,486 |  | 16,722 |  | 16,247 |  | 15,695 |  | 15,511 |  | 15,486 |
| Total Wealth Advisors |  | 18,488 |  | 16,983 |  | 18,488 |  | 17,823 |  | 17,201 |  | 17,025 |  | 16,983 |
| Total Client Facing Professionals |  | 21,554 |  | 20,011 |  | 21,554 |  | 20,883 |  | 20,273 |  | 20,066 |  | 20,011 |
| $\frac{\text { Merrill Lynch Global Wealth Management }}{\underline{\text { Metrics }}}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Financial Advisor Productivity ${ }^{(6)}$ (in thousands) | \$ | 892 | \$ | 833 | \$ | 854 | \$ | 893 | \$ | 931 | \$ | 913 | \$ | 846 |
| U.S. Trust Metrics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Client Facing Professionals |  | 2,271 |  | 2,302 |  | 2,271 |  | 2,280 |  | 2,313 |  | 2,311 |  | 2,302 |

(1) Other includes the results of BofA Global Capital Management (the former Columbia cash management business) and residual net interest income.
(2) Includes the Columbia Management long-term asset management business through the date of sale on May 1, 2010.
(3) Assets under advisory and discretion of GWIM in which the investment strategy seeks a high level of income while maintaining liquidity and capital preservation. The duration of these strategies are less than one year.
(4) Assets under advisory and discretion of GWIM in which the duration of the investment strategy is longer than one year.
(5) Includes Merrill Edge ${ }^{\circledR}$
(6) Financial Advisor Productivity is defined as annualized MLGWM total revenue divided by the total number of financial advisors (excluding Merrill Edge Financial Advisors).

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

## All Other Results ${ }^{(1)}$

(Dollars in millions)

(1) All Other consists of two broad groupings, Equity Investments and Other. Equity Investments includes Global Principal Investments, Strategic and other investments, and Corporate Investments. BlackRock, Inc., previously included in Strategic and other investments, was sold during 2011. Substantially all of the equity investments in Corporate Investments were sold during 2010. Other includes liquidating businesses, merger and restructuring charges, ALM functions (i.e., residential mortgage portfolio and investment securities) and related activities (i.e., economic hedges, fair value option on structured liabilities), and the impact of certain allocation methodologies. Other also includes certain residential mortgage and discontinued real estate products that are managed by Legacy Asset Servicing within Consumer Real Estate Services).
(2) Fully taxable-equivalent basis
(3) During the third quarter of 2011, as a result of the decision to exit the international consumer card businesses, the international consumer card business results have been moved to All Other from Card Services and prior periods have been reclassified.
(4) Includes elimination of segments' excess asset allocations to match liabilities (i.e., deposits) of $\$ 667.8$ billion and $\$ 604.0$ billion for the nine months ended September 30 , 2011 and 2010; $\$ 661.7$ billion, $\$ 675.2$ billion, $\$ 666.4$ billion, $\$ 650.3$ billion and $\$ 625.5$ billion for the third, second and first quarters of 2011 , and the fourth and third quarters of 2010, respectively.
(5) Represents both the economic capital and the portion of goodwill and intangibles assigned to All Other as well as the remaining portion of equity not specifically allocated to the segments
(6) Includes elimination of segments' excess asset allocations to match liabilities (i.e., deposits) of $\$ 623.9$ billion, $\$ 627.8$ billion, $\$ 660.3$ billion, $\$ 645.8$ billion and $\$ 612.5$ billion at September 30, 2011, June 30, 2011, March 31, 2011, December 31, 2010, and September 30, 2010, respectively.

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

## Bank of America Corporation and Subsidiaries <br> Equity Investments

(Dollars in millions)

|  | Global Principal Investments Exposures |  |  |  |  |  |  |  | Equity Investment Income |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | September 30, 2011 |  |  |  |  |  | $\begin{gathered} \hline \text { June } 30, \\ 2011 \end{gathered}$ |  | September 30, 2011 |  |  |  |
|  | Book Value |  | $\begin{gathered} \text { Unfunded } \\ \text { Commitments } \end{gathered}$ |  | Total |  | Total |  | Three Months Ended |  | Nine Months Ended |  |
| Global Principal Investments: |  |  |  |  |  |  |  |  |  |  |  |  |
| Private Equity Investments | \$ | 1,837 | \$ | 127 | \$ | 1,964 | \$ | 5,154 | \$ | $(1,375)$ | \$ | 39 |
| Global Real Estate |  | 1,337 |  | 174 |  | 1,511 |  | 1,719 |  | 99 |  | 215 |
| Global Strategic Capital |  | 2,181 |  | 246 |  | 2,427 |  | 2,893 |  | (122) |  | 150 |
| Legacy/Other Investments |  | 1,530 |  | 331 |  | 1,861 |  | 2,127 |  | (180) |  | (221) |
| Total Global Principal Investments | \$ | 6,885 | \$ | 878 | \$ | 7,763 | \$ | 11,893 | \$ | $(1,578)$ | \$ | 183 |

## Components of Equity Investment Income

(Dollars in millions)

|  | Nine Months Ended September 30 |  |  |  | Third Quarter 2011 |  | $\begin{gathered} \text { Second } \\ \text { Quarter } \\ 2011 \\ \hline \end{gathered}$ |  | FirstQuarter |  | Fourth Quarter 2010 |  | Third Quarter 2010 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 |  | 2010 |  |  |  |  |  |  |  |  |  |  |  |
| Global Principal Investments | \$ | 183 | \$ | 1,433 | \$ | $(1,578)$ | \$ | 398 | \$ | 1,363 | \$ | 866 | \$ | 44 |
| Corporate Investments |  | - |  | (299) |  | - |  | - |  | - |  | 6 |  | 6 |
| Strategic and other investments ${ }^{(1)}$ |  | 3,747 |  | 1,916 |  | 2,960 |  | 738 |  | 49 |  | 627 |  | 216 |
| Total equity investment income included in All Other |  | 3,930 |  | 3,050 |  | 1,382 |  | 1,136 |  | 1,412 |  | 1,499 |  | 266 |
| Total equity investment income included in the business segments |  | 203 |  | 698 |  | 64 |  | 76 |  | 63 |  | 13 |  | 91 |
| Total consolidated equity investment income | \$ | 4,133 | \$ | 3,748 | \$ | 1,446 | \$ | 1,212 | \$ | 1,475 | \$ | 1,512 | \$ | 357 |

(1) Includes the Corporation's equity investment interest in BlackRock prior to its sale in the second quarter of 2011, China Construction Bank and Banc of America Merchant Services, LLC

Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

## Bank of America Corporation and Subsidiaries Outstanding Loans and Leases

(Dollars in millions)

|  | $\begin{gathered} \text { September } 30 \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June } 30 \\ 2011 \\ \hline \end{gathered}$ |  | Increase <br> (Decrease) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Consumer - - - - |  |  |  |  |  |  |
| Residential mortgage ${ }^{(1)}$ | \$ | 266,516 | \$ | 266,333 | \$ | 183 |
| Home equity |  | 127,736 |  | 130,654 |  | $(2,918)$ |
| Discontinued real estate ${ }^{(2)}$ |  | 11,541 |  | 12,003 |  | (462) |
| U.S. credit card |  | 102,803 |  | 104,659 |  | $(1,856)$ |
| Non-U.S. credit card |  | 16,086 |  | 26,037 |  | $(9,951)$ |
| Direct/Indirect consumer ${ }^{(3)}$ |  | 90,474 |  | 90,258 |  | 216 |
| Other consumer ${ }^{(4)}$ |  | 2,810 |  | 2,762 |  | 48 |
| Total consumer loans excluding loans measured at fair value |  | 617,966 |  | 632,706 |  | $(14,740)$ |
| Consumer loans measured at fair value ${ }^{(5)}$ |  | 4,741 |  | 5,194 |  | (453) |
| Total consumer |  | 622,707 |  | 637,900 |  | $(15,193)$ |
|  |  |  |  |  |  |  |
| Commercial |  |  |  |  |  |  |
| U.S. commercial ${ }^{(6)}$ |  | 192,642 |  | 190,606 |  | 2,036 |
| Commercial real estate ${ }^{(7)}$ |  | 40,888 |  | 44,028 |  | $(3,140)$ |
| Commercial lease financing |  | 21,350 |  | 21,391 |  | (41) |
| Non-U.S. commercial |  | 48,461 |  | 42,929 |  | 5,532 |
| Total commercial loans excluding loans measured at fair value |  | 303,341 |  | 298,954 |  | 4,387 |
| Commercial loans measured at fair value ${ }^{(5)}$ |  | 6,483 |  | 4,403 |  | 2,080 |
| Total commercial |  | 309,824 |  | 303,357 |  | 6,467 |
| Total loans and leases | \$ | 932,531 | \$ | 941,257 | \$ | $(8,726)$ |

(1) Includes non-U.S. residential mortgages of $\$ 86$ million and $\$ 90$ million at September 30, 2011 and June 30, 2011.
(2) Includes $\$ 10.3$ billion and $\$ 10.7$ billion of pay option loans, and $\$ 1.2$ billion and $\$ 1.3$ billion of subprime loans at September 30, 2011 and June 30, 2011. The Corporation no longer originates these products.
(3) Includes dealer financial services loans of $\$ 43.6$ billion and $\$ 42.1$ billion, consumer lending of $\$ 8.9$ billion and $\$ 9.9$ billion, U.S. securities-based lending margin loans of $\$ 22.3$ billion and $\$ 21.3$ billion, student loans of $\$ 6.1$ billion and $\$ 6.3$ billion, non-U.S. consumer loans of $\$ 7.8$ billion and $\$ 8.7$ billion, and other consumer loans of $\$ 1.8$ billion and $\$ 2.0$ billion at September 30, 2011 and June 30, 2011.
(4) Includes consumer finance loans of $\$ 1.7$ billion and $\$ 1.8$ billion, other non-U.S. consumer loans of $\$ 992$ million and $\$ 866$ million, and consumer overdrafts of $\$ 94$ million and $\$ 104$ million at September 30, 2011 and June 30, 2011
(5) Certain consumer loans are accounted for under the fair value option and include residential mortgages of $\$ 1.3$ billion and $\$ 1.2$ billion and discontinued real estate of $\$ 3.4$ billion and $\$ 4.0$ billion at September 30, 2011 and June 30, 2011. Certain commercial loans are accounted for under the fair value option and include U.S. commercial loans of $\$ 1.9$ billion and $\$ 1.6$ billion, non-U.S. commercial loans of $\$ 4.5$ billion and $\$ 2.8$ billion, and commercial real estate loans of $\$ 75$ million and $\$ 11$ million at September 30, 2011 and June 30, 2011.
(6) Includes U.S. small business commercial loans, including card related products, of $\$ 13.6$ billion and $\$ 13.9$ billion at September 30, 2011 and June 30 , 2011.
(7) Includes U.S. commercial real estate loans of $\$ 39.3$ billion and $\$ 41.7$ billion, and non-U.S. commercial real estate loans of $\$ 1.6$ billion and $\$ 2.3$ billion at September 30 , 2011 and June 30, 2011.

Certain prior period amounts have been reclassified to conform to current period presentation

Bank of America Corporation and Subsidiaries

## Quarterly Average Loans and Leases by Business Segment

(Dollars in millions)

|  | Third Quarter 2011 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total Corporation |  | Deposits |  | Card Services |  | Consumer Real Estate Services |  | $\qquad$ |  | Global Banking \& Markets |  | GWIM |  | All Other |  |
| Consumer $\quad \square$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Residential mortgage | \$ | 268,494 | \$ | - | \$ | - | \$ | 1,196 | \$ | 209 | \$ | 99 | \$ | 36,656 | \$ | 230,334 |
| Home equity |  | 129,125 |  | - |  | - |  | 112,781 |  | 1,080 |  | - |  | 15,029 |  | 235 |
| Discontinued real estate |  | 15,923 |  | - |  | - |  | 4,052 |  | - |  | - |  | - |  | 11,871 |
| U.S. credit card |  | 103,671 |  | - |  | 103,671 |  | - |  | - |  | - |  | - |  | - |
| Non-U.S. credit card |  | 25,434 |  | - |  | - |  | - |  | - |  | - |  | - |  | 25,434 |
| Direct/Indirect consumer |  | 90,280 |  | 49 |  | 9,415 |  | 100 |  | 42,283 |  | 505 |  | 31,390 |  | 6,538 |
| Other consumer |  | 2,795 |  | 475 |  | - |  | - |  | - |  | 5 |  | 13 |  | 2,302 |
| Total consumer |  | 635,722 |  | 524 |  | 113,086 |  | 118,129 |  | 43,572 |  | 609 |  | 83,088 |  | 276,714 |
| Commercial |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| U.S. commercial |  | 191,439 |  | 163 |  | 10,167 |  | 1,949 |  | 104,646 |  | 47,809 |  | 17,829 |  | 8,876 |
| Commercial real estate |  | 42,931 |  | 1 |  | 294 |  | 2 |  | 38,189 |  | 930 |  | 1,653 |  | 1,862 |
| Commercial lease financing |  | 21,342 |  | - |  | - |  | - |  | - |  | 23,102 |  | 19 |  | $(1,779)$ |
| Non-U.S. commercial |  | 50,598 |  | - |  | - |  | (1) |  | 1,630 |  | 47,693 |  | 196 |  | 1,080 |
| Total commercial |  | 306,310 |  | 164 |  | 10,461 |  | 1,950 |  | 144,465 |  | 119,534 |  | 19,697 |  | 10,039 |
| Total loans and leases | \$ | $\underline{942,032}$ | \$ | 688 | \$ | $\underline{123,547}$ | \$ | 120,079 | \$ | 188,037 | \$ | 120,143 | \$ | $\underline{102,785}$ | \$ | 286,753 |
|  |  |  |  |  |  |  |  | ond Quart |  |  |  |  |  |  |  |  |
|  |  | Total orporation |  |  |  | Card rvices |  | nsumer el Estate ervices |  | lobal mercial nking |  | lobal king \& arkets |  | WIM |  | 1 Other |
| Consumer |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Residential mortgage | \$ | 265,420 | \$ | - | \$ | - | \$ | 1,167 | \$ | 263 | \$ | 101 | \$ | 36,367 | \$ | 227,522 |
| Home equity |  | 131,786 |  | - |  | - |  | 115,250 |  | 1,033 |  | - |  | 15,248 |  | 255 |
| Discontinued real estate |  | 15,997 |  | - |  | - |  | 3,548 |  | - |  | - |  | - |  | 12,449 |
| U.S. credit card |  | 106,164 |  | - |  | 106,164 |  | - |  | - |  | - |  | - |  | - |
| Non-U.S. credit card |  | 27,259 |  | - |  | - |  | - |  | - |  | - |  | - |  | 27,259 |
| Direct/Indirect consumer |  | 89,403 |  | 52 |  | 10,482 |  | 94 |  | 41,078 |  | 561 |  | 30,231 |  | 6,905 |
| Other consumer |  | 2,745 |  | 414 |  | - |  | - |  | - |  | 5 |  | 17 |  | 2,309 |
| Total consumer |  | 638,774 |  | 466 |  | 116,646 |  | 120,059 |  | 42,374 |  | 667 |  | 81,863 |  | 276,699 |
| Commercial |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| U.S. commercial |  | 190,479 |  | 157 |  | 10,421 |  | 1,619 |  | 104,829 |  | 45,755 |  | 18,322 |  | 9,376 |
| Commercial real estate |  | 45,762 |  | 1 |  | 277 |  | 5 |  | 40,597 |  | 909 |  | 1,792 |  | 2,181 |
| Commercial lease financing |  | 21,284 |  | - |  | - |  | - |  | - |  | 23,042 |  | 34 |  | $(1,792)$ |
| Non-U.S. commercial |  | 42,214 |  | 2 |  | - |  | - |  | 1,547 |  | 39,100 |  | 189 |  | 1,376 |
| Total commercial |  | 299,739 |  | 160 |  | 10,698 |  | 1,624 |  | 146,973 |  | 108,806 |  | 20,337 |  | 11,141 |
| Total loans and leases | \$ | 938,513 | \$ | 626 | \$ | 127,344 | \$ | 121,683 | \$ | 189,347 | \$ | 109,473 | \$ | 102,200 | \$ | 287,840 |
|  |  |  |  |  |  |  |  | ird Quarte |  |  |  |  |  |  |  |  |
|  |  | Total orporation |  |  |  | Card rvices |  | nsumer <br> al Estate <br> ervices |  | lobal <br> mercial <br> nking |  | lobal king \& arkets |  | WIM |  | 1 Other |
| Consumer |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Residential mortgage | \$ | 237,292 | \$ | - | \$ | - | \$ | - | \$ | 286 | \$ | 509 | \$ | 35,224 | \$ | 201,273 |
| Home equity |  | 143,083 |  | - |  | - |  | 125,688 |  | 914 |  | - |  | 16,207 |  | 274 |
| Discontinued real estate |  | 13,632 |  | - |  | - |  | - |  | - |  | - |  | - |  | 13,632 |
| U.S. credit card |  | 115,251 |  | - |  | 115,251 |  | - |  | - |  | - |  | - |  | - |
| Non-U.S. credit card |  | 27,047 |  | - |  | - |  | - |  | - |  | - |  | - |  | 27,047 |
| Direct/Indirect consumer |  | 95,692 |  | 64 |  | 14,584 |  | 95 |  | 45,885 |  | 388 |  | 24,872 |  | 9,804 |
| Other consumer |  | 2,955 |  | 341 |  | - |  | (232) |  | - |  | 5 |  | 17 |  | 2,824 |
| Total consumer |  | 634,952 |  | 405 |  | 129,835 |  | 125,551 |  | 47,085 |  | 902 |  | 76,320 |  | 254,854 |
| Commercial |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| U.S. commercial |  | 192,306 |  | 295 |  | 11,044 |  | 2,155 |  | 101,447 |  | 45,903 |  | 20,650 |  | 10,812 |
| Commercial real estate |  | 55,660 |  | 2 |  | 213 |  | 7 |  | 49,748 |  | 911 |  | 1,954 |  | 2,825 |
| Commercial lease financing |  | 21,402 |  | - |  | - |  | - |  | 1 |  | 23,365 |  | 30 |  | $(1,994)$ |
| Non-U.S. commercial |  | 30,540 |  | 1 |  | - |  | (1) |  | 1,039 |  | 27,793 |  | 149 |  | 1,559 |
| Total commercial |  | 299,908 |  | 298 |  | 11,257 |  | 2,161 |  | 152,235 |  | 97,972 |  | 22,783 |  | 13,202 |
| Total loans and leases | \$ | $\underline{934,860}$ | \$ | 703 | \$ | $\underline{\text { 141,092 }}$ | \$ | $\underline{127,712}$ | \$ | $\xrightarrow{199,320}$ | \$ | 98,874 | \$ | $\underline{99,103}$ | \$ | 268,056 |

[^17]
## Bank of America Corporation and Subsidiaries <br> Commercial Credit Exposure by Industry ${ }^{(1,2,3)}$

(Dollars in millions)

|  | Commercial Utilized |  |  |  |  |  | Total Commercial Committed |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { September } 30 \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { June } 30 \\ 2011 \\ \hline \end{gathered}$ |  | Increase (Decrease) |  | $\begin{gathered} \hline \text { September 30 } \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { June } 30 \\ 2011 \\ \hline \end{gathered}$ |  | Increase (Decrease) |  |
| Diversified financials | \$ | 65,674 | \$ | 51,889 | \$ | 13,785 | \$ | 92,226 | \$ | 79,056 | \$ | 13,170 |
| Real estate ${ }^{(4)}$ |  | 49,924 |  | 53,597 |  | $(3,673)$ |  | 63,168 |  | 67,093 |  | $(3,925)$ |
| Government and public education |  | 45,111 |  | 42,153 |  | 2,958 |  | 60,001 |  | 58,027 |  | 1,974 |
| Healthcare equipment and services |  | 30,901 |  | 28,757 |  | 2,144 |  | 47,916 |  | 45,608 |  | 2,308 |
| Capital goods |  | 23,746 |  | 23,880 |  | (134) |  | 47,351 |  | 46,822 |  | 529 |
| Retailing |  | 25,825 |  | 25,530 |  | 295 |  | 46,600 |  | 45,604 |  | 996 |
| Banks |  | 36,285 |  | 32,005 |  | 4,280 |  | 40,221 |  | 35,461 |  | 4,760 |
| Consumer services |  | 23,828 |  | 23,195 |  | 633 |  | 37,987 |  | 37,735 |  | 252 |
| Materials |  | 18,807 |  | 17,696 |  | 1,111 |  | 37,399 |  | 35,831 |  | 1,568 |
| Commercial services and supplies |  | 21,010 |  | 20,740 |  | 270 |  | 31,467 |  | 31,344 |  | 123 |
| Energy |  | 14,068 |  | 12,661 |  | 1,407 |  | 31,031 |  | 29,817 |  | 1,214 |
| Food, beverage and tobacco |  | 14,682 |  | 14,697 |  | (15) |  | 28,825 |  | 28,920 |  | (95) |
| Utilities |  | 7,398 |  | 6,407 |  | 991 |  | 24,773 |  | 24,697 |  | 76 |
| Media |  | 11,220 |  | 10,730 |  | 490 |  | 20,766 |  | 20,461 |  | 305 |
| Individuals and trusts |  | 15,398 |  | 16,249 |  | (851) |  | 19,335 |  | 20,498 |  | $(1,163)$ |
| Transportation |  | 11,867 |  | 11,778 |  | 89 |  | 18,080 |  | 18,129 |  | (49) |
| Insurance, including monolines |  | 10,776 |  | 16,306 |  | $(5,530)$ |  | 17,719 |  | 23,059 |  | $(5,340)$ |
| Technology hardware and equipment |  | 4,900 |  | 4,557 |  | 343 |  | 11,676 |  | 11,005 |  | 671 |
| Religious and social organizations |  | 8,547 |  | 8,087 |  | 460 |  | 11,091 |  | 10,319 |  | 772 |
| Pharmaceuticals and biotechnology |  | 3,784 |  | 4,998 |  | $(1,214)$ |  | 11,026 |  | 12,152 |  | $(1,126)$ |
| Telecommunication services |  | 4,368 |  | 3,890 |  | 478 |  | 10,508 |  | 10,096 |  | 412 |
| Consumer durables and apparel |  | 4,648 |  | 4,329 |  | 319 |  | 9,221 |  | 8,938 |  | 283 |
| Software and services |  | 3,568 |  | 3,480 |  | 88 |  | 9,003 |  | 8,995 |  | 8 |
| Automobiles and components |  | 2,825 |  | 2,466 |  | 359 |  | 7,356 |  | 6,391 |  | 965 |
| Food and staples retailing |  | 3,540 |  | 3,123 |  | 417 |  | 6,445 |  | 6,521 |  | (76) |
| Other |  | 4,827 |  | 3,521 |  | 1,306 |  | 7,354 |  | 7,191 |  | 163 |
| Total commercial credit exposure by industry | \$ | 467,527 | \$ | 446,721 | \$ | 20,806 | \$ | 748,545 | \$ | 729,770 | \$ | 18,775 |
| Net credit default protection purchased on total commitments ${ }^{(5)}$ |  |  |  |  |  |  | \$ | $(21,602)$ | \$ | $(19,861)$ |  |  |

(1) Includes loans and leases, standby letters of credit and financial guarantees, derivative assets, assets held-for-sale, commercial letters of credit, bankers' acceptances, securitized assets, foreclosed properties and other collateral acquired. Derivative assets are reported on a mark-to-market basis and have been reduced by the amount of cash collateral applied of $\$ 65.6$ billion and $\$ 58.8$ billion at September 30, 2011 and June 30, 2011. Not reflected in utilized and committed exposure is additional non-cash derivative collateral held of $\$ 17.0$ billion and $\$ 15.7$ billion which consists primarily of other marketable securities at September 30, 2011 and June $30,2011$.
(2) Total commercial utilized and total commercial committed exposure includes loans and letters of credit measured at fair value and are comprised of loans outstanding of $\$ 6.5$ billion and $\$ 4.4$ billion and issued letters of credit at notional value of $\$ 1.2$ billion at both September 30, 2011 and June 30, 2011. In addition, total commercial committed exposure includes unfunded loan commitments at notional value of $\$ 26.5$ billion and $\$ 26.8$ billion at September 30, 2011 and June 30, 2011.
(3) Includes U.S. small business commercial exposure.
(4) Industries are viewed from a variety of perspectives to best isolate the perceived risks. For purposes of this table, the real estate industry is defined based upon the borrowers' or counterparties' primary business activity using operating cash flows and primary source of repayment as key factors.
(5) Represents net notional credit protection purchased.

Certain prior period amounts have been reclassified to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

Net Credit Default Protection by Maturity Profile ${ }^{(1)}$

|  | $\begin{gathered} \text { September } 30 \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June } 30 \\ 2011 \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: |
| Less than or equal to one year | 17 | \% | 14 | \% |
| Greater than one year and less than or equal to five years | 76 |  | 80 |  |
| Greater than five years | 7 |  | 6 |  |
| Total net credit default protection | 100 | \% | 100 | \% |

(1) To mitigate the cost of purchasing credit protection, credit exposure can be added by selling credit protection. The distribution of maturities for net credit default protection purchased is shown above.

## Net Credit Default Protection by Credit Exposure Debt Rating ${ }_{(1,2)}$

(Dollars in millions)

| AAA $\quad$ Ratings ${ }^{(3)}$ | September 30, 2011 |  |  |  | June 30, 2011 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Net Notional |  | Percent |  | Net Notional |  | Percent |  |
|  | \$ | (100) | 0.5 | \% | \$ | - | - | \% |
| AA |  | (823) | 3.8 |  |  | (313) | 1.6 |  |
| A |  | $(7,669)$ | 35.5 |  |  | $(7,016)$ | 35.3 |  |
| BBB |  | $(8,161)$ | 37.8 |  |  | $(7,542)$ | 38.0 |  |
| BB |  | $(1,809)$ | 8.4 |  |  | $(1,659)$ | 8.4 |  |
| B |  | $(1,653)$ | 7.7 |  |  | $(1,381)$ | 7.0 |  |
| CCC and below |  | (732) | 3.4 |  |  | (756) | 3.8 |  |
| NR ${ }^{(4)}$ |  | (655) | 2.9 |  |  | $(1,194)$ | 5.9 |  |
| Total net credit default protection | \$ | $(21,602)$ | 100.0 | \% | \$ | $(19,861)$ | 100.0 | \% |

(1) To mitigate the cost of purchasing credit protection, credit exposure can be added by selling credit protection. The distribution of debt rating for net notional credit default protection purchased is shown as a negative and the net notional credit protection sold is shown as a positive amount.
(2) Ratings are refreshed on a quarterly basis.
(3) The Corporation considers ratings of BBB- or higher to meet the definition of investment grade.
(4) In addition to names which have not been rated, "NR" includes $\$(469)$ million and $\$(1.1)$ billion in net credit default swap index positions at September 30, 2011 and June 30, 2011. While index positions are principally investment grade, credit default swaps indices include names in and across each of the ratings categories.

Certain prior period amounts have been reclassified to conform to current period presentation.

## Bank of America Corporation and Subsidiaries Selected Emerging Markets ${ }^{(1)}$

(Dollars in millions)

(1) There is no generally accepted definition of emerging markets. The definition that we use includes all countries in Asia Pacific excluding Japan, Australia and New Zealand; all countries in Latin America excluding Cayman Islands and Bermuda; all countries in Middle East and Africa; and all countries in Central and Eastern Europe. At September 30, 2011 and June 30, 2011, there was $\$ 1.7$ billion and $\$ 474$ million in emerging market exposure accounted for under the fair value option.
(2) Includes acceptances, due froms, standby letters of credit, commercial letters of credit and formal guarantees.
(3) Derivative assets are carried at fair value and have been reduced by the amount of cash collateral applied of $\$ 1.9$ billion and $\$ 1.1$ billion at September 30, 2011 and June 30 , 2011. At September 30, 2011 and June 30, 2011, there were $\$ 756$ million and $\$ 226$ million of other marketable securities collateralizing derivative assets.
(4) Generally, cross-border resale agreements are presented based on the domicile of the counterparty, consistent with Federal Financial Institutions Examination Council (FFIEC) reporting requirements. Cross-border resale agreements where the underlying securities are U.S. Treasury securities, in which case the domicile is the U.S., are excluded from this presentation.
(5) Cross-border exposure includes amounts payable to the Corporation by borrowers or counterparties with a country of residence other than the one in which the credit is booked, regardless of the currency in which the claim is denominated, consistent with FFIEC reporting requirements.
(6) Local country exposure includes amounts payable to the Corporation by borrowers with a country of residence in which the credit is booked, regardless of the currency in which the claim is denominated. Local funding or liabilities are subtracted from local exposures consistent with FFIEC reporting requirements. Total amount of available local liabilities funding local country exposure at September 30, 2011 was $\$ 17.1$ billion compared to $\$ 21.4$ billion at June 30, 2011. Local liabilities at September 30, 2011 in Asia Pacific, Latin America, and Middle East and Africa were $\$ 15.9$ billion, $\$ 868$ million and $\$ 441$ million, respectively, of which $\$ 7.5$ billion was in Singapore, $\$ 2.1$ billion in Hong Kong, $\$ 2.0$ billion in China, $\$ 1.8$ billion in India, $\$ 871$ million in Korea, $\$ 782$ million in Mexico. There were no other countries with available local liabilities funding local country exposure greater than $\$ 500$ million.
(7) No country included in Other Asia Pacific, Other Latin America, Other Middle East and Africa, or Other Central and Eastern Europe had total non-U.S. exposure of more than $\$ 500$ million.

Certain prior period amounts have been reclassified to conform to current period presentation.

## Bank of America Corporation and Subsidiaries Selected European Countries

(Dollars in millions)

|  | Loans and Leases, and Loan Commitments |  | Other <br> Financing ${ }^{(1)}$ |  | DerivativeAssets (2) |  | Securities/ Other Investments (3) |  | Total Cross-border Exposure ${ }^{(4)}$ |  | Local Country <br> Exposure Net of Local <br> Liabilities ${ }^{(5)}$ |  | Total <br> Non-U.S. <br> Exposure <br> at <br> September 30, <br> 2011 |  | Credit Default <br> Protection ${ }^{(6)}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Greece |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Sovereign | \$ | - | \$ | - | \$ | - | \$ | 14 | \$ | 14 | \$ | 1 | \$ | 15 | \$ | 4 |
| Non-sovereign |  | 404 |  | 4 |  | 30 |  | 22 |  | 460 |  | 10 |  | 470 |  | - |
| Total Greece | \$ | 404 | \$ | 4 | \$ | 30 | \$ | 36 | \$ | 474 | \$ | 11 | \$ | 485 | \$ | 4 |
| Ireland |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Sovereign | \$ | 1 | \$ | - | \$ | 4 | \$ | 11 | \$ | 16 | \$ | - | \$ | 16 | \$ | - |
| Non-sovereign |  | 1,096 |  | 562 |  | 763 |  | 330 |  | 2,751 |  | - |  | 2,751 |  | (30) |
| Total Ireland | \$ | 1,097 | \$ | 562 | \$ | 767 | \$ | 341 | \$ | 2,767 | \$ | - | \$ | 2,767 | \$ | (30) |
| Italy |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Sovereign | \$ | - | \$ | - | \$ | 1,501 | \$ | 29 | \$ | 1,530 | \$ | - | \$ | 1,530 | \$ | $(1,217)$ |
| Non-sovereign |  | 1,047 |  | 60 |  | 624 |  | 454 |  | 2,185 |  | 2,823 |  | 5,008 |  | (254) |
| Total Italy | \$ | 1,047 | \$ | 60 | \$ | 2,125 | \$ | 483 | \$ | 3,715 | \$ | 2,823 | \$ | 6,538 | \$ | $(1,471)$ |
| Portugal |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Sovereign | \$ | - | \$ | - | \$ | 36 | \$ | - | \$ | 36 | \$ | - | \$ | 36 | \$ | (49) |
| Non-sovereign |  | 252 |  | 15 |  | 17 |  | 42 |  | 326 |  | - |  | 326 |  | - |
| Total Portugal | \$ | 252 | \$ | 15 | \$ | 53 | \$ | 42 | \$ | 362 | \$ | - | \$ | 362 | \$ | (49) |
| Spain |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Sovereign | \$ | 26 | \$ | - | \$ | 57 | \$ | 3 | \$ | 86 | \$ | 47 | \$ | 133 | \$ | (53) |
| Non-sovereign |  | 1,100 |  | 92 |  | 196 |  | 664 |  | 2,052 |  | 2,297 |  | 4,349 |  | (54) |
| Total Spain | \$ | 1,126 | \$ | 92 | \$ | 253 | \$ | 667 | \$ | 2,138 | \$ | 2,344 | \$ | 4,482 | \$ | (107) |
| Total |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Sovereign | \$ | 27 | \$ | - | \$ | 1,598 | \$ | 57 | \$ | 1,682 | \$ | 48 | \$ | 1,730 | \$ | $(1,315)$ |
| Non-sovereign |  | 3,899 |  | 733 |  | 1,630 |  | 1,512 |  | 7,774 |  | 5,130 |  | 12,904 |  | (338) |
| Total selected European exposure | \$ | 3,926 | \$ | 733 | \$ | 3,228 | \$ | 1,569 | \$ | 9,456 | \$ | 5,178 | \$ | 14,634 | \$ | $(1,653)$ |

(1) Includes acceptances, due froms, standby letters of credit, commercial letters of credit and formal guarantees.
(2) Derivative assets are carried at fair value and have been reduced by the amount of cash collateral applied of $\$ 4.1$ billion at September 30, 2011. At September 30, 2011, there was $\$ 86$ million of other marketable securities collateralizing derivative assets.
(3) Includes $\$ 696$ million in notional value of reverse repurchase agreements, which are presented based on the domicile of the counterparty consistent with FFIEC reporting requirements. Cross-border resale agreements where the underlying collateral is U.S. Treasury securities are excluded from this presentation.
(4) Cross-border exposure includes amounts payable to the Corporation by borrowers or counterparties with a country of residence other than the one in which the credit is booked, regardless of the currency in which the claim is denominated, consistent with FFIEC reporting requirements.
(5) Local country exposure includes amounts payable to the Corporation by borrowers with a country of residence in which the credit is booked regardless of the currency in which the claim is denominated. Local funding or liabilities of $\$ 746$ million are subtracted from local exposures consistent with FFIEC reporting requirements. Of the $\$ 746$ million applied for exposure reduction, $\$ 358$ million was in Ireland, $\$ 201$ million in Italy, $\$ 151$ million in Spain and $\$ 36$ million in Greece.
(6) Represents net notional credit default protection purchased to hedge derivative assets.

Certain prior period amounts have been reclassified to conform to current period presentation

## Bank of America Corporation and Subsidiaries Nonperforming Loans, Leases and Foreclosed Properties

(Dollars in millions)

(1) Excludes U.S. small business commercial loans.
(2) Balances do not include past due consumer credit card, consumer loans secured by real estate where repayments are insured by the Federal Housing Administration and individually insured long-term stand-by agreements (fully-insured home loans), and in general, other consumer and commercial loans not secured by real estate.
(3) Balances do not include purchased credit-impaired loans even though the customer may be contractually past due. Purchased credit-impaired loans were written down to fair value upon acquisition and accrete interest income over the remaining life of the loan.
(4) Balances do not include the following:

Nonperforming loans held-for-sale

| 2011 |  |
| ---: | :---: |
| $\$ \quad 1,814$ |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |


| $\begin{gathered} \text { June } 30 \\ 2011 \\ \hline \end{gathered}$ | $\begin{gathered} \text { March } 31 \\ 2011 \\ \hline \end{gathered}$ | $\begin{gathered} \text { December } 31 \\ 2010 \\ \hline \end{gathered}$ | $\begin{gathered} \text { September } 30 \\ 2010 \\ \hline \end{gathered}$ |
| :---: | :---: | :---: | :---: |
| \$ 2,119 | \$ 2,421 | \$ 2,540 | \$ 3,654 |
| 2,389 | 15 | 30 | 15 |
| 465 | 456 | 426 | 378 |

(5) Balances do not include loans held-for-sale past due 90 days or more and still accruing of $\$ 67$ million, $\$ 19$ million, $\$ 48$ million, $\$ 60$ million and $\$ 79$ million at September 30, 2011, June 30, 2011, March 31, 2011, December 31, 2010 and September 30, 2010, respectively. At September 30, 2011, June 30, 2011, March 31, 2011, December 31, 2010 and September 30, 2010 there were no loans accounted for under the fair value option past due 90 days or more and still accruing interest.
(6) These balances are excluded from total nonperforming loans, leases and foreclosed properties.
(7) Total assets and total loans and leases do not include loans accounted for under the fair value option of $\$ 11.2$ billion, $\$ 9.6$ billion, $\$ 3.7$ billion, $\$ 3.3$ billion and $\$ 3.7$ billion at September 30, 2011, June 30, 2011, March 31, 2011, December 31, 2010 and September 30, 2010, respectively.
(8) Criticized exposure corresponds to the Special Mention, Substandard and Doubtful asset categories defined by regulatory authorities. The reservable criticized exposure excludes loans held-for-sale, exposure accounted for under the fair value option and other nonreservable exposure.

Certain prior period amounts have been reclassified to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

Nonperforming Loans, Leases and Foreclosed Properties Activity ${ }^{(1)}$
(Dollars in millions)

|  | Third Quarter 2011 |  | Second Quarter 2011 |  | First Quarter 2011 |  | Fourth Quarter 2010 |  | Third Quarter 2010 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Nonperforming Consumer Loans: - |  |  |  |  |  |  |  |  |  |  |
| Balance, beginning of period | \$ | 19,478 | \$ | 20,456 | \$ | 20,854 | \$ | 21,429 | \$ | 21,684 |
| Additions to nonperforming loans: |  |  |  |  |  |  |  |  |  |  |
| New nonaccrual loans |  | 4,255 |  | 4,014 |  | 4,127 |  | 4,568 |  | 4,551 |
| Reductions in nonperforming loans: |  |  |  |  |  |  |  |  |  |  |
| Paydowns and payoffs |  | $(1,163)$ |  | $(1,003)$ |  | (779) |  | (739) |  | (917) |
| Returns to performing status ${ }^{(2)}$ |  | $(1,072)$ |  | $(1,311)$ |  | $(1,340)$ |  | $(1,841)$ |  | $(1,469)$ |
| Charge-offs ${ }^{(3)}$ |  | $(1,972)$ |  | $(2,270)$ |  | $(2,020)$ |  | $(2,261)$ |  | $(1,987)$ |
| Transfers to foreclosed properties |  | (379) |  | (408) |  | (386) |  | (302) |  | (433) |
| Total net reductions to nonperforming loans |  | (331) |  | (978) |  | (398) |  | (575) |  | (255) |
| Total nonperforming consumer loans, end of period |  | 19,147 |  | 19,478 |  | 20,456 |  | 20,854 |  | 21,429 |
| Foreclosed properties |  | 1,892 |  | 1,797 |  | 1,331 |  | 1,249 |  | 1,485 |
| Total nonperforming consumer loans and foreclosed properties, end of period | \$ | 21,039 | \$ | 21,275 | \$ | 21,787 | \$ | 22,103 | \$ | 22,914 |
| Nonperforming Commercial Loans and Leases ${ }^{(4)}$ : |  |  |  |  |  |  |  |  |  |  |
| Balance, beginning of period | \$ | 8,105 | \$ | 9,131 | \$ | 9,836 | \$ | 10,867 | \$ | 11,413 |
| Additions to nonperforming loans and leases: |  |  |  |  |  |  |  |  |  |  |
| New nonaccrual loans and leases |  | 1,197 |  | 1,042 |  | 1,299 |  | 1,820 |  | 1,852 |
| Advances |  | 37 |  | 52 |  | 67 |  | 102 |  | 83 |
| Reductions in nonperforming loans and leases: |  |  |  |  |  |  |  |  |  |  |
| Paydowns and payoffs |  | (871) |  | $(1,023)$ |  | (764) |  | $(1,113)$ |  | (906) |
| Sales |  | (554) |  | (141) |  | (247) |  | (228) |  | (187) |
| Return to performing status ${ }^{(5)}$ |  | (143) |  | (362) |  | (320) |  | (465) |  | (415) |
| Charge-offs ${ }^{(6)}$ |  | (247) |  | (290) |  | (488) |  | (767) |  | (628) |
| Transfers to foreclosed properties |  | (205) |  | (241) |  | (200) |  | (304) |  | (217) |
| Transfers to loans held-for-sale |  | (20) |  | (63) |  | (52) |  | (76) |  | (128) |
| Total net reductions in nonperforming loans and leases |  | (806) |  | $(1,026)$ |  | (705) |  | $(1,031)$ |  | (546) |
| Total nonperforming commercial loans and leases, end of period |  | 7,299 |  | 8,105 |  | 9,131 |  | 9,836 |  | 10,867 |
| Foreclosed properties |  | 721 |  | 678 |  | 725 |  | 725 |  | 775 |
| Total nonperforming commercial loans, leases and foreclosed properties, end of period | \$ | 8,020 | \$ | 8,783 | \$ | 9,856 | \$ | $\underline{ }$ | \$ | 11,642 |

(1) For amounts excluded from nonperforming loans, leases and foreclosed properties, see footnotes to Nonperforming Loans, Leases and Foreclosed Properties table on page 39.
(2) Consumer loans may be returned to performing status when all principal and interest is current and full repayment of the remaining contractual principal and interest is expected, or when the loan otherwise becomes well-secured and is in the process of collection. Certain troubled debt restructurings are classified as nonperforming at the time of restructure and may only be returned to performing status after considering the borrower's sustained repayment performance for a reasonable period, generally six months.
(3) Our policy is not to classify consumer credit card and consumer loans not secured by real estate as nonperforming; therefore, the charge-offs on these loans have no impact on nonperforming activity and therefore are excluded from this table.
(4) Includes U.S. small business commercial activity.
(5) Commercial loans and leases may be restored to performing status when all principal and interest is current and full repayment of the remaining contractual principal and interest is expected or when the loan otherwise becomes well-secured and is in the process of collection. Troubled debt restructurings are generally classified as performing after a sustained period of demonstrated payment performance.
(6) Business card loans are not classified as nonperforming; therefore, the charge-offs on these loans have no impact on nonperforming activity and accordingly are excluded from this table.

Certain prior period amounts have been reclassified to conform to current period presentation.

## Bank of America Corporation and Subsidiaries

Quarterly Net Charge-offs and Net Charge-off Ratios ${ }^{(1)}$
(Dollars in millions)

(1) Net charge-off ratios are calculated as annualized net charge-offs divided by average outstanding loans and leases excluding loans accounted for under the fair value option during the period for each loan and lease category.
(2) Excludes U.S. small business commercial loans.

Certain prior period amounts have been reclassified to conform to current period presentation


## Bank of America Corporation and Subsidiaries

## Year-to-Date Net Charge-offs and Net Charge-off Ratios ${ }^{(1)}$

(Dollars in millions)

|  | Nine Months Ended September 30 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 |  |  |  | 2010 |  |  |  |
| Net Charge-offs | Amount |  | Percent |  | Amount |  | Percent |  |
| Residential mortgage | \$ | 2,998 | 1.51 | \% |  | \$ 2,700 | 1.49 | \% |
| Home equity |  | 3,534 | 3.57 |  |  | 5,510 | 4.98 |  |
| Discontinued real estate |  | 70 | 0.75 |  |  | 57 | 0.54 |  |
| U.S. credit card |  | 5,844 | 7.33 |  |  | 10,455 | 11.67 |  |
| Non-U.S. credit card |  | 1,205 | 6.02 |  |  | 1,868 | 8.86 |  |
| Direct/Indirect consumer |  | 1,192 | 1.77 |  |  | 2,695 | 3.66 |  |
| Other consumer |  | 139 | 6.74 |  |  | 211 | 9.50 |  |
| Total consumer |  | 14,982 | 3.15 |  |  | 23,496 | 4.80 |  |
| U.S. commercial ${ }^{(2)}$ |  | 117 | 0.09 |  |  | 671 | 0.50 |  |
| Commercial real estate |  | 747 | 2.19 |  |  | 1,670 | 3.56 |  |
| Commercial lease financing |  | (8) | (0.05) |  |  | 37 | 0.23 |  |
| Non-U.S. commercial |  | 134 | 0.44 |  |  | 103 | 0.50 |  |
|  |  | 990 | 0.47 |  |  | 2,481 | 1.15 |  |
| U.S. small business commercial |  | 807 | 7.62 |  |  | 1,574 | 12.88 |  |
| Total commercial |  | 1,797 | 0.81 |  |  | 4,055 | 1.77 |  |
| Total net charge-offs | \$ | $\underline{16,779}$ | 2.41 |  |  | \$ 27,551 | 3.84 |  |
| By Business Segment |  |  |  |  |  |  |  |  |
| Deposits | \$ | 118 | 24.26 | \% |  | \$ 179 | 33.56 | \% |
| Card Services |  | 7,381 | 7.72 |  |  | 13,922 | 12.59 |  |
| Consumer Real Estate Services |  | 3,363 | 3.83 |  |  | 5,304 | 5.43 |  |
| Global Commercial Banking |  | 1,278 | 0.90 |  |  | 2,767 | 1.79 |  |
| Global Banking \& Markets |  | 19 | 0.02 |  |  | 282 | 0.40 |  |
| Global Wealth \& Investment Management |  | 352 | 0.46 |  |  | 346 | 0.47 |  |
| All Other |  | 4,268 | 1.99 |  |  | 4,751 | 2.26 |  |
| Total net charge-offs | \$ | 16,779 | 2.41 |  |  | \$ 27,551 | 3.84 |  |

(1) Net charge-off ratios are calculated as annualized net charge-offs divided by average outstanding loans and leases excluding loans accounted for under the fair value option during the period for each loan and lease category.
(2) Excludes U.S. small business commercial loans.

Certain prior period amounts have been reclassified to conform to current period presentation

## Bank of America Corporation and Subsidiaries

## Allocation of the Allowance for Credit Losses by Product Type

(Dollars in millions)


## Asset Ouality Indicators

| Allowance for loan and lease losses/Total loans and leases ${ }^{(5)}$ | 3.81 \% | 4.00 | \% | 4.69 | \% |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Allowance for loan and lease losses (excluding the valuation allowance for purchased credit-impaired loans)/Total loans and leases (excluding purchased credit-impaired loans) ${ }^{(4,5)}$ | 3.02 | 3.24 |  | 4.25 |  |
| Allowance for loan and lease losses/Total nonperforming loans and leases ${ }^{(6)}$ | 133 | 135 |  | 135 |  |
| Allowance for loan and lease losses (excluding the valuation allowance for purchased credit-impaired loans)/Total nonperforming loans and leases (4) | 101 | 105 |  | 118 |  |
| Allowance for loan and lease losses/Annualized net charge-offs | 1.74 | 1.64 |  | 1.53 |  |
| Allowance for loan and lease losses/Annualized net charge-offs (excluding purchased credit-impaired loans) ${ }^{(4)}$ | 1.33 | 1.28 |  | 1.34 |  |




 respectively.

 2010, respectively.
 2010, respectively.
 and September 30, 2010, respectively.
 that are excluded from nonperforming loans and leases at September 30, 2011, June 30, 2011 and September 30, 2010, respectively. Excluding these amounts, allowance for loan and lease losses as a percentage of total nonperforming loans and leases was 63 percent, 63 percent and 62 percent at September 30 , 2011 , June 30 , 2011 and September 30 , 2010 , respectively.

[^18]
# Exhibit A: Non-GAAP Reconciliations <br> Bank of America Corporation and Subsidiaries <br> Reconciliations to GAAP Financial Measures 

## (Dollars in millions)

The Corporation evaluates its business based on a fully taxable-equivalent basis, a non-GAAP measure. The Corporation believes managing the business with net interest income on a fully taxable-equivalent basis provides a more accurate picture of the interest margin for comparative purposes. Total revenue, net of interest expense, includes net interest income on a fully taxable-equivalent basis and noninterest income. The Corporation views related ratios and analyses (i.e., efficiency ratios and net interest yield) on a fully taxable-equivalent basis. To derive the fully taxable-equivalent basis, net interest income is adjusted to reflect tax exempt income on an equivalent before-tax basis with a corresponding increase in income tax expense. This measure ensures comparability of net interest income arising from taxable and tax-exempt sources. The efficiency ratio measures the costs expended to generate a dollar of revenue, and net interest yield evaluates the basis points the Corporation earns over the cost of funds.

The Corporation also evaluates its business based on the following ratios that utilize tangible equity, a non-GAAP measure. Return on average tangible common shareholders' equity measures the Corporation's earnings contribution as a percentage of common shareholders' equity plus any Common Equivalent Securities less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Return on average tangible shareholders' equity measures the Corporation's earnings contribution as a percentage of average shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible common equity ratio represents common shareholders' equity plus any Common Equivalent Securities less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. The tangible equity ratio represents total shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Tangible book value per common share represents ending common shareholders' equity less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities divided by ending common shares outstanding. These measures are used to evaluate the Corporation's use of equity (i.e., capital). In addition, profitability, relationship and investment models all use return on average tangible shareholders' equity as key measures to support our overall growth goals.
In certain presentations, earnings and diluted earnings per common share, the efficiency ratio, return on average assets, return on common shareholders' equity, return on average tangible common shareholders' equity and return on average tangible shareholders' equity are calculated excluding the impact of goodwill impairment charges of $\$ 2.6$ billion recorded in the second quarter of 2011 , and $\$ 2.0$ billion and $\$ 10.4$ billion recorded in the fourth and third quarters of 2010 . Accordingly, these are non-GAAP measures.

See the tables below and on page 45 for reconciliations of these non-GAAP measures with financial measures defined by GAAP for the three months ended September 30, 2011, June 30, 2011, March 31, 2011, December 31, 2010 and September 30, 2010 and the nine months ended September 30, 2011 and 2010. The Corporation believes the use of these non-GAAP measures provides additional clarity in assessing the results of the Corporation. Other companies may define or calculate supplemental financial data differently.

| Nine Months Ended <br> September 30 | Third <br> Quarter | Second <br> Quarter | First <br> Quarter | Fourth <br> Quarter | Third <br> Quarter |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 | 2011 | 2011 | 2011 | 2010 |

Reconciliation of net interest income to net interest income on a fully taxable-equivalent basis

| Net interest income | \$ | 33,915 | \$ | 39,084 | \$ | 10,490 | \$ | 11,246 | \$ | 12,179 | \$ | 12,439 | \$ | 12,435 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Fully taxable-equivalent adjustment |  | 714 |  | 900 |  | 249 |  | 247 |  | 218 |  | 270 |  | 282 |
| Net interest income on a fully taxable-equivalent basis | \$ | 34,629 | \$ | 39,984 | \$ | 10,739 | \$ | 11,493 | \$ | 12,397 | \$ | 12,709 | \$ | 12,717 |

## Reconciliation of total revenue, net of interest expense to total revenue, net of interest expense on a fully taxable-equivalent basis

| Total revenue, net of interest expense | \$ | 68,566 | \$ | 87,822 | \$ | 28,453 | \$ | 13,236 | \$ | 26,877 | \$ | 22,398 | \$ | 26,700 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Fully taxable-equivalent adjustment |  | 714 |  | 900 |  | 249 |  | 247 |  | 218 |  | 270 |  | 282 |
| Total revenue, net of interest expense on a fully taxable-equivalent basis | \$ | 69,280 | \$ | 88,722 | \$ | 28,702 | \$ | 13,483 | \$ | 27,095 | \$ | 22,668 | \$ | 26,982 |

Reconciliation of total noninterest expense to total noninterest expense, excluding goodwill impairment charges

| Total noninterest expense | \$ | 60,752 | \$ | 62,244 | \$ | 17,613 | \$ | 22,856 | \$ | 20,283 | \$ | 20,864 | \$ | 27,216 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Goodwill impairment charges |  | $(2,603)$ |  | $(10,400)$ |  | - |  | $(2,603)$ |  | - |  | $(2,000)$ |  | $(10,400)$ |
| Total noninterest expense, excluding goodwill impairment charges | \$ | 58,149 | \$ | 51,844 | \$ | 17,613 | \$ | 20,253 | \$ | 20,283 | \$ | 18,864 | \$ | 16,816 |

Reconciliation of income tax expense (benefit) to income tax expense (benefit) on a fully taxable-equivalent basis

| Income tax expense (benefit) | \$ | $(2,117)$ | \$ | 3,266 | \$ | 1,201 | \$ | $(4,049)$ | \$ | 731 | \$ | $(2,351)$ | \$ | 1,387 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Fully taxable-equivalent adjustment |  | 714 |  | 900 |  | 249 |  | 247 |  | 218 |  | 270 |  | 282 |
| Income tax expense (benefit) on a fully taxable-equivalent basis | \$ | $(1,403)$ | \$ | 4,166 | \$ | 1,450 | \$ | $(3,802)$ | \$ | 949 | \$ | $(2,081)$ | \$ | 1,669 |

## Reconciliation of net income (loss) to net income (loss), excluding goodwill impairment charges

| Net income (loss) | \$ | (545) | \$ | (994) | \$ | 6,232 | \$ | $(8,826)$ | \$ | 2,049 | \$ | $(1,244)$ | \$ | $(7,299)$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Goodwill impairment charges |  | 2,603 |  | 10,400 |  | - |  | 2,603 |  | - |  | 2,000 |  | 10,400 |
| Net income (loss), excluding goodwill impairment charges | \$ | 2,058 | \$ | 9,406 | \$ | 6,232 | \$ | $(6,223)$ | \$ | 2,049 | \$ | 756 | \$ | 3,101 |

## Reconciliation of net income (loss) applicable to common shareholders to net income (loss) applicable to common shareholders, excluding goodwill impairment charges

| Net income (loss) applicable to common shareholders | \$ | $(1,499)$ | \$ | $(2,030)$ | \$ | 5,889 | \$ | $(9,127)$ | \$ | 1,739 | \$ | $(1,565)$ | \$ | $(7,647)$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Goodwill impairment charges |  | 2,603 |  | 10,400 |  | - |  | 2,603 |  | - |  | 2,000 |  | 10,400 |
| Net income (loss) applicable to common shareholders, excluding goodwill impairment charges | \$ | 1,104 | \$ | 8,370 | \$ | 5,889 | \$ | $(6,524)$ | \$ | 1,739 | \$ | 435 | \$ | 2,753 |

[^19]
## Exhibit A: Non-GAAP Reconciliations - continued

Bank of America Corporation and Subsidiaries
Reconciliations to GAAP Financial Measures
(Dollars in millions)

| Nine Months Ended September 30 |  | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2011 | 2010 | 2011 | 2011 | 2011 | 2010 | 2010 |

## Reconciliation of average common shareholders' equity to average tangible common shareholders' equity

| Common shareholders' equity | \$ | 212,512 | \$ | 210,649 | \$ | 204,928 | \$ | 218,505 | \$ | 214,206 | \$ | 218,728 | \$ | 215,911 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Common Equivalent Securities |  | - |  | 3,877 |  | - |  | - |  | - |  | - |  | - |
| Goodwill |  | $(72,903)$ |  | $(84,965)$ |  | $(71,070)$ |  | $(73,748)$ |  | $(73,922)$ |  | $(75,584)$ |  | $(82,484)$ |
| Intangible assets (excluding mortgage servicing rights) |  | $(9,386)$ |  | $(11,246)$ |  | $(9,005)$ |  | $(9,394)$ |  | $(9,769)$ |  | $(10,211)$ |  | $(10,629)$ |
| Related deferred tax liabilities |  | 2,939 |  | 3,368 |  | 2,852 |  | 2,932 |  | 3,035 |  | 3,121 |  | 3,214 |
| Tangible common shareholders' equity | \$ | 133,162 | \$ | 121,683 | \$ | 127,705 | \$ | 138,295 | \$ | $\underline{133,550}$ | \$ | 136,054 | \$ | 126,012 |

## Reconciliation of average shareholders' equity to average tangible shareholders' equity

| Shareholders' equity | \$ | 229,385 | \$ | 232,465 | \$ | 222,410 | \$ | 235,067 | \$ | 230,769 | \$ | 235,525 | \$ | 233,978 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Goodwill |  | $(72,903)$ |  | $(84,965)$ |  | $(71,070)$ |  | $(73,748)$ |  | $(73,922)$ |  | $(75,584)$ |  | $(82,484)$ |
| Intangible assets (excluding mortgage servicing rights) |  | $(9,386)$ |  | $(11,246)$ |  | $(9,005)$ |  | $(9,394)$ |  | $(9,769)$ |  | $(10,211)$ |  | $(10,629)$ |
| Related deferred tax liabilities |  | 2,939 |  | 3,368 |  | 2,852 |  | 2,932 |  | 3,035 |  | 3,121 |  | 3,214 |
| Tangible shareholders' equity | \$ | 150,035 | \$ | 139,622 | \$ | 145,187 | \$ | 154,857 | \$ | 150,113 | \$ | 152,851 | \$ | 144,079 |

## Reconciliation of period end common shareholders' equity to period end tangible common shareholders' equity

| Common shareholders' equity | \$ | 210,772 | \$ | 212,391 | \$ | 210,772 | \$ | 205,614 | \$ | 214,314 | \$ | 211,686 | \$ | 212,391 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Goodwill |  | $(70,832)$ |  | $(75,602)$ |  | $(70,832)$ |  | $(71,074)$ |  | $(73,869)$ |  | $(73,861)$ |  | $(75,602)$ |
| Intangible assets (excluding mortgage servicing rights) |  | $(8,764)$ |  | $(10,402)$ |  | $(8,764)$ |  | $(9,176)$ |  | $(9,560)$ |  | $(9,923)$ |  | $(10,402)$ |
| Related deferred tax liabilities |  | 2,777 |  | 3,123 |  | 2,777 |  | 2,853 |  | 2,933 |  | 3,036 |  | 3,123 |
| Tangible common shareholders' equity | \$ | 133,953 | \$ | 129,510 | \$ | 133,953 | \$ | 128,217 | \$ | 133,818 | \$ | 130,938 | \$ | 129,510 |

## Reconciliation of period end shareholders' equity to period end tangible shareholders' equity

| Shareholders' equity | \$ | 230,252 | \$ | 230,495 | \$ | 230,252 | \$ | 222,176 | \$ | 230,876 | \$ | 228,248 | \$ | 230,495 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Goodwill |  | $(70,832)$ |  | $(75,602)$ |  | $(70,832)$ |  | $(71,074)$ |  | $(73,869)$ |  | $(73,861)$ |  | $(75,602)$ |
| Intangible assets (excluding mortgage servicing rights) |  | $(8,764)$ |  | $(10,402)$ |  | $(8,764)$ |  | $(9,176)$ |  | $(9,560)$ |  | $(9,923)$ |  | $(10,402)$ |
| Related deferred tax liabilities |  | 2,777 |  | 3,123 |  | 2,777 |  | 2,853 |  | 2,933 |  | 3,036 |  | 3,123 |
| Tangible shareholders' equity | \$ | 153,433 | \$ | 147,614 | \$ | 153,433 | \$ | 144,779 | \$ | 150,380 | \$ | 147,500 | \$ | 147,614 |

## Reconciliation of period end assets to period end tangible assets

| Assets | \$ | 2,219,628 | \$ | 2,339,660 | \$ | 2,219,628 | \$ | 2,261,319 | \$ | 2,274,532 | \$ | 2,264,909 | \$ | 2,339,660 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Goodwill |  | $(70,832)$ |  | $(75,602)$ |  | $(70,832)$ |  | $(71,074)$ |  | $(73,869)$ |  | $(73,861)$ |  | $(75,602)$ |
| Intangible assets (excluding mortgage servicing rights) |  | $(8,764)$ |  | $(10,402)$ |  | $(8,764)$ |  | $(9,176)$ |  | $(9,560)$ |  | $(9,923)$ |  | $(10,402)$ |
| Related deferred tax liabilities |  | 2,777 |  | 3,123 |  | 2,777 |  | 2,853 |  | 2,933 |  | 3,036 |  | 3,123 |
| Tangible assets | \$ | 2,142,809 | \$ | 2,256,779 | \$ | 2,142,809 | \$ | 2,183,922 | \$ | 2,194,036 | \$ | 2,184,161 | \$ | 2,256,779 |

[^20]
## Exhibit A: Non-GAAP Reconciliations - continued

Bank of America Corporation and Subsidiaries
Reconciliations to GAAP Financial Measures
(Dollars in millions)

| $\underline{\text { Reconciliation of return on average economic capital }}$ | Nine Months Ended September 30 |  |  |  | Third Quarter 2011 |  | Second Quarter 2011 |  | First <br> Quarter <br> 2011 |  | Fourth Quarter 2010 |  | Third Quarter 2010 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2011 |  | 2010 |  |  |  |  |  |  |  |  |  |  |
| Deposits |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Reported net income | \$ | 1,051 | \$ | 1,562 | \$ | 276 | \$ | 424 | \$ | 351 | \$ | (200) | \$ | 198 |
| Adjustment related to intangibles ${ }^{(1)}$ |  | 1 |  | 1,58 |  | 1 |  | (1) |  | 1 |  | 2 |  | 3 |
| Adjusted net income | \$ | 1,052 | \$ | $\underline{1,570}$ | \$ | 277 | \$ | 423 | \$ | 352 | \$ | (198) | \$ | 201 |
| Average allocated equity | \$ | 23,692 | \$ | 24,254 | \$ | 23,820 | \$ | 23,612 | \$ | 23,641 | \$ | 24,128 | \$ | 24,402 |
| Adjustment related to goodwill and a percentage of intangibles |  | $(17,952)$ |  | $(17,977)$ |  | $(17,947)$ |  | $(17,950)$ |  | $(17,958)$ |  | $(17,967)$ |  | $(17,978)$ |
| Average economic capital | \$ | 5,740 | \$ | $\underline{6,277}$ | \$ | 5,873 | \$ | $\underline{5,662}$ | \$ | 5,683 | \$ | 6,161 | \$ | 6,424 |
| Card Services |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Reported net income | \$ | 4,767 | \$ | $(8,269)$ | \$ | 1,264 | \$ | 1,939 | \$ | 1,564 | \$ | 1,289 | \$ | $(9,844)$ |
| Adjustment related to intangibles ${ }^{(1)}$ |  | 12 |  | 54 |  | 4 |  | 3 |  | 5 |  | 15 |  | 17 |
| Goodwill impairment charge |  | - |  | - |  | - |  | - |  | - |  | - |  | 10,400 |
| Adjusted net income | \$ | 4,779 | \$ | (8,215) | \$ | 1,268 | \$ | $\underline{1,942}$ | \$ | 1,569 | \$ | 1,304 | \$ | 573 |
| Average allocated equity | \$ | 22,958 | \$ | 37,073 | \$ | 22,410 | \$ | 22,671 | \$ | 23,807 | \$ | 25,173 | \$ | 33,033 |
| Adjustment related to goodwill and a percentage of intangibles |  | $(12,257)$ |  | $(21,649)$ |  | $(12,216)$ |  | $(12,261)$ |  | $(12,295)$ |  | $(12,327)$ |  | $(19,368)$ |
| Average economic capital | \$ | 10,701 | \$ | $\underline{\text { 15,424 }}$ | \$ | 10,194 | \$ | $\underline{10,410}$ | \$ | 11,512 | \$ | $\underline{12,846}$ | \$ | $\underline{\text { 13,665 }}$ |

Consumer Real Estate Services

| Reported net income | \$ | $(18,070)$ | \$ | $(4,010)$ | \$ | $(1,137)$ | \$ | $(14,519)$ | \$ | $(2,414)$ | \$ | $(4,937)$ | \$ | (392) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Adjustment related to intangibles ${ }^{(1)}$ |  |  |  | 2 |  | - |  |  |  |  |  | - |  | - |
| Goodwill impairment charge |  | 2,603 |  | - |  | - |  | 2,603 |  | - |  | 2,000 |  | - |
| Adjusted net income | \$ | $(15,467)$ | \$ | $(4,008)$ | \$ | $(1,137)$ | \$ | $(11,916)$ | \$ | $(2,414)$ | \$ | $(2,937)$ | \$ | (392) |
| Average allocated equity | \$ | 16,688 | \$ | 26,591 | \$ | 14,240 | \$ | 17,139 | \$ | 18,736 | \$ | 24,310 | \$ | 26,493 |
| Adjustment related to goodwill and a percentage of intangibles |  | $(1,804)$ |  | $(4,803)$ |  | - |  | $(2,702)$ |  | (2,742) |  | $(4,799)$ |  | $(4,801)$ |
| Average economic capital | \$ | 14,884 | \$ | 21,788 | \$ | 14,240 | \$ | 14,437 | \$ | 15,994 | \$ | 19,511 | \$ | 21,692 |
| Global Commercial Banking |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Reported net income | \$ | 3,354 | \$ | 2,165 | \$ | 1,050 | \$ | 1,381 | \$ | 923 | \$ | 1,053 | \$ | 644 |
| Adjustment related to intangibles ${ }^{(1)}$ |  | 2 |  | 4 |  | - |  | 1 |  | 1 |  | 1 |  | 1 |
| Adjusted net income | \$ | 3,356 | \$ | 2,169 | \$ | 1,050 | \$ | 1,382 | \$ | 924 | \$ | 1,054 | \$ | 645 |
| Average allocated equity | \$ | 40,917 | \$ | 43,790 | \$ | 40,726 | \$ | 40,522 | \$ | 41,512 | \$ | 42,997 | \$ | 42,930 |
| Adjustment related to goodwill and a percentage of intangibles |  | $(20,695)$ |  | $(20,678)$ |  | $(20,689)$ |  | $(20,697)$ |  | $(20,700)$ |  | $(20,703)$ |  | $(20,707)$ |
| Average economic capital | \$ | 20,222 | \$ | 23,112 | \$ | 20,037 | \$ | 19,825 | \$ | 20,812 | \$ | 22,294 | \$ | 22,223 |

Global Banking and Markets

| Reported net income | \$ | 3,400 | \$ | 5,628 | \$ | (302) | \$ | 1,559 | \$ | 2,143 | \$ | 669 | \$ | 1,468 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Adjustment related to intangibles ${ }^{(1)}$ |  | 13 |  | 15 |  | 5 |  | 4 |  | 4 |  | 4 |  | 5 |
| Adjusted net income | \$ | 3,413 | \$ | 5,643 | \$ | (297) | \$ | 1,563 | \$ | 2,147 | \$ | 673 | \$ | 1,473 |
| Average allocated equity | \$ | 38,422 | \$ | 51,083 | \$ | 36,372 | \$ | 37,458 | \$ | 41,491 | \$ | 46,935 | \$ | 50,173 |
| Adjustment related to goodwill and a percentage of intangibles |  | $(10,547)$ |  | $(10,061)$ |  | $(10,783)$ |  | $(10,474)$ |  | $(10,379)$ |  | $(10,240)$ |  | $(10,057)$ |
| Average economic capital | \$ | 27,875 | \$ | 41,022 | \$ | 25,589 | \$ | 26,984 | \$ | 31,112 | \$ | 36,695 | \$ | 40,116 |

## Global Wealth and Investment Management



```
Average economic capital
```


(1) Represents cost of funds and earnings credit on intangibles.

Certain prior period amounts have been reclassified to conform to current period presentation.


[^0]:    1 Fully taxable-equivalent (FTE) basis is a non-GAAP measure. For reconciliation to GAAP measures, refer to pages 25-27 of this press release. Total revenue, net of interest expense on a GAAP basis was $\$ 28.5$ billion for the three months ended September 30, 2011.

[^1]:    2 Tangible common equity ratio and tangible book value per share of common stock are non-GAAP measures. Other companies may define or calculate these measures differently. For reconciliation to GAAP measures, refer to pages 25-27 of this press release.

[^2]:    During the third quarter of 2011, as a result of the decision to exit the international consumer card businesses, the Global Card Services business segment was renamed Card Services. The international consumer card business results have been moved to All Other and prior periods have been reclassified.
    2 Fully taxable-equivalent (FTE) basis and return on average economic capital are non-GAAP measures. Other companies may define or calculate these measures differently. For reconciliation to GAAP measures, refer to pages 25-27 of this press release.
    3 Includes a goodwill impairment charge of $\$ 10.4$ billion in the third quarter of 2010.

[^3]:    Fully taxable-equivalent (FTE) basis and return on average economic capital are non-GAAP measures. Other companies may define or calculate these measures differently. For reconciliation to GAAP measures, refer to pages 25-27 of this press release.
    2 Total client balances are defined as assets under management, assets in custody, client brokerage assets, client deposits and loans.

[^4]:    Fully taxable-equivalent (FTE) basis is a non-GAAP measure. For reconciliation to GAAP measures, refer to pages 25-27 of this press release.
    2 Includes a goodwill impairment charge of $\$ 2.6$ billion in the second quarter of 2011.

[^5]:    Fully taxable-equivalent (FTE) basis and return on average economic capital are non-GAAP measures. Other companies may define or calculate these measures differently. For reconciliation to GAAP measures, refer to pages 25-27 of this press release.

[^6]:    1 Fully taxable-equivalent (FTE) basis and return on average economic capital are non-GAAP measures. Other companies may define or calculate these measures differently. For reconciliation to GAAP measures, refer to pages 25-27 of this press release.
    $n / m=n o t ~ m e a n i n g f u l$

[^7]:    1 All Other consists primarily of equity investments, the residential mortgage portfolio associated with ALM activities, the residual impact of the cost allocation process, merger and restructuring charges, intersegment eliminations, fair value adjustments related to structured liabilities and the results of certain consumer finance, investment management and commercial lending businesses that are being liquidated. During the third quarter of 2011, as a result of the decision to exit the international consumer card businesses, the international consumer card business results have been moved to All Other and prior periods have been reclassified. Fully taxable-equivalent (FTE) basis is a non-GAAP measure. For reconciliation to GAAP measures, refer to pages 25-27 of this press release.

[^8]:    Fully taxable-equivalent (FTE) basis is a non-GAAP measure. For reconciliation to GAAP measures, refer to pages 25-27 of this press release. Net interest income on a GAAP basis was $\$ 10.5$ billion, $\$ 11.2$ billion and $\$ 12.4$ billion for the three months ended September 30, 2011, June 30, 2011 and September 30, 2010. Total revenue, net of interest expense on a GAAP basis was $\$ 28.5$ billion, $\$ 13.2$ billion and $\$ 26.7$ billion for the three months ended September 30, 2011, June 30, 2011 and September 30, 2010.
    2 Excludes a goodwill impairment charge of $\$ 2.6$ billion in the second quarter of 2011 and $\$ 10.4$ billion in the third quarter of 2010.

[^9]:    1 Net charge-off/loss ratios are calculated as annualized net charge-offs divided by average outstanding loans and leases during the period.
    2 Nonperforming loans, leases and foreclosed properties ratios are calculated as nonperforming loans, leases and foreclosed properties divided by outstanding loans, leases and foreclosed properties at the end of the period.
    3 Allowance for loan and lease losses ratios are calculated as allowance for loan and lease losses divided by loans and leases outstanding at the end of the period.

    Note:Ratios do not include loans measured under the fair value option.

[^10]:    Certain prior period amounts have been reclassified to conform to current period presentation.

[^11]:    (1) Fully taxable-equivalent basis
    (2) Balance and calculation include fees earned on overnight deposits placed with the Federal Reserve of $\$ 150$ million and $\$ 305$ million for the nine months ended September 30, 2011 and 2010; $\$ 38$ million, $\$ 49$ million and $\$ 63$ million for the third, second and first quarters of 2011, and $\$ 63$ million and $\$ 107$ million for the fourth and third quarters of 2010, respectively.
    (3) Represents the impact of market-based amounts included in Global Banking \& Markets.
    (4) Calculated on an annualized basis.

[^12]:    Certain prior period amounts have been reclassified to conform to current period presentation.

[^13]:    Certain prior period amounts have been reclassified to conform to current period presentation

[^14]:    (1) Fully taxable-equivalent basis
    (2) Total assets include asset allocations to match liabilities (i.e., deposits).
    $\mathrm{n} / \mathrm{m}=$ not meaningful

[^15]:    (1) Fully taxable-equivalent basis
    (2) Return on average economic capital is calculated as net income, excluding cost of funds and earnings credit on intangibles, divided by average economic capital. Economic capital represents allocated equity less goodwill and a percentage of intangible assets. Economic capital and return on average economic capital are non-GAAP measures. We believe the use of these non-GAAP measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. (See Exhibit A: Non-GAAP Reconciliations—Reconciliations to GAAP Financial Measures on pages 44-46.)
    (3) Total earning assets and total assets include asset allocations to match liabilities (i.e., deposits).
    $\mathrm{n} / \mathrm{m}=$ not meaningful
    Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

[^16]:    (1) Fully taxable-equivalent basis
    (2) Return on average economic capital is calculated as net income, excluding cost of funds and earnings credit on intangibles, divided by average economic capital. Economic capital represents allocated equity less goodwill and a percentage of intangible assets. Economic capital and return on average economic capital are non-GAAP measures. We believe the use of these non-GAAP measures provides additional clarity in assessing the results of the segments. Other companies may define or calculate these measures differently. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on pages 44-46.)
    (3) Total earning assets and total assets include asset allocations to match liabilities (i.e., deposits).

[^17]:    Certain prior period amounts have been reclassified among the segments to conform to current period presentation.

[^18]:    Certain prior period amounts have been reclassified to conform to current period presentation.

[^19]:    Certain prior period amounts have been reclassified to conform to current period presentation.

[^20]:    Certain prior period amounts have been reclassified to conform to current period presentation

